

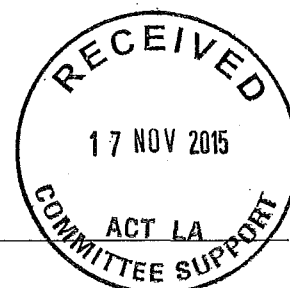


LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES:
ANNUAL AND FINANCIAL REPORTS 2014-2015

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Meegan Fitzharris MLA, Ms Nicole Lawder MLA

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON.....
QTON-15/26**



Asked by Mr Wall on 2 November 2015: Ms Whitten took on notice the following question(s):

[Ref: Hansard Transcript 2 November 2015 [PAGE #10]]

In relation to: Transition of Disability ACT and Therapy ACT staff.

MR WALL: So of the 523 staff that are involved between Disability ACT and Therapy ACT, what is the breakdown in each of those areas between, I guess, frontline service provision and back house administration, management and executive roles?

MINISTER BURCH: The answer to the Member's question is as follows:–

Broad Functional Split for Disability and Therapy ACT

Broad Functional Split by headcount as at 01/07/2014	Disability ACT	Therapy ACT
Management (CE, SOGA, SOGB, HP5, HP4)	15	10
Executive Support (Various)	8	n/a
Business Support / Administration (Various)	49	12
Policy / Sector Development (Various)	10	n/a
Taskforce (Various)	5	n/a
Frontline (DSO 1-3 and HP 1-4)	304	110
Total	391	132

Broad Functional Split by headcount as at 31/10/2015	Disability ACT	Therapy ACT
Management (CE, SOGA, SOGB, HP5, HP4)	13	8
Executive Support (Various)	6	n/a
Business Support / Administration (Various)	29	9
Policy / Sector Development (Various)	5	n/a
Taskforce (Various)	2	n/a
Frontline (DSO 1-3 and HP 1-4)	200	60
Total	255	77

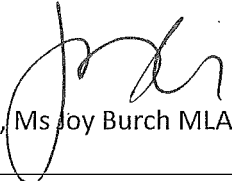
- Numbers include permanent, contract and casual staff (for DACT and TACT)
- 13 Therapy ACT Temporary Employment Contracts will end by 31 January 2016
- 23 Permanent Therapy ACT staff will be redeployed to the ACT Child Development Service by January 2016

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

By the Minister for Women, Ms Joy Burch MLA

Date:


16/11/15

INSTRUCTIONS FOR ANSWERING QUESTIONS TAKEN ON NOTICE (QTON):

1. Answers to QTONs should be lodged in signed hard copy (not emailed) to the Committee Support office within **5 working days of the hearing day when the question was taken on notice**. Day 1 is the first working day after the day of the hearing in which the question is taken on notice. **Example:** *If the question is taken on notice on Monday, the answer should be submitted by close of business the following Monday (even if the hearings for the portfolio stretch across several days).*
2. Where an answer provides a referral to sources of information in published documents, the answer should include the name of the document, the author and / or agency publishing the document, page number/s, and a hyperlink to the document, if applicable.



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

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ANNUAL AND FINANCIAL REPORTS 2014-2015

Dr Chris Bourke (Chair), Mr Andrew Wall (Deputy Chair), Ms Meegan Fitzharris MLA, Ms Nicole Lawder MLA

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON...²
QTON-15/27**

Asked by Ms Lawder on 2 November 2015: Ms Jordaan took on notice the following question(s):

[Ref: Hansard Transcript 2 November 2015 [PAGE #34]]

In relation to: The client satisfaction survey for Disability ACT and Therapy ACT clients.

MS LAWDER: How many questions are on the questionnaire that you get your overall rating from?

MINISTER BURCH: The answer to the Member's question is as follows:--

The survey had 5 main questions as outlined below:

Overall opinion

1. How satisfied or dissatisfied are you with the service and assistance provided by Therapy ACT to you or a family member.

