

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
AND TERRITORY AND MUNICIPAL SERVICES**

INQUIRY INTO 2011-12 ANNUAL REPORTS

QUESTION TAKEN ON NOTICE

8 March 2013



Mr Byles: Good afternoon, members of the committee. I would like to make a correction to the annual report, volume 1. Can I draw your attention to page 46 of volume 1. The top line talks about “environmental—resource efficiency and waste”. Currently across the top line it reads “912”, “38” and “N/A”. “38” is incorrect. Could you note that that should read “238”. That was an error when we were compiling and proofreading. I apologise to the committee for that.

MR GENTLEMAN- Asked the Minister for Territory and Municipal Services:

Would that amend the total paper used underneath as well?

MR RATTENBURY - The answer to the Member’s question is as follows:

No, the error was a printing error. The numbers elsewhere in the table are correct.

**Approved for circulation to the Standing Committee on Planning, Public Works
and Territory and Municipal Services**

A handwritten signature in black ink, appearing to read "Shane Rattenbury".

**Shane Rattenbury MLA
Minister for Territory and Municipal Services**

Date: 21/3/13

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
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8 March 2013**



MR GENTLEMAN- Asked the Minister for Territory and Municipal Services:

How have staffing levels grown over this last period?

MR RATTENBURY - The answer to the Member's question is as follows:

The Territory and Municipal Services Directorate (TAMS) had 1,825.6 Full Time Equivalent (FTE) employees at June 2012. This figure includes 12 FTE for Canberra Cemeteries, which were reported separately in the 2010-11 Annual Report.

Excluding Canberra Cemeteries staff, TAMS had 1,813.6 FTE at June 2012, an increase of 64.9 FTE compared to the June 2011 figure of 1,748.7 FTE.

Significant drivers of the above change included:

- Movement of staff from labour hire to employment contracts; and
- Additional staff as a result of new programs and initiatives such as the National Arboretum, ACTION Network12 and the MyWay ticketing system.

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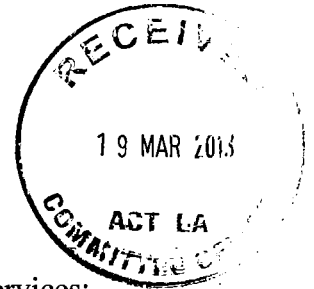
**Shane Rattenbury MLA
Minister for Territory and Municipal Services**

Date: 3/4/12

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
AND TERRITORY AND MUNICIPAL SERVICES**

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**QUESTION TAKEN ON NOTICE
8 March 2013**



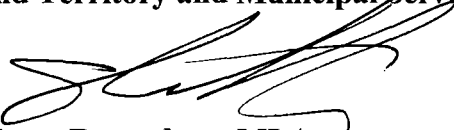
MR GENTLEMAN- Asked the Minister for Territory and Municipal Services:

What is the average number of calls per day that Canberra Connect receives?

MR RATTENBURY - The answer to the Member's question is as follows:

Canberra Connect on average receives 2350 calls per day. This is based on 2011 – 2012 total call volumes.

**Approved for circulation to the Standing Committee on Planning, Public Works
and Territory and Municipal Services**


**Shane Rattenbury MLA
Minister for Territory and Municipal Services**

Date: 15/3/13

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
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INQUIRY INTO 2011-12 ANNUAL REPORTS

**QUESTION TAKEN ON NOTICE
8 MARCH 2013**



MR COE - Asked the Minister for Territory and Municipal Services:

If a question has been put around the department and it explicitly says, "The context for the request is a meet-the-politician forum," why did not the communication stream stop there?

MR RATTENBURY - The answer to the Member's question is as follows:

Under the caretaker conventions factual information can be provided to the Minister's Office. This information was factual.

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Date: 21/3/13

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
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INQUIRY INTO 2011-12 ANNUAL REPORTS

**QUESTION TAKEN ON NOTICE
8 March 2013**



DR BOURKE - Asked the Minister for Territory and Municipal Services:

Can you please provide a list of FOI's not completed within the statutory timeframe?

MR RATTENBURY - The answer to the Member's question is as follows:

As reported on page 86 of the annual report, 32 of the 60 FOI requests completed in 2011-12 were completed outside the statutory timeframe. The subject matter for these 32 requests is below:

1. Negotiations with the Commonwealth on the Majura Parkway
2. Parking at Deakin shops
3. Road extensions
4. Investigation report into former employee
5. Kangaroo cull
6. Driveway located under street tree
7. Government funding to the RSPCA
8. Surveys relating to customer satisfaction with Macarthur House café
9. Investigation reports
10. Widening of Parkes Way
11. Insurance policy for event at Yarralumla Woolshed
12. Stormwater damage on West Row
13. Kangaroo cull (2)
14. Gifts and benefits, exemptions from quotations and asset write-offs
15. ACTION security issues
16. Results of FOI deliberations
17. Community consultation on 40 km/h zones
18. Blue-green algae in lakes
19. Clarrie Hermes Drive
20. Albert Hall report
21. Traffic calming measures on Spofforth Street, Holt
22. Land management agreements, Glenloch rural lease blocks
23. Acton tunnel
24. Residence on Coppins Crossing Road
25. Residence on Coppins Crossing Road (2)
26. Dangerous trees
27. Canberra Connect's complaint handling processes and policies
28. Dryland mowing tenders

