

Select Committee on Estimates 2010–2011

Appropriation Bill 2010-2011

Volume 1: Report

June 2010



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Foreword

Parliamentary committees throughout Australia have added significantly to the level of scrutiny and oversight of the executive, none more so than estimates committees. In all Australian Parliaments the budget estimates process gives Members of Parliament the opportunity to directly address public officials and ask questions about the operations of departments, agencies and publicly owned corporations. The large amount of information that is now on the public record is a significant achievement of the estimates committee process.

The estimates process provides scrutiny not only of Ministers but also departments, non departmental bodies, agencies and corporations and the individuals who provide leadership and management in those positions and the Executive is obliged to explain before the committee how it has exercised public power.

In the ACT we have a very small parliament so invariably all MLAs become directly involved in the process. All non-executive Members of the Assembly attended during the hearings to ask questions of Ministers and department officials where they required further information.

The role of the estimates committee is to evaluate expenditure proposals and revenue measures. The committee looks to promote value for money, ensure economy, efficiency and effectiveness and prevent waste and mismanagement. The review of the budget estimates is intended mainly to deal with the future whereas review of annual reports involves the evaluation of past conduct. However, it must be said that the scope of estimates committees has expanded significantly over the last 40 years. So much so that accountability for past conduct takes up a significant part of the estimates hearings.

Parliamentary committee scrutiny of administrative performance is a relatively new function. Whilst estimates committees in the ACT have undertaken this role since the first Assembly the manner in which the committee conducts the inquiry is still in the process of refinement and this year the Committee has endeavoured to institute a number of new initiatives to improve both the process and outcomes. The Committee has:

- Adopted a written Conduct of Inquiry;
- Developed community surveys to allow for community groups to provide feedback on the budget. This not only allows groups to make comment without the need to appear in person it also allowed Members to target their questioning to the particular matters identified when groups did appear;
- Developed a new template for questions on notice;
- Instituted a new format for the report that is similar to other jurisdictions whilst maintaining the traditional practice of discussion and recommendations for improvements. The new format allowed for the key issues to all be included in the report together with page references to the transcript of evidence.

These changes enhance the estimates process whilst acknowledging the realities of the available time and resources.

Despite discussions within the Committee and early agreement on the proposed conduct of inquiry and the format of the report, two Members of the Committee decided not to participate in the report deliberation process. This is regrettable. Volume 1 is the majority report of the Select Committee on Estimates 2010-2011.

I would like to thank my fellow committee members, the community organisations, Ministers and officials who attended as well as all the secretariat staff who contributed to this report and trust that it will provide a useful aid in the evaluation of the Budget Estimates 2010-2011.

Meredith Hunter MLA
Chair

18 June 2010



Membership of the Committee

Chair Meredith Hunter MLA

Deputy Chair Zed Seselja MLA

Members Amanda Bresnan MLA
 John Hargreaves MLA
 Brendan Smyth MLA

Committee Secretariat

Secretary	Sandra Lilburn
Assistant Secretaries	Grace Concannon
	Andréa Cullen
	Samara Henriksen
	Hanna Jaireth
	Nicola Kosseck
	Margie Morrison
Research Officer	Samara Henriksen
Administrative Assistant	Lydia Chung



Terms of reference

On 11 February 2010 the Assembly resolved that:

- (1) a Select Committee on Estimates 2010-2011 be appointed to examine the expenditure proposals contained in the Appropriation Bill 2010-2011 and any revenue estimates proposed by the Government in the 2010-2011 Budget and prepare a report to the Parliament;
- (2) the Committee be composed of:
 - one Member to be nominated by the Government;
 - two Members to be nominated by the Opposition; and
 - two Members to be nominated by the Greens;to be notified in writing to the Speaker by 4 pm today;
- (3) a non-Government member shall be elected chair of the Committee by the Committee;
- (4) funds be provided by the Parliament to permit the engagement of external expertise to work with the Committee to facilitate the analysis of the Budget and the preparation of the report of the Committee;
- (5) the Committee is to report by 22 June 2010;
- (6) if the Assembly is not sitting when the Committee has completed its inquiry, the Committee may send its report to the Speaker or, in the absence of the Speaker, to the Deputy Speaker, who is authorised to give directions for its printing, publishing and circulation; and
- (7) the foregoing provisions of this resolution, so far as they are inconsistent with the standing orders, have effect notwithstanding anything contained in the standing orders.



List of abbreviations

ABS	Australian Bureau of Statistics
ACTCOSS	ACT Council of Social Service
ACTLA	ACT Legislative Assembly
ACTPLA	ACT Planning and Land Authority
ACTPS	ACT Public Service
ADACAS	ACT Disability Aged and Carer Advocacy Service Ltd
AMC	Alexander Maconochie Centre
ATO	Australian Taxation Office
ATSI	Aboriginal and Torres Strait Islander
CFC	Cultural Facilities Corporation
CFU	Community Fire Units
CIT	Canberra Institute of Technology
CMAG	Canberra Museum and Gallery
CMD	Chief Minister's Department
CLC	Community Legal Centre
COAG	Council of Australian Governments
CPI	Consumer Price Index
CRIP	Community Recreation Irrigation Parkland

DECCEW	Department of the Environment, Climate Change, Energy and Water
DET	Department of Education and Training
DHCS	Department of Disability, Housing and Community Services
EEO	Equal Employment Opportunity
EPC	Exhibition Park Corporation
EREC	Expenditure Review and Evaluation Committee
ESA	Emergency Services Agency
GMA	<i>Gaming Machine Act 2004</i>
GST	Goods and Services Tax
HACC	Health and Community Care
HRC	Human Rights Commission
ICRC	Independent Competition and Regulatory Commission
IDC	Interdepartmental Committee
ILP	Individual Learning Plan
ICT	Information and Communication Technology
IWD	International Women's Day
IPTAS	Interstate patient travel assistance scheme
JACS	Department of Justice and Community Safety
JFCG	John Flynn Community Group
KPI	Key Performance Indicator
LAPS	Department of Land and Property Services
LDA	Land Development Agency
MCEECDYA	Ministerial Council on Education, Early Childhood Development and Youth Affairs

NAPLAN	National Assessment Program – Literacy and Numeracy
NGO	Non-government Organisation
OCSE	Office of the Commissioner for Sustainability and the Environment
OCYFS	Office of Children, Youth and Family Support
ORS	Office of Regulatory Services
PPP	Productivity Places Program
QoN	Question on notice
QToN	Question taken on notice
RTO	Registered Training Organisation
SCAN	Supporting Children with Additional Needs
SPA	Superannuation Provision Account
TAMS	Department of Territory and Municipal Services
TCH	The Canberra Hospital
VET	Vocational Education and Training



List of recommendations

Introduction

Recommendation 1

The Committee recommends that the Standing Committee on Administration and Procedures investigate and advise the Assembly on:

- the effectiveness of the select committee model; and
- the adequacy of procedural guidelines for estimates inquires and whether amendments to standing orders or a more detailed referral motion are warranted in the future.

Treasury and related portfolios

Recommendation 2

The Committee recommends that the Treasurer table in the Assembly a report into why the Change of Use Charge was incorrectly applied and what steps have been taken to correct the error.

Recommendation 3

The Committee recommends that an evaluation of the impacts of the Change of Use Charge be undertaken as part of the codification of the Change of Use Charge process to ensure that it does not create an unreasonable barrier to urban densification.

Recommendation 4

The Committee recommends that a thorough Triple Bottom Line analysis be undertaken for each of the expenditure items and especially for infrastructure projects contained in the budget.

Recommendation 5

The Committee recommends that, together with the Triple Bottom Line analysis, a thorough plan for the implementation of all major infrastructure projects be provided with the budget papers so that Members can be confident that the money will be appropriately spent in the required timeframe.

Recommendation 6

The Committee recommends that improved accountability indicators be developed for each agency that include expenditure on specific plans that are administered by agencies; for example, items undertaken from 'Weathering the Change' within DECCEW. Where appropriate, other accountability or oversight agency findings such as Auditor-General recommendations should be included in the accountability indicators.

Recommendation 7

The Committee recommends that Budget Papers provide more evidence about the scope of each accountability indicator by:

- providing details about the sample size and participation rates for base surveys conducted to establish a measure against which the indicator can be assessed; and
- distinguishing the tangible variations in the services or outputs through which the objectives of an administrative unit in relation to a particular indicator are progressed.

Recommendation 8

The Committee recommends that in addition to reporting on work towards achieving zero net carbon emissions, all departments be required to undertake energy efficiency audits and work to a set carbon budget that sets out timeframes for reductions and does not allow for offsetting.

Recommendation 9

The Committee recommends that strategic indicators clearly identify departmental commitment to the various environmental, economic and social plans in place.

Recommendation 10

The Committee recommends that information in the Budget Papers relating to programs and expenditure items be expanded to include a reconciliation between:

- (i) base distribution level of funding (or general component of base operating funding); and

(ii) where applicable, variances against the Budget allocation, including the relative allocation of additional funds and the impact of a discontinuation of funds against the funding base level.

Recommendation 11

The Committee recommends that future Budget Papers include key agency workforce employment and diversity data either under the present employment level section or in a new section. Key agency workforce employment and diversity data to include:

- (i) employment profile, including FTEs by agency, employment status (ongoing, non-ongoing, full time, part time, casual) and employment status by gender and classification level;
- (ii) retention, separation and engagement rates by agency; and
- (iii) equity and diversity representation by EEO groups – Aboriginal and Torres Strait Islander employment, culturally and linguistically diverse (CALD) employment and employment of people with a disability.

Recommendation 12

The Committee recommends that an analysis be undertaken to identify the economic risks associated with the effects of climate change and the potential impact of these risks on the ACT, and that annual updates be provided with each Budget.

Recommendation 13

The Committee recommends that the Treasurer inform the ACT Legislative Assembly on the progress of winding up Totalcare Industries Limited, in accordance with the *Corporations Act 2001*, by the end of the 2010 calendar year.

ACT Health

Recommendation 14

The Committee recommends that the Minister for Health provide the Assembly with quarterly updates about the National Health and Hospitals Network negotiations with the Australian Government.

Recommendation 15

The Committee recommends that the ACT Government build growth funding into the formula for mental health funding which is consistent with the reported growth in national mental health demand.

Recommendation 16

The Committee recommends that the percentage of overall mental health funding allocated to community organisations be reported in the annual budget papers.

Recommendation 17

The Committee recommends that the next ACT Government review of the interstate patient travel scheme is approached with a view to meeting real costs and providing an appropriate level of assistance where required.

Chief Minister and related agencies**Recommendation 18**

The Committee recommends that the ACT Government use the Aboriginal and Torres Strait Islander population projections and data collection project to develop accountability indicators for service delivery, particularly in the areas of health, disability, housing, corrections and education and training.

Recommendation 19

The Committee recommends that the accountability indicators for Arts policy, advice and programs be refined to provide better indication of the services or outputs through which the goals or objectives of a particular indicator are progressed.

Recommendation 20

The Committee recommends that further work be undertaken into the economic opportunities and prospects and appropriate strategic direction for the ACT economy to achieve zero net emissions by 2050 and annual updates be provided as a separate chapter in each budget paper.

Department of Territory and Municipal Services**Recommendation 21**

The Committee recommends that a feasibility study be conducted to investigate the establishment of a methane harvesting facility at the West Belconnen landfill site.

Recommendation 22

The Committee recommends that carbon emission reductions resulting from the methane mining electricity generation operations be credited in future against the zero emissions target.

Recommendation 23

The Committee recommends that the Government provide the Assembly with detailed information, including a timeline, about the proposed relocation of the RSPCA, by the last sitting day in 2010.

Recommendation 24

The Committee recommends that more detail be incorporated into ACTION accountability indicators so that measures undertaken to progress sustainable transport objectives can be assessed.

Recommendation 25

The Committee recommends that accountability indicators for the Office of Transport should provide more detail about the various outputs through which sustainable transport objectives are being progressed.

Recommendation 26

The Committee recommends that the ACT Government investigate the potential energy and financial savings of moving the ACT Government ICT system to 'thin client' and 'virtualisation' technologies.

Education and Training**Recommendation 27**

The Committee recommends that the Department of Education and Training develop accountability indicators which can measure the views of the principle users of public education services - students and parents/carers.

Recommendation 28

The Committee recommends that future budget papers include accountability measures and outcome targets for the Productivity Places Program.

Recommendation 29

The Committee recommends that the Department of Education and Training and Corrections ACT partner to ensure the provision of the adult education and vocational training packages which best establish opportunities for the restoration of detainees of the Alexander Maconochie Centre back into the community.

Department of Justice and Community Safety

Recommendation 30

The Committee recommends that the Human Rights Commission be provided with adequate funds to meet the following operational requirements and objectives:

- Commissioner's obligations in relation to the national health professional regulation scheme;
- Human rights inspections of Bimberi, Alexander Maconochie Centre and the Psychiatric Services Unit;
- Implementation of the *child safe, child friendly* initiative.

Recommendation 31

The Committee recommends that the Minister advise the Assembly, via a Ministerial statement, on the outcomes of the review of WorkSafe ACT.

Recommendation 32

The Committee recommends that in future budget papers more information is provided to enable performance within the JACS portfolio to be assessed against strategic and accountability indicators, and for trends over time to be assessed.

Recommendation 33

The Committee recommends that accountability indicators for the Department of Justice and Community Safety under output class 2.1 (Corrective Services) be expanded to include the collection of data about recidivism specific to the Alexander Maconochie Centre.

Recommendation 34

The Committee recommends the establishment of a strategic indicator for the Department of Justice and Community Safety to monitor the following:

- The proportion of sentenced prisoners who are repatriated from New South Wales
- The number of first time prisoners repatriated at the Alexander Maconochie Centre

Department of Disability, Housing and Community Services

Recommendation 35

The Committee recommends that the ACT Government expand the availability of post-school options and pathways for people with a disability, including working with vocationally orientated organisations.

Recommendation 36

The Committee recommends that a formula for growth funding be developed for disability services, as per health funding, and that this formula be applied to the 2011–2012 Budget process.

Recommendation 37

The Committee recommends that future ACT Budget Papers include the funding breakdown for the Department of Disability, Housing and Community Services output 3.2 relating to community affairs.

Recommendation 38

The Committee recommends that the *Chief Minister's Annual Report Directions* be amended to require all ACT Government agencies to report against the benchmarks established through the sex disaggregated data project.

Recommendation 39

The Committee recommends that the Office of Children and Young People develop the consultancy service and the specialised therapeutic placements as a matter of priority.

Recommendation 40

The Committee recommends that the Department of Disability Housing and Community Services ensure that adequate support and appropriate written information, including contact details of support services, is provided to all kinship carers who come into contact with the care and protection system.

Recommendation 41

The Committee recommends that the Department of Disability, Housing and Community Services ensure that kinship carers are able to access foster carers training modules, should they wish to do so, until specific kinship carers training becomes available.

Recommendation 42

The Committee recommends that the ACT Government develop a funding formula for ACT Housing to ensure that housing maintenance

funds are adequate given the changing mix of full rent and rent rebate tenants.

Recommendation 43

The Committee recommends that the Minister for Disability, Housing and Community Services provide the Legislative Assembly with a Ministerial statement on the future of crisis, public and community housing by December 2010.

Recommendation 44

The Committee recommends that the Minister for Housing, Disability and Community Services delivers a Ministerial Statement by the last sitting day in October on the differing approaches to public and community housing utilised in all other jurisdictions and include the percentages of tenants on rebate.

Recommendation 45

The Committee recommends that Housing ACT release the new draft public housing asset management strategy for consultation, by October 2010.

Tourism, sport and recreation, and gaming and racing

Recommendation 46

The Committee recommends that an appropriate indexation be applied annually to sporting group grants.

Recommendation 47

The Committee recommends that, when finalised, the Minister for Gaming and Racing, table in the ACT Legislative Assembly, the ACT Gambling and Racing Commission's report of the Review of the Governance Provisions in the *Gaming Machine Act 2004*.



Introduction

- 1.1 The Select Committee on Estimates 2010-11 was established on 11 February 2010. This was earlier than previous years and provided the Committee with an additional month to make preparations.
- 1.2 Noting concerns raised in previous Estimates Inquiries about some of the processes involved in the conduct of the inquiries,¹ the Committee undertook to improve efficiencies using the time and resources available. As part of its Inquiry, the Committee:
 - developed a post-budget survey for community and representative organisations
 - revised the question on notice (QoN) template
 - initiated the introduction of a temporary standing order
 - created a concise structure for reporting.
- 1.3 This report provides:
 - an overview of key issues raised during the hearing with reference to transcripts
 - recommendations agreed by the Committee
 - the report of the specialist adviser to the Committee

¹ Reports of previous Select Committee on Estimates' reports can be accessed on the Legislative Assembly website. See for example, Select Committee on Estimates 2009-2010, *Appropriation Bill 2009-2010*, 8-9; Select Committee on Estimates 2003-2004, *Appropriation Bill 2003-2004*, 10-11; Select Committee on Estimates 2004-2005, *Appropriation Bill 2004-2005*, 3-4; Select Committee on Estimates 1996-1997, *Appropriation Bill 1996-1997*, 4-5

- a full list of the status of questions on notice (QoNs) and questions taken on notice (QToNs) at 21 June 2010.

Format of the report

- 1.4 The format of the report is intended to provide the reader with a quick reference guide to the many issues raised during the hearings. Page numbers for the proof transcript of evidence are included in brackets throughout the report.² Reference is made to relevant questions taken on notice in the footnotes, where possible.

Specialist adviser

- 1.5 Expressions of interest were sought from a range of individuals and organisations to fill the role of parliamentary budget adviser to the Committee. ACIL Tasman was selected to provide this support and, following discussions with the Committee, undertook a review of the ACT Budget and provided a comprehensive report.
- 1.6 The review assisted Committee Members during the hearings with Ministers and officials and is appended to this report for the information of the Assembly (Appendix A).
- 1.7 The Committee noted that the 2010 Budget has provided recurrent funding for the purpose of assisting the Committee with the technical financial aspects of the Inquiry and welcomes this commitment to enhancing the accountability capacity of the Assembly (992).

Conduct of the Hearings

- 1.8 The Committee extended its program to thirteen days of hearings, which included a day and a half for community groups on 13 and 14 May and a recall day on Monday 31 May. Details of hearings and a list of all witnesses appearing is attached as Appendix B.

2 Transcripts of evidence can be found on the Legislative Assembly website at <<http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>>

- 1.9 The Acting Treasurer, Mr Jon Stanhope MLA, and officials from Treasury were invited to reappear on the recall day to respond to questions about the assumptions used in establishing the economic forecasts for the Budget (1623-1644).
- 1.10 On the whole, hearings were orderly and informative. The Committee is grateful for the efforts taken by Ministers and departmental officials to provide correct information at the time of the hearing and to follow up promptly with questions taken on notice. There were 344 questions taken on notice at the hearings.

Questions on notice

- 1.11 To improve the efficiency of the Inquiry, the Committee discussed measures to reduce the number of questions on notice lodged following the hearings. Despite these efforts, MLAs lodged a record 469 written questions, making a total of 813 questions processed during the Inquiry. A 33.6 percent increase on the total for the previous year's Estimates Inquiry of 607 questions. The percentage breakdown of questions asked by each MLA for 2010-11 is provided in Table 1.

Table 1 Percentage breakdown of questions asked by MLAs 2010–2011

Members	QoN	%	QToN	%	Total	%
Ms Bresnan	31	6.6%	18	5.25%	49	6.0%
Mr Coe	18	3.8%	16	4.66%	34	4.2%
Mr Doszpot	31	6.6%	16	4.66%	47	5.8%
Mrs Dunne	48	10.2%	45	13.12%	93	11.5%
Mr Hanson	24	5.1%	3	0.87%	27	3.3%
Mr Hargreaves	1	0.2%	11	3.21%	12	1.5%
Ms Hunter	15	3.2%	35	10.20%	50	6.2%
Ms Le Couteur	52	11.1%	5	1.46%	57	7.0%
Ms Porter	0	0.0%	1	0.29%	1	0.1%
Mr Rattenbury	12	2.6%	14	4.08%	26	3.2%
Mr Seselja	216	46.1%	78	22.74%	294	36.2%
Mr Smyth	21	4.5%	93	27.11%	114	14.0%
<i>Other*</i>			7	2.03%	7	0.9%
<i>Records removed</i>			2	0.58%	2	0.2%
TOTAL	469	100.0%	344	100.00%	813	100.0%

1.12 The Committee noted the concerns raised in previous Estimates reports about the volume of questions processed during an Inquiry and is concerned that the growth in number has not plateaued or reduced.³ A significant feature of the questions on notice lodged during the Inquiry was the complexity of the questions asked. As Table 2 shows, many questions had several component parts, including 22 questions with over 50 components.⁴

3 Select Committee on Estimates 2009-2010, *Appropriation Bill 2009-2010*, 8-9, accessible at <<http://www.parliament.act.gov.au/committees/index1.asp?committee=122&inquiry=774&category=19>>

4 Table 2 provides an approximate indication of the breakdown of questions on notice and is not intended to be a definitive analysis.

Table 2 Breakdown of number of component parts for written questions on notice by portfolio

Number of parts for written questions on notice	1 to 5	6 to 10	11 to 15	16 to 20	21 to 25	26 to 30	31 to 35	36 to 40	41 to 45	46 to 50	51 to 55	55+
Total – all QoNs	218	139	70	2	6	2	1	1	1	1	18	4
Portfolio area												
ACTLA	1	2	2								1	
Ageing	2											
Arts and Heritage	7	2				1						
ATSI	5	1										
Attorney-General	12	12	9		2						1	1
Auditor General	1	2	2								1	
Business and Economic Development	1											
Chief Minister	8	7	2		1						1	
Children and Young People		1	2			1				1		
Commissioner for Sustainability and Environment	2	3	2								1	
DHCS	19	10	5		2						2	1
E & T	12	14	5								2	
ECCEW	7	8	5	1							1	
Gaming and Racing	1	2	2								1	
Health	17	14	3									1
Industrial Relations	1											
LAPS/LDA	17	11	4					1			1	
Multicultural Affairs	2	1										
Planning	34	10	4								1	
Police and Emergency services	1	1	2									
TAMS	22	12	2								2	
Tourism, Sport and Rec	12	3	6								1	
Transport	13	9	4		1						1	
Treasury	21	14	9	1			1		1		1	1

1.13 The Executive also raised concerns, in correspondence, with the Committee about the high volume of questions on notice and the availability of the information sought.⁵ The percentage breakdown of questions asked of each Minister or office holder is provided in Table 3.

Table 3 Percentage breakdown of questions by Minister/Officer holder

Minister/Office holder	QoN	%	QToN	%	Total	%
Mr Barr	112	23.9%	61	17.7%	173	21.3%
Ms Burch	57	10.0%	28	8.1%	75	9.2%
Mr Corbell	67	14.3%	89	25.9%	156	19.2%
Ms Gallagher	84	17.9%	71	20.6%	155	19.1%
Mr Stanhope	139	29.6%	87	25.3%	226	27.8%
Total Ministers	449	95.7%	336	97.6%	785	96.6%
Mr Rattenbury	6	1.3%	5	1.5%	11	1.4%
Dr Cooper	8	1.7%	3	0.9%	11	1.4%
Ms Pham	6	1.3%	0	0.0%	6	0.7%
Total Other	20	4.3%	8	2.4%	28	3.5%
TOTAL	469	100.0%	344	100.0%	813	100.0%

1.14 A temporary standing order, established as part of this Inquiry, sets out the process for questions on notice not answered before the completion of the Inquiry.

253A *Answers to outstanding estimates inquiry questions on notice*

5 A copy of this correspondence is available on the Inquiry webpage at <http://www.parliament.act.gov.au/committees/index1.asp?committee=165&inquiry=967>

When presenting its report, the Chair of the estimates committee will present to the Assembly a schedule listing questions on notice for which answers were not provided during the annual estimates inquiry. Outstanding answers to questions on notice will be provided to the Clerk within 30 days from the tabling of the estimates report. The Speaker will present to the Assembly the answers received after the report has been tabled and a schedule of questions on notice outstanding after the 30 day period.

