



Audit Criteria

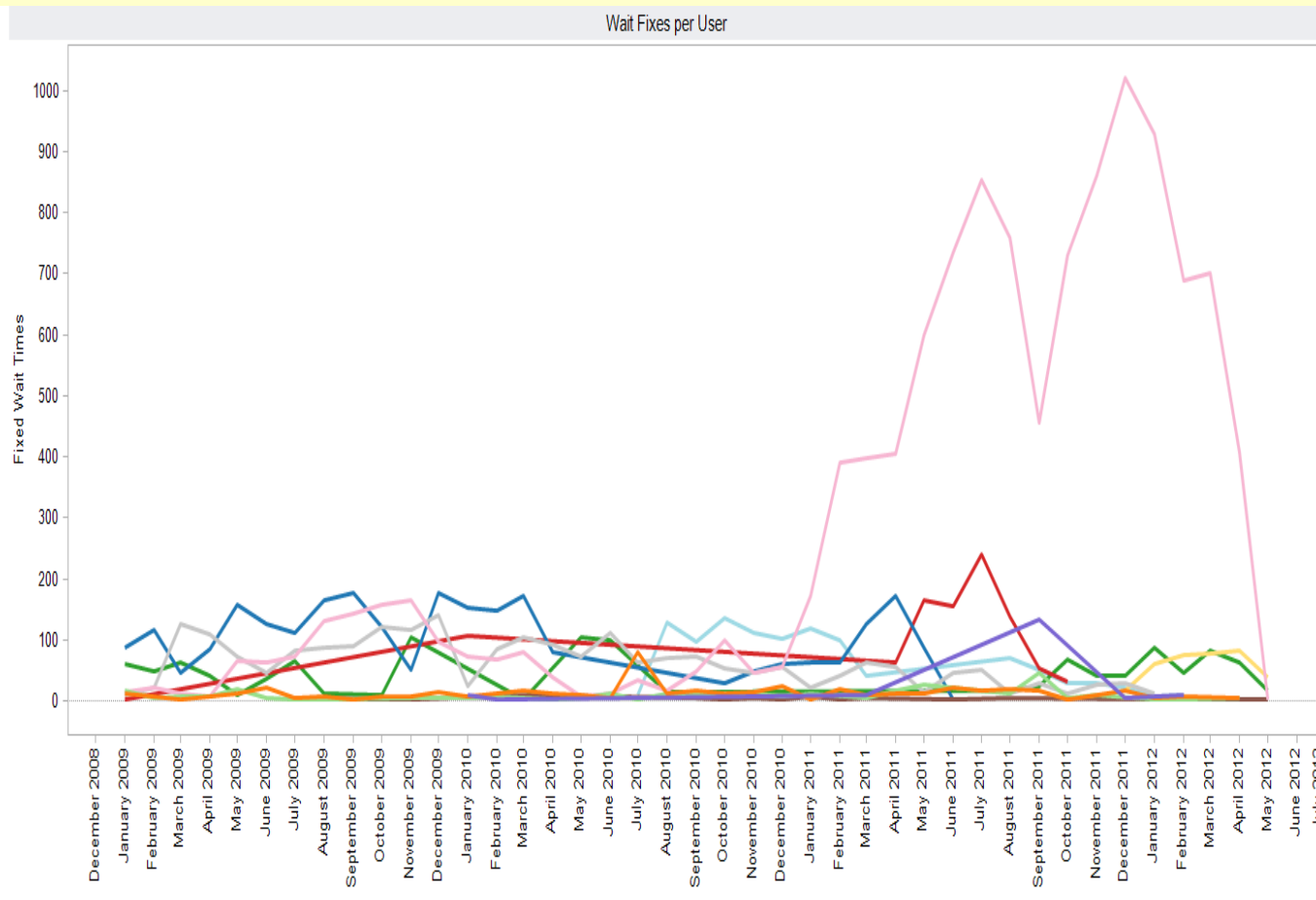
- the circumstances associated with the alleged misreporting of Canberra Hospital ED performance information
- the effectiveness of the Health Directorate's systems and processes for reporting ED performance information
- the financial implications for the Territory associated with potentially misreported ED performance information



Recommendations

- **Recommendation 1** – improve publicly reported performance indicators to include additional qualitative indicators
- **Recommendations 2 to 5** – address governance, system and user access shortcomings in EDIS
- **Recommendation 6** – review the ongoing appropriateness and use of EDIS within Health Directorate
- **Recommendation 7 and 8** – enhance “data validation” and review assurance activities over publicly reported performance information
- **Recommendation 9** – note findings of report regarding Executive
- **Recommendation 10** – reinforce the need for all staff to act with integrity for the maintenance of health records and data

Total number of changes to EDIS records



	2009	2010	2011	2012
BEDMAN	0.00%	0.30%	1.42%	0.24%
CLERK	2.42%	5.71%	1.60%	0.36%
DOCTOR	1.69%	2.30%	1.20%	0.19%
NURSE	23.64%	18.84%	72.30%	80.41%
OTHER USERS	0.13%	0.51%	0.17%	0.06%
STAFF 1	25.66%	25.13%	3.81%	0.15%
STAFF 2	36.69%	20.66%	4.96%	
STAFF 3	0.03%	3.14%	8.27%	
STAFF 4			0.16%	9.68%
STAFF 5	11.04%	8.20%	1.83%	8.55%
STAFF 6		17.32%	4.40%	0.38%

Source: PricewaterhouseCoopers