- 29. Maintenance works, Bradley Street precinct
- 30. Dangerous trees in Bissenberger Crescent, Kambah
- 31. Tree damaging activity in Nicholls
- 32. School bus services for Crace

TAMS strives to comply with the statutory timeframes imposed by the FOI Act, however delays do occur. These delays may be due to several factors, including an increase in complex FOI requests such as large capital works projects; searches through large volumes of documents; consultation with third parties including Commonwealth and other ACT Government agencies, and staff absences

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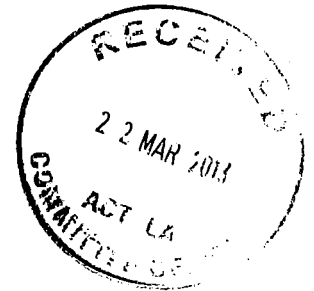
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INQUIRY INTO 2011-12 ANNUAL REPORTS

QUESTION TAKEN ON NOTICE

8 March 2013



MR GENTLEMAN- Asked the Minister for Territory and Municipal Services:

What is the volume of requests for freedom of information?

MR RATTENBURY - The answer to the Member's question is as follows:

The Territory and Municipal Services Directorate received 80 freedom of information requests in 2011-12.

Further detail can be found on page 86 of the Territory and Municipal Services Annual Report.

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**Shane Rattenbury MLA
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QUESTION TAKEN ON NOTICE

8 March 2013



MR COE- Asked the Minister for Territory and Municipal Services:

What are the potential consequences if the Directorate or Minister breaches caretaker conventions?

MR RATTENBURY - The answer to the Member's question is as follows:

As is the case with conventions generally, the sanctions for breach of the caretaker conventions by ministers are political rather than legal.

If a public servant were to breach the caretaker conventions, he or she may be subject to a sanction for breaching one of the general obligations of public employees in section 9 of the *Public Sector Management Act 1994*.

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Minister for Territory and Municipal Services

Date: 21/3/13

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INQUIRY INTO 2011-12 ANNUAL REPORTS

QUESTION TAKEN ON NOTICE

8 March 2013



MR COE- Asked the Minister for Territory and Municipal Services:

How many of the TAMS passenger fleet are privately plated?

MR RATTENBURY - The answer to the Member's question is as follows:

None of the TAMS Passenger Fleet vehicles are privately plated. The only privately plated vehicles are those in the Executive Fleet.

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**Shane Rattenbury MLA
Minister for Territory and Municipal Services**

Date: 21/3/13

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**QUESTION TAKEN ON NOTICE
8 March 2013**



MR COE- Asked the Minister for Territory and Municipal Services:

How many of the TAMS passenger fleet are privately garaged?

MR RATTENBURY - The answer to the Member's question is as follows:

As at 14 March 2013 there were 56 passenger fleet vehicles home garaged by TAMS staff. The day to day figure varies and is driven by the operational need of the TAMS business units, for example the seasonal demand during the fire and storm seasons or emergency callouts for trades and services staff.

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**Shane Rattenbury MLA
Minister for Territory and Municipal Services**

Date: 21/3/13

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INQUIRY INTO 2011-12 ANNUAL REPORTS

**QUESTION TAKEN ON NOTICE
8 March 2013**



MR COE- Asked the Minister for Territory and Municipal Services:

Of the cars that are privately garaged or on occasion garaged – what does that mean for your Fringe Benefit Tax (FBT)?

Could you please give me a breakdown of the FBT that has been paid just for operational vehicles, not the executive, but just the operational ones?

MR RATTENBURY - The answer to the Member's question is as follows:

Operational journeys (for example callouts) do not attract FBT.

Non-operational journeys (for example home garaging) do attract FBT.

\$12,598.94 in FBT was paid by TAMS in 2011/12 for operational vehicles.

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Date: 21/3/13

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INQUIRY INTO 2011-12 ANNUAL REPORTS

QUESTION TAKEN ON NOTICE

8 March 2013



DR BOURKE- Asked the Minister for Territory and Municipal Services:

In relation to fuel storage, what success have you had in cleaning up properties completely? Or completing the cleanup operations?

MR RATTENBURY - The answer to the Member's question is as follows:

ACT Property Group is currently in the third year of an ongoing program of systematically identifying and remediating Underground Storage Tanks (USTs) across its portfolio.

This program has identified twenty properties containing USTs. Twelve of these sites have been fully remediated, investigations are underway at five sites, investigations are planned for two sites and remediation is currently underway at the remaining site.