- 1.15 The status schedule of all questions on notice and questions taken on notice is provided as Appendix C. Details of all questions and the responses received are available on the Inquiry webpage.⁶

Questions taken on notice

- 1.16 For the first time, a formal record of the questions taken on notice during hearings was kept by the Committee. This enabled questions taken on notice to be incorporated into the database following the hearing, rather than once answers are provided, allowing for more effective monitoring of all questions asked.

Future of estimates inquiries

- 1.17 As noted, one of the objectives of the Committee was to effectively use the time and resources available to conduct the Inquiry. The Committee was aware that previous Inquiries have raised concerns about:
- short time frames available to conduct the inquiry
 - composition of membership
 - participating Members
 - questions on notice process
 - scheduling of hearings
 - grounds for recalling of Ministers
 - affiliation of the Chair
 - adequacy of Ministers' responses to questions
 - limitations of a select committee in achieving a cycle of scrutiny

⁶ <<http://www.parliament.act.gov.au/committees/index1.asp?committee=165&inquiry=967>>

- collaboration and dissent in the report deliberation process
 - Government responses to Estimates reports.
- 1.18 The Committee observed the divergent views held by Members of the Assembly about the purpose and key outcomes required from an estimates inquiry.
- 1.19 Efforts have been made in the past to find structural solutions to some of these issues. For example, the 1997–1998 Select Committee on Estimates was appointed to inquire into both the 1998 Budget and the Annual and Financial Reports of 1997–1998.
- 1.20 The 2003–2004 Select Committee on Estimates recommended that:
- ... a possible new structure for the Estimates Committee which would give it a continuing existence be referred to the Standing Committee for Administration and Procedure for investigation and report.⁷
- 1.21 The 2004–2005 Select Committee on Estimates recommended that:
- ... consideration be given to the relevant standing committee being established such as to allow it to conduct the inquiries into the appropriation bills.⁸
- 1.22 Select Committees on Estimates have also proposed procedural improvements to the inquiry process. The 2009–2010 Select Committee on Estimates recommended that:
- ... the Legislative Assembly’s Standing Committee on Administration and Procedure review the process and timeframes for lodging, responding to and communicating questions taken on and lodged on notice during inquiries by select committees on estimates, and make recommendations to the Assembly by the end of 2009.⁹
- 1.23 The Committee considers that the Standing Committee on Administration and Procedures should review the effectiveness of the select committee model in meeting the objectives of the referral and the adequacy of general procedural guidelines for the conduct of estimates inquiries.

7 Select Committee on Estimates 2003–2004, *Appropriation Bill 2003–2004*, 11

8 Select Committee on Estimates 2004–2005, *Appropriation Bill 2004–2005*, 4

9 Select Committee on Estimates 2009–2010, *Appropriation Bill 2009–2010*, 9

Recommendation 1

The Committee recommends that the Standing Committee on Administration and Procedures investigate and advise the Assembly on:

- **the effectiveness of the select committee model; and**
- **the adequacy of procedural guidelines for estimates inquires and whether amendments to standing orders or a more detailed referral motion are warranted in the future.**



2

Treasury and related portfolios

2.1 The Committee heard from the Treasurer on Friday 14 May 2010 and Monday 17 May 2010 to discuss the following output classes, agency functions, authorities and Territory-owned Corporations:

- Economic management
- Financial management
- Revenue management
- Home Loan Portfolio
- Superannuation Provision Account
- the Territory Banking Account
- discontinued agencies (Totalcare Industries Limited and Rhodium Asset Solutions Limited)
- ACTEW Corporation Limited
- ACTTAB Limited
- ACT Insurance Authority.¹

¹ Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearings held on 14 and 17 May 2010. Transcripts can be accessed at: <http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>

- 2.2 The Acting Treasurer attended the recall day on 31 May 2010 to discuss issues relating to the Budget forecasts.

Department of Treasury

- 2.3 The Treasury portfolio oversees the strategic financial and economic management of the Territory with a key objective being accountability and transparency in Government expenditure.

Financial and Economic Management (output class 1)

- 2.4 Key issues raised at the estimates hearings in relation to output class 1 (Financial and Economic Management) are discussed below.

Employment forecasts

- 2.5 The Committee discussed at length with the Treasurer, and departmental officials, the employment figures for the year to date, and the forecasts for the third and fourth quarters of the 2009–10 financial year. The Committee also discussed; (i) the methodology and assumptions used for measuring employment and how these are factored into the Budget bottom line, and (ii) any impact the Commonwealth Budget may have had in terms of employment forecasts (173–175; 191–192; 1626).
- 2.6 On the basis of the accuracy of the employment forecasts a drop in employment, may impact on the Budget bottom line in terms of; (i) payroll tax revenue, and (ii) may bring into question other economic forecasting underpinning the Budget. The Committee recalled the Treasurer on 31 May 2010 (173–175; 191–192; 1626–1627).
- 2.7 There was discussion on the implications of the latest employment figures and the Committee sought an explanation for why the Budget forecasting did not factor in more up to date employment figures (1626–1632).
- 2.8 Treasury officials informed the Committee that the employment figures for March and April 2010, issued post the preparation of the Budget, indicated a smaller than forecasted drop in employment. Notwithstanding this small increase, it was not expected to impact significantly on the revenue collected via payroll tax (1626–1632).

Unallocated savings in the Budget plan

- 2.9 The Committee discussed at length with the Treasurer and officials where the unallocated savings will be sourced from to return the Budget to surplus (208–214).
- 2.10 The Treasurer informed the Committee that the Expenditure Review and Evaluation Committee (EREC) had identified a number of projects focusing on whole-of-government savings which the Government will do further work on, but at this stage she did want to pre-empt the plan around these projects (208).
- 2.11 The Committee enquired as to whether any aspects of government expenditure and service delivery would be quarantined from the unallocated savings. The Treasurer advised that it was not useful, at this stage, to exclude certain areas before more work had been done to finalise the savings programs and determine applicability to certain areas. Essentially, to exclude any aspects of government expenditure and service delivery at this stage would be premature (211–212).
- 2.12 The Treasurer noted, however, on the basis that ACT Health already had an efficiency dividend built in, it was the only exclusion in the 2010–11 Budget exempt from the efficiency dividends built in over the next three financial years (211).
- 2.13 Two thirds of the savings required to bring the Budget into surplus are expected to be delivered as part of the 2010–11 Budget. Notwithstanding this, a large number of savings remain unallocated (212–214).

Savings incorporated in the 2010–11 Budget and out years

- 2.14 On the basis of improvement in revenues, the Government has revised its target to return the Budget to surplus with a balanced Budget in 2013–14.² Given the expected return of the ACT Budget to surplus two years earlier than previously forecast, the Committee was interested in more detail on the savings measures incorporated in the 2010–11 Budget and over the forward estimates period (193–196).
- 2.15 The Treasurer advised that the saving measures included: the Wages Policy, that is:
- expenditure restraint with a current offer on the table as part of current enterprise bargaining negotiations

² BP3, 19

- reduction in the Treasurer's advance
- the efficiency dividend commencing at 1.5 percent in 2010-11, and growing at 0.5 percent over 2011-12 and 2012-13, and
- the tree planting program (193-196).³

Change of Use Charge and rectification process

- 2.16 The Committee discussed at length with the Treasurer and officials the Change of Use Charge and the rectification process (176-189; 221-224).
- 2.17 The Committee sought to establish; (i) the steps the Government has taken to address the fees anomaly identified as part of the codification of change of use project, (ii) rationale for the rectification process – that is, application of current legislation and the development of a schedule of fees for certain types of development, and (iii) historical reference source for the prevailing practice application, the rectification process seeks to address.
- 2.18 The Committee noted that there still has been no explanation as to how the law came to be applied incorrectly by the Department.
- 2.19 The Committee was interested in the potential impact, across the board, of the changes to the charge and whether any analysis had been done to determine its potential impact on government revenue, in particular stamp duty, arising from a possible disincentive to develop in certain areas (221-223).
- 2.20 A Treasury official advised that the rectification process did not constitute a new policy or change in formula but a change in application and a resultant change in revenue (221-222). The 2009-10 budgeted revenue from the charge is estimated at \$5 million and, primarily as a result of the rectification charge, is forecast to increase to \$14.2 million in 2010-11.⁴
- 2.21 The Committee noted that notwithstanding the forecast increase in revenue the rectification process will generate, there still remains uncertainty in how the Change of Use Charge will apply and its consequent impact as a possible disincentive for development in certain areas.

³ BP3 19-23

⁴ BP3 45

Recommendation 2

The Committee recommends that the Treasurer table in the Assembly a report into why the Change of Use Charge was incorrectly applied and what steps have been taken to correct the error.

Recommendation 3

The Committee recommends that an evaluation of the impacts of the Change of Use Charge be undertaken as part of the codification of the Change of Use Charge process to ensure that it does not create an unreasonable barrier to urban densification.

Triple Bottom Line analysis

- 2.22 During the hearings, the Chief Minister's Department indicated to the Committee that progress was being made in the development of Triple Bottom Line accounting of proposals (576–577). The Committee was of the view that this mechanism must be incorporated into the planning of expenditure proposals and presented with the Budget papers so that Members and the community have the opportunity to evaluate each proposal in light of the Triple Bottom Line analysis.
- 2.23 The Committee further emphasised the importance of the provision of information to Members and the community so that they can thoroughly evaluate the spending proposals. The Committee was of the view that this information is essential in properly evaluating the merits or otherwise of spending proposals.

Recommendation 4

The Committee recommends that a thorough Triple Bottom Line analysis be undertaken for each of the expenditure items and especially for infrastructure projects contained in the budget.

Capital works

- 2.24 The Committee discussed with the Treasurer, and departmental officials, the capital works project identified in Budget Paper No. 3,

titled the ACT Government Office Project – Procurement, Planning and Documentation.⁵

- 2.25 The Committee sought further detail on the \$3.1 million appropriated for the Project (199-202).
- 2.26 Departmental officials explained that the 2010-11 Budget changes to appropriation for the government office building project included a transfer of funds to the Department of Land and Property Services for project advice and a 2010-11 technical adjustment of a rollover of funds for project advice to the Department of Treasury (198-202).
- 2.27 The Committee was interested in the Treasurer's views as to whether the proposed building would factor in the Government's announcement about zero net emissions by 2060 (296). The Treasurer advised that it would and this would be picked up as part of the business case proposal and the Project's articulation with strategic positions/ documents (296).
- 2.28 The Treasurer informed the Committee that the Project fell under the portfolio of the Chief Minister and that Treasury's role was as a holder of the funds approved by Cabinet to seek further advice as to how the project may be pursued (200).
- 2.29 The proposed capital works program represents a significant addition to an already large capital program. The Committee reiterated its concern that the information provided in the budget papers was insufficient to properly analyse major expenditure programs.
- 2.30 The Committee further expressed its concern that more than \$153 million has been rolled over from last year's appropriation. There are costs associated with this, particularly where this money has been borrowed and interest is accruing, and Members should be provided with a detailed plan of how each of the projects is to be delivered.
- 2.31 Concerns have been raised by the Auditor-General that infrastructure programs have not been delivered in the past and this has led to increased costs.⁶
- 2.32 Detailed plans of how projects were to be delivered would aid Members ability to understand the appropriateness and scope of the project and improve confidence that it will be delivered and that it represents good value for public money.

⁵ BP3 156

⁶ Auditor-General's Report No 3 of 2010: *Implementation of Budget Initiatives*

- 2.33 The required information should be prepared by departments during their ordinary activities in developing these projects and the Committee did not believe that in requesting this information an overly burdensome task was required of departments and agencies.

Recommendation 5

The Committee recommends that, together with the Triple Bottom Line analysis, a thorough plan for the implementation of all major infrastructure projects be provided with the budget papers so that Members can be confident that the money will be appropriately spent in the required timeframe.

Accountability indicators

- 2.34 Each year the Budget contains a vast range of new spending initiatives that often overlap or supersede previous proposals. The Government spends significant public money in the development of plans that do not then appear to be the focus of future expenditure. There is little clarity as to how the various items fit together to achieve outcomes or how or why priority is assigned to particular projects.
- 2.35 The proper implementation of plans not only makes it easier for Members, and the public, to understand the reasons for and the scope of various projects it also makes it easier to understand how far we have come and what steps remain for future budgeting decisions.

Recommendation 6

The Committee recommends that improved accountability indicators be developed for each agency that include expenditure on specific plans that are administered by agencies; for example, items undertaken from 'Weathering the Change' within DECCEW. Where appropriate, other accountability or oversight agency findings such as Auditor-General recommendations should be included in the accountability indicators.

- 2.36 Some accountability indicators present difficulties for Members and the community seeking to assess the effectiveness and efficiency of departmental efforts to meet particular outcomes. A number of

indicators used do not provide any context against which the measure can be assessed.⁷ For instance, indicators based on surveys of satisfaction levels do not provide details of the sample size, participation or response rate to the base survey. This provided little insight into the extent of satisfaction with a service or the basis upon which a target can be claimed to have been met.

- 2.37 In other cases, accountability indicators do not differentiate in the nature of the service being provided or provide a basis for Members and the public to assess developments or improvements in the provision of services or the progress towards strategic goals. For instance, the Committee has noted in Chapter 5 that sustainable transport indicators could be refined to provide more comprehensive details about the focus of efforts underway to improve transport options for the community.

Recommendation 7

The Committee recommends that Budget Papers provide more evidence about the scope of each accountability indicator by:

- **providing details about the sample size and participation rates for base surveys conducted to establish a measure against which the indicator can be assessed; and**
- **distinguishing the tangible variations in the services or outputs through which the objectives of an administrative unit in relation to a particular indicator are progressed.**

7 The Committee notes the more extensive comments made in ACT Auditor-General's Office Report no 1 of 2010, *Performance Reporting*, April 2010, accessible at <<http://www.audit.act.gov.au/auditreports/reports2010/Final%20Report%208%20April%202010.pdf>>

Strategic Indicators

- 2.38 The 2009–10 Estimates Committee recommended that:
- ... a measure be introduced as a strategic indicator for each agency requiring that agency to report on its work towards achieving zero net carbon emissions.⁸
- 2.39 In its response, the Government stated:
- ... [DECCEW] strategic indicators will be reviewed as part of the Government's development of a comprehensive road map to move towards the goal of zero net emissions.⁹
- 2.40 The Government adopted an overarching aim that the Committee considers should be applied to all departments and agencies. While it is a very long term aim, the Committee considered there was no reason why each department or agency should not be reporting now on how the expenditure allocated to and activities undertaken by that agency will be contributing to the policy objective.
- 2.41 As yet a comprehensive road map has not been developed and the Committee was concerned that in order to achieve the stated aims departments and agencies needed to act quickly.
- 2.42 The Committee considered that both strategic and accountability indicators should be introduced to ensure that progress is being made and expenditure decisions are made conscious of the emissions impact of the expenditure.
- 2.43 The Committee further considered that efficiency targets for all agencies should be adopted as an interim measure until the allocation of carbon budgets, which the Government indicated it was working towards (830), and long term reductions strategies could be implemented across departments and agencies.

8 Select Committee on Estimates 2009–2010, *Appropriation Bill 2009–2010*, June 2009, recommendation 5

9 ACT Government, *Government Response to the Report of the Select Committee on Estimates 2009–2010 on the inquiry into the Appropriation Bill 2009–2010*, June 2009, p 7.

Accessible at: <<http://www.parliament.act.gov.au/downloads/reports/7th%202009-10%20Estimates%20Report.pdf>>

Recommendation 8

The Committee recommends that in addition to reporting on work towards achieving zero net carbon emissions, all departments be required to undertake energy efficiency audits and work to a set carbon budget that sets out timeframes for reductions and does not allow for offsetting.

- 2.44 Reflecting on strategic indicators in the Budget Papers, the Committee also observed that these indicators do not clearly reflect departmental commitment to a range of whole-of-government environmental, economic and social plans.

Recommendation 9

The Committee recommends that strategic indicators clearly identify departmental commitment to the various environmental, economic and social plans in place.

Staffing matters**ACT Government pay offer to public servants**

- 2.45 The Committee discussed the current pay offer to ACT public servants (clerical staff) as part of enterprise bargaining negotiations of 4.75 percent over two years (2.25 percent in the first year and 2.5 percent in the second year) (194–196).
- 2.46 The Treasurer informed the Committee that the current offer had been factored into the Budget in terms of ongoing wage increases and should the current offer be rejected there were no provisions in the Budget to absorb further increases without necessitating a loss of conditions (194–195).
- 2.47 Subsequent to the Treasurer’s appearance, the ACT Government increased its offer to 2.5 percent from 1 July 2010 over a one year agreement. The revised terms on offer also included a sign-on bonus of \$650 for eligible employees.¹⁰

¹⁰ Chief Minister, Media release: *Government puts forward new PS pay offer*, 26 May 2010.

Presentation of Budget Papers

- 2.48 The Committee was concerned at the level of detail provided in the Budget Papers. The current level of information is insufficient for Members to be able to make an informed decision, confident of exactly where and for what purpose the appropriate money will be spent.
- 2.49 While the Estimates Committee hearings process does provide Members the opportunity to ask questions where they would like more information the Committee was of the view that it would improve accountability, reduce the number of questions on notice and aid public access and understanding to the proposed expenditure activities of the Government if a further breakdown of the proposed expenditure was provided.
- 2.50 Often the descriptions in the Budget, while accurate, do not allow for a real understanding of the proposed expenditure. Illustrative of this is the fact that there is the same amount of detail provided for feasibility studies at a cost of \$200,000 as for major projects at a cost of \$14.7 million.¹¹ This issue has been raised by previous Estimates Committees.
- 2.51 The Committee appreciated that in some cases, where only a small amount of money was concerned it was clear from the title how the money was to be spent. However, for the majority of items costing millions of dollars significantly more detail was required to be able to make an informed judgement on the merit or otherwise of the expenditure proposal.

¹¹ BP4 87

Recommendation 10

The Committee recommends that information in the Budget Papers relating to programs and expenditure items be expanded to include a reconciliation between:

(i) base distribution level of funding (or general component of base operating funding); and

(ii) where applicable, variances against the Budget allocation, including the relative allocation of additional funds and the impact of a discontinuation of funds against the funding base level.

ACT Public Service workforce employment and diversity profile

2.52 Throughout the public hearings, the Committee discussed with numerous Ministers and officials; (i) various aspects of the ACT Public Service (ACTPS) workforce employment and diversity profile, and (ii) how elements of this profile are factored into budget preparation and funded initiatives for 2010–11 Budget and across the forward estimates.

2.53 The Committee noted that since 2005–06, the Commissioner for Public Administration has prepared an annual Workforce Profile that provides statistical data on the size, shape and staffing trends in the ACTPS since 2005–06. The preparation of this profile, along with two other reporting elements,¹² replaced the preparation and publication of the annual ACT State of the Service Report.¹³

2.54 The annual ACTPS Workforce Profile provides information on the; (i) the size of the ACTPS, including FTEs by agency and employment status (ongoing, non-ongoing and casual), (ii) executive employment, (iii) employment type, including by gender and employment status, (iv) age profile, (v) length of service, (vi) separation rates, (vii) remuneration rates, and (viii) equity and diversity profile, including reporting on Aboriginal and Torres Strait Islander employment,

12 (i) Report by the Commissioner for Public Administration about the operations of the ACTPS and (ii) the publication of a précis of this report in the Commissioner for Public Administration's annual report.

13 The last ACT State of the Service Report published covered the 2004–05 financial year.

culturally and linguistically diverse (CALD) employment and employment of people with a disability.¹⁴

- 2.55 The Committee noted the importance of factoring in the most up to date workforce employment and diversity profiles as part of the budget preparation process in terms of; (i) assessing agency commitment to workforce diversity, including compliance with applicable employment and diversity policies and practices, (ii) identification of long term trends in ACTPS employment, including representation of EEO groups, age and gender diversity, and recruiting and retaining employees, and (iii) identification of where the ACTPS is performing well and where improvement is needed.¹⁵
- 2.56 Notwithstanding the annual preparation and publication of the ACTPS Workforce Profile, the Committee was of the view that the inclusion of key agency workforce employment and diversity data in the Budget Papers would assist with assessing; (i) scrutiny and oversight of budget priorities, (ii) proposals against output class(es), and (iii) evaluation of performance against specified accountability indicators.
- 2.57 The Committee noted that the currency of this data may be limited to the statistical data and subsequent analysis used to inform the ACTPS Workforce Profile as prepared and published for the preceding financial year coupled with the financial year to date employment levels, estimated outcome for the financial year and estimates for the budgeted financial year.
- 2.58 The Committee had concerns that the current data only allowed for a superficial level of scrutiny. It would be beneficial if the available information was expanded to enable greater analysis.

14 Commissioner for Public Administration (2009) *ACT Public Service Workforce Profile 2008-09*.

15 Australian Public Service Commission (2008), *State of the Service Report 2007-08*.

Recommendation 11

The Committee recommends that future Budget Papers include key agency workforce employment and diversity data either under the present employment level section or in a new section. Key agency workforce employment and diversity data to include:

- (i) employment profile, including FTEs by agency, employment status (ongoing, non-ongoing, full time, part time, casual) and employment status by gender and classification level;
- (ii) retention, separation and engagement rates by agency; and
- (iii) equity and diversity representation by EEO groups – Aboriginal and Torres Strait Islander employment, culturally and linguistically diverse (CALD) employment and employment of people with a disability.

Economic Management (output 1.1)

2.59 Key issues raised included:

- consistency between the Commonwealth and ACT economic forecasts and any additional financial benefit that may flow onto the Territory (158-159)
- the Commonwealth fiscal consolidation, in terms of government expenditure restraint to two percent and its consequent impact on the ACT economy (159-160)
- exploration of economic forecasts – growth in the economy, state final demand and other measures – methodologies and assumptions (160-162)
- breakdown of the allocation of the Commonwealth stimulus package in terms of (i) the first two quarters of the 2009-10 financial year and (ii) the projections for the third and fourth quarters of the 2009-10 financial year (162)
- relationship between estimates for own-source revenue and the state final demand (162-165)

- continuing instability of the international economy and consequent impact on the Territory (165)
- whether an analysis had been carried out to identify (i) economic opportunities available in the ACT, and (ii) which sectors potentially provide the best prospects for growth (171–173)
- whether alternative stimulus policy measures have been identified by the Department of Treasury as a strategy for responding to the residual risk of a withdrawal of Commonwealth fiscal and monetary stimulus policy measures (173)
- analysis of the risks from climate change to the Territory's economic outlook and the feasibility of coverage as a risk in the Budget papers (175–176)
- changes in accounting treatments and data collection guidelines for superannuation expenses, health administration funding and fuel and energy expenditure (189–190).

Budget risk assessment of climate change

- 2.60 The Committee was advised that specific analysis on the risks of climate change on the economic outlook had not been conducted and that this area of work was particularly challenging due to difficulty in risk identification and description, and the quantification of these risks (175-176).
- 2.61 There was evidence that the economic and social consequences of climate change are significant and adapting to changing economic situations to meet the challenge of climate change requires a range of policy responses¹⁶.
- 2.62 While the Committee recognised that it is very difficult to quantify the risks associated with climate change to the ACT economy, a body of work that identified the risks and their impact on the ACT economy would be beneficial. This would allow expenditure decisions to be better informed and enable a greater understanding of how the ACT could position itself to respond to those risks.

16 N Stern, *The Economics of Climate Change: The Stern Review*, Cabinet Office-HM Treasury, Cambridge University Press, UK, 2006

Recommendation 12

The Committee recommends that an analysis be undertaken to identify the economic risks associated with the effects of climate change and the potential impact of these risks on the ACT, and that annual updates be provided with each Budget.

