



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ENVIRONMENT AND TRANSPORT AND CITY SERVICES
Ms Suzanne Orr MLA (Chair), Miss Candice Burch MLA, Mr James Milligan MLA

Submission Cover Sheet

Inquiry into ACT Libraries

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Inquiry into ACT Libraries

Name: Dean Miller



My feedback on the local library in Kippax is:

- 1) The opening hours are ridiculous for students or workers as the library opens too late and shuts too early. Most people work during the day so its useless having a library that's not open when you need it and the workers are the ones who pay for it to be open. I propose the opening hours be extended to at least 7pm and new staff can be employed to cover this or existing staff can be rostered to cover the increased hours.
- 2) The Kippax library has 2 rooms you can use for special projects but I tried to reserve one at the last minute and they struggled to accommodate me. There was 1 room available at the time that they allowed me to use after a bit of haggling. I explained to them I needed the room to be a quiet place where I could undertake an online job assessment task that was very important for me to secure a job. The library staff allowed a tradesman into the room during my assessment that made so much noise I couldn't think. This intrusion nearly cost me the job so I was not happy. The excuse they gave was that they had to allow it because they find it hard to get tradesmen to fix things so they had to let him do the work while he was there. My suggestion is they take people's needs more seriously by ensuring tradesmen not disrupt peoples important business needs.
- 3) There were schoolchildren talking loudly and using profanity in the Kippax library but the librarians did nothing about it until prompted by me. This should not be tolerated and librarians should be more vigilant.