**Approved for circulation to the Standing Committee on Planning, Public Works
and Territory and Municipal Services**


**Shane Rattenbury MLA
Minister for Territory and Municipal Services**

Date: 26/3/13

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
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INQUIRY INTO 2011-12 ANNUAL REPORTS

QUESTION TAKEN ON NOTICE

8 March 2013



MR COE- Asked the Minister for Territory and Municipal Services:

Have you considered each of the Government enterprises having a stand-alone financial statement?

MR RATTENBURY - The answer to the Member's question is as follows:

The *Financial Management Act 1996* requires the annual financial statements of a directorate to be prepared in a form that facilitates comparison between the financial operations of the directorate during the year and the estimates of those operations contained in the budget for the directorate for the financial year.

The Budget Papers provide for a breakdown of Output Classes into various Outputs within Budget Paper No. 4 and also provides details of the Total Cost and Government Payment for Outputs by these Outputs.

Treasury's Guide to the Performance Management Framework provides detailed advice and guidance on how to define outputs and output classes.

<http://www.treasury.act.gov.au/accounting/download/PMF%20Guide.pdf>

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Minister for Territory and Municipal Services**

Date: 26/3/13

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
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INQUIRY INTO 2011-12 ANNUAL REPORTS

**QUESTION TAKEN ON NOTICE
08 MARCH 2013**



MR COE - Asked the Minister for Territory and Municipal Services:

Some questions regarding insurance. And I believe this might have been discussed in the media last year. Is the plant stock insured?

MR RATTENBURY - The answer to the Member's question is as follows:

Yarralumla Nursery plant stock is insured through the ACT Insurance Authority (ACTIA).

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Shane Rattenbury MLA
Minister for Territory and Municipal Services

Date: 21/3/13

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
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INQUIRY INTO 2011-12 ANNUAL REPORTS

**QUESTION TAKEN ON NOTICE
8 March 2013**



DR BOURKE- Asked the Minister for Territory and Municipal Services:

How many encounters does the tutor service in the libraries have each year?

MR RATTENBURY - The answer to the Member's question is as follows:

For the 2012-2013 financial year to date, 1,427 Your Tutor tutorial sessions have been held. In the 2011-2012 financial year there were 1,254 tutorial sessions. The average length of the tutorial sessions is approximately 20 minutes. This service is aimed at school students from upper primary to college. It is available online from 4pm to 8pm on week nights.

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INQUIRY INTO 2011-12 ANNUAL REPORTS

**QUESTION TAKEN ON NOTICE
8 March 2013**



DR BOURKE- Asked the Minister for Territory and Municipal Services:


Can you please provide a comparison of Kippax to Belconnen library in relation to its volume of borrowers and other users?

MR RATTENBURY - The answer to the Member's question is as follows:

In the 2011-2012 financial year there were 93,458 visits to Kippax Library compared to 169,468 visits to Belconnen Library. The total library visits for 2011-2012 were 1,963,294.

In the 2011-2012 financial year there were 236,421 loans from Kippax Library compared to 382,010 loans from Belconnen Library. The total library loans for 2011-2012 were 3,090,717.

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Date: 21/3/13

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
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**QUESTION TAKEN ON NOTICE
21 FEBRUARY 2013**



MR COE - Asked the Minister for Territory and Municipal Services:

I think there might have been a recommendation of the committee last time to look into whether it is possible to have an insurance portal so that, in effect, when you book your event you, if possible, tag on to some government insurance?

MR RATTENBURY - The answer to the Member's question is as follows:

The Territory and Municipal Services Directorate is reviewing the types, levels and requirements for insurance for events along with other public land uses in conjunction with a number of Directorates and stakeholders as part of the implementation of the *Public Unleased Land Bill 2013*.

In June 2012 the Government announced a trial to provide affordable public liability insurance to hirers of the Albert Hall and the Yarralumla. In the current Parliamentary Agreement there is an item to expand this scheme to other ACT Government venues.

**Approved for circulation to the Standing Committee on Planning, Public Works
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**Shane Rattenbury MLA
Minister for Territory and Municipal Services**

Date: 31/3/13

**STANDING COMMITTEE ON PLANNING, PUBLIC WORKS
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INQUIRY INTO 2011-12 ANNUAL REPORTS

**QUESTION TAKEN ON NOTICE
8 March 2013**



DR BOURKE- Asked the Minister for Territory and Municipal Services:

What exactly is specifically planned for Hawker and Jamison Shops?

MR RATTENBURY - The answer to the Member's question is as follows:

Hawker and Jamison Shops will receive furniture upgrades as part of the 2012-13 Capital Works, Urban Improvement Program.

For the Hawker Shops fifteen 120 litre bins will be replaced with nine new 240 litre bins and shrouds. For the Jamison Shops nine 120 litre bins will be replaced with six new 240 litre bins and shrouds.

Works are programmed for completion by July 2013.

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Minister for Territory and Municipal Services**

Date: 21/3/13