Please tick one box only

- Very satisfied _____ ₁
- Satisfied _____ ₂
- Neither satisfied nor dissatisfied _____ ₃
- Somewhat dissatisfied _____ ₄
- Very dissatisfied _____ ₅

Our service

2. Thinking about the therapy services that you have received from Therapy ACT over the past year, please indicate how satisfied or dissatisfied you were with the following:

Please tick one box for each question

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	Don't know/ not applicable to me
The information provided by therapists during <u>individual therapy/program</u> sessions	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
The information received during any <u>group program</u> your family attended	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
How effectively staff <u>communicate</u> with you and your family	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
The <u>written information</u> provided to you by the therapist	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
How efficiently your <u>telephone queries</u> were dealt with	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
How efficiently your email <u>queries</u> were dealt with	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
The way you and your family are <u>treated</u> by staff	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
The <u>reliability of staff</u> - that is, they turn up when they promise to or contact you if there is a delay or change	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
How well staff <u>listen</u> and take <u>your views</u> into account	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
The way staff respect your <u>privacy and confidentiality</u>	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
How sensitive and responsive staff are to the customs and traditions of your <u>culture or background</u>	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉

Background Information

3. Are you or anyone in your family of Aboriginal or Torres Strait Islander origin?

No _____ ₁

Yes, Aboriginal _____ ₂

Yes, Torres Strait Islander _____ _3

Yes, both Aboriginal and
Torres Strait Islander _____ _4

4. How old is the person receiving therapy services?

0 to 5 years _____ _1

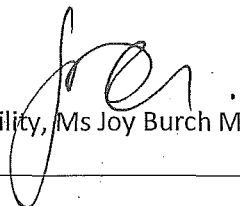
6 to 15 years _____ _2

16+ years _____ _3

5. Are there any comments or suggestions that you would like to make about the services provided to you by Therapy ACT?

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:



Date: 9.11.15

By the Minister for Disability, Ms Joy Burch MLA

INSTRUCTIONS FOR ANSWERING QUESTIONS TAKEN ON NOTICE (QTON):

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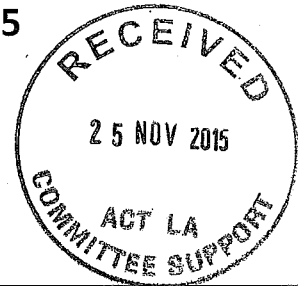


LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
Dr Chris Bourke MLA (Chair), Mr Andrew Wall MLA (Deputy Chair), Ms Nicole Lawder MLA, Ms Meegan Fitzharris MLA

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ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON # 3
QTON-15/34



Asked by Ms Fitzharris on 9 November 2015: Ms Saballa took on notice the following question(s):

[Ref: Hansard Transcript 9 November 2015 [PAGE #4]]

In relation to: the West Belconnen Local Services Network Trial.

MS FITZHARRIS: How many business partners are there involved in the trial?

MINISTER BERRY: The answer to the Member's question is as follows:—

There are 54 business partners involved in the West Belconnen Local Services Network Trial. The full list of business partners is provided at Attachment A.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date: 24/11/25

By the Minister for Community Services

Attachment A - List of business partners involved with the West Belconnen Network Trial

