



STANDING COMMITTEE ON PUBLIC ACCOUNTS

Elizabeth Kikkert MLA (Chair), Michael Pettersson MLA (Deputy Chair),  
Andrew Braddock MLA

**Inquiry into ACT Budget 2021–22**  
**ANSWER TO QUESTION TAKEN ON NOTICE**  
**26 October 2021**

Asked by MICHAEL PETTERSSON MLA on 26 October 2021: ANDREW BARR MLA took on notice the following question(s):

[Ref: Hansard Transcript 26 October 2021, PAGE 52]

In relation to:

MR PETTERSSON: Thank you. I was wondering how many complaints Icon Water gets from consumers about their water metres.

Mr Hezkial: About their water metres specifically?

MR PETTERSSON: Yes.

Mr Hezkial: I do not have that information at hand but as a proportion of complaints, I am pretty sure that it does not constitute the lion's share. But I can come back with that number.

ANDREW BARR MLA: The answer to the Member's question is as follows:—

Icon Water has advised that it received 37 complaints regarding water meter issues in the 2019-20 financial year and 20 complaints in the 2020-21 financial year.

Approved for circulation to the Standing Committee on Public Accounts.

Signature: 

Date: 8.11.21

By the Treasurer, Andrew Barr MLA