Financial Management (output 1.2)

2.63 Key issues raised included:

- return of the ACT Budget to surplus in 2013-2014 (165-166)
- 25 percent reduction in the Treasurer's advance (166-171)
- savings incorporated in the 2010-11 Budget and over the forward estimates period (193-196)
- pay offer to ACT public servants (clerical) (194-196)
- reconciliation of main factors contributing to overall increase in employment expenses for 2010-11 and forward years (195-196)
- explanation for increases between total costs for estimated outcomes (2009-10) and 2010-11 budgeted amounts for output classes 1.1 and 1.2 (196-198)
- provisions to repay the government borrowings undertaken to finance the capital works program (202-203; 204-206)
- explanation for the large amount of rollovers, and existing profiling from previous years, from the 2009-10 financial year to the 2010-11 infrastructure investment program and; (i) work done to identify capital works projects that have not progressed, and (ii) future program bids to include more robust advice concerning deliverability, consultation and planning issues as part of the business cases provided to government (294-296)
- a decline in the detail of information provided by agencies against line items/ outputs in the Budget Papers as compared with 2004-05 Budget Papers and an apparent consolidation in output classes (190-191)
- explanation for backward movements for real and nominal growth in general government sector expenses for public order and safety

and any consequent impact on estimates of expenditure for public order and safety in the applicable outyears (206–208)

- time delay between land release and receipt of revenue and any consequent impact on maintaining budget surplus (216–219).

Revenue management (output 1.3)

2.64 Key issues raised included:

- additional revenue-raising measures (176)
- Change of Use Charge and the rectification process (176–189; 221–224)
- thirty percent increase in parking fees (219–220)
- planned increase to Home Buyer Concession Scheme transactions (292–293)
- variance between the year to date budget amount of \$3.75 million for the Change of Use Charge against the actual amount collected up to the March quarter of \$5.212 million (293–294)
- ten percent variance in land tax revenue between the estimated outcome for 2009–10 and the budgeted amount for 2010–11 (297–298)
- five percent variance in revenue from general rates between the estimated outcome for 2009–10 and the budgeted amount for 2010–11 (298).

Home Loan portfolio

2.65 Key issues raised included:

- detail on when the ACT Government homebuyer loan scheme (ceased in 1996) will be wound up, including numbers of the remaining 175 loans under the scheme; (i) receiving deferred assistance, (ii) in arrears, and (iii) the value of the loans in arrears (283–284)
- explanation for why the portfolio purchased investments valued at half a million dollars in 2009–10 (284–285)
- reduction in the provision for doubtful debt (285).

Superannuation Provision Account

2.66 Key issues raised included:

- update on the review of the SPA investment portfolio undertaken during 2009–10, status of unfunded superannuation liability and future liabilities (257–259)
- growth in the value of share allocation above the SPA strategic target due to the recovery of the global investment markets and consequent impact on the Budget and across forward years (259–260)
- update on the application of environmental, social and governance issues to Territory investment practices (260–263)

The Territory Banking Account

2.67 Key issues raised included:

- debt management – on the basis of increased borrowings and liabilities – any revised strategy to balance interest rate risk and budget volatility (268–270)
- process undertaken in conjunction with the Territory’s investment adviser and the Investment Advisory Board to monitor investment performance (270–271)
- detail on the debt instruments, and the associated risks, the cash enhanced fund component of the investment portfolio was exposed to (272–273)
- how the Commonwealth stimulus funding was accounted for in the Territory Banking Account (273), and
- value adding strategies for Territory Banking Account assets invested in a Cash Enhanced Fund managed by Macquarie Investment Management Limited and a fixed interest account managed by Vanguard Investments Australia Limited (273–274).

Discontinued agencies

2.68 Key issues raised included:

- update on the winding down of Totalcare Industries Limited by the end of the 2009–10 financial year, in particular outstanding superannuation liabilities (263–265)

- detail on the winding down of Rhodium Asset Limited operations, disposal of remaining leases, expected losses for 2009–10 financial year and total losses (274–276).

Winding up of Totalcare Industries Limited

- 2.69 The Committee discussed with the Treasurer, and the Vice Chair of Totalcare Industries Limited, the organisation's strategic objective of winding up the company by the end of the 2009–10 financial year.¹⁷
- 2.70 The Committee noted that while the company was no longer an active business, it still existed as a corporation and will continue to do so until all outstanding liabilities, in particular superannuation liabilities, have been acquitted (263–264).¹⁸
- 2.71 The Vice Chair of Totalcare informed the Committee that while it was hoped to wind up the company by the end of the 2009–10 financial year, external auditors advised in March 2010 that they were not in a position to apply the wind-up by the end of the 2009–10 financial year (263–264). The Vice Chair further advised that the Company was hopeful of working through the outstanding issues by the end of the 2010 calendar year (263–264).

Recommendation 13

The Committee recommends that the Treasurer inform the ACT Legislative Assembly on the progress of winding up Totalcare Industries Limited, in accordance with the *Corporations Act 2001*, by the end of the 2010 calendar year.

ACTEW Corporation Limited

- 2.72 Key issues raised included:
- an update on the borrowing estimates for capital works, in particular water security major projects, for 2009–10, 2010–11 and 2011–12 and what these costs might be beyond 2013–14 (231–232; 250–251)

17 Totalcare Industries Limited, *Annual Report 2009*

18 Totalcare Industries Limited, *Annual Report 2009*

- the impact (if any) on these borrowings, in particular interest payable, given the next ICRC review of costs for capital works projects and any consequent determination regarding the passing on of costs to customers, scheduled in a few years time (231-232)
- the Tantangara Transfer project and purchase of water security licences, in particular, the variation of the strategy to convert all general security licences to high-security licences and the revised view that holding a mix provided more flexibility (232-234)
- further detail on the implementation of a 'smart metering' pilot program and analysis of the outcomes of the pilot program (234-235)
- clarification that the targets for a reduction in per capita mains water consumption of 12 percent by 2013 and 25 percent by 2023, as identified in the 2009-10 Budget to comply with the targets identified in *Think water, act water*, remain applicable (235-236)
- key opportunities identified to reduce water demand (236)
- grey water management in relation to domestic households and possible impacts on sewer management (236-237)
- the purchased water under the Tantangara Transfer project and the specific uses for its allocation (238-239)
- the sale of Ecowise Environmental (247-248)
- further detail on ecological monitoring and protection programs for vulnerable species in the Cotter and Murrumbidgee Rivers and Burra Creek, in particular; (i) funding allocated to these programs, and (ii) how priorities are identified/determined for coverage by these programs (248-249)
- frequency of liaison with appropriate environmental protection agencies to manage flow requirements (248-249)
- marketing and advertising campaigns for 2010-11 (252)
- detail on what was considered an appropriate sustainable diversion limit under the Murray Darling Basin Plan (252-253)
- detail on the sponsorship and community support program appropriations – broken down into budgets for (i) major events budget, and (ii) community support (253-254)
- detail on the recipients ACTEW provided support to for 2008-09 (254-255).

ACTTAB Limited

2.73 Key issues raised included:

- detail on the implementation of a new integrated betting system and sales terminal, in particular the central aspect of this system – Flexibet – and any consequent impact on revenue (286–287)
- update on the 2012 expiration of the current wagering agreement and any impact the arrangement with Tabcorp will have beyond 2012 (287–288)
- explanation for the decrease of \$2.366 million in the 2009–10 estimated outcome for the original budget (288–289)
- explanation for the nil dividend for 2010–11, with a return to a \$3.3 million dividend in 2011–12 and any consequent impact on the 2011–12 dividend if there is any delay in the implementation of the new integrated betting system and sales terminal (289–290)
- further detail on staff training and customer education strategies to contribute to the minimisation of the harmful effects of gambling (290–291)
- explanation of the activities undertaken to enhance ACTTAB's position as a responsible corporate citizen and its contribution to community activities through sponsorship and partnership arrangements, and how much had been spent in the year to date on sponsorship and partnership arrangements (291–292).

ACT Insurance Authority

2.74 Key issues raised included:

- explanation for better than estimated operating result in 2009–10 and expected decline for 2010–11 (276)
- legal costs to date spent defending the Canberra bushfire public liability claims and the portion of the legal expenses expected to be recovered by reinsurance recovery revenues (276–278)
- whether any work had been done to factor in climate change impacts as part of risk management (278)

- risk profiles arising from the work assisting agencies in the analysis of operations and assets to improve risk assessment management and whether it was carried more by any particular agencies (278-279)
- further detail on the Risk Management Framework (280)
- explanation for a return of \$5 million from the Authority's \$10 million capital injection (280-282).

Questions on notice

- 2.75 At the hearings 36 questions were taken on notice in relation to the Department of Treasury outputs and related agencies. 29 answers to questions taken on notice were received.
- 2.76 The Committee forwarded 49 questions on notice to the Treasurer. 47 answers to questions on notice were received.



3

ACT Health

Introduction

- 3.1 The Committee met with the Minister for Health, Ms Katy Gallagher MLA on Monday 17, Tuesday 18 and Wednesday 19 May 2010. The Minister was accompanied by officers from ACT Health.
- 3.2 ACT Health provides health and community care services in the following areas (Output Class 1: Health and Community Care):
- Acute Services (output 1.1)
 - Mental Health Services (output 1.2)
 - Community Health Services (output 1.3)
 - Public Health Services (output 1.4)
 - Cancer Services (output 1.5)
 - Aged Care and Rehabilitation Services (output 1.6)
 - Early Intervention and Prevention (output 1.7).¹

¹ Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearings held on 17, 18 and 19 May 2010. Transcripts can be accessed at: <http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>

National Health and Hospitals Network

- 3.3 The shift to the National Health and Hospitals Network agreed by COAG at its meeting in April 2010 was discussed at length (301–312; 314–319; 327–330; 383–399). The Minister advised that the detail and operation of the local hospital network was yet to be finalised (303).
- 3.4 The Committee was particularly interested in:
- the level of GST revenue going towards the new model
 - the benefits of the new model to ACT residents
 - how the new model would differ from the current arrangements
 - the resourcing and governance arrangements for the local hospital network
 - the possibility of the ACT moving into a regional local hospital network
 - the development of the primary health care organisations as part of the health reform package
 - the amount and structure of reward payments for reaching national access targets
 - the timeframe for implementation.
- 3.5 Given the significant reforms currently being undertaken by the Australian and State/Territory Governments in the funding model for public hospitals the Committee considered that the Assembly should be made aware of how this process was being undertaken and the changes in the funding of ACT public hospitals that will come about as a result of these negotiations and the creation of the new scheme.
- 3.6 Whilst the Committee offered no view on the appropriateness or otherwise of the changes the Committee was concerned to ensure, given the complicated nature of the proposals and the significance of health funding in the budgetary context, that all Members of the Legislative Assembly should be fully informed of the changes that are occurring.

Recommendation 14

The Committee recommends that the Minister for Health provide the Assembly with quarterly updates about the National Health and Hospitals Network negotiations with the Australian Government.

Capital Works

- 3.7 The Minister told the Committee that the major elements of the capital program were the works currently in progress. These include the adult in-patient facility, the new car park at The Canberra Hospital (TCH), the new women's and children's hospital and the refurbishment of community health centres (301). The Committee examined the following issues:
- the level of planning to cater for the health needs of people in the ACT beyond 2020 (326)
 - the TCH car park including cost, opening time and OH&S concerns regarding fencing (351)
 - the Australian Government's intention to fund 60 per cent of planned capital as part of the National Health and Hospitals Network and the implications of this on the Capital Asset Development Plan (325–326; 332–333)
 - the Capital Asset Development Plan and the timing of the projects currently underway in the Woden precinct (347–350).

Performance measures

- 3.8 The Committee examined a number of strategic indicators with particular emphasis on those where performance targets were not reached. The following areas were discussed:
- hospital access times for older persons (strategic indicator 10) (364–367)
 - emergency department access block figures (strategic indicator 1) (365; 369)
 - the rate of unplanned returns to the operating theatre and the comparison between the outcomes achieved against the targets for TCH and Calvary Hospital (strategic indicator 2) (370–372)
 - access block for mental health patients (strategic indicator 6) (375)
 - access to radiotherapy services (strategic indicator 9) (376–378)
 - reduction in the rate of broken hips (strategic indicator 21) (382).

Health and Community Care (output class 1)

Acute Services (output 1.1)

3.9 Key issues raised included:

- cross-border agreement with NSW (312-314)
- need for a third hospital in the ACT and the capacity of community health centres to reduce pressure on the hospitals (331)
- purchase of Calvary Hospital (334-338; 341-345)
- delay in transition from hospital to the community for individuals cleared for discharge (338-339)
- how the new money for obstetrics and gynaecology services at TCH would be spent and any impact on the capacity of the birthing centre (339-341)
- implications of the Australian Government's insurance announcement on home-birthing for public and private midwives (341)
- nurse led walk-in centre with regard to its opening date, operation, expected clientele and the 12 month review (351-354)
- commonwealth contribution towards the ACT e-health strategy and an update on the projects funded through the \$90 million allocated to e-health in the 2009-2010 budget (355-363) ².

Mental Health Services (output 1.2)

3.10 Key issues raised included:

- growth funding for mental health services and the division between the community and public sectors (401-407)
- mental health and wellbeing program for young Aboriginal and Torres Strait Islander people(402)
- national allocation of \$26 million for an additional 22 subacute beds (319)
- progress of the development of the young adult step-up step-down facility (319)

² See QToN E10-108.

- new strategic indicator for measuring the quality of support provided to mental health clients being discharged (372–373)
- outcome based measure for mental health clients (373)
- the role and priorities of the Strategic Oversight Group (403; 417–419)
- gaps in the delivery of community-based mental health services (404)
- services and staffing of the Mental Health Assessment Unit (419–420)
- cross-border regional responsibilities for mental health services (422–423)
- child and adolescent mental health services (425–426)
- the suicide prevention plan (430–433).

Funding for mental health services

- 3.11 Mental health growth funding provided through the 2010-11 budget is \$1 million per annum, to be split 50 per cent between community agencies and 50 per cent to the public sector (401). The Committee was concerned that this level of growth funding may not be adequate to meet actual growth in need for services within the community.

Recommendation 15

The Committee recommends that the ACT Government build growth funding into the formula for mental health funding which is consistent with the reported growth in national mental health demand.

- 3.12 The Committee was advised that while over 80 per cent of funded mental health services exist in the community, both public sector and community organisation mental health funding to the community sector was approximating 13 per cent of the overall mental health budget (374–374).
- 3.13 The Minister told the Committee that the Government was working towards increasing funding for community based mental health services (374–375). The Committee considered it important to track the increase in community mental health funding as a percentage of overall mental health

funding and that this would best be done by reporting on the funding levels in the annual budget.³

Recommendation 16

The Committee recommends that the percentage of overall mental health funding allocated to community organisations be reported in the annual budget papers.

Community Health Services (output 1.3)

3.14 Key issues raised included:

- health programs for prisoners at the Alexander Maconochie Centre including drug and alcohol issues, mental health problems and the transmission of blood-borne viruses (433–448)
- health of people of Aboriginal and Torres Strait Islander background (449–451)
- the Aboriginal and Torres Strait Islander drug and alcohol rehabilitation facility (451–455)
- the expansion of the Tuggeranong Health Centre (455–461)
- funding for change management and communication support for the Capital Asset Development Plan (461–463)
- waiting times for public dental services (471–473)
- Health and Community Care (HACC) funding (473–477).

Public Health Services (output 1.4)

3.15 Key issues raised included:

- air quality (477)
- the adolescent health centre (478)

³ See QToN E10-112

- the prevalence of tuberculosis in the ACT (478–480)
- infection control licenses (480–484)
- flu vaccinations for children under six years of age and other at-risk groups (490–492)
- the strategic review of the health promotion grants program (92–94).

Cancer Services (output 1.5)

3.16 Key issues raised included:

- meeting the growth in demand for cancer services through increased funding (501–504)
- the interstate patient travel scheme (IPTAS) (378–381; 502–503)
- improving customer relations through improved communication and training for front-line staff (504–512)
- percentage of cancer patients that seek treatment interstate (512–515)⁴
- the cervical cancer screening program (515–518)⁵
- the breast screening program and its capacity to meet increasing demand (518–523)⁶.

Interstate patient travel assistance scheme

3.17 The Committee questioned the adequacy of the interstate patient travel assistance scheme (IPTAS) that offers interstate patients \$30 per day. The Minister told the Committee that the ACT Government meets all the costs for treatment and the \$30 per day subsidy is offered to support some of the additional costs. The Minister also told the Committee that the ACT has one of the most generous payments next to Western Australia and it was her view that IPTAS should be a nationally agreed amount and the Australian Government should have the responsibility for the scheme (502–503).

⁴ See QToN E10-134

⁵ See QToN E10-135

⁶ See QToN E10-142

- 3.18 The Committee considered that as a small jurisdiction, the ACT would, compared to other states, always experience an increased reliance on specialised health services in New South Wales.
- 3.19 The Committee was told that IPTAS is reviewed annually to keep pace with the level of demand (503). The Committee considered that the next annual review of IPTAS examine the real costs associated with interstate travel for medical treatments, with a view to providing increased assistance to those most in need.

Recommendation 17

The Committee recommends that the next ACT Government review of the interstate patient travel scheme is approached with a view to meeting real costs and providing an appropriate level of assistance where required.

Aged Care and Rehabilitation Services (output 1.6)

- 3.20 Key issues raised included:
- growth funding to meet increasing demand of health needs for older people (524)
 - aged care rehabilitation unit at Calvary Hospital (524–525)
 - outcomes of the equipment services review conducted by Michael Keane in 2008 (526)
 - relocation of the equipment loans service and the Independent Living Centre to the Village Creek site (527–529) ⁷
 - falls injury prevention service and the number of one-on-one assessments conducted in falls clinics (529–532).

Early Intervention and Prevention (output 1.7)

- 3.21 Key issues raised included:
- wellbeing screening conducted by the Child at Risk Health Unit for children aged 0–14 entering the care and protection system (533–535) ⁸

⁷ See QToN E10-141

- strategies to reduce smoking in vulnerable groups (536–537)
- ban on smoking in cars with children (537–538)
- Women's Health Service including the *Well Women's Check* for culturally and linguistically diverse women (445–449).⁹

Questions on notice

- 3.22 At the hearing, 35 questions were taken on notice. Responses to 35 questions taken on notice were received.
- 3.23 The Committee forwarded 36 questions on notice to the Minister. Answers to 28 questions on notice were received.

⁸ See QToN E10-143

⁹ See QToNs E10-137, E10-138, and E10-139



4

Chief Minister and related agencies

Introduction

- 4.1 The Chief Minister's Department (CMD) provides advice and other assistance to the Chief Minister and Cabinet, the administration of key projects for the Territory and guidance for the ACT Public Service.
- 4.2 The Committee heard from the Chief Minister, the Minister for Business and Economic Development, and the Minister for Arts and Heritage, on 19 May 2010 in regard to the following output areas:
- Government policy and strategy (output 1.1)
 - Public sector management (output 1.2)
 - Coordinated Communication and Events (output 1.4)
 - Arts policy, advice and programs (output 1.5)
 - Business and industry development (output 2.1)
 - Cultural Facilities Corporation, and
 - ACT Executive.¹

¹ Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearing held on 19 May 2010. Transcripts can be accessed at: <http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>

- 4.3 The Chief Minister, the Minister for Business and Economic Development, and the Minister for Arts and Heritage, was also accompanied by officers from the Chief Minister's Department, the Department of Territory and Municipal Services and the Cultural Facilities Corporation.
- 4.4 The Minister for Industrial Relations also met with the Committee on 19 May 2010 in regard to:
- Industrial relations policy (output 1.3), and
 - ACT Long Service Leave Authority.
- 4.5 The Minister for Industrial Relations was also accompanied by officers from the Chief Minister's Department and the ACT Long Service Leave Authority.

Government strategy (output class 1)

- 4.6 Key issues raised included:
- ACT Government staffing freeze with the Committee expressing concern about the impact the freeze has had on staff and operations (606-609; 617-618).
 - development of the harmonised workplace safety laws and clarification on the relationship the harmonised laws will have with the *Work Safety Act 2008*, the Work Safety Council and the Work Safety Commissioner (561-564).

Government policy and strategy (output 1.1)

- 4.7 Key issues raised included:
- progress on triple-bottom-line reporting, in particular, annual reporting framework (576)
 - demographic studies and projections, particularly the Aboriginal and Torres Strait Islander profile (581-584)
 - discontinuation of the community inclusion initiatives and social plan accountability indicators (584-585)
 - annual infrastructure plan (585-588)
 - COAG activity/workload (588-591)

- infrastructure needs of the ACT (Majura parkway and Constitution Avenue) (590–591), and
- other issues with the Australian Government – car park at Russell, Olympic torch relay payment (591–593).

Population projects and demographic studies

- 4.8 The Committee was interested in demographic studies and projections, particularly the Aboriginal and Torres Strait Islander (ATSI) profile (581–584).
- 4.9 The Committee questioned the reason for the change in accountability indicators from demographic studies to demographic update.² The Committee was advised that the new accountability indicator more accurately reflects the nature of the work that was being conducted, particularly in relation to population projections (581–582).
- 4.10 The Committee was interested in the work of the ACT Demographer and was advised that the demographic details of ATSI people living in the ACT are being reviewed. The Committee was also advised of the information development plan steering committee that works with the ABS and the ACT Demographer to look at agency work plans that require datasets to inform their own planning (582–583).
- 4.11 The Committee was also advised of a data collection project being coordinated by officer within the Department of Disability, Housing and Community Services. While data from this project will be reported in departmental annual reports, it is not expected to be available until the 2010–11 financial year (583; 1427–1428).
- 4.12 The Committee noted the work of the Government and considered that specific accountability indicators developed for relevant agencies would assist in producing better outcomes for Aboriginal and Torres Strait Islander people across all areas of social indicators including health, disability, education, employment and housing.

Recommendation 18

The Committee recommends that the ACT Government use the Aboriginal and Torres Strait Islander population projections and data collection project to develop accountability indicators for service delivery, particularly in the areas of health, disability, housing, corrections and education and training.

Public sector management (output 1.2)

4.13 Key issues raised included:

- proposal for new government office building – location, green rating (597–598)
- pay gaps between female and male executives and statutory office holders – to what extent has the profile changed over financial years and what is being done to address the pay gaps (614–615)
- seasonal fluctuations in staffing numbers (ongoing and non-ongoing) (615–617).

Industrial relations policy (output 1.3)

4.14 Key issues raised included:

- industrial relations policy – interaction between the Office of Regulatory Services, who provide an operational function, and CMD, which provides a policy function (558)
- community sector workers' pay equity test case and the potential impact on the ACT Budget (559–561)
- industrial relations survey being coordinated by the Department of Disability, Housing and Community Services. CMD is on the steering committee and providing support as necessary and advised that three of the four deliverables are completed with the last to be delivered in the near future (561)
- the outcome of a recent High Court case and its potential impact in terms of precedent on legislative interpretation and practice in other jurisdictions (564).

Coordinated communication and events (output 1.4)

4.15 Key issues raised included:

- Plans to date for the Canberra Centenary and funding arrangements (612– 614)
- clarification on the commissioned composition and the process for selecting the composer the musical piece for the Canberra Symphony Orchestra (611; 614)
- ‘Community newsletter’ – total cost (design, layout, printing and distribution) and feedback on effectiveness (598–600)
- Community noticeboard (600–602)
- progress on update of community engagement manual (602), and
- the use of Web 2.0 engagement techniques for community consultation and engagement (602–604).

Arts policy, advice and programs (output 1.5)

4.16 Key issues raised included:

- public art funding rollovers (634–636)
- live music venues (635–637)
- insurance for arts organisations (638–639).

Accountability indicators

4.17 The Committee noted that the accountability indicators established for Output 1.5 have been revised and improved for the 2010-2011 Budget and more detail about each of the indicators has been provided. However, the targets established provide little detail about the strategic or operational objectives the administrative unit seeks to achieve and provides no measures to establish levels of success or improvements in performance.

Recommendation 19

The Committee recommends that the accountability indicators for Arts policy, advice and programs be refined to provide better indication of the services or outputs through which the goals or objectives of a particular indicator are progressed.

ACT Executive

4.18 Key issues raised included:

- contribution of the ACT Executive to the efficiency dividend (617)
- reasons for the increase in employee expenses from \$4.483 million to \$4.672 million (617-619)

ACT Long Service Leave Authority

4.19 Key issues raised included:

- the rollout of portable long service leave for the community sector including what consultation was done and how the community sector was responding (567-569)
- employee benefits (569-571)
- plant, property and equipment costs (571)
- percentage of businesses registered with the Authority (572)
- the membership/composition of the ACT Long Service Authority Board (572-574).

