



STANDING COMMITTEE ON PLANNING, TRANSPORT, AND CITY SERVICES
JO CLAY MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MARK PARTON MLA

Inquiry into referred 2019–20 Annual and Financial Reports and Budget Estimates 2020-21
ANSWER TO QUESTION ON NOTICE

Asked by Mrs Elizabeth Kikkert MLA:

In relation to: Accessible Access Canberra

1. Regarding the 2020 election promise to fund a new easily accessible Access Canberra service centre in Belconnen, is there funding for this in the budget?
 - a. If so, under what line item is this funding included?
 - i. To clarify, was the promise of this new easily accessible Access Canberra service centre supposed to be fulfilled via more online services or a more physically accessible service centre?
 - ii. How much funding will there be for the upgrades?
 - iii. When will these upgrades be completed?
 - iv. Are there any specific plans for the upgrades already? If so, what are those upgrades?
 - b. If not, why has the Government not funded this commitment?

Ms Tara Cheyne MLA: The answer to the Member's question is as follows:–

1. Yes. Capital funding was allocated in the 2020-21 Budget.
 - a. Capital funding was provided as part of the Economic and Fiscal Update (EFU) – August 2020 and is listed as the 'Belconnen Service Centre Modernisation' on page 62 of the 2020-21 Budget Statements B.
 - i. The intent is to deliver a more accessible digital first, customer centric Service Centre.
 - ii. Capital funding of \$1.330 million has been allocated for the upgrades.
 - iii. Upgrades are expected to be completed in August 2021.
 - iv. Yes. At this stage the location of the new Service Centre has been determined and Access Canberra is in negotiations with the landlord. In April 2021, Access Canberra will undertake community engagement to seek input in relation to the design of the new Service Centre. Access Canberra has engaged Major Projects Canberra to oversee the delivery of the project.
 - b. N/A.



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

PTCS QON No. 64

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Approved for circulation to the Standing Committee on Planning, Transport, and City Services

Signature: 

Date: 

Minister for Business and Better Regulation, Tara Cheyne MLA