Organisation/Agency	Participation
Aboriginal and Torres Strait Islander Family Support Unit - Education and Training Directorate	Gathering
ACT Ambulance Service – Justice and Community Safety Directorate	Working Group
ACT Fire and Rescue - Justice and Community Safety Directorate	Working Group
ACT Playgroups	Working Group
Anglicare	Gathering, Working Group
Belconnen Community Council	Gathering
Belconnen Community Services	NLG, Gathering, Working Group
Belconnen Network Student Engagement Team Education & Training Directorate	NLG, Gathering, Working Group
Calvary Hospital	Gathering
Canberra City Care	Gathering, Working Group
Capital Chemist Charnwood	Gathering
Capital Health Network (Medicare Local)	Gathering, Working Group
Care Financial Counselling	Gathering
Carers ACT	Working Group
Centrelink	Gathering
Community Recovery, Community Participation Group, CSD	Gathering
COTA ACT	Working Group
Darryl's Den	Gathering
Dept. of Human Services	Gathering
Disability ACT – Community Services Directorate	NLG, Gathering, Working Group
DUO	Gathering
Holy Covenant Anglican Church	Working Group
Housing ACT, Community Services Directorate	NLG, Gathering, Working Group
Inanna Inc.	NLG, Gathering, Working Group
Kingsford Smith School	NLG, Working Group
Koomarri	Gathering
Maternal and Child Health, ACT Health	Working Group
Melba-Copeland High School	Gathering
National Health Coop	NLG
North Canberra Day Centre Board	Working Group
Office for Women – Community Services Directorate	Gathering, Working Group
One Human Services Gateway – Better Services Initiative	Gathering, Working Group
Parentlink - Community Services Directorate	Working Group
PCYC	Gathering, Working Group
Pegasus	Gathering
Red Cross Australia	NLG, Gathering, Working Group
Relationships Australia	Working Group
Richmond Fellowship	Gathering
Riverview Group	Gathering
Rotary Club Ginninderra	Gathering
Spotless	Working Group
St Francis Xavier College	Gathering
St Thomas Aquinas Primary School	Gathering, Working Group
Strathnairn Arts	Gathering
Strengthening Families – Better Services Initiative	Gathering, Working Group
The Smith Family	Gathering, Working Group
Therapy ACT - Community Services Directorate	Gathering, Working Group
Training and Skill Development – Education and Training Directorate	Gathering, Working Group
UnitingCare Kippax	NLG, Gathering, Working Group
Volunteering and Contact Canberra	Gathering
West Belconnen Child and Family Centre - Community Services Directorate	Gathering, Working Group
Youth Coalition of the ACT	Working Group
YMCA	Gathering
YWCA of Canberra	Gathering, Working Group



LEGISLATIVE ASSEMBLY
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STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 6
QTON-15/31**



Asked by Mr Wall on 9 November 2015: Ms Sheehan took on notice the following question(s):

[Ref: Hansard Transcript 9 November 2015 [PAGE #21]]

In relation to: the United Ngunnawal Elders Council.

MR WALL: Are you able to provide a list of the current membership of the Elders Council and the attendance at the last two meetings that were held in the reporting period?

MINISTER BERRY: The answer to the Member's question is as follows:-

The current membership of the Ngunnawal Elders Council is represented by six (6) of the original 13 family groups: the Bell family; the Briar family; the Bulger family; the Lane family; the Merritt family; and the Monaghan family.

The United Ngunnawal Elders Council met on 26 November 2014. There were seven (7) attendees, including five (5) family representatives, one (1) alternative representative and one (1) Co-chair.

The United Ngunnawal Elders Council was scheduled to meet on 26 February 2015 but the meeting was cancelled due to lack of quorum. The meeting was rescheduled to 26 March 2015. This meeting was also cancelled due to a lack of meeting quorum.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

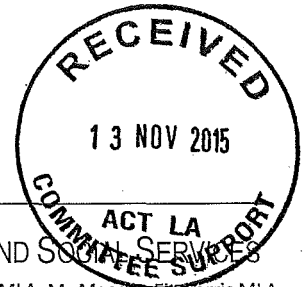
Signature:

Date: 25/11/2015

By the Minister for Aboriginal and Torres Strait Islander Affairs



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 7
QTON-15/30**

Asked by the Chair on 9 November 2015: Ms Sheehan took on notice the following question(s):

[Ref: Hansard Transcript 9 November 2015 [PAGE #24]]

In relation to: the CSD Annual Report 2014-15, accessibility.

THE CHAIR: I note the accessibility statement just after the front page indicates that:

If you have difficulty reading a standard print document and you would like to receive this publication in an alternative form, such as large print or audio please telephone a number.

What sort of large print format are you offering people or have you had any requests for that, if ever?

MINISTER BERRY: The answer to the Member's question is as follows:—

The Community Services Directorate has had one request for large print format. This was printed on A4 paper with the font size 200% of the standard font size.