Cultural Facilities Corporation

4.20 Key issues raised included:

- refurbishment of CMAG foyer (639-640)
- the Loxton review of ACT Government's events and festivals – scope of review and involvement of CFC (641-642).

Business and industry development (output class 2.1)

4.21 Key issues raised included:

- detail/updates on skilled and business migration program (Accountability indicators (f) and (l) – Work within Australian and the ACT Government policy settings to attract and facilitate business and skilled migration to the Territory (619–620)
- update on clean economy activities and initiatives (620–622)
- establishment and delivery of collaborative based industry development strategies – detail on accountability indicator ‘j’³(623–626)
- capital development and investment (624–629)
- ‘Student Connect’ program (627)
- Industry development strategy (624–625)
- an update on the investment facilitation program (629–630)
- ACT Government funding for the business sector (631–633).

Clean economy initiatives

4.22 The Committee noted that the University of Canberra has undertaken some work on ‘clean economy’ initiatives. However, given the nature and scope of the issue and the need to comprehensively address how our economy will adjust to a zero emission future. The Committee considered that it was important that a whole of Government strategy be developed and incorporated within the budget to ensure that the necessary steps are taken, and budgetary decisions made, in light of the need to strategically position our economy so that it remains strong with reduced emissions (620–623).

4.23 A single body of work that can be built upon each year would aid Member’s and the public’s ability to evaluate macroeconomic policy decisions and ensure that there was an appropriate guide so that all fiscal policy decisions not only reduce emissions in the short term but also actively position ourselves to withstand the economic changes that will occur as a result of climate change.

³ BP4 42

Recommendation 20

The Committee recommends that further work be undertaken into the economic opportunities and prospects and appropriate strategic direction for the ACT economy to achieve zero net emissions by 2050 and annual updates be provided as a separate chapter in each budget paper.

Capital development

- 4.24 An update was sought concerning the ACT Government's *Capital Development Towards our Second Century* paper and the action plans that were to be developed from this paper. The Committee sought clarification on the business, education and creative arts strategies and how the investment funds would be managed (624-626).

Funding for business

- 4.25 The Committee expressed concern that the business development was receiving \$800,000 less in the 2010-11 ACT Budget than in the 2009-10 ACT Budget. The Committee sought clarification on the Government's decision to reduce spending in this area (631-633).⁴

Questions on notice

- 4.26 At the hearings 20 questions were taken on notice in relation to CMD outputs and related agencies. Fifteen answers to questions taken on notice were received.
- 4.27 The Committee forwarded 19 questions on notice to the Chief Minister. No answers to questions on notice were received.
- 4.28 The Committee forwarded one question on notice to the Minister for Business and Economic Development. No answers to questions on notice were received.
- 4.29 The Committee forwarded one question on notice to the Minister for Industrial Relations. One answer to questions on notice were received.
- 4.30 The Committee forwarded ten questions on notice to the Minister for Arts and Heritage. No answers to questions on notice were received.

4 See QTON E10-243



5

Department of Territory and Municipal Services

Introduction

- 5.1 The Department of Territory and Municipal Services (TAMS) administers the majority of Canberra's municipal services, transport regulation and land management functions. It delivers a range of services to the Canberra community, including public transport, libraries, ranger services, linen, plant nursery services, and Canberra tourism promotion and waste management.
- 5.2 The Committee heard from the Minister for Territory and Municipal Services, Minister for Transport, and the Minister for Arts and Heritage, on 20 May 2010 in regard to the following:
- Information Services (output 1.1)
 - The Office of Transport (output 1.2)
 - Waste and Recycling (output 1.3)
 - Land Management (output 1.4)
 - Environmental Regulation (output 1.5)
 - ACTION.¹

1 Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearing held on 20 and 28 May 2010. Transcripts can be accessed at: <http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>

- 5.3 The Minister for Territory and Municipal Services, Minister for Transport, and the Minister for Arts and Heritage, was accompanied by officers from the Department of Territory and Municipal Services and ACTION.

Municipal Services (output class 1)

- 5.4 Key issues raised included:
- Variation in estimated budget outcomes (649-650)
 - Changes in the presentation of budget papers (650-651)

Information Services (output 1.1)

- 5.5 Key issues raised included :
- Shopfront consolidation (645-646)²
 - Gungahlin shopfront feasibility study (647-649)
 - Library services: (646-647; 651-652)
 - ⇒ New Gungahlin library; Use of library databases; Heritage Library; collection; Kingston library update
 - Canberra Connect - call waiting time targets (653-654).

The Office of Transport (output 1.2)

Transport and Infrastructure

- 5.6 Key issues raised included:
- Feasibility study for Canberra Avenue bus lane (683-685)
 - Queanbeyan bus services and compatible ticketing systems (685-687)
 - Bike lanes on Northbourne Avenue and London Circuit (687-688)
 - Active and Sustainable transport (688)

² See QTON E10-449

- Consulting children and young people in transport planning (688-690)

Roads ACT

5.7 Key issues raised included:

- Gungahlin Drive Extension outstanding contracts (690-3)
- Monaro Highway road works (694)
- Parkes Way widening (694-695)
- Ashley Drive upgrade (695-696)
- Majura Parkway capacity (696-698)

Waste and Recycling (output 1.3)

5.8 Key issues raised included:

- Targets for waste diverted from landfill and bulky waste collection trial (654 -657)
- Waste recovery – breakdown by streams (657-658; 660-661)
- Recycling estate on Parkwood Road (658 -660)
- Waste cells (660-661)
- Waste funding (663)
- Methane energy generation facility (661-662):

5.9 The Committee was advised that the Mugga Lane landfill site would continue to produce methane for around seventy years from the point where filling the waste cells ceases. Currently methane mining generates three megawatts of power but that may increase with time and then gradually taper off. The Committee was advised that any replacement landfill site, when selected, will also be used for mining methane.

Recommendation 21

The Committee recommends that a feasibility study be conducted to investigate the establishment of a methane harvesting facility at the West Belconnen landfill site.

Recommendation 22

The Committee recommends that carbon emission reductions resulting from the methane mining electricity generation operations be credited in future against the zero emissions target.

Land Management (output 1.4)

5.10 Key issues raised included:

- Efficiency dividends (663-664)
- Urban forest renewal program, including partial funding deferral and referral to the Commissioner for the Environment and Sustainability (664-671)
- Accountability indicators – environmental outcomes; moving to measure satisfaction with services, measured through quarterly surveys and phone polls (672-673)
- Pialligo quarry leases (673-675; 683)
- Land management expenditure (671-672; 675 -676)
- Threatened species conservation and biodiversity; (676-677)
- Breakdown of funding for Urban, Peri-urban and Non-Urban activities (675-678)
- Ranger numbers (677)
- Rabbit eradication (678)³

³ See QTON E10-461

Environmental Regulation (output 1.5)

Heritage

5.11 Key issues raised included:

- Heritage nominations, including backlog in assessments (679-680)
- Yarralumla brickworks – LDA consultation process; conservation management plan (680)
- Regular inspection (and restoration) of heritage assets. (680-681)
- CSIRO heritage buildings (681)

Domestic Animal Management

5.12 Key issues raised included:

- Mugga way facility and whether staffing levels are sufficient (681)
- relationship with RSPCA, including future relocation (681-683)

5.13 The Committee was advised by the RSPCA that their current facilities are no longer suitable and relocation was required (51-52).

5.14 Officers from TAMS advised Members that discussions with the RSPCA are ongoing in relation to site identification as well as scoping the RSPCA's requirements for a new facility. No time lines have been agreed at this time (681-683).

Recommendation 23

The Committee recommends that the Government provide the Assembly with detailed information, including a timeline, about the proposed relocation of the RSPCA, by the last sitting day in 2010.

ACTION (output class 1)

5.15 ACTION's principle objective was to meet the needs of the ACT community by providing public transport services consisting of

scheduled route bus services, school bus services; special needs transport services and management of the ACT Rural Bus contract.⁴

Accountability Indicators

5.16 The Committee considered that more detailed indicators for ACTION may be appropriate, so that performance towards meeting sustainable transport goals can be assessed. These may include

- measuring the use of on-bus bike racks
- progress towards the fitting of racks to all buses that can accommodate them by the end of 2010; and
- the percentage of the fleet that can accommodate bike racks.

Recommendation 24

The Committee recommends that more detail be incorporated into ACTION accountability indicators so that measures undertaken to progress sustainable transport objectives can be assessed.

Public Transport (output 1.1)

5.17 Key issues raised included :

- Accountability indicators, such as patron numbers (698-699)
- Efficiencies in industrial strategies, modernising fleet and information services, and market changes (699-700)
- Service inefficiency issues: (700-704)
 - ⇒ ACTION drive pay levels above benchmark
 - ⇒ Other industrial issues including 60-40 full-time/part-time split; weekend shift arrangements; transport officer roles
 - ⇒ Efficiency of workshops mechanic, refuelling and cleaning staff
 - ⇒ Dead running, depot locations and running costs
- Recording of patronage and revenue data (704-706)
- New ticketing system rollout (706-708)

⁴ BP4 p111

- Service expansion, services to new suburbs and achieving a critical mass of patrons (708-709)
- Funding and staff, including hiring freeze and TAMS ability to deliver services (644)
- Low separation rate (644-645)

Accountability indicators

- 5.18 The Committee noted that there were limitations to the assessment that could be made against accountability indicators in the area of sustainable transport. For instance, accountability indicator for the Office of Transport 1.2 (g) should distinguish between kilometres of cycle paths laid as part of new road developments and paths laid as part of road re-surfacing work.

Recommendation 25

The Committee recommends that accountability indicators for the Office of Transport should provide more detail about the various outputs through which sustainable transport objectives are being progressed.

Enterprise Services (output class 2)

- 5.19 The Committee also heard from the Minister for Territory and Municipal Services on 28 May 2010 in regard to TAMS output 2 – Enterprise Services (2.1 Government Services)
- 5.20 The Minister for Territory and Municipal Services was also accompanied by officers from the Department of Territory and Municipal Services.
- 5.21 Key issues raised included:
- Enterprise Services administrative staff (1503)
 - Operating statement variations - resources received free of charge from enterprise services (1504-5)
 - Borrowing costs and leases (1504-5)

Government Services (output 2.1)

5.22 Key issues raised included :

Yarralumla Nursery

- Education about pest plant species and low water gardens (1502)
- Propagating endangered species (1502)

Capital Linen Service

- Annual turnover and client basis (1503-1504)
- Energy and water use savings (1505-1507)
- Measuring linen service performance (1507-1508)
- Private sector operators and similarity of services provided (1508)
- Future of the service as a Government business (1508-1509)

Shared Services Centre (output class 1)

5.23 The Shared Services Centre provides information and communication technology (ICT), procurement, publishing and records services, as well as tactical and transactional human resource and financial services, to ACT Government departments and agencies.⁵

5.24 The Committee heard from the Minister for Territory and Municipal Services on 28 May 2010 in regard to the following:

- InTACT (output 1.1)
- Procurement Support Services (output 2.1)
- Human Resource Services (output 3.1)
- Finance Services (output 4.1)

5.25 The Minister for Territory and Municipal Services was also accompanied by officers from the Department of Territory and Municipal Services and the Shared Services Centre.

5.26 Key issues raised included:

⁵ BP4 p121

- Cost savings from the creation of Shared Service Centre and output improvements: (1517-1518)
 - ⇒ Efficiency dividend
 - ⇒ Hiring freeze and additional Shared Services Centre positions
- Intangible assets – change in value from Chris21 from end of accounting life and no longer being depreciated (1536-1537)

InTACT (output 1.1)

5.27 Key issues raised included:

- Contractor expenses (1509)
- Appropriateness of accountability indicator ‘c’ *Service requests made via the Service Desk are resolved within Service Level Agreements timeframes.*⁶ (1509)
- W drive security issues: (1509-1514; 1522-1523; 1534)
 - ⇒ Internal and external reviews
 - ⇒ Estimated costs of reviews
- Data management scoping study around current and future data requirements (1513-1515)
- Increased negative operating result (1515-1516)
- Non government user charges and other revenue (1516-1517)
- Agency satisfaction with InTACT service (1518-1519)
- Agency savings through changes to data storage (1519-1521)
- Open source software use (1521-1522)
- Integrated Document Management System - IDMS (1523-1525)
- Record services and backup/archive system (1525-1526)
- InTACT expenses and reduction in business systems (1526)
- Sustainability in ICT (1526-1528; 1529-15231)
- Software upgrades (1528)
- Critical infrastructure and security planning (1528-1529)

⁶ BP4 p127

- InTACT involvement in ESA ICT and communication systems (1531-1532)
 - Mobile phone and Blackberry provision (1532-1534)
 - Green ICT (1527-8)
- 5.28 In relation to Green ICT, the Committee was advised that whilst 'thin clients' were a 'high priority', there were no plans to progress this initiative at present (1527).⁷ However, InTACT confirmed that 'thin clients' are currently being deployed mainly for business systems applications and raised a concern that using 'thin clients' for all desktop machines could result in major capacity issues using the current infrastructure (1527).
- 5.29 InTACT indicated that no modelling had been done on 'thin clients' (1527). InTACT also indicated that no scoping work had been done on virtualisation (1530).
- 5.30 The Committee also noted that InTACT is introducing a new 'virtual' server model to reduce 'the number of power consuming and heat generating physical servers'.⁸
- 5.31 The Committee understood that 'thin clients' and virtualisation are more energy and resource efficient as well as being significantly cheaper.⁹ The Committee considered that the most efficient ICT technologies should be utilised by the ACT Government.
- 5.32 The Committee noted that InTACT was developing a Green ICT strategy, beginning in the 2010-11 financial year.¹⁰ The Committee heard that the completion of that strategy was dependent on InTACT understanding the needs of the agencies it will be working with, and will coordinate that across government. Depending on agency priorities, InTACT would like to complete the Green ICT strategy within the 2010-11 financial year (1527-1528).

7 'Thin client' is an emerging technology whereby clients share their computers with the same server. In a thin client environment screen data and keystroke are transmitted over the network.

8 BP3 270

9 Australian National Audit Office, Green Office Procurement and Sustainable Office Management, Audit Report No.25 2008-09 p76.

¹⁰ BP3 270-1

Recommendation 26

The Committee recommends that the ACT Government investigate the potential energy and financial savings of moving the ACT Government ICT system to 'thin client' and 'virtualisation' technologies.

Procurement Support Services (output 2.1)

5.33 Key issues raised included :

- Accountability indicators:
 - ⇒ diminished opportunity for whole of government contracts (1534-1536)
 - ⇒ indicators to better reflect agency outputs' data collection improvement with new procurement IT system (1534-1536)
 - ⇒ Non-conformance with indicator 'b' regarding the Quality Management System.¹¹
- Due diligence on major contracts (1537)
- Assessment of Akron (1537-1538)
- Canberra stadium solar panels (1539)
- Procurement Solutions project management services and fees (1538-1539; 1545-1546)
- Staff workload and availability (1540)
- Staffing levels and employee expenses (1541-1543)
- Procurement's role and work with other agencies on the rollout of the commonwealth stimulus and capital works programs (1543-1545)
- Advice on market conditions in regard to the Spotless contract (1545)

Human Resource Services (output 3.1)

5.34 Key issues raised included :

- Full operating status of the Chris21 payroll system. An upgrade to the HR21 self-service module will be implemented (1546)
- Hiring freeze impacts: (1547-1548; 1551)
 - ⇒ user charges have not changed
 - ⇒ reduced activity in recruitment area – staff temporarily redeployed within Human Resource Services
 - ⇒ hiring freeze to end on 30 June 2010
- Employee expenses and staffing levels (1548-1550)
- Average cost of recruitment (1551)

Finance Services (output 4.1)

5.35 Key issues raised included :

- Accountability indicators:
 - ⇒ fringe benefits tax return submitted to the ATO in accordance with the ATO deadline, delays at agency level do occur, interest penalties may apply if lodgement is late (1551-1552)
- Staffing levels (1552)
- Oracle – completed transition from the old system to the new system, audit and internal audit (1553)
- Operating result (1553-1554)

ACT Public Cemeteries Authority

5.36 The ACT Public Cemeteries Authority is an independent statutory authority established under the Cemeteries and Crematoria Act 2003, to effectively and efficiently manage public cemeteries and crematoria in the ACT. The Authority currently manages and operates three public cemeteries at Gungahlin, Woden and Hall.¹²

5.37 The Committee also heard from the Minister for Territory and Municipal Services on 28 May 2010 in regard to the following:

- ACT Public Cemeteries Authority

5.38 The Minister for Territory and Municipal Services was also

accompanied by officers from the Department of Territory and Municipal Services ACT Public Cemeteries Authority.

5.39 Key issues raised included:

- Burial options for low income households and DHCS support (1554)
- Modelling of expected revenue increases from providing cremation services at the proposed southern cemetery on par with the costs of cremation services (1554-1555)
- Southern cemetery progress – a basic business case has been developed but site selection is not finalised (1555-1556)
- Current crematorium capacity is around 50 or 60 per cent, chiefly as a result of demand for the chapel and the inability to run multiple ceremonies. Providing additional chapel facilities is not a viable business case on its own (1556-1557)
- Perpetual care liability (1557-1558; 1566)
- Tree planting on Mugga Lane and Long Gully Rd (1558-1560)
- Natural burial options (1560-1561; 1563)
- Public consultation on cemetery and crematorium site selection (1561-1562)
- High demand for crematorium services (1562-1563)
- Cash holdings and investments (1565)
- Internment and cremation pricing (1566)

Questions on notice

- 5.1 At the TAMS hearings, 47 questions were taken on notice. Answers to 43 questions taken on notice were received.
- 5.2 The Committee forwarded 65 questions on notice to the Minister. Answers to 60 questions on notice were received.



Education and Training

Introduction

- 6.1 The Committee heard from the Minister for Education and Training on Thursday 20, Friday 21 and Friday 28 May 2010. The Minister was also accompanied by Officers from the Department of Education and Training (DET), the Canberra Institute of Technology (CIT) and representatives from the Building and Construction Industry Training Fund Authority.
- 6.2 The Department of Education and Training provides services in the following areas:
- Public school education (output class 1)
 - Registration of non-government schools and for home education (output class 2)
 - Coordination of vocational education and training (output class 3).
- 6.3 The Minister for Education and Training has responsibility for:
- Canberra Institute of Technology (CIT), including CIT Solutions¹
 - Building Construction Industry Training Fund Authority.²

¹ BP4 457-476

² Building and Construction Industry Training Fund Authority (May 2010), *Statement of Intent*.

Public School Education (output class 1)

6.4 Key issues raised included:

- Teacher quality and the establishment of the Teacher Quality Institute (711-714)³
- Professional development opportunities for teachers (712-714; 721-724, 730-732; 754)
- Proposed actions to achieve efficiency savings (715-717)
- Pilot of a new virtual learning environment (719-720)
- Statistics and programs for Aboriginal and Torres Strait Islander students (720-721; 726-727)
- Bullying prevention programs in schools (751-753)⁴
- Information obtained through school satisfaction surveys (734-735; 761-762)⁵
- Infrastructure projects funded under the Building Education Revolution (765-767)
- Response to the ACT Audit Report of Safe School Policies⁶ and provision of school counselling services (1568-1573)
- Information literacy curriculum in ACT schools and library staffing in light of the Inquiry into School Library and Teacher Librarians in Australian Schools being conducted by the House of Representatives Standing Committee on Education and Training⁷ (1573-1580)⁸
- Financial management of funds by school boards and monitoring of working capital balance (1580-1588)
- College enrolments (1588-1590)

3 Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearings held on 20, 21 and 28 May 2010. Transcripts can be accessed at: <http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>

4 See QTON E10-510

5 See QTON E10-502 and QTON E10-503

6 ACT Auditor General's Office (May 2010) *Student Support Services for Public High Schools*, accessible at <http://www.audit.act.gov.au/auditreports/reports2010/Student%20Support%20Services%20Final%20Version.pdf>

7 More information is available at <http://www.aph.gov.au/house/committee/edt/schoollibraries/index.htm>

8 See QTON E10-805

- Class sizes and changes in student enrolment across the teaching year (1590-1592)
- Depreciation of assets recorded as an operating loss set against capital works program (1592-1593)
- Student transitions from public high school to colleges and plans to collect data on student departures from the education system and college student satisfaction levels (1593-1597)
- Implications of the Special Education Review for the Budget and inclusion of 31 options proposed in the Disability Education Strategic Plan (1600-1604; 1611-1612)
- The transparency of the SCAN funding model and the contribution of this funding to the establishment and maintenance of individual learning plans which identify and support individual students educational progress (1604-1605)
- Concerns related to the complexity and scope of the definition of disability (1606)
- Parental views about the value of Individual Learning Plans (ILPs) to support the educational progress of students with disabilities and measures to extend teachers' professional development opportunities in the preparation of ILPs (1608-1610)⁹
- Accountability indicators for special education and the reduction in figures relating to the cost per student (1614-1616)¹⁰
- Staffing numbers and relationship to achieving efficiency dividends (717)
- School-based management arrangements in the new schools at Gungahlin and Kambah (718).

Strategic and Accountability Indicators

6.5 The Committee noted that satisfaction indicators have been discontinued as an accountability measure and that students, parents and carers satisfaction levels are now defined as strategic indicators four and six.¹¹ The Committee understands that strategic indicators, unlike accountability indicators, are not audited.

9 See QTON E10-808

10 BP4 312

11 See QTON E10-737

- 6.6 The Committee was concerned that there is now no accountability indicator for the level of satisfaction experienced by broader school communities in the delivery of public education services. While acknowledging the limitations in the interpretation of the previous measures, the Committee was of the view that accountability indicators which measure the views of the principle users of public education services were essential for assessing the effectiveness of the services provided.
- 6.7 The Committee noted that an annual survey was still being used as an accountability measure for parent satisfaction with their children's progress in early intervention placements.¹² The reliability of this measure depends largely on the scope of the survey. The response rate in 2008-2009 was 48 parents.¹³
- 6.8 As the general recommendation about satisfaction surveys made in Chapter 2 indicated, without details about the survey sample size and the response rate, the value of the survey responses may be inadequate as a measure of success.

Recommendation 27

The Committee recommends that the Department of Education and Training develop accountability indicators which can measure the views of the principle users of public education services - students and parents/carers.

Non-Government Education (output class 2)

- 6.9 Key issues raised included:
- Working capital balances held by non-government school sector and future publication on the national *My School* website (1617-1618)
 - Current level of non-government school funding and 3.2 percent indexation (1618-1619)
 - Funding options for preschool students attending non-government schools (1619-1620)
-

12 BP4 321

13 See QTON E10-502

Vocational Education and Training (output class 3)

6.10 Key issues raised included:

- The development of the VET Priority Report and the consultation process (839-840)¹⁴
- The Productivity Places Program (PPP) with joint Australian Government, ACT and industry funding (840-841, 845)¹⁵
- The value and relevance of the polytechnic model for the ACT (841-843 & 1597-1599)
- Connected Tertiary Education - discussion paper and consultation process (843-845 & 860-863)¹⁶
- Apprenticeships commencement and retention rates and quality assurance measures (846-848 & 858-559)
- Distinctions between different funding models for training- user choice, priority support programs and priority places program (849)
- Adult and community education funding (851-852)
- VET priorities and ACT Skills response (852-853)
- ACT Youth Commitment and National Attainment Transition National Partnership (856-858)
- School based apprenticeships (863)
- Priority Support Program for students with a disability (865-867)
- Responsible Service of alcohol certificate (868).¹⁷

Productivity Places Program

6.11 The Productivity Places Program (PPP), a partnership program, has been funded 50 percent by the Australian Government, 40 percent by the ACT and 10 percent by industry. The program, to be funded over four years will assist approximately 10,000 individuals to develop their skills in identified priority skills areas. Two target groups are identified by this

14 The report can be accessed at:
<http://www.detact.gov.au/_data/assets/pdf_file/0016/102904/VET_Priorities_2010.pdf>

15 See QTON E10-524 and QTON E10-527

16 See QTON E10-738

17 See QTON E10-529

program – existing worker category (6200 places) and job seeker category (3000 places) (840-841).

- 6.12 The Department advised the Committee that of the 32 providers delivering PPP since 1 July 2009, the Canberra Institute of Technology (CIT) has delivered 12 percent of the program. The remaining 31 private providers have delivered 88 percent.¹⁸ The Committee noted the high percentage of the PPP being delivered by private providers rather than the CIT.
- 6.13 The VET Priority Report, prepared by the Department in consultation with stakeholders, provided indications for funding priorities. The Committee was interested in the accountability measures in place and was advised that the Department would report against targets agreed with the Australian Government (850).

Recommendation 28

The Committee recommends that future budget papers include accountability measures and outcome targets for the Productivity Places Program.

VET at the Alexander Maconochie Centre

- 6.14 The vocational education and training of detainees in the Alexander Maconochie Centre (AMC) was discussed and the role played by the DET in facilitating adult educational services was queried. At present, educational services are provided by Registered Training Organisations (RTOs) contracted by the AMC and while the Department is responsible for the accreditation of RTOs in the Territory, they do not currently provide advice on the type of training packages which could maximise the rehabilitative outcomes for detainees.
- 6.15 The Committee expressed the view that the expertise available in the Department in terms of adult education best practice and the identification of priority skills for future employment was not being maximised through the provision of advice on the best training packages for detainees (854-856).

18 See QTON E10-522

Recommendation 29

The Committee recommends that the Department of Education and Training and Corrections ACT partner to ensure the provision of the adult education and vocational training packages which best establish opportunities for the restoration of detainees of the Alexander Maconochie Centre back into the community.

Canberra Institute of Technology

- 6.16 The Canberra Institute of Technology (CIT) and subsidiary company CIT Solutions provide vocational education and training services to the community.
- 6.17 The key issues raised included:
- Growth in contestable funding as proportion of overall funding (872-873)
 - Revenue estimates and the impact of depreciation and the efficiency dividend on the operating statement (872-874)
 - Energy efficiency measures contribution to the efficiency dividend (874-875)
 - Staffing issues – impact of efficiencies, staff satisfaction; number at higher duties (876-879 and 883)¹⁹
 - Revenue growth and business planning for CIT Solutions (891-892)²⁰
 - Contribution of CIT Solutions to the financial and training capacity of CIT (892-894)
 - Upgrade of the training and administration facilities for the Canberra Raiders at the Bruce Campus (869-871)
 - Gungahlin Learning Centre and intended service delivery (880-882)
 - Feasibility study for the construction of the Tuggeranong Learning Centre (882-883)

¹⁹ See QTON E10-530; QTON E10-531; QTON E10-532 and QTON E10-534

²⁰ See QTON E10-535

- Major capital works at Fyshwick and Bruce and capital upgrades (885-886)
- Planning for future student accommodation (886-888).

Building and Construction Industry Training Fund Authority

6.18 The Building and Construction Industry Training Fund Authority collects and administers a training levy of 0.2 percent on the value of industry work to support the training needs of new people in the industry.

6.19 The key issues raised included:

- Targeted funding for skill shortages in the area of cabinet-making (894-895) and likely future trade areas to be supported (898)
- Training for existing workers in the industry (895-896)
- Increased funding due to the Commonwealth stimulus package and the potential for stability in industry activity over the long-term (896-897)
- Variations in the nature of the support provided to apprentices and other training activities (898-900).

Questions on notice

- At the hearings, 47 questions were taken on notice. Responses to 44 questions on notice were received.
- The Committee forwarded 35 questions on notice to the Minister. Answers to 32 questions on notice were received.



7

Department of the Environment, Climate Change, Energy and Water

Introduction

- 7.1 The Minister for Environment, Climate Change and Water and the Minister for Energy and departmental officials met with the Estimates Committee on Friday 21 May 2010.
- 7.2 The Department of the Environment, Climate Change, Energy and Water (DECCEW) provides services in the following areas:
- Environment protection and water (output 1.1)
 - Water, energy and waste (output 1.2)
 - Climate change and natural environment (output 1.3)

General matters

- 7.3 The Committee sought information about staffing numbers and recent training initiatives delivered to departmental staff (776-779).¹ When responding to questions about strategies to achieve efficiency dividends, the Department advised that savings will be achieved in the areas of travel, sponsorships, departmental stationary use and reducing the number of consultancies (805-807).²

¹ See QToN E10-249

² Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearings held on 21 May 2010. Transcripts can be accessed at: <http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>

- 7.4 Departmental officials discussed the development of the DECCEW resource management plan and the collection of data to monitor departmental resource use and recycling.³ An in-house waste audit is currently being undertaken which will inform future actions, including the setting of departmental targets (789-792).
- 7.5 The Committee noted the importance of DECCEW showing leadership and setting a best practice example in terms of resource use and departmental reporting.

Environment protection and water (output 1.1)

- 7.6 Key issues raised included:
- Water Resources Regulatory Office, in particular the transfer of the regulatory regime from the Australian Government to the ACT (798-800)
 - Noise regulations (803-804)
 - Recently announced Wood Heater Initiative and the intention to increase awareness of the problems associated with wood smoke (808-809)
 - Clarification about the progress of the North Weston/Molonglo Stormwater Harvesting Scheme and the Valley Ponds and Stormwater Harvesting Scheme in Gungahlin.⁴

Water, energy and waste (output 1.2)

- 7.7 Key issues raised included:
- Preparation of the final ACT Sustainable Energy Policy (774-775)
 - Review of *Think water, act water* (792-794)⁵
 - Offsets Policy and the budget allocation to develop a biodiversity conservation model (811-814)
 - Water security projects (795-796, 804-805, 809-811)

³ See QToN E10-255

⁴ See QToN E10-253, E10-254 and E10-259

⁵ See QToN E10-249

- Installation of solar panels at Canberra Stadium⁶ (816-819)
- Waste management and recycling (820-823)
- Feed-in Tariff (823-826, 828-830, 832-833)
- Solar facility in the ACT (826-828)
- Increasing renewable energy uptake in the ACT (830-831).

Climate change and natural environment (output 1.3)

7.8 Key issues raised included:

- Suburban wetlands program (786-787)
- Development of climate change policy, including Action Plan 2 (788-789)
- Ongoing review of the *Nature Conservation Act* and the timetable for finalisation (819-820).⁷

Questions on notice

7.9 At the hearing, 33 questions were taken on notice. Responses to 33 questions taken on notice were received.

7.10 The Committee forwarded 22 questions on notice to the Minister. Answers to 22 questions on notice were received.

Office of the Commissioner for Sustainability and the Environment

7.11 The Commissioner for Sustainability and the Environment and officials from the Office of the Commissioner appeared before the Committee on Friday 14 May 2010 (144-156).

⁶ See QToN E10-265, E10-266, E10-267, E10-268

⁷ See QToN E10-270, E10-271, E10-272, E10-273 and E10-274

- 7.12 The Commissioner is an independent statutory office holder and the Office of the Commissioner for Sustainability and the Environment (OCSE) provides services in the following areas
- Publication of State of the Environment Reports for the ACT and 17 councils in the Australian Capital Region:
 - Investigation of complaints
 - Conducts investigations as directed by the Minister.
- 7.13 Key issues raised included:
- Report prepared by the OCSE on the expanded role of the Office and the related changes to legislation required (144, 149-150)
 - Adequacy of level of funding to the OCSE and priority setting and programming (147, 152)
 - Ongoing work of the Sustainability Working Group at the Dickson Motor Vehicle Registry office⁸ (145, 154)
 - Audit of departmental reporting of energy use being undertaken by the OCSE ⁹ (155-156).

Questions on notice

- 7.14 At the hearing, three questions were taken on notice. Responses to one questions taken on notice were received.
- 7.15 The Committee forwarded eight questions on notice to the Commissioner. Answers to six questions on notice were received.

⁸ See QToN E10-282

⁹ See QToN E10-284



8

Department of Justice and Community Safety

Introduction

- 8.1 The Department of Justice and Community Safety is responsible for the provision of the Territory's civil and criminal justice system. It aims to keep the community safe by protecting life, property and the environment and maintaining the rule of law under our Westminster style of democratic government. It promotes the protection of human rights in the Territory, provides effective emergency responses and management, and implements and enforces Territory legislation.
- 8.2 The Attorney-General and the Minister for Police and Emergency Services is responsible and accountable for departmental activities and portfolio legislation.

The Department provides services in the following areas:

- Justice Services (output class 1)
- Corrective Services (output class 2)
- Courts and Tribunal (output class 3)
- Emergency Services (output class 4)

- ACT Policing (output EBT 1)¹

8.3 The Attorney-General and officials appeared before the Committee on Monday 24 and Tuesday 25 May 2010.

Justice services (output class 1)

8.4 Key issues raised included:

- funding and accommodation for community legal centres (CLCs) (903-906, 910-911, 978)
- services for the Indigenous community in relation to domestic violence and criminal justice, particularly in relation to progress towards the finalisation of the Aboriginal Justice Agreement this financial year and the resource implications of that (903-905, 911-914, 960); the 0.5FTE Indigenous Liaison Officer in the Legal Aid Commission (982)
- amendments to unit titles legislation following the review of the Unit Titles Act, and methods used for communicating with stakeholders who are difficult to identify and reach (925-929)²
- the need for better strategic and accountability indicators in BP4 and data to track performance over time (929-934)³
- the new liquor licensing regime (938-948, 950)
- workplace inspections by the ORS and expenditure on education (952-957)⁴
- protection of human rights of prisoners in the Alexander Maconochie Centre (AMC) including:
 - ⇒ the reason and impact of lockdowns (966)
 - ⇒ programs for women (967)
 - ⇒ the nature of complaints made to the ACT Human Rights Commission (HRC) (969)⁵

1 Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearings held on 24 and 25 May 2010. Transcripts can be accessed at: <<http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>>

2 See QoN E10-479, QToN E10-356 and QoN E10-427

3 See QToN E10-357

4 See QoN E10-477, QToN E10-365 and E10-423

5 See QToN E10-367

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- funding for the Legal Aid Commission and its disbursement (982)⁶
 - technology upgrades within the ACT Electoral Commission, and the redistribution of electoral boundaries (979-981)⁷
 - priorities, operating statement, funding and revenue for the Public Trustee (987-989)⁸
 - funding for a mental health legal service (907-908)
 - the ongoing implementation of the whole of government accommodation strategy and its implications for the still dispersed Office of Regulatory Services (ORS) (914-915)⁹
 - 'roll-overs' of budget, or the return of budgeted funds on a number of projects due to lack of progress with the project (917)¹⁰
 - the Restorative Justice Program which was not extended to adult offenders in this budget despite a proposal being considered (918-920, 987)¹¹
 - the distribution of funding across the agencies delivering protection of human rights (ACT Human Rights Commission, Public Advocate of the ACT, Victim Support ACT, Ombudsman, Privacy Commissioner) (924-925)¹²
 - the impact of the efficiency dividend on JACS (934-937)
 - government legal advice, including range of advice, and advice on the change of use charge (958-960,)¹³
 - case management, and sexual assault reforms implemented in the Office of the Director of Public Prosecutions (DPP) (961-965)¹⁴
 - the protection of children in the care of the Office for Children, Youth and Family Support (971-974)¹⁵
 - the relocation of the Legal Aid Commission and funding shortfalls relating to unmet legal demand (983-986)¹⁶
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6 See QoNs E10-468 and E10-473

7 See QoN E10-476

8 See QoN E10-467 and QToN E10-372 & E10-373

9 See QToN E10-348

10 See QToN E10-350

11 See QoN E10-471 and QToN E10-352, E10-353 & E10-374

12 See QToN E10-355

13 See QoN E10-472 & QToN 363

14 See QoN E10-474 & QToN E10 365

15 See QToNs E10-368 & E10-369

16 See QToN E10-371

Human Rights Commission

- 8.5 The Human Rights Commissioner advised the Committee of concerns held about the operation of the management unit at the Alexander Maconochie Centre and the mixing of remandee and sentenced prisoners and protected and mainstream prisoners (966). The Committee was also given advice on the provision of health and education services to female prisoners (967).
- 8.6 The Commissioner advised the Committee that there was insufficient funding to undertake audits and provide information services to the community. No audits had been conducted since 2007 (967-968).
- 8.7 Similarly, the Children and Young People Commissioner advised that funding limited a number of projects and the provision of advice to government and the community. The Commissioner's focus had been on resolving formal complaints which had doubled in the past year (968-969) and included complaints and contact from young people at Bimberi Youth Justice Centre (974).
- 8.8 The Disability and Community Services Commissioner also reported an increase in the number of complaints, including 30 regarding the health service at the Alexander Maconochie Centre. The Commissioner also identified the national registration and accreditation of health professionals as an area that will increase workload for the office in the next year (968-970).
- 8.9 The Commission had sought additional funding to meet the requirements of the national health professional regulation scheme as well as provisions for the inspection of Bimberi, AMC and the Psychiatric Services Unit and the child safe, child friendly initiative (974-975). The child safe, child friendly initiative has been developed by the NSW Commission for Children and Young People to provide organisations with advice, information and support to promote child safe and child friendly policies and practices.¹⁷
- 8.10 The Committee noted the recommendation from the Youth Coalition of the ACT that an assessment of the practical application of the human rights framework at Bimberi Youth Justice Centre be conducted (71-72).

17 NSW Commission for Children and Young People
<http://www.kids.nsw.gov.au/kids/working/safefriendly.cfm>

Recommendation 30

The Committee recommends that the Human Rights Commission be provided with adequate funds to meet the following operational requirements and objectives:

- **Commissioner's obligations in relation to the national health professional regulation scheme;**
- **Human rights inspections of Bimberi, Alexander Maconochie Centre and the Psychiatric Services Unit;**
- **Implementation of the *child safe, child friendly* initiative.**

ACT Work Safety Commissioner

- 8.11 The Committee was advised of the establishment of WorkSafe ACT within the Office of Regulatory Services. WorkSafe ACT will combine educational and compliance functions (previously ACT WorkCover) under the Commissioner for Work Safety. Funding has also been allocated for an additional five staff to perform workplace inspections. (952-956).
- 8.12 The Committee noted the Government's commitment to review the new arrangements at both six and 12 months of implementation¹⁸ and believes that the Assembly and the wider community would benefit from regular progress updates.

Recommendation 31

The Committee recommends that the Minister advise the Assembly, via a Ministerial statement, on the outcomes of the review of WorkSafe ACT.

18 Simon Corbell MLA media release, *Attorney General announces major work safety reforms in the ACT*, May 2010

Corrective services (output class 2)

- 8.13 The key issues discussed included:
- through-care (rehabilitation services and programs, such as the prisoner employment program) provided in the Alexander Maconochie Centre (AMC), and the need for better coordination of after-care (post-release) services and programs for ex-prisoners and parolees (1150-1154)
 - the independent review of the AMC and the consultative process leading to the finalisation of its terms of reference (1155-1157, 1166)
 - the full cost of housing prisoners, including expenditure for health care (1173)
 - the roll-over of AMC projects such as the chapel and the 'quiet place' (1171-1172)
 - the lack of data in relation to strategic and accountability indicators for JACS (1176-1177)
- 8.14 The Committee noted that there is considerable variation in the presentation and scope of the strategic indicators presented for each department. The Committee recognised that there is a level of detail provided for each of the indicators listed but expressed a concern at the absence of clear and ascertainable outcomes listed for the Department of Justice and Community Safety. For many of the listed strategic indicators there was an identifiable outcome that could be presented, as opposed to 'trends over time' indicators against which it would be impossible for Members of the Assembly or the community to evaluate the success or otherwise of the department in achieving its strategic aims (929-933)¹⁹.
- 8.15 The Committee noted the difference between strategic and accountability indicators and recognises the nature of objectives or auditable outcomes that should be presented. The Committee also noted that whilst it is the Department's role to facilitate an effective judiciary, the independence of the judiciary must be maintained and recognises that there are significant external factors that contribute to the attainment of strategic indicators in this area.
- 8.16 Notwithstanding these factors the Committee was of the view that it would be valuable for the community and Members of the Assembly
-

19 See QToN E10-357

if greater detail was provided to better articulate the strategic aims of the department and where appropriate numerical outcomes specified rather than the comparison to 'trends over time'.

Recommendation 32

The Committee recommends that in future budget papers more information is provided to enable performance within the JACS portfolio to be assessed against strategic and accountability indicators, and for trends over time to be assessed.

- 8.17 In particular, the Committee notes that the accountability indicators under output class 2.1 (Corrective Services) include targets for reduced risk of reoffending for clients of ACT Corrective Services. It would be beneficial if these indicators were expanded to include the collection of data about recidivism specific to the AMC. This additional level of detail may assist with discussions about the efficacy of a human rights compliant correctional facility.

Recommendation 33

The Committee recommends that accountability indicators for the Department of Justice and Community Safety under output class 2.1 (Corrective Services) be expanded to include the collection of data about recidivism specific to the Alexander Maconochie Centre.

Recommendation 34

The Committee recommends the establishment of a strategic indicator for the Department of Justice and Community Safety to monitor the following:

- **The proportion of sentenced prisoners who are repatriated from New South Wales**
- **The number of first time prisoners repatriated at the Alexander Maconochie Centre**

Courts and Tribunal (output class 3)

- 8.18 The main issue discussed was the ACT Government's reform proposal to address the backlog in matters before the ACT Supreme Court.
- 8.19 The Attorney-General advised that the main elements of the reform package were:
- the appointment, for nine months, of a temporary acting Supreme Court judge to address the backlog of cases in the Supreme Court. The ACT Chief Justice will allocate matters (1185, 1189)²⁰
 - doubling the civil jurisdiction of the Magistrates Court to \$100,000 (1193)
 - creating a new district court jurisdiction to deal with some matters currently dealt with in the Supreme Court, including jury trials, as had been done in New Zealand (1185-1186, 1195)
 - conferring dual commissions on Magistrates so that they can sit as part-time District Court judges, including for jury trials, and other matters that are not usually dealt with by Supreme Courts in other Australian jurisdictions
 - integrating the registry functions of the new District Court with the existing registry of the Magistrates Court (1188-1189, 1194-1195)
 - continuing to work on the single unified court proposal (1185-1193).

Emergency Services (output class 4)

- 8.20 Key issues raised included:
- the cost and expected completion date for the refurbishment of Emergency Services Agency (ESA) sheds at Jerrabomberra, Rivers and Tidbinbilla (1111-1112, 1222)²¹
 - the relocation of Emergency Service Agency stations (including ambulance and fire stations) and the consultation processes causing delays in finalising locations (1112-1119)

20 See QToN E10-421

21 See QToN E10-401

- ambulance response times, proposed improvements to call-taking and triage management, and long-term approaches to demand management – implementing the Lennox Review,²² (1115–1118, 1132–1134)²³
- trials in Canberra of the national emergency warning system (1119–1121)
- the six new community fire units (CFUs) funded for Gordon, Bonython, Kambah, Deakin, Chifley and Fadden (1122–1123)
- bushfire mitigation strategies and arson investigation (1123–1124)
- the roll-out of computer-aided dispatch and response technology for the ACT Rural Fire Service, ACT State Emergency Service, ACT Fire Brigade and Ambulance Service. (1124–1125)
- project rollovers, including for ambulance station relocations and the ESA headquarters project (1127–1129)
- recruitment to the ACT Fire Brigade (1134–1136)

ACT Policing

8.21 Key issues raised included:

- policing of activities around licensed establishments. (1136–1137).
- the enhanced deployment of electronic detection technology (known as RAPID) to detect unlicensed or unregistered drivers, and the revenue implications of that, over time (1137–1138)
- why Aboriginal and Torres Strait Islander people are over-represented in some data-sets on criminal activity in the Territory, and cross-cultural awareness training (1140–1141)
- allocation of the policing costs for the Canberra visit by U.S. President Obama (1141–1143)²⁴
- the role of ACT Policing in relation to brothels, and proposals for ACT Policing to work more closely with ACT Government

22 Grant Lennox, *Review of ACT Ambulance Service: Positioning the Service to meet Future Challenges*, ACT Government, April 2010

23 See QToN E10-407, QToN E10-408

24 See QToN E10-411

agencies on enforcing legislation applicable to the sex industry (1144-1146)

- meetings of the trial suburban policing consultative committees (1145-1146)
- the ACT Policing purchase agreement and its key performance indicators (KPIs) , including the effectiveness of the KPI for drink driving (1146-1149).

Independent Competition and Regulatory Commission

8.22 Key issues raised included:

- ICRC staffing and resources (1103, 1107)²⁵
- revenue and expenditure (1106)²⁶
- the transitional franchise tariff (1104)
- the proposed expansion of the feed-in tariff to large scale generation (2204-2205)
- supermarket competition policy advice (1107)
- the projected costs of the Cotter Dam (1108-1110).

Questions on notice

8.23 At the public hearings, 56 questions were taken on notice. Responses to 48 questions taken on notice were received.

8.24 The Committee forwarded 45 questions on notice to the Attorney-General and Minister for Police and Emergency Services during the inquiry. Answers to 36 questions on notice were received.

25 See QToN E10-398

26 See QToN E10-398



9

Auditor-General and Legislative Assembly

ACT Auditor-General and ACT Audit Office

- 9.1 The ACT Auditor-General is a statutory position provided for under the *Auditor-General Act 1996*. The Auditor-General is responsible to the ACT Legislative Assembly for conducting independent financial and performance audits of ACT public sector agencies. The Auditor-General, in reporting to the Legislative Assembly, provides an assurance to the ACT community that the ACT public sector is accountable, and efficiently and effectively managed.¹
- 9.2 The Committee heard from the Auditor-General on 24 May 2010. The Auditor-General was also accompanied by officials from the ACT Audit office.
- 9.3 Key issues raised at the estimates hearing included²:
- level of resourcing and limited success the Auditor-General had with a request for an additional appropriation of \$151 000 to comply with new auditing standards externally enforced on the

¹ BP4, 21; ACT Auditor-General's Report No. 7 of 2009: Annual Report 2008-09, p 3.

² Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearing held on 24 May 2010. Transcripts can be accessed at: <http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>

ACT Audit office and capacity to deliver the planned performance audit program (1012–1013)

- a twenty-five per cent staff turnover of experienced performance auditors and challenges in recruiting and retaining staff (1012–1015 and 1013–1015)
- the viability of the performance audit function under the current funding arrangements (1015–1016 and 1029–1031)
- the findings of the *Report of the Independent Performance Audit of the Operations of the ACT Auditor-General and the ACT Audit Office* (1016–1019)
- impact on morale of recent criticism regarding the appropriateness of the Office’s methodologies (1018)
- the increase in user charges (non-ACT Government and ACT Government) between the budgeted amounts for 2009–10 and the estimated outcome for 2009–10 applicable to an increase in financial audits for 2009–10 from approximately 70 to 81 (1021–1022)
- the proposed performance audit on the effectiveness and efficiency of the administration of the *Tree Protection Act 2005* and its articulation with the review of the urban tree renewal program being conducted by the Commissioner for Sustainability and Environment (1029–1030)
- entities covered by non-ACT government user charges (1021–1022)
- under non-current liabilities, provisions for making good under terms of the Office’s accommodation lease (1022)

Report of the Independent Performance Auditor

9.4 The Committee discussed at length, on a number of occasions, throughout the public hearing, various findings of the Report of the Independent Performance Audit of the Operations of the Act Auditor-General and the ACT Audit Office. These included: (i) confirmation of the robustness of the Office’s procedures and methodologies for performance audits (1016–1019), (ii) confirmation that performance audit reports, audit findings and conclusions have substantive and appropriate evidence (1016–1019) and (iii) the viability of the performance audit function (1015).

- 9.5 The Committee noted that for the last four financial years the ACT Audit Office has not received any increase to funding beyond the normal CPI increase. Furthermore, the Committee noted that notwithstanding a strong performance mandate provided to the Audit Office through the *Auditor-General Act 1996*, the funding to the Office in terms of whole-of-government expenditure has declined from 0.16 percent to 13 percent (1029).

Questions on notice

- 9.6 There were no questions taken on notice in relation to the Audit Office.
- 9.7 The Committee forwarded six questions on notice to the Auditor-General. Six answers to questions on notice were received.