The Annual Report is also available on the Community Services Directorate website in both accessible HTML and PDF formats.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date: 13 NOV 2015

By the Minister for Community Services



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 8
QTON-15/32**



Asked by Mr Wall on 9 November 2015: Mr Manikis took on notice the following question(s):

[Ref: Hansard Transcript 9 November 2015 [PAGE #30]]

In relation to: The estimated \$7.8 million injected into the economy as part of the 2015 Multicultural Festival.

MR WALL: How is that figure calculated?

MINISTER BERRY: The answer to the Member's question is as follows:--

The estimated \$7.8 million figure is calculated using the formula below.

The Auditor General Performance Audit Report on the V8 Car Races in Canberra – Costs and Benefits, used the formula that for every dollar spent by tourists during an event, there is a multiplier effect of between 0.2 and 0.5.

Interstate and international visitors contributed to approximately 8,900 additional overnight stays due to the Festival. For visitors who came to Canberra and attended the Festival, the total expenditure is estimated at approximately \$6 million.

Using a multiplier of 0.3 for the Multicultural Festival, the additional benefit of the Festival to the ACT economy is over \$1.8 million. This brings the total estimated contribution to the economy of \$6 million direct spend plus the multiplier effect of \$1.8 million, for a total benefit of \$7.8 million.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date: 24/11/2015

By the Minister for Multicultural Affairs



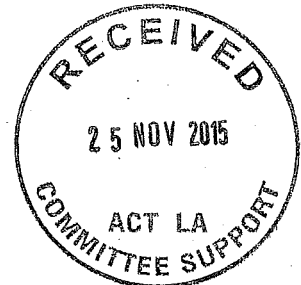
LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 9
QTON-15/35**



Asked by Ms Fitzharris on 9 November 2015: Ms Berry took on notice the following question(s):

[Ref: Hansard Transcript 9 November 2015 [PAGE #33]]

In relation to: the ACT's additional refugee intake for the 2015-16 year, and the composition of the RASH committee membership.

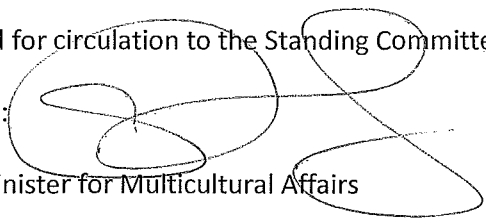
MINISTER BERRY: The list of RASH member organisations is as follows:-

Organisation
ACT Human Rights Commission
Aussie Forum Inc (Forum Australia)
Australian Federal Police
Australian Red Cross
Canberra Bridging Visa Support Network
Canberra Institute of Technology (CIT)
Canberra Multicultural Community Forum
Canberra Refugee Support
Catholic Care
Catholic Care - NAHS Manager
Community Services Directorate
Community Services Directorate - Housing ACT
Companion House
Department of Employment
Department of Immigration and Border Protection
Department of Social Services
Department of Social Services - Centrelink
Education and Training Directorate
Independent Council for Refugee Advocacy

Migrant and Refugee Settlement Services (MARSS)
Multicultural Youth Services
Navitas English
Partners in Culturally Appropriate Care NSW and ACT
Real Estate Institute of the ACT (REIACT)
St Vincent de Paul
St. John's Kippax, Refugee Resettlement Committee
The Salvation Army

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:



Date: 24/11/2015

By the Minister for Multicultural Affairs

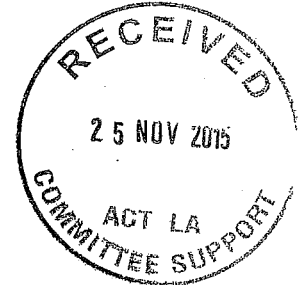


LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
Dr Chris Bourke MLA (Chair), Mr Andrew Wall MLA (Deputy Chair), Ms Nicole Lawder MLA, Ms Meegan Fitzharris MLA

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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON # 10 and 11
QTON-15/33**



Asked by Mrs Jones on 9 November 2015: Mr Manikis took on notice the following question(s):

[Ref: Hansard Transcript 9 November 2015 [PAGE #34]]

In relation to: Office for Multicultural Affairs – budget and staffing.