ACT Legislative Assembly Secretariat

- 9.8 The ACT Legislative Assembly Secretariat is responsible for providing procedural, policy and administrative services to the Legislative Assembly, including administrative support to non-executive members and their staff.³
- 9.9 The Committee heard from the Speaker and Clerk of the Legislative Assembly on 24 May 2010. The Speaker and Clerk were also accompanied by officials from the Secretariat.
- 9.10 Key issues raised included:
- Environmental Sustainability Plan – measures being used and the rollover of capital funds (993)
 - progress of the enhanced security measures (994)⁴
 - parliamentary relationships with other jurisdictions (994-995)
 - staffing—recording of casual staff (995-996)
 - employee and superannuation expenses (996-997)
 - professional development program for ACT Government agency staff to work in ACTLA (997)

³ BP4 1; ACT Legislative Assembly, Annual Report 2008–09, p 1.

⁴ See QTON E10-337

- Internet services (998-999)
- achievements following the Library joining ACTLA (999)
- Multi-function devices – character recognition software (1004-1005 & 1008)
- upgrade to the façade of the building (1005-1006)
- resources and activities of the Committee Office and the Education Office (1006-1007⁵)
- electoral office space for Members (1007-1009).

Questions on notice

- 9.11 At the hearings five questions were taken on notice in relation to the Secretariat. Five answers to questions taken on notice were received.
- 9.12 The Committee forwarded six questions on notice to the Speaker of the Legislative Assembly. No answers to questions on notice were received.

5 See QTON E10-340 and E10-341



Department of Disability, Housing and Community Services

Introduction

- 10.1 The Committee met with the Minister for Disability, Housing and Community Services on Tuesday 25, Wednesday 26 and Thursday 27 May, 2010. The Minister was accompanied by officers from the Department of Disability, Housing and Community Services (DHCS).
- 10.2 DHCS is responsible for programs and policies that deliver services to individuals, families and the ACT Community.
- 10.3 Services are provided through the following output classes:
- Disability and Therapy Services (output class 1)
 - Early Intervention (output class 2)
 - Community Development and Policy (output class 3)
 - Children, Youth and Family Services (output class 4)
 - Housing ACT (output class 1 Social Housing Services).¹

¹ Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearings held on 25, 26 and 27 May 2010. Transcripts can be accessed at: <http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>

Disability and Therapy Services (output class 1)

Disability Services and Policy (output 1.1)

10.4 Key issues raised included:

- implementation of the strategic priorities within *Future directions: towards challenge 2014* (1035–1040)
- development of the whole-of -department outcomes-based purchasing framework (1037)
- impact of the global financial crisis on DHCS revenue (1042–1048)
- the delivery of budgeted initiatives without additional staff (1050–1053; 1056–1057)
- how the department was meeting its requirement for the efficiency dividend (1053–1056)
- the level of known unmet demand as identified in the 2009 Auditor General's report *Management or Respite Care Services*² (1059–1060)
- the breakdown of formal/natural supports of people with a disability - including families who give up responsibility of their children as well as families where the parent/s are deceased (1065–1067)
- the cost pressure of the portable long service leave scheme on non-government organisations (NGOs) in the disability sector (1068–1078)
- affordable transport options for people with a disability including the current review of wheelchair accessible taxis (1078–1083)³
- the feasibility study for the replacement of the ACT Government centre-based respite houses (1083–1084)
- the development of a common personal information collection tool for people to use across services and the trial of the 'no wrong doors' model (1085–1086)
- the transfer of management of client information from a manual based system to an electronic based system (1086)

² ACT Auditor-General's Office, Performance Audit Report, *Management of Respite Care Services*, May 2009, 8

³ See QToN E10-639

- post school options for young students with a disability transitioning from school including local area coordination (1087–1089)
- details of the additional funding for Focus ACT (1089–1090).

Post school options for students with a disability

- 10.5 The Committee asked about the adequacy of post-school options for students with a disability and was advised that the Department was aware that further work with students and their families was required particularly in light of imminent changes to the school leaving age at Black Mountain School (1087).
- 10.6 The Department advised that the transition planning program recognised the different short and long terms support needs of students. The objective of the planning framework was to allow students and their families to explore the range of options and opportunities that best suited at the most appropriate time (1088).
- 10.7 The Committee noted efforts within this model to improve the breadth and flexibility of options available but considered that more active encouragement of possible pathways to existing institutions, including existing further education and training options should be actively established by the ACT Government.

Recommendation 35

The Committee recommends that the ACT Government expand the availability of post-school options and pathways for people with a disability, including working with vocationally orientated organisations.

Growth funding

- 10.8 The Committee noted the estimated growth in the number of people accessing disability services, increasing from 3,477 in 2009–10 to an estimated 4,050 in 2013–14 (BP4 370). The Committee was concerned that the level of increase in growth was not being matched by funding. The Committee questioned the sustainability for disability services over the long term and was advised that it is currently being provided through the

cash management of the wage cost index and through two years of appropriation (1057–1061).⁴

- 10.9 The Committee notes that the ACT Budget, since 2006–07, has incorporated an annual growth funding component that recognises year-on-year growth in demand for health care⁵. Despite the exponential growth for disability services, given that most people with a disability are unlikely to exit the system, there is no annual growth factor built into funding for disability services.
- 10.10 The Committee recognised that Disability Services is a human service, acquiring clients for the life of the client resulting in an inevitable net rise in client numbers and increases in service demand. The Committee was of the view that this increase would be as mappable and predicable as the growth in health costs.
- 10.11 The Committee considered that annual growth funding should be made available to disability services and that the sector would benefit from a predicted growth formula to be applied to future budgets (1062–1063).

Recommendation 36

The Committee recommends that a formula for growth funding be developed for disability services, as per health funding, and that this formula be applied to the 2011–2012 Budget process.

Therapy services (output 1.2)

- 10.12 Key issues raised included:
- number of children with autism accessing therapy services and the amount and nature of the therapy provided (1090–1092)⁶
 - waiting times for access to therapists across the four priority areas and the strategies used to reduce the waiting times (1092–1096)
 - funding for the Shepherd Centre (1096)

⁴ BP3 92 and see QToN E10-638.

⁵ ACT Health, *Your Health—Our Priority Ready For The Future*, p 5, viewed 2 June 2010, <<http://www.health.act.gov.au/c/health?a=sendfile&ft=p&fid=1217202366&sid=>>

⁶ See QToN E10-640.

- use of therapists or therapy assistants in schools as recommended by the Shaddock review (1096–1098)
- community-based autism family support and coordination service and the procurement process for establishing this services (1098–1100)
- labelling of children who are traumatised or experiencing trauma as having a disability, in order to access disability and therapy services (1100).⁷

Early Intervention (output class 2)

Child and Family Centre Program (output 2.1)

10.13 Key issues raised included:

- integrated family support program and partnerships with NGOs (1229–1232)
- services provided to Aboriginal and Torres Strait Islander Families through the child and family centres (1232–1233)
- breakdown of the new initiatives and how they are contributing to the increased cost per 1,000 head of population (1233)⁸
- COAG early childhood reforms and the number of families coming into contact with the care and protection system (1233–1236)
- *Parents as Teachers* and *Schools as Communities* programs (1237–1238)
- client satisfaction survey, including the conduct and participation rate (1238–1239).

Children Services (output 2.2)

10.14 Key issues raised included:

- breakdown of expenses for the *Early Childhood Reform and Supporting Vulnerable Families* initiative with particular reference to the percentages allocated for diversion from statutory care and the national partnership agreement for early childhood education (1240–1241)⁹

7 This issue is discussed in more detail later in this chapter.

8 BP4 377

9 BP3 94

- impact of the new national childcare standard ratios on the number of available childcare places in the ACT (1241-1243)
 - government strategies to address the skills shortage in childcare workers (1243-1244)
 - impact of the proposed Flynn childcare centre on the community hub (1208-1211).
- 10.15 The Committee heard that plans for the refurbishment of approximately one third of the former Flynn Primary School site for a childcare facility were progressing (1205-1207). An allocation of \$4 million has been made over the next two years to establish a childcare centre with places for up to 120 children.¹⁰
- 10.16 The Department advised that a commitment to maintain the heritage quality of the buildings had been given by the Chief Minister. The Committee noted that the John Flynn Community Group expressed concerns that the development should be governed by a master plan which is in keeping with the community's objective of developing a sustainable, multi-use community hub on the site (106-107).

Community Development and Policy (output class 3)

Community Services (output 3.1)

- 10.17 Key issues raised included:
- training sessions for community sector organisations (1202-1203)
 - cost of vulnerable peoples checks (1203-1205) and the potential use of the Blue Card in the ACT (1220)
 - development of a community space in Tuggeranong and other areas (1213-1218)
 - the uptake of the Companion Card (1220-1221)
 - clarification of capital upgrades (1221-1222)
 - changes to accountability indicators including the new indicator on community capacity building projects (1222-1225)

- the former Flynn Primary School site and community hubs (1205–1208; 1212–1213)

Community Affairs (output 3.2)

- 10.18 This output provides support and policy development activities through the Office of Aboriginal and Torres Strait Islander Affairs, Office for Ageing, Office of Multicultural Affairs and the Office for Women.
- 10.19 The Committee was interested in the breakdown of the overall funding for this output, and its distribution across the respective offices. The Committee was advised that grants make up a fair proportion of the budgets. The Committee noted that this information has been sought over previous years and considers that it would be useful to include this in future budget papers (1472).¹¹

Aboriginal and Torres Strait Islander Affairs

- 10.20 Key issues raised included:
- funding, process and timeline for the genealogy project (1417–1420)
 - the ATSI Elected Body and the level of funding for ATSI programs across departments (1420–1423)¹²
 - the employment of ATSI people in the ACT public service (1421–1422)
 - secretariat support for the Elected Body provided through the Office for Aboriginal and Torres Strait Islander Affairs (1423)
 - budget and staffing arrangements for the Office for Aboriginal and Torres Strait Islander Affairs (1424–1425)¹³
 - the data collection project being developed across a number of agencies (1427–1428)
 - leasing arrangements for Indigenous commercial entities (1429–1430).¹⁴

¹¹ See QToN E10- 662.

¹² See QToN E10-653.

¹³ See QToN E10-655.

¹⁴ See QToN E10-656.

Ageing

10.21 Key issues raised included:

- priority areas for funding under the ACT strategic plan for positive ageing 2010-14 including cross-agency work (1486-1487)
- the demographic challenges of progressing Canberra as an age-friendly city (1487)
- secretariat support for the Ministerial Advisory Council on Ageing (1487-1488)¹⁵
- collaboration with ACT Health with regard to informing and developing the positive ageing strategy (1488-1489)
- communication mechanisms across government including chief executive forums, the interdepartmental committee (IDC) and the Ministerial Council on Education, Early Childhood Development and Youth Affairs (MCEECDYA) (1489).

Multicultural Affairs

10.22 Key issues raised included:

- clarification around the role and funding of the ACT Multicultural Council and the Canberra Multicultural Community Forum as peak representative groups for multicultural affairs (1462-1475)
- the Multicultural Strategy and its annual reporting requirements across government departments (1476)
- funding, support and quality assurance for community language schools (1476-1477)
- strategies and funding to address the growing demand on Multicultural Youth Services (1477-1479)
- participation in the work experience program and plans to expand placements beyond government departments (1479-1480)
- the multicultural festival with particular emphasis on the 2008-09 overspend (1480-1484).

¹⁵ See QToN E10-663.

Status of Women

10.23 Key issues raised included:

- the establishment of the interdepartmental committee to guide the actions of the ACT Women's Plan 2010–15 (1490)
- advice provided by the Ministerial Advisory Council on Women to the Minister and resulting action (1491–1492)
- level of ACT government contribution to international women's day events (IWD) (1492)¹⁶
- the back to work grants including annual statistics and demographic characteristics of recipients (1492–1494)¹⁷
- plans for updating the demographic profile of women in the ACT including the development of the data sets for Aboriginal and Torres Strait Islander women (1494).

Recommendation 37

The Committee recommends that future ACT Budget Papers include the funding breakdown for the Department of Disability, Housing and Community Services output 3.2 relating to community affairs.

Sex disaggregated data

10.24 The Committee was interested in progress on the sex disaggregated data project. The Committee noted that this is the second deliverable, of the ACT Women's Plan 2010–2015, due for completion by September 2010.¹⁸ The Committee was advised that the pilot project being conducted by ACT Health was nearing completion. The Committee was further advised that the expectation on completion was that ACT Health would deliver its final report to the Office for Women, for consideration by the Minister for Women.

¹⁶ See QToN E10-664.

¹⁷ See QToN E10-668

¹⁸ ACT Government, ACT Women's Plan 2010–2015, 17

- 10.25 The Committee was pleased to note the progress on the project and would like to see the benchmarks established through the sex disaggregated data project reported against in ACT Government annual reports (1490–1491).

Recommendation 38

The Committee recommends that the *Chief Minister's Annual Report Directions* be amended to require all ACT Government agencies to report against the benchmarks established through the sex disaggregated data project.

Children, Youth and Family Services (output class 4)

Youth Service (output 4.1)

10.26 Key issues raised included:

- the development of the whole-of-department purchasing framework and timeline for implementation for youth services (1245-1246)
- the role of the Ministerial Youth Advisory Council and its interaction with young people (1246-1250)
- access to the roof of the Bimberi Detention Centre (1251-1252)
- review process following assaults or incidents that occur at Bimberi (1262-1264)
- safety of workers at Bimberi (1253-1258)
- the human rights framework and the role of an Official Visitor (1258-1260)
- vocational education activities provided at Bimberi (1264-1266)¹⁹.

Care and Protection Services (output 4.2)

10.27 Key issues raised included:

- the number of children that come into contact with care and protection services that then enter the system (1234-1235)

¹⁹ See QToN E10-651

- investment in out-of-home care (1432)²⁰
- the Departmental response to addressing and supporting the needs of traumatised children and their carers (1433)
- waiting list for children to access psychologists (1433)
- interaction between departments concerning children in the care and protection system (1434-1435)
- the procurement process for the \$800,000 allocation for the grandparent and kinship support services (1435-1439)
- information, support and resources provided by the department to foster carers and kinship carers including the kinship carers handbook and factsheets (1440-1442)
- the parity between support and entitlement for foster carers and kinship carers (1442)
- the preliminary kinship assessment check and the comprehensive kinship carers assessment (1442-1443)
- the adequacy of case management for children in the care and protection system attending court (1446-1447).²¹

Specialised care for traumatised children

- 10.28 The Committee was very concerned about access to specialised care for children who are traumatised or those experiencing trauma. The Committee was told that some of these children, albeit small numbers, are being labelled as having a disability in order to access services through Therapy ACT. The Committee was also told that in these cases Therapy ACT works closely with the Office of Children and Young People, and acknowledging their limitations, negotiates the best service model on a case-by-case basis, to meet the child's need (1100).
- 10.29 The Committee also enquired about access to psychologists for these children and was advised that the Office for Children and Young People utilises private psychologists for assessment and counselling. The Committee was further advised that it can take time to match the provider with the child, and in some cases psychologists are brought in from NSW to assist with children who may require sustained counselling and support to overcome their trauma (1433).

²⁰ See QToN E10-657.

²¹ See QToN E10-658.

- 10.30 The Committee noted that part of the out-of-home care budget allocation will assist with the consultancy service for psychologists and the establishment of specialised therapeutic placements for children with high needs (1433-1434), and considered that this service should be progressed as a matter of priority.

Recommendation 39

The Committee recommends that the Office of Children and Young People develop the consultancy service and the specialised therapeutic placements as a matter of priority.

Kinship carers

- 10.31 The Committee noted that the level of formal kinship care had doubled over the last five years (1437). The Committee heard concerns that kinship carers did not have access to information about the out of home care system, court processes, and financial entitlements, and were often unaware of their rights or where to access support and resources.
- 10.32 The Committee was advised that the Department was working with kinship carers to develop a handbook to assist people to understand the system, with the intention of providing all new admissions with a carer pack. The Committee was told that the Department also provides factsheets, contingency booklets, subsidy booklets, age appropriate kits for new carers, carer packs and a range of resources, but advised that it was not easy to disseminate the information to all kinship carers (1440).
- 10.33 The Committee acknowledged the difficulties associated with kinship care and considered that having appropriate information provided in a timely manner can at least, go some way, to alleviating the stress associated with this difficult time.

Recommendation 40

The Committee recommends that the Department of Disability Housing and Community Services ensure that adequate support and appropriate written information, including contact details of support services, is provided to all kinship carers who come into contact with the care and protection system.

- 10.34 The Committee was also interested in any training available to kinship carers. The Committee heard that training and development opportunities for kinship carers was relatively new, unlike the compulsory training required of all foster carers. The Committee was told that while there may be similarities with foster carers there are specific issues that need to be considered for kinship carers. The Committee was advised that the ACT was developing a suitable training program (1442).
- 10.35 The Committee was pleased to note the development of specific training modules for kinship carers in the ACT. Until that training has been developed, the Committee considers that foster carers training made available to kinship carers, particularly in the modules of common ground such as understanding court processes, legal matters and education requirements.

Recommendation 41

The Committee recommends that the Department of Disability, Housing and Community Services ensure that kinship carers are able to access foster carers training modules, should they wish to do so, until specific kinship carers training becomes available.

Housing ACT

- 10.36 Key issues raised included:
- development of a new public housing asset management strategy (1448–1449)

- creation of two-bedroom older persons units to encourage older people to downsize their properties, freeing up the larger properties for larger families (1449-1451)
- public housing for people with disabilities (1451-1452)
- ageing in place policy (1453)
- Australian Government stimulus package (1454)
- shared equity scheme and the sale to tenants program (1455-1458)
- impact of the decrease in market renters on the Housing ACT budget (1459-1460)
- Housing ACT contribution to the efficiency dividend (1460)
- Housing ACT policy of monitoring households with a sustained income over \$80,000 to encourage alternative options (1461-1462)²²
- housing for people with mental health issues under the housing and accommodation support initiative (HASI) partnership (1462-1463)
- home to work program supporting long-term unemployed people into education and training (1463-1464)
- supported accommodation program assisting young people to be engaged in education or employment (1464)
- seed funding for the Melbourne based organisation *Kids Under Cover* to work with the ACT business community to engender private sector support (1465)
- the development of a new youth homelessness action plan to include young people leaving care (1465)
- processes and policy for managing disruptive tenants (1466-1467)
- complaints management process (1467-1468)²³
- use of private security guards (1468-1469).

10.37 The Committee observed that the number of public housing tenants who were entitled to a rent rebate grew from 87 percent to 90 percent during the 2009-2010 financial year.²⁴ This will reduce the overall income from public housing rent as rebate eligible tenants pay no more than 25 percent

²² See QToN E10-660

²³ See QToN E10-661

²⁴ BP4 403

of accessible household income as rent. The Committee heard at the hearing that this was likely to reduce the numbers of public housing tenants who might participate in the shared equity scheme and the sale to tenant program (1458). During the hearing, the Committee was advised that the overall revenue from tenants was growing but it was not growing sufficiently to meet costs (1459).

- 10.38 The Committee was concerned about the impact of this reduced income for the overall maintenance budget of public housing properties and the potentially detrimental effect this may have on the ability of Housing ACT to adequately maintain public housing properties.

Recommendation 42

The Committee recommends that the ACT Government develop a funding formula for ACT Housing to ensure that housing maintenance funds are adequate given the changing mix of full rent and rent rebate tenants.

Recommendation 43

The Committee recommends that the Minister for Disability, Housing and Community Services provide the Legislative Assembly with a Ministerial statement on the future of crisis, public and community housing by December 2010.

Recommendation 44

The Committee recommends that the Minister for Housing, Disability and Community Services delivers a Ministerial Statement by the last sitting day in October on the differing approaches to public and community housing utilised in all other jurisdictions and include the percentages of tenants on rebate.

Public housing asset management strategy

- 10.39 The Committee noted that Housing ACT's previous public housing asset management strategy went from 2003 to 2008, and that a new one has not yet been publicly released.
- 10.40 Housing ACT informed the Committee that the development of the new strategy has taken longer than anticipated, due to the complexity of dealing with a range of issues such as the multi-unit housing properties. The Committee was also told that the additional work associated with the Australian Government housing stimulus package impacted on the development of the new strategy (1449).
- 10.41 The Committee noted that significant work had gone into the development of the new strategy, but was concerned that there is no current public housing asset management strategy in place. The Committee considered that this work should be prioritised, given that it was approaching two years since the lapse of the previous policy.

Recommendation 45

The Committee recommends that Housing ACT release the new draft public housing asset management strategy for consultation, by October 2010.

Questions on notice

- 10.42 At the hearing, 33 questions were taken on notice. Responses to 30 questions taken on notice were received
- 10.43 The Committee forwarded 53 questions on notice to the Minister. Answers to 52 questions on notice were received.



11

LAPS, LDA AND ACTPLA

Department of Land and Property Services

- 11.1 The Department of Land and Property Services (LAPS) facilitates strategic projects, addresses demand for land for the affordable and sustainable development of the ACT and improve the use and management of government owned and leased properties.¹
- 11.2 The Committee heard from the Minister for Land and Property Services, on 27 May 2010 in regard to the following:
- Output Class 1: Land and Property Services
- 1.1 Major Project Facilitation (transferred from CMD on 1 December 2009)
 - 1.2 Property Services (transferred from TAMS on 1 December 2009).
- 11.3 The Minister for Land and Property Services, was also accompanied by officers from the Department of Land and Property Services.

1 BP4 143

Land and Property Services (output class 1)

Major Project Facilitation (output class 1.1) and Property Services (output class 1.2)

11.4 Key issues raised included:

- Facilitating delivery in private sector developments (1367)
- Energy efficiency targets set by Property Group (1367-1368)
 - ⇒ Smart meter implementation (1368)
- National framework for sustainable government office buildings (1368-1370; 1391-1392)
- Whole of Government office building:
 - ⇒ Cost estimates (1371-1372)
 - ⇒ Impact on town centres (1373-1378)
 - ⇒ Impact on office market (1373)
 - ⇒ Staff likely to be affected (1378-1381)
 - ⇒ Traffic impacts (1381)
- Change of use charges (1383; 1387-1390)
- Inventory of urban renewal opportunities (1381-1382)
- Affordable housing (1383-1385)
- Community housing (1385-1387)
- Fuel storage facilities (1387)
- Improving use and returns from the Property Group's property portfolio (1390-1391)
- General aviation airport (1392-1393)
- Rent collections (1393-1394)
- Staff movement (1393)

Land Development Agency

- 11.5 The Land Development Agency (LDA) is a Territory Authority operating under the Planning and Development Act 2007. Its key objectives are to deliver the Government's land release program, deliver high quality urban development and provide a commercial return to the Territory on its land assets and its investment in the Agency.²
- 11.6 The Committee heard from the Chief Minister, on 27 May 2010 in regard to the following:
- ⇒ Land Development Agency & Statement of Intent
- 11.7 The Minister was also accompanied by officers from the Land Development Agency.
- 11.8 Key issues raised included:
- Solar hot water rebates (1394-1396)
 - LDA development decisions (englobo, joint venture or LDA) and LDA's capacity (1396-1400)
 - Environmental/quality differences between the different development approaches (1400-1402)
 - Molonglo:
 - ⇒ Roads - John Gorton Drive (1402-1403)
 - ⇒ Molonglo riparian strategy (1403-1404)
 - ⇒ Water efficiency (1403-1404)
 - Woden Green/Woden East (1404-1408)
 - Commercial land releases (1411)
 - Community consultation (1411)
 - Land supply strategy and build ready land (1411-1413)
 - Bonner contracts for sales office and landscaping (1416-1417)

Questions on notice

- 11.9 At the hearing, 13 questions were taken on notice for the Department and the Land Development Agency. Response to 13 questions taken
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² BP4, p 503.

on notice were received.

- 11.10 The Committee forwarded 36 questions on notice to the Minister. Answers to 26 questions on notice were received.