MRS JONES: My understanding is that the funding, the nominal funding for the multicultural affairs area within the department is 1.something million. I have that number but how is that broken down into staffing and which programs does it cover the expenses of? How many full-time equivalent?

MINISTER BERRY: The answer to the Member's question is as follows:–

The Office for Multicultural Affairs sits within the Community Participation Group, Community Services Directorate. It has a nominal budget of \$3.81million, and a nominal number of 7 Full Time Equivalents (FTE). The nominal budget covers both staffing and the programs listed in the table below.

The 'Select Committee on Estimates 2015-16, Government Response – Recommendation 65' provides details on the budget and programs for the Office for Multicultural Affairs. This document can be provided to the Committee once it has been tabled in the November Assembly Sitting.

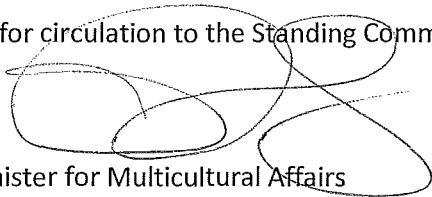
Office of Multicultural Affairs - Programs

- ACT Multicultural Awards
- ACT Services Access Card ACT
- Citizenship Ceremonies
- Community Interpreter Preparation Program
- Diwali celebrations
- Funding supplied to Multicultural Youth Service Inc –Responding to the needs of multicultural youth
- Funding supplied to ACT Community Language Schools Assoc Inc - Promotion of, and support for, language programs
- Migrants Support Services Program funded by ACT Government

- Multicultural E-News Bulletin
- Multicultural Youth Program
- National Multicultural Festival
- Participation (Multicultural) Grants
- One Canberra Reference Group – One Canberra Report Implementation of Programs/Projects
- Overseas Qualifications
- Ramadan Dinner
- Refugee and Asylum Seekers Humanitarian Committee
- World Refugee Day/Week – awareness program
- Work Experience Support Program

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:



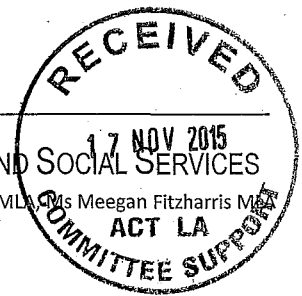
Date: 24/11/2015

By the Minister for Multicultural Affairs



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
Dr Chris Bourke MLA (Chair), Mr Andrew Wall MLA (Deputy Chair), Ms Nicole Lawder MLA, Ms Meegan Fitzharris MLA



Annual and Financial Reports 2014-2015

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
9 November 2015 QTON No. 12**

Asked by Ms Lawder MLA on 9 November 2015: Mr Matthews took on notice the following question(s):

[Ref: Hansard Transcript 9 November 2015 [PAGE #57]]

In relation to: Arscott House, UC.

MS LAWDER: And also on student accommodation, there was, I think it is called Arscott House up in Belconnen. Did the ACT government give that property to the University of Canberra or was it sold? What was the arrangement there?

Chief Minister: The answer to the Member's question referred to me from the Minister for Housing is as follows:—

In 2011 the Government agreed to the transfer of Arscott House to the University of Canberra (UC) as part of an ACT Government contribution to UC's National Rental Affordability Scheme project to develop 1,000 new affordable rental dwellings.

I am advised the UC is currently considering options for the future use of Arscott House. Demand for this style of student accommodation is low, and the Students Union was unable to maintain a financially viable operation. Between 2011 and 2014 the bed occupancy rate of Arscott House declined from 99.1% to 57.5%.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature: *Andrew Barr*

Date: 16.11.15

By the Chief Minister, Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

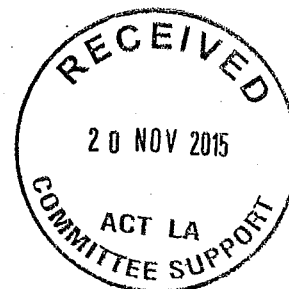
STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES

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Annual and Financial Reports 2014-2015

**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 13
QTON-15/29**



Asked by Mr Wall on 9 November 2015: Mr Matthews took on notice the following question(s):

[Ref: Hansard Transcript 9 November 2015 [PAGE #61]]

In relation to: Housing ACT contracts in Chisholm and Lyneham.

MR WALL: Contract number 2013-05, which was Durrum Place in Chisholm, 1.94 million. What works were completed there?

And if you can also just provide how many tender submissions were requested for that one. And the other question would be why, when there is an approved panel for construction with up to \$400 million, why the panel was not used for that project?

Likewise there were similar questions around Wattle Street in Lyneham, which was contract number 2012-02.

While we are on the topic of these, actually, with the panels—and I notice that there are a number of them, from architects to builders, project managers and the like, can you just perhaps for the committee's benefit provide a list of all the panels that Housing manages? And when they are next up for review or to add a new one.

MINISTER BERRY: The answer to the Member's question is as follows:—

Project 2013-05 Chisholm

The Housing ACT construction project 2013-05 at Durham Place Chisholm was for the construction of eight 2-bedroom Adaptable Class C townhouses.

Three tenderers were invited to tender for this project. All three tenderers (ABA Construction Managers Australia, Monarch Building Solutions and RAM Constructions) were members of the Housing ACT Panel of Builders. The project achieved Practical Completion on 13 October 2015.

Project 2012-02 Lyneham

The Housing ACT construction project 2012-02 at Wattle Street Lyneham was for the construction of two 2-bedroom Adaptable Class C and three 4-bedroom liveable design dwellings.

Three tenderers were invited to tender for this project. All three tenderers (Maximus Building, Renaissance Homes and Pavilion Homes) were members of the Housing ACT Panel of Builders. One tenderer, Pavilion Homes, did not submit a tender. The project achieved practical completion on 30 October 2015.

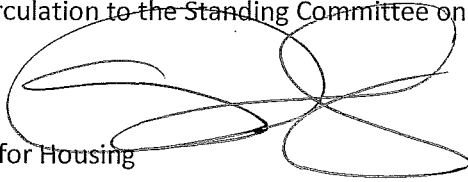
List of Panels

Housing and Community Services has four Panels:

1. Panel of Real Estate Agents: The procurement to establish a new panel is currently underway. Housing ACT expects to be in a position to advertise for public tenders in December 2015.
2. Panel of Civil Contractors for Site Works: This panel expires in August 2019.
3. Residential Construction Building Contracts: This panel expires in May 2020.
4. Panel of Suitably Qualified Architects and Designers to Provide Design Services for Community and Public Housing Projects: This panel expires in May 2020

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:



Date:

20 NOV 2015

By the Minister for Housing



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



STANDING COMMITTEE ON HEALTH, AGEING, COMMUNITY AND SOCIAL SERVICES
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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 14
QTON-15/36**

Asked by Ms Lawder on 12 November 2015: Mr Wyles took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2015 [PAGE #36]]

In relation to: Early Intervention services – Child and Family Centres.

MS LAWDER: Are you able to provide a breakdown of how many home visits, how many and what type of community development activity, community education activities?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:–

Home visits are undertaken and recorded as part of the suite of early intervention programs and services provided by Child and Family Centres, with 486 visits being undertaken as part of casework and 872 as part of the Parents as Teachers program, in total 1358 home visits last financial year. Child and Family Centre workers undertake home visits as part of case management and also the Parents as Teachers program, a sustained home visiting program which can start in the pre-natal period and continue until a child turns three years old. It is offered to families across the ACT and delivered by Child and Family Centre staff. This delivery mode is complemented by group delivery at the Centres.