ACT Planning and Land Authority

- 11.11 The principal objective of the ACT Planning and Land Authority (ACTPLA) is to provide a planning and land system that contributes to the orderly and sustainable development of the ACT consistent with the social, environmental and economic aspirations of the people of the ACT.³
- 11.12 The Committee heard from the Minister for Planning and officials from ACTPLA on Wednesday 26 May 2010 in regard to the following:
- Output Class 1: ACT Planning and Land Authority
 - 1.1: ACT Planning and Land Authority.
- 11.13 Key issues raised included:
- Change of use charge and the role ACTPLA plays in administering the legislation (1270-1279, 1281-1282)
 - Sustainable futures program (1283)
 - Building certification and construction standards (1283-1296)
 - Percentage of ACT decisions that support ACTPLA's position and associated legal proceedings (1296-1300)
 - Agency financial information (1300-1305)
 - Efficiency dividends and energy efficiencies (1304-1305)
 - Data systems for ecological and planning purposes (1305-1307)
 - Tune Up Canberra program (1309-1310)
 - Building certification and construction standards (1283-1296)
 - ⇒ Current review of the approval, construction and certification process (1283-1284)⁴

³ BP4 345

⁴ See QToN E10-488

- ⇒ Consultation with industry about measures to address concerns with construction standards and building certification(1284-1285, 1288-1291)
- ⇒ Building certification audits (1286-1288)
- ⇒ Certificate of occupancy (1292-1296)

Change of use charge

- 11.14 In relation to the change of use charge, the Committee was advised that ACTPLA's principal role was in the administration of the legislation and the application of the policy as it arises through the legislation (1271).
- 11.15 When responding to questions about ACTPLA's understanding of the current arrangements for applying the change of use charge, the Chief Planning Executive explained that ACTPLA is currently undertaking an internal audit to investigate the historical application of the charge and the rationale (1270-1271).
- 11.16 As part of the reform process for the planning system, a report was commissioned by ACTPLA in 2006 which included a brief reference to the potential that a flat charge was being applied (1273-1275). This information was not identified by officials at the time the report was produced in 2006 but has since been identified through the internal audit process (1271). Additional information has been obtained which noted that the flat charge regime commenced in 2003 (1275-1276).
- 11.17 A more detailed analysis of the change of use charge and rectification is outlined in Chapter 2 of this report.

Questions on notice

- 11.18 At the hearing, four questions were taken on notice. Responses to four questions taken on notice were received.
- 11.19 The Committee forwarded 47 questions on notice to the Minister. Answers to 44 questions on notice were received.

12

Tourism, sport and recreation, and gaming and racing

Introduction

- 12.1 The Committee heard from the Minister for Tourism, Sport and Recreation on 26 May 2010 in regard to the following output areas:
- TAMS – Sport and Recreation (output 1.6)
 - TAMS – Events (output 2.2)
 - CMD – Tourism (output 3.1), and
 - Exhibition Park Corporation.¹
- 12.2 The Minister for Tourism, Sport and Recreation was also accompanied by officers from the Chief Minister’s Department, the Department of Territory and Municipal Services and Exhibition Park Corporation.
- 12.3 The Committee also heard from the Minister for Gaming and Racing on 26 May 2010 in regard to the following output areas:

1 Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearing held on 26 May 2010. Transcripts can be accessed at: <http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>

- Output class 1.1 – Gambling Regulation and Compliance
 - ACT Gambling and Racing Commission
- 12.4 The Minister for Gaming and Racing was also accompanied by officers from the Department of Treasury and the ACT Gambling and Racing Commission.

Tourism, sport and recreation

Municipal Services—output class 1.6 (sport and recreation)²

- 12.5 Key issues raised included:
- explanation for the continued rollover of funding for drought proofing of sportsgrounds (1341–1342)
 - how many sporting grounds have been taken off line due to drought proofing (1342)
 - relationship between the sporting fields offline and stage three water restrictions quota (1343–1344)
 - costs associated with rehabilitating sporting fields taken off line or out of circulation (1344–1345)
 - the community recreation irrigated parkland (CRIP) project established in Crace and its future application as a model for managing sport and recreation parkland and community green space (1344–1345)
 - demand pressures on available sporting fields and whether there are a sufficient number online to meet current demand (1345–1346)
 - economic impact study on the effect of sport on the ACT economy (1346–1348)
 - membership of the Sports Minister’s Advisory Council (1346–1347), and
 - triennial funding arrangements for sporting groups

² BP4 69; 74

Economic impact study on the effect of sport on the ACT economy

- 12.6 The Committee discussed in detail with the Minister and the Department of Territory and Municipal Services, the timeframe for the economic impact study on the effect of sport on the ACT economy programmed for completion every four to five years, and asked in particular when the next one was scheduled to be completed (1346).
- 12.7 The Department advised that one had just been completed by Access Economics and would be provided to the Minister before public release (1346). The Minister informed the Committee that he anticipated that a copy of the review would be available publicly within the next eight to ten weeks (1348).

Triennial funding arrangements for sporting groups

- 12.8 The Minister informed the Committee that a review of the triennial funding arrangements for sporting groups was currently being conducted by Sport and Recreation (1348–1349).
- 12.9 Given the triennial funding arrangements were scheduled to cease for a number of sporting groups in December 2010, the Committee was interested to know the process for the renegotiation of the contracts and whether the continuing arrangements into the next financial year had been budgeted for as part of the 2010–11 Budget (1348).
- 12.10 The Minister advised that applications for assistance in 2011 would open in August or September 2010 and close in late October. Following an assessment period, announcements on the successful applicants were scheduled for January 2011 to allow sporting groups to factor in the outcome at the beginning of the calendar year (1348–1349).
- 12.11 As part of the next triennial round of grant applications, the Minister advised that the operational assistance funding will be increased. The Committee notes the triennial funding was last increased in 2002 (1352–1353). The Committee is concerned that for almost a decade, the grants have not been attracting indexation.

Recommendation 46

The Committee recommends that an appropriate indexation be applied annually to sporting group grants.

Municipal Services—output class 2.2 (events)³

12.12 No key issues were raised at the estimates hearing of 26 May 2010, and no questions on notice were forwarded to the Minister for Tourism, Sport and Recreation, in relation to municipal services output class 2.2 – Events.

Chief Minister’s Department—output class 3.1 (tourism)⁴

12.13 Key issues raised included:

- French Masters Exhibition (1322-1323)
- Arboretum – development of a tourism strategy (1323)
- alignment between Tourism and the Centenary of Canberra team (1323)
- strategic relationship between Tourism, Events (CMD) and Events (TAMS) (1324-1325)
- Territory plan for tourism blockbusters (1325)
- Events assistance program (1325)
- the Autumn Event (1326; 1336-1337)
- progress on Australian Capital Tourism’s five year strategic plan – underpinned by an e-platform with two components (i) upgrade/refresh of the Aust Cap Tourism website and (ii) increasing uptake of Web 2.0 platforms (1326-1327)
- accommodation supply (1328; 1337-1338)
- collaboration with Australian Government counterparts to address supply side issues – National Tourism Plan Long term Strategy – linkages with education (1329)

³ BP4, 70; 75

⁴ BP4, 36; 43

- National capital tourism education program (1328; 1338)
- Review of tourism visitation numbers (1331-1332)
- impact of tourism visitor numbers to the ACT economy (1332-1334)
- Floriade – Nightfest and the Commonwealth Park upgrade (1335-1336; 1339-1340).

Alignment between Tourism and the Canberra Centenary team

12.14 There was some discussion about the alignment between Tourism and the Centenary of Canberra team following Tourism's move from TAMS to CMD. Tourism will be involved in identifying external marketing opportunities and developing a suite of arrangements in the lead up to the Centenary in 2013. (1323)

Strategic relationship between tourism, events and sport recreation

12.15 The Committee sought clarification on the synergies between Tourism and the Events teams in both CMD and TAMS. The Committee heard that Tourism was responsible for events that focus on drawing tourists to the ACT, the Events team within CMD manage and organise community-focussed events, and the Events team within TAMS operate events running at Canberra Stadium, Manuka Oval and Stromlo Forest Park.

12.16 Where an event overlaps responsibilities, the area with main responsibility will take charge with cooperation and support from the other areas as necessary. (1324-1325)

Exhibition Park Corporation⁵

12.17 Key issues raised included:

- the future of EPIC, the petrol station site and the restaurant – update on the former service station site, timeframes and relationship with the National Capital Authority development control plan (1313–1315)
- finalisation of the Corporation's 2010–14 Strategic Plan (1316)
- detail on the plan for the construction of a plant to process non-potable water for irrigation including what type of plant will be

⁵ BP4, 487–494; Exhibition Park Corporation (May 2010), *Statement of Intent*.

installed, how much water was expected to be saved and whether it will a revenue stream or, in the main lead to water savings only (1316–1317)

- an explanation for the delay in the development of a master plan for EPIC in conjunction with major stakeholders (1317–1318)
- confirmation of acquisition of block 751, size of the block in hectares, the development of low-cost accommodation on the block, and the price paid for the Block (1318–1319; 1320–1321), and
- relationship between the plans to develop low-cost accommodation on block 751 and the announcement in July 2009 of the development of low-cost accommodation on block 3, section 95 in Watson (1319).

Acquisition of block 751

12.18 The Committee discussed at length with the Minister and the General Manager of EPIC, the rationale behind the non-disclosure of the price paid for block 751 on the basis of commercial-in-confidence (1318–1319; 1320–1321).

12.19 An official from the Department of Territory and Municipal Services advised that availability of the commercial value of the land in the public domain could adversely affect the price that might be paid for the subleasing of the site as part of future plans (1320–1321). The General Manager informed the Committee that the price would be available after negotiations over the preferred tenderer had concluded (1321).

Gaming and racing⁶

12.20 Key issues raised at the estimates hearing of 26 May 2010 in relation to gaming and racing included:

- explanation/further detail on the implementation of legislative changes to gaming laws for the 2010–11 financial year, in particular, bringing forward proposed changes to reduce the number of gaming machines within the ACT (1356–1359)

⁶ BP4, 415–424; ACT Gambling and Racing Commission (May 2010), *Statement of Intent*.

- a lengthy discussion on the ACT Gambling and Racing Commission's completed investigation into possible breaches of the *Gaming Machine Act 2004* (GMA) by the Canberra Labor Limited in respect of the proposed sale of the Canberra Labor Clubs, the scope of the investigation, adequacy of statutory powers and access to documentation (1359–1363).⁷ The independent report by the ACT Gambling and Racing Commission on its investigation into the proposed sale of the Canberra Labor Clubs was publicly released on 3 March 2010.⁸ The Committee offers no further comment on this matter.
- 12.21 The Committee inquired about the Commission's current review of the provisions in the GMA relating to the governance of clubs. The review will cover whether the Commission should have powers to require changes to a licensee's Memorandum and Articles of Association where they conflict (or potentially conflict) with the GMA .
- 12.22 It will also clarify the relationship between clubs and their associated organisations in terms of the rights, powers and obligations of the associated organisations; and the operation of the club control aspects (1361–1364).⁹

Recommendation 47

The Committee recommends that, when finalised, the Minister for Gaming and Racing, table in the ACT Legislative Assembly, the ACT Gambling and Racing Commission's report of the Review of the Governance Provisions in the *Gaming Machine Act 2004*.

⁷ ACT Gambling and Racing Commission, *Investigation into possible breaches of the Gaming Machine Act 2004 by the Canberra Labor Limited in respect of the proposed sale of the Canberra Labor Clubs*, February 2010.

⁸ Minister for Gaming and Racing, Media release: Release of independent report into the Labor Club sale, 3 March 2010.

⁹ ACT Gambling and Racing Commission, *Review of the Governance Provisions in the Gaming Machine Act 2004*, Issues paper, April 2010, p. 3.

Questions on notice

- 12.23 There were 10 questions taken on notice in relation to Tourism, Sport and Recreation. Responses to 10 questions taken on notice were received.
- 12.24 The Committee forwarded six questions on notice to the Minister for Gaming and Racing. No answers to questions on notice were received.
- 12.25 The Committee forwarded 24 questions on notice to the Minister for Tourism, Sport and Recreation. Answers to 23 questions on notice were received.

13

Community and Representative Groups

Introduction

- 13.1 The Estimates Committee sought the point of view of key representative groups in the ACT community of the ACT Government's Budget. As a new approach to this process, a short survey was prepared and in early May, approximately 100 groups were invited to respond. A copy of the survey is attached as Appendix D.
- 13.2 The Committee received 14 responses to the survey and the key issues raised are detailed in this chapter. Hearings with 15 groups were scheduled for Thursday 13 and Friday 14 May 2010. A list of the groups who appeared are listed as Appendix B.
- 13.3 The views of community and representative groups assisted the Committee in their preparations for the Budget Estimates hearings with ACT Government ministers and agencies. The Committee thanks those who provided their time and views as a part of this process.

Grandparent and Kinship Carers ACT

- 134 The key issue identified by Grandparent and Kinship Carers ACT was the delay they have experienced in establishing and maintaining a

support association for grandparent and kinship carers (1-3 & 8)¹. The representatives advised the Committee that:

- The Office for Children, Youth and Family Support had led the group to believe that funding would be provided to assist them provide information and support services which they are currently providing a voluntary basis (4-5).²
- The group has serious concerns about the administration of funding allocated in the 2009-2010 Budget (\$800,000) and whether there were sufficient care and protection officers to support the children in, and providers of, kinship care (6-11).

Aboriginal and Torres Strait Islander Elected Body for the ACT

13.5 The Chair of the Elected Body advised the Committee that recommendations to the Report on the outcomes of the Elected Body's Estimates hearing held in August 2010 were not funded in the current budget. They had not received a response from the ACT Government on the report which was provided in January 2010 (13 & 18).³

13.6 The work of the Elected Body had been frustrated by the lack of statistics on the numbers of Aboriginal and Torres Strait Islander people accessing services in the ACT and this has hampered efforts to influence better outcomes (13-15). The Elected Body had been advised that the ACT Government rely on ABS data (18)

13.7 The Committee also heard about:

- Indigenous recruitment strategies (16-17);
- Housing and home ownership (17);
- Reduced secretariat for the Elected Body (19); and
- Funding in the 2010-11 Budget for a genealogy study (19).

¹ Page numbers in brackets throughout this chapter refer to the proof transcript of evidence for the public hearings held on 13 and 14 May 2010. Transcripts can be accessed at: <<http://www.hansard.act.gov.au/hansard/2009/comms/default.htm>>

² The Grandparent and Kinship Carers Group wrote to the Committee (dated 18 May 2010) to correct the record about advice received from DHCS about the release of tender documents.

³ Aboriginal and Torres Strait Islander Elected Body for the ACT (January 2010) *Report on the outcomes of the Aboriginal and Torres Strait Islander Elected Body Estimates Hearings 2008-09*, ACT Office of Aboriginal and Torres Strait Islander Affairs, Department of Housing and Community Services

Advocacy for Inclusion

- 13.8 The General Manager of Advocacy for Inclusion informed the Committee of the costs to individuals and the community of not supporting the full access of people with disabilities to all opportunities available in society (21-23).
- 13.9 The Committee was also informed about:
- Initiatives to improve the reliability of taxi services (23-25);
 - The value of a social model of disability to structure planning and funding services so that barriers to participation are targeted and removed (25-26).

Tuggeranong Community Council

- 13.10 The President of the Tuggeranong Community Council advised the Committee that a number of transport and pedestrian safety initiatives were welcomed by the Council but the comparatively high increase in rates for residents of the Tuggeranong area were of concern (28-29).
- 13.11 The Committee was also informed that the Council had canvassed the view of the community and produced a document called *Talking Tuggeranong* which it had provided to the ACT Government and which highlighted transport as a key issue for the area (32-34).
- 13.12 Other concerns for the area included:
- Lack of major funding to tackle major cause of air pollution in the Tuggeranong Valley – wood fire heating (29);
 - Lack of consultation with local retailers regarding Park and Ride bus service (29-32);

Property Council of Australia

- 13.13 The Property Council indicated their continued concern about the ACT Government's reliance on property taxes (52 per cent) and advised the Committee that this was an unsustainable revenue base. The estimates continue to underestimate the revenue derived from stamp duty (36 & 38). The Council identified the revenue base as a disincentive for industries to establish in the ACT (45 & 47). Stamp duty taxes were identified as the least efficient, equitable, simple, stable and transparent. (46)

- 13.14 Another issue of concern to the Council was the capacity of the Government to ensure completion of its capital works program and to realize a long-term infrastructure program for the ACT (37-40).
- 13.15 The Council raised concerns about the different administration of the change of use charge announced in the Budget and the potential for a dramatic increase in revenue of around 185 per cent (37 & 41). The Council emphasised the importance of:
- The codification system as the determining factor as to the impact of the changed application of the charge (42); and
 - The current consultation with stakeholders and welcomed the extended consultancy brief to take account of potential impact on the housing market (43-44).

RSPCA

- 13.16 The key issue identified by the RSPCA was the need for their core operational funding from the ACT Government to be set at a consistent level in order to reduce uncertainty and reliance on other grants.
- 13.17 The RSPCA also advised the Committee about:
- Increasing demands for services (48-49; 51; 57).
 - The ongoing studies to select a site to relocate RSPCA operations (49; 51-54).
 - Short-term care of animals owned by people accessing services such as mental health facilities, shelters for victims of domestic violence and youth at risk (49; 55-56).
 - The relationship between Domestic Animal Services and the RSPCA (50-54).

ACT Council of Parents and Citizens Associations

- 13.18 The ACT Council of Parents and Citizens Associations advised the Committee that:
- NAPLAN targets should be adjusted to reflect the previous year's achievements and provide for an improvement factor. The Council would like to understand the NAPLAN scoring process in more detail (58-60).

- Funding for children with a disability, which is allocated 'for teachers to be allocated to the site early to work on curriculum or modifying the curriculum' (61), has not been provided to the Woden School for expansion to years 11 and 12. The Association was also concerned that there is no equivalent of NAPLAN available to students with an intellectual disability to measure improvement over time (60-63).

Youth Coalition of the ACT

13.19 The key issue identified by the Youth Coalition of the ACT was a need for the Young Peoples' Plan to be backed up by appropriate resources so that it can be implemented.

13.20 The Youth Coalition of the ACT also advised the Committee that:

- An assessment of the practical application of the human rights framework at Bimberi Youth Justice Centre should be conducted (71-72).
- Working with vulnerable people checks should be three-yearly. A fee of around \$75 will be charged to individuals or agencies complete each check which may put additional resource pressure on community service providers (68; 72).
- Support for youth exiting out-of-home care needs to be enhanced to prevent exit into homelessness, in addition to increased support services for 12-14year olds (68-70).
- In terms of after-care and through-care for youth transitioning from out-of-home care, Bimberi and homelessness services, living skill programs need to be consistent across the board and be able to be accessed outside of the systems (71; 75-77).

ACTCOSS

13.21 The Director of ACTCOSS emphasised to the Committee the need to spare community sector from funding cuts particularly in light of increased demand for services (78-80).

13.22 The Committee also heard about:

- High turn-away rates for homelessness services and lack of exit points from emergency accommodation (81-82).
- Concern that working with vulnerable people checks were

originally to be free for those working in the community sector, now a cost will impact on the sector. ACTCOSS would support a central government agency undertaking responsibility for the checks (85-86).

- Lack of coordination of through care and after care for AMC (84-85).
- A need for increases in energy concessions that mirror price increases (88-90).
- The need for a connection between all the various public and community sector transport options (90-91).

Casino Canberra

13.23 The Director of Marketing at Casino Canberra advised the Committee about the loss of potential recurrent gaming tax revenue for the ACT Government that would have stemmed from the Casino's (rejected) offer of \$10 million for a licence to operate 200 C-class gaming machines (92).

13.24 Casino Canberra also advised the Committee that Canberra's economy would be advantaged through increased tourism expenditure as their patronage is around 50 per cent tourists and the Casino would also need to employ around 100 additional staff (93-96).

Gungahlin Community Council

13.25 The key issue identified by the Gungahlin Community Council was the need for adequate hospital services in Canberra particularly to meet the future population growth in Gungahlin and Molonglo, possibly a third hospital built in Gungahlin (100-102).

13.26 The Council also identified:

- Planning decisions are resulting in commercial blocks being underutilised and compromising what is able to be built adjacent. Council would like to see release of land for office developments within the town centre (100-102).
- A lack of demographic analysis has led to Harrison school turning away students from the priority catchment area and acquiring demountables. The planned Franklin p-2 school needs to be fast-tracked to assist, as well as being co-located with a childcare centre (99).

- A better bus services to Brindabella Park and Airport is needed but the Council is pleased with Redex service and the plan for a park-and-ride facility at Mitchell (103-104).

John Flynn Community Group

13.27 The key issue identified by the John Flynn Community Group (JFCG) was the budget announcement to establish a child care centre at the former Flynn Primary School site. Representatives from the JFCG advised the Committee that:

- A joint working group had been established between the JFCG and representatives from the Department of Disability, Housing and Community Services to discuss the options for the facility although the JFCG was not involved in the preparation of the final cabinet submission (107-108).
- The decision to establish a new child care centre at the former school site was welcomed but representatives noted that it would be advantageous if a number of facilities were co-located on the same site (106-107 & 15-116).
- The establishment of the child care centre needs to be considered in a wider context of a master plan for the whole site. This will ensure that the site is used to its capacity in a sustainable way. JFCG wish to be actively involved in the master planning process (106, 112, 115).

Australian Education Union

13.28 The Branch Secretary of the Australian Education Union indicated that the 2010-2011 Budget was a reasonable one for education. The Budget outlined significant investment in infrastructure, but there had been no investment in people (117).

13.29 The Committee was advised that the Budget failed to address four key areas, teacher salaries, support for teacher professional development, programs to support students and workload measures (117). In particular, the following concerns were raised with the Committee:

- Salaries paid to teachers in the ACT continue to be less than those paid to teachers in New South Wales (118, 121).

- Resources available through the teacher professional learning fund have remained stable with no adjustments for indexation or recognition of changes in size of the workforce (119).
- Further resources need to be contributed to delineating non-teaching tasks and ensuring adequate support is available for both administration staff and teachers (119-121).
- Unsatisfactory frequency of scheduled, regular meetings with the Minister (125)⁴

ACT Disability, Aged and Carer Advocacy Service Ltd

- 13.30 The Manager of the ACT Disability Aged and Carer Advocacy Service Ltd (ADACAS) indicated that one of the biggest and most important issues was the budget response to the needs of people with disabilities (126).
- 13.31 It was observed that there is currently a minimalist approach to disability support (127) and that further effort needs to be put into quantifying the unmet needs in the ACT – projections about the future costs of inadequate funding for disability support services (130).
- 13.32 The Committee was advised that ADACAS receives funding across five programs but receives minimal systemic advocacy funding (126). An individual advocate position with supervision, support and administration has been costed at between \$110,000 to \$120,000 (133).

ACT Sport

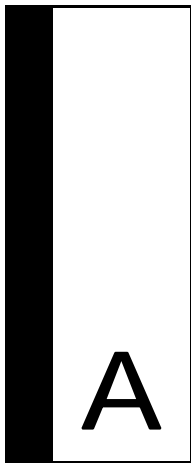
- 13.33 The key issue identified by ACT Sport was the lack of government funding for sport at the community level in the ACT (136, 140). It was noted that funding is of particular concern as no indexation has been applied to funding levels for some time (136-137).
- 13.34 The Chief Executive Officer of ACT Sport advised the Committee that:

4 See 771-773 of transcript from 20 May 2010 for the Minister's reponse to questions from Committee about frequency of meetings with stakeholders:
<http://www.hansard.act.gov.au/hansard/2009/comms/estimates18.pdf>

- A number of community sport organizations are not actively seeking participation growth because of the lack of playing fields (139)
- Approximately 13% of sports fields were taken offline because of drought impact and these fields are now in a position that restoration costs far outweigh the cost of leaving them offline (138-139)
- The organisation had experienced difficulties in regularly meeting with the Minister (139-140)⁵

13.35 The Committee was advised that it may be more appropriate for the sport and recreation portfolio to be positioned in Community Services rather than TAMS (141). This would enable facilitation across a much wider range of areas, such as health and social inclusion (141).

5 See 771-773 of transcript from 20 May 2010 for the Minister's reponse to questions from Committee about frequency of meetings with stakeholders:
<http://www.hansard.act.gov.au/hansard/2009/comms/estimates18.pdf>



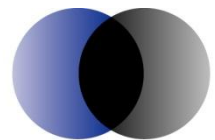
Appendix A

Specialist Adviser's Report

Review of the ACT Budget 2010-11

Prepared for the ACT Legislative Assembly's Select
Committee on Estimates 2010-2011

11 May 2010



ACIL Tasman

Economics Policy Strategy

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1 Introduction

This report has been prepared for the ACT Legislative Assembly's Select Committee on estimates 2010-2011 to assist the Committee in its deliberations in relation to the 2010-11 ACT Budget. The range of matters covered in this report relates to subjects raised by Committee members at a meeting with ACIL Tasman consultants on 7 May 2010.