In 2014-15, 265 community development and education programs were delivered by the Gungahlin and West Belconnen Child and Family Centres. We do not separate community development and community education programs because of the significant overlap. Most of these programs were delivered through the Growing Healthy Families program, which uses a community development approach to engage, support and link Aboriginal and Torres Strait Islander children and their families to services within, and separate to the Child and Family Centre. The program has an early intervention and strengths based approach, using a seamless and integrated model of service delivery that focuses on health, education, parenting and family support. It is delivered in partnership with a range of community organisations. Some examples are the Strong Women's Group, Koori Kid's Group, Koori Leadership Group, Koori Playgroup and Deadly Dads events. Three hundred and forty clients participated in the Growing Healthy Families program last year.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date: 23/11/15

By the Minister for Children and Young People



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



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ANSWER TO QUESTION TAKEN ON NOTICE DURING PUBLIC HEARINGS

QTON # 15
QTON-15/37

Asked by Ms Lawder on 12 November 2015: Mr Wyles took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2015 [PAGE #36]]

In relation to: Early Intervention services – Parent Link Fact Sheet

MS LAWDER: do you keep track of the accessing of the factsheets online? Do you have figures and statistics about that sort of thing?


MINISTER GENTLEMAN: The answer to the Member's question is as follows:–

Website traffic for the Parentlink website in 2014-15 indicated **89,927** page views with **75,948** unique users. The most popular pages and fact sheets online are *Home Alone – advice about when children can be at home by themselves* – and other titles relating to Single Parenting and the rights of parents and children.

ParentLink paper based fact sheets distributed in 2014-15 totalled **52,077**. The Parenting Guides which fall under the Category, *Parenting Babies, Toddlers and Young Children (Birth to 8 years)* continue to be the most popular ordered in the printed form. This is followed by those in *Roles and Relationships* category. The 10 most popular Parenting Guides ordered for 14-15 were:

1. Milestones (birth to 4 years) – 3173
2. Sleep (Birth to 6 years) – 3024
3. Living with Babies – 2551
4. Why Stories are Important – 2162
5. Right from the Start – 2119
6. Safety for children (Birth to 4 years) – 1910
7. More than Reading and Writing – 1876
8. Being a Parent – 1455
9. Being a Dad – 1258
10. Being a Mum – 1229

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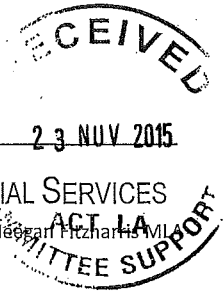
Signature: 

Date: 23/11/15

By the Minister for Children and Young People



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 16
QTON-15/38**

Asked by Ms Fitzharris on 12 November 2015: Mr Manikis took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2015 [PAGE #42]]

In relation to: Grandparents caring for grandchildren:

MS FITZHARRIS: Do you know how many grandparents have weekday responsibilities for caring for grandchildren?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:--

The ACT Government does not record and collate data however, according to Australian Bureau of Statistics (ABS) data, 'grandparents provide child care for almost one-third of children of working parents. In June 2014, 30 per cent of children with two working parents received care from a grandparent.'¹

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Signature: 

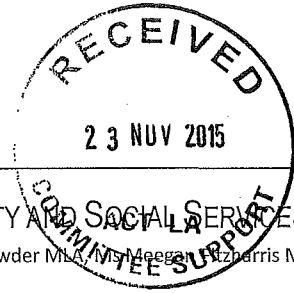
Date: 23/11/15

By the Minister for Ageing

¹ Childhood Education and Care, Australia, June 2014, ABS,
www.abs.gov.au/ausstats/abs@.nsf/mediareleasesbytitle/B80CB3BDAC6944AECA257601001B62F7?OpenDocument



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FOR THE AUSTRALIAN CAPITAL TERRITORY



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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 17
QTON-15/40**

Asked by Ms Lawder on 12 November 2015: Mr Manikis took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2015 [PAGE #44]]

In relation to: Grandparents Week activities.