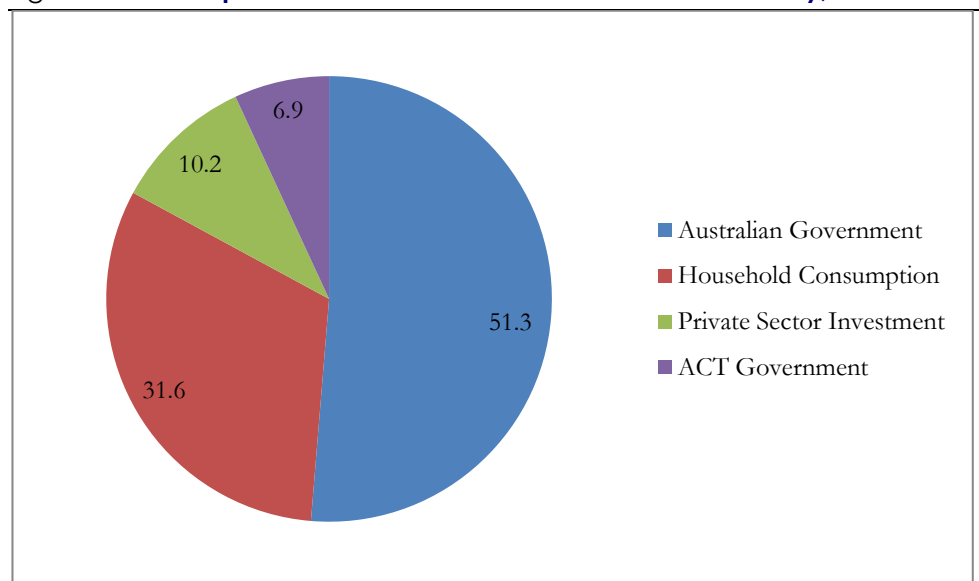
The overall conclusion of this report is that the budgetary position of the ACT is sustainable over the longer term but that there are some emerging fiscal pressures. In particular, the longer term fiscal sustainability of the ACT could come under some pressure if the ACT Government continued to run a capital works program at the 2010-11 level into the future. In addition, this report expresses some reservations about the ongoing return to surplus beyond 2013-14 based on current policy settings.

2 Economic Forecasts & Projections

2.1 General Observations on Forecasting

The ACT, as the seat of government for the Commonwealth of Australia (Australian Government), is an economy whose outcomes are heavily influenced by the consumption and investment decisions of the Australian Government. In 2008-09 the Australian Government represented 51.3 per cent of total demand in the ACT economy, compared to household consumption that made up 31.6 per cent of total demand, private investment which made up 10.2 per cent, and 6.9 per cent for the ACT Government (Australian Bureau of Statistics, 2009a). In total, the government sector (including all levels of government) made-up over 58 per cent of demand for the ACT economy in 2008-09 as compared to just over 21 per cent for the New South Wales economy. The comparison between the ACT and NSW is illustrated in Figure 1 and Figure 2 below.

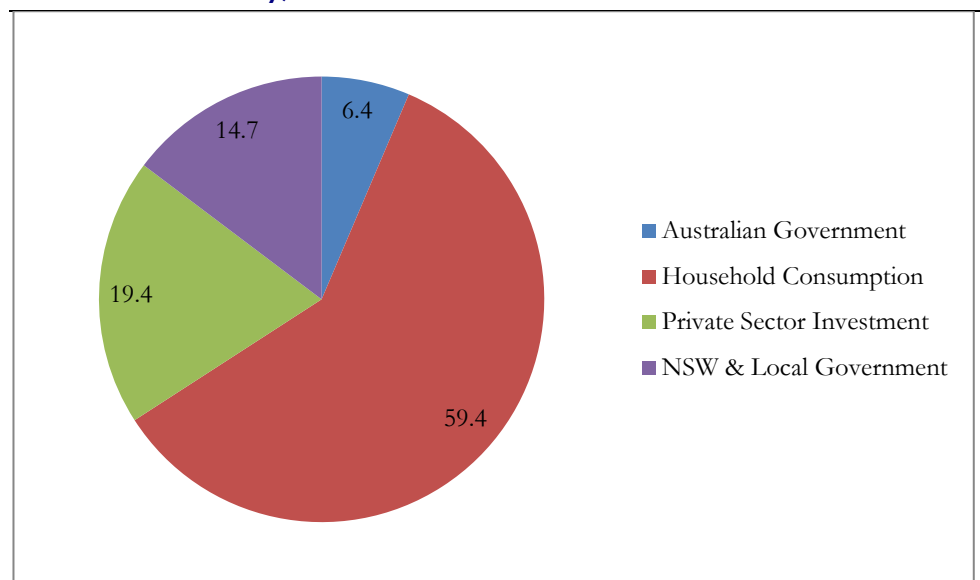
Figure 1 **Components of Final Demand for the ACT Economy, 2008-09**



Data source: Australian Bureau of Statistics (2009a)

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Figure 2 **Components of Final Demand for the New South Wales Economy, 2008-09**



Note: Figures do not exactly add up to 100 per cent due to rounding.

Data source: Australian Bureau of Statistics (2009a)

The large scale of the influence of the Australian Government on the ACT economy makes the task of making forecasts for the ACT economy extremely difficult. Economic forecasting in a modern mixed economy usually focuses on the largest components which are generally household consumption and private investment. In order to make forecasts for the ACT economy, you instead need to focus on Australian Government consumption and investment in the ACT. This is extremely difficult to forecast. This task is made even more difficult if you are making forecasts before the Australian Government hands down its own budget.

2.2 Economic Forecasts

Estimates of gross state product are only published with a significant time lag and quarterly estimates are not available, so it is not possible to judge how closely the ACT economy is tracking to the 2009-10 forecast. Forecasting gross state product for the ACT is fraught with difficulty for the reasons discussed above.

Demand is probably the best immediate indicator available by which to gauge the strength of the ACT economy. This appears to be the approach adopted in the ACT budget papers and is endorsed by this report.

Year average state final demand was 2½ per cent to the year ended December 2009. A forecast of 3¾ per cent for 2009-10 appears reasonable and will probably be exceeded as only very modest outcomes are required in the March and June quarters to meet the budget forecast. Household demand in the ACT

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has been reasonably strong as indicated by retail trade for the March quarter which grew by 1.4 per cent in seasonally adjusted terms (Australian Bureau of Statistics, 2010a), suggesting a major contribution to demand from the household sector.

In light of expectations of a moderation in expenditure growth on the part of the Australian Government as it seeks to consolidate its own budgetary position and a slight moderation in household consumption, a moderation in demand for the ACT economy to 1 per cent in 2010-11 appears reasonable. The public pronouncements from the Australian Government are consistent with the ACT budget forecasts on demand for 2010-11.

Year average employment growth to the year ended March 2010 was -0.4 per cent, although employment is currently higher than at any previous time (Australian Bureau of Statistics, 2010b). Given the pick-up in employment growth since the middle of 2009, a forecast of $-\frac{1}{4}$ per cent for 2009-10 appears reasonable. Employment is traditionally a lagging indicator of economic activity, so is likely to continue to grow with the pick-up in demand since the June quarter 2009. A forecast of growth of 1 per cent for employment in 2010-11 appears reasonable.

The year average consumer price index percentage change to the end of the March quarter 2010 for the ACT was 2.1 per cent (Australian Bureau of Statistics, 2010c). A forecast of around $2\frac{1}{4}$ per cent for 2009-10 appears reasonable. Based on recent historical trends, an outcome somewhere between $2\frac{1}{4}$ per cent and $2\frac{1}{2}$ per cent appears most likely, with the outcome more likely to be towards the top of the range. For 2010-11, the budget forecast is for a slight acceleration from the outcome for 2009-10. While the 2010-11 forecast appears to be reasonable, it may be slightly on the low side.

The year average wage price index is currently running at 3.7 per cent to the end of the December quarter 2009 but has been undergoing a moderating trend that will likely bring the result down below this level for 2009-10. On this basis, a forecast of $3\frac{1}{4}$ per cent for 2009-10 appears reasonable and may be a touch on the high side. With an expected improvement in economic conditions, an increase in the forecast for the wage price index for 2010-11 to $3\frac{1}{2}$ per cent also appears reasonable.

2.3 Long Term Projections

The long term projections used in the ACT Budget appear reasonable.

The annual average long term compound growth rate for the ACT economy between 1998-99 and 2008-09 was 3.4 per cent. On this basis, long term projections of growth of $3\frac{1}{4}$ per cent appear reasonable although somewhat

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on the conservative side. Similarly, long term projections of demand at 5 ¼ per cent appear reasonable although somewhat on the conservative side.¹

2.4 Risks to the Economic Outlook

The only significant oversight within the ACT Budget Papers regarding the risks to the economic outlook that can be identified is the continuing uncertainty regarding the outlook for the international economy. Two events that pose risks to the international economy which in turn could impact on the ACT economy are:

- Continuing concerns over the level of debt and the possibility of default in Greece as well as other European Union nations such as Portugal, Italy, Ireland and Spain
- Rising concern over the existence of a speculative property bubble in China.

¹ Annual average demand for the ACT economy between 1998-99 and 2008-09 was 5.8 per cent.

3 Fiscal Sustainability

Assessments of fiscal sustainability are generally made against a benchmark. A common benchmark used to assess fiscal sustainability is the capacity of a government to meet its financial obligations as they arise in the future.

In the short-term fiscal sustainability requires that a government can meet all of its immediate spending programs, income transfer programs, and debt servicing commitments. An indicator of short-term fiscal sustainability is the level of budget deficit, which is the shortfall between government expenditure and revenue. For fiscal policy to be sustainable over the long-term, there is generally a presumption that a government which has debt outstanding must sooner or later be prepared to turn around its budgetary position by running budget surpluses in order to be able to pay back its loans.

Over the longer term, fiscal sustainability has been defined as the ability of government to meet all of its financial obligations into the future based on current policy settings without incurring an excessive debt accumulation (Blanchard, Charouaqui, Hagemann, & Sartor, 1990).

The evidence suggests that the 2010-11 ACT Budget strategy eventually improves the fiscal sustainability of the ACT. In the short-term, the ACT Budget outlines a strategy to return the budget to surplus in 2013-14, two years earlier than previously projected. The one potential flaw in this strategy is not all of the expenditure savings required to achieve a budget surplus by 2013-14 have as yet been identified.

There is a ratcheting up of debt from increased borrowings in both 2010-11 and 2011-12. These borrowings are off a relatively small debt base and it is intimated that this borrowing is being undertaken principally to finance capital investment in the General Government Sector.² According to the ACT Budget Papers:

To date, capital investment within the [General Government Sector] has been mostly funded from operating cash surpluses and cash reserves. The Territory has a strong balance sheet and low levels of debt. There is however, a need to finance some capital through borrowings due to the decline in the Territory's finance following the global financial crisis.

It is widely recognised as prudent for governments with strong balance sheets to incur some debt, provided that debt is used to finance high quality assets which increase the productive capacity of the economy. These assets provide benefits to the community over a long period of time. (ACT Government, 2010, p. 208)

² It should also be noted that there is additional borrowing being undertaken by Public Trading Enterprises.

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The estimated new borrowings of the ACT Government in 2010-11 of \$250 million represent around one third of the capital works program in 2010-11 of \$755 million. Essentially, the ACT Government has gone into deficit and will ratchet up debt to pay for the expansion of its capital works program.

Intergenerational equity in budgeting requires that future taxpayers should not pay for the consumption of the current taxpayers. If future taxpayers were required to pay for the consumption of current taxpayers then this would violate the beneficiary pays principle which requires that anyone who benefits from an activity has to contribute to the cost of undertaking it. Future taxpayers do not obtain any benefit from current consumption. However, future taxpayers may obtain a benefit from the current capital works program to the extent that the capital stock provided is still around for them to consume. To the extent that future taxpayers will benefit from the current capital works program, then intergenerational equity would require that some of the burden for paying for the capital works program be passed onto them through borrowings that will eventually be financed from taxes paid by future ACT taxpayers.

In applying this principle however, it is important to recognise that the needs of the community change through time and it is possible that current capital works may provide little or no benefit to future taxpayers (or conversely may provide greater than expected benefits). It is also important to note that there is essentially a very high limit on the amount of infrastructure that *could* be built which will provide a current and/or long term benefit to the community. Fundamentally, however, all infrastructure spending needs to be paid for and unless it generates tangible future revenues for the Government (or reduces underlying expenditure) then it is prudent to limit spending to what is affordable within the purview of current resources available to the Government.

Given an earlier return to a budget surplus than previously predicted, the ACT Budget is unlikely to impinge on the ACT's longer term fiscal sustainability even though debt is being accumulated to finance the current capital works program. It is not envisaged that the 2010-11 ACT Budget will have any immediate adverse implications for the ACT's 'AAA' local currency credit rating and the 'A-1+' foreign currency rating by international ratings agency Standard & Poor's. However, the longer term fiscal sustainability of the ACT could come under some pressure if the ACT Government continued to run a capital works program at the 2010-11 level into the future.

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3.1 ACT Government Expenditure

It is difficult to compare the level of expenditure projected in the 2009-10 Budget to the expected outcomes for the 2009-10 financial year as reported in the 2010-11 Budget as the financial resources of the ACT Government have been supplemented through considerable additional financial assistance from the Australian Government associated with stimulus measures to mitigate the effects of the Global Financial Crisis (GFC).

However, one place to look for evidence of expenditure pressure is in the table on General Government Sector expenses by function (ACT Government, 2010, p. 345). Comparing estimate expenses in the 2009-10 Budget for 2009-10 with the expected outcomes for 2009-10 in the 2010-11 Budget, five major expenditure functions stand out:

- *General Public Services.* Expenses have decreased by \$509 million. There has been a substantial change in the expenses for Government Superannuation Benefits from \$435 million to \$31.5 million. This could be due to a major reclassification of expenses, however, **this is definitely an area where clarification should be sought.** In addition, the largely undefined function of ‘Other General Public Services’ has declined by \$105.5 million. **Further clarification on the decline in expenses for this function should be sought,** although this may have contained some contingency provisions for such items as general wage increases and supplementary budget funding for the Treasurer’s advance which have been subsequently been reallocated to other functions.
- *Education.* Expenses have increased by \$55.6 million in 2009-10 primarily due to \$25 million in higher expenses for primary education and \$16 million in higher expenses for secondary education. Around 10 per cent of this increase is due to an increase in employee expenses.
- *Health.* Expenses have increased by \$71.9 million in 2009-10 driven by \$49.6 million in increased expenses for acute care institutions and \$17.8 million in increased health administration. It appears that \$11.8 million of the increase in expenses is due to additional funding from the Australian Government and \$17.6 million due to an increase in employee expenses. While additional expenses for acute care institutions is probably demand driven, **the reason for increased health administration is worth further investigation.**
- *Housing and Community Amenities.* Expenses have increased by \$176.7 million in 2009-10. Most of this increase in expenses appears to be driven by funding from the National Partnership Payments from the Australian Government.
- *Other Purposes.* Expenses have increased by \$213.7 million in 2009-10 primarily driven by a \$219.2 million increase in expenses for public debt transactions.

2010-11

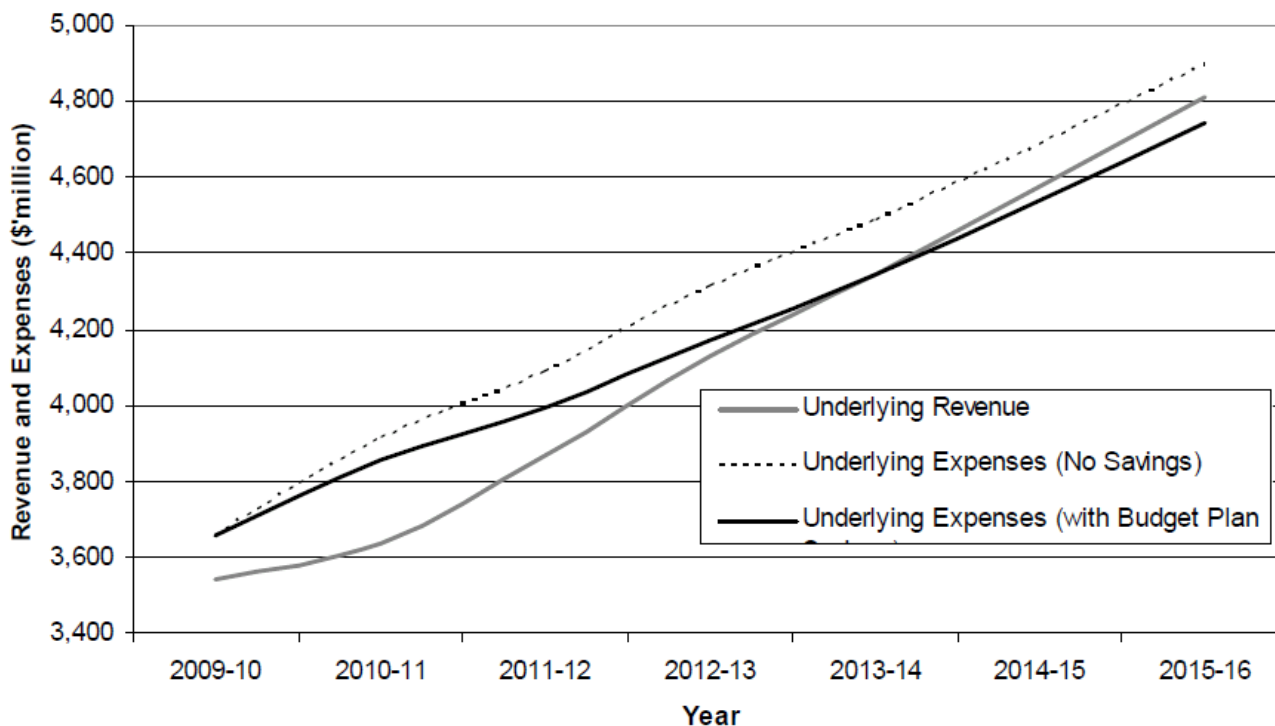
In terms of 2010-11, the areas that stand out for significant changes in expenses are:

- *General Public Services.* Expenses rise by \$39.6 million over the previous year, largely driven by a \$43 million increase in expenses for 'Other General Public Services'. **This is an item where further clarification should be sought**, although it may be made up of some contingency provision funding.
- *Health.* Expenses increase by \$72.8 million over the previous year. Contributing to this increase is \$30 million for growth and new initiatives, indexation of \$30 million, and wage increases of \$17.1 million.
- *Housing and Community Amenities.* Expenses have decreased by \$71.2 million over the previous year. The decrease in expenses is largely attributable to a wind-down of funding from the National Partnerships Payments from the Australian Government.
- *Other Expenses.* Expenses increase by \$41.8 million over the previous year, largely driven by a \$35.7 million increase in expenses for public debt transactions.

3.2 Long Term Fiscal Projections

One of the objectives of the Budget plan is to achieve a balanced budget by the target year of 2013-14 (ACT Government, 2010, p. 20). By limiting expenditure growth beyond the forward estimates to 4.5 per cent a year and increasing revenues at 5.25 per cent a year, the ACT Government is projecting a modest headline operating surplus of around 1.5 per cent of the budget in 2015-16 (Figure 3).

Figure 3 **2010-11 Budget Plan Underlying Aggregate Expenditure**



Data source: Figure 1.3.2 from (ACT Government, 2010, p. 21).

We have identified a number of issues regarding the feasibility of this goal as stated in the Budget Papers.

1. First, growing the estimated 2013-14 Underlying Revenue by 5.25 per cent a year gives a 2015-16 estimate of \$4,812 million, which is broadly consistent with the projection in Figure 3. However, growing the Underlying Expenses (with Budget Plan savings) by 4.5 per cent a year gives a 2015-16 estimate of \$4,799 million, which is around \$50 million higher than the projection in Figure 3. Indeed, given the assumed growth in Underlying Revenue, Underlying Expenditure will have to grow by no more than 3.9 per cent a year in 2014-15 and 2015-16 in order to meet the stated 1.5 per cent surplus.
2. Second, based on the detailed breakdown of the revenue forecasts there is a real risk that the assumed revenue growth of 5.25 per cent in 2014-15 and 2015-16 will not be achieved unless revenues are increased beyond those currently budgeted. As discussed in Section 4 there is projected to be a large short term boost to the revenue in 2012-13 and 2013-14 generated from the Land Release Program. Unless land releases (and the associated revenues) continue to be much stronger than currently forecast it is likely that revenue from 'Contributed Assets' will fall in 2014-15 and 2015-16 from 2013-14 levels. Even a modest fall in this one revenue source would mean that there will still be an underlying deficit in 2015-16.

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3. Third, no mention has been made regarding the impact of maturing debt. Currently it is proposed to fund the 2010-11 fiscal deficit of the General Government Sector by raising \$250 million in new borrowings. The Budget Papers state that the borrowings will be funded by selling 3-5 year fixed rate, interest only bonds, which will be repaid in full at the maturity date (ACT Government, 2010, p. 212). Based on the stated timeframe of 3-5 years, the debt will mature sometime between 2013-14 and 2015-16. Based on the current projections there does not seem to be any provision for repaying the debt at this point and will therefore need to be rolled over. [Confusingly, Table 6.2.2 in Budget Paper No. 3 (ACT Government, 2010, p. 213) has the new borrowings maturing in 2013-14 and being repaid in full, but we have not identified any payment in the financial statements. It is believed the Table 6.2.2 reference is an error given other discussions about the projected debt level.]

3.3 New expenditure initiatives

According to the Budget Papers, ‘the Government’s objective is to achieve an operating surplus’ and ‘while the 2010-11 Budget forecasts deficits across all years, the savings incorporated in this Budget bring the expenditure growth below the annual average revenue growth across the forward estimates’ (ACT Government, 2010, p. 27). Under the plan the Budget is projected to return to a modest surplus in 2013-14 (ACT Government, 2010, p. 19). This forecast is dependent on the achievement of the savings plan and a ‘restraint’ on the growth in expenditures beginning in the 2011-12 year.

If the Government is committed to expenditure restraint it seems curious that they see the need to fund \$23 million in new initiatives in 2010-11 as well as a significant amount of new capital works which are unrelated to underlying population growth or the replacement of old assets (see discussion in Section 5). Such expenses are essentially discretionary as they are aimed at *increasing* the overall level of service provided by the Government to the community.

3.4 Expenditure Restraint

The presentation of savings measures in the Budget Papers is not as clear as it could be. Table 1.3.2 in Budget Paper No.3 (ACT Government, 2010, p. 19) does not clearly spell out what new savings measures are initiated for the 2010-11 Budget and what remains from proposed savings targets from the 2009-10 Budget. Table 1.3.2 needs to read in conjunction with Table 98 on page 19 before it becomes clear the item listed as ‘Other Savings Measures’ in Table 1.3.2 refers to new savings initiatives for the 2010-11 Budget and the other listed items refer to savings initiated in the 2009-10 Budget. Similarly, Table 1.3.3 in Budget Paper No.3 (ACT Government, 2010, p. 20) on the 2010-11 Budget plan targets is also less clear than it could be, mainly due to the

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inclusion of previous savings targets from the 2009-10 Budget that are now redundant.

The savings in this year's ACT Budget are primarily made up of an efficiency dividend commencing from 1 July 2011 and a reduction in the Treasurer's Advance in 2010-11 and across the forward estimates. The 2009-10 Budget sought to achieve savings through wage restraint and an efficiency dividend. These are rather crude and blunt instruments imposed from a whole of government perspective. This may suggest the ACT Government has difficulty in reprioritising its spending. There is probably a limit as to how much reliance the ACT Government can place on such whole of government savings measures in the future, and it will have to look at reprioritising its spending by either cancelling or cutting specific programs to achieve future saving targets.

3.5 Wages

Through Budget