MS LAWDER: Do you have any figures on the number of participants in the activities?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:-

In 2015 the ACT Government worked with the Tuggeranong 55+ Club, Belconnen Seniors Club, Migrant and Refugee's Resettlement Services and the Canberra Seniors Centre to co-ordinate the 2015 ACT Grandparents Week activities across Canberra. Whilst, the ACT Government does not collate and record the number of participants in the activities, the before-mentioned organisations stated that each respective event was well attended.

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Signature:

Date:

23/11/15

By the Minister for Ageing



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY



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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 18
QTON-15/39**

Asked by Ms Lawder on 12 November 2015: Mr Manikis took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2015 [PAGE #45]]

In relation to: E-News.

MS LAWDER: How many hardcopy newsletters do you send out?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:—

The *ACT Seniors E-Newsletter* is edited, collated and distributed on a monthly basis both in hard copy and electronic format to the ACT seniors community. Currently, 22 hard copies have been specifically requested to be mailed out to seniors each month.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date:

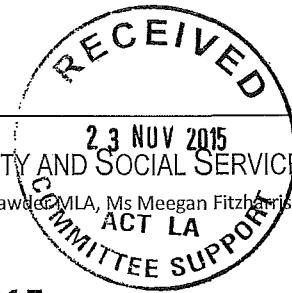
23/11/15

By the Minister for Ageing



LEGISLATIVE ASSEMBLY
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**ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS**

**QTON # 19
QTON-15/41**

Asked by Ms Fitzharris on 12 November 2015: Mr Manikis took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2015 [PAGE #43]]

In relation to: E-News.

MS FITZHARRIS: Under ACT Seniors E-News, there is a monthly newsletter that goes out, but it says it is currently distributed to 500 people, which I think there is probably more than 500 seniors across Canberra. Do you have plans to be able to reach out more broadly, or does for example COTA do that through their network as well?

MR MANIKIS: I can get something on notice for you as to the distribution list.

MINISTER GENTLEMAN: The answer to the Member's question is as follows:–

The distribution of the *ACT Seniors E-Newsletter* is as follows –

- The monthly *ACT Seniors E-Newsletter* is currently distributed to 551 individual recipients and community organisations.
- The ACT Government has now facilitated an arrangement with Council of the Ageing – ACT (COTA ACT) whereby the monthly *E-Newsletter* will be disseminated via their communication channels, including their Email distribution list.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date: 23/11/15

By the Minister for Ageing



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ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS
QTON # 20
QTON-15/42



Asked by Mr Doszpot on 12 November 2015: Minister Gentleman took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2015 [PAGE #48]]

In relation to: The design of the replacement Senior Citizens Centre.

MR DOSZPOT: Do you have any idea when the design process will be completed by?

MINISTER BOURKE: The answer to the Member's question is as follows:—

A design process will commence following identification of a suitable site.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date:

9/3/16

By the Minister for Veterans and Seniors



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

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ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS

QTON # 21
QTON-15/43



Asked by Mr Doszpot on 12 November 2015: Minister Gentleman took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2015 [PAGE #48]]

In relation to: The design of the replacement Senior Citizens Centre.

MR DOSZPOT: the information we had was in 2015-16 budget that \$200,000 had been allocated to the design of the replacement centre. How much of that has been spent?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:—

None of the 2015-16 budget allocation has been spent as a suitable site is yet to be identified.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date: 21/1/16

By the Minister for Ageing



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ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS

QTON # 22
QTON-15/44



Asked by Mr Doszpot on 12 November 2015: Minister Gentleman took on notice the following question(s):

[Ref: Hansard Transcript 12 November 2015 [PAGE #49]]

In relation to: The design of the replacement Senior Citizens Centre.

MR DOSZPOT: Is consultation still taking place with the Canberra Senior Citizens Centre on this, and if so who is doing the consultation?

MINISTER GENTLEMAN: The answer to the Member's question is as follows:–

Consultation is continuing with the Canberra Senior Citizens Centre from within the Chief Minister, Treasury and Economic Development Directorate. The Directorate is responsible for the identification of a site and initiation of a design and feasibility study.

Approved for circulation to the Standing Committee on Health, Ageing and Community Services

Signature:

Date: 21/1/16

By the Minister for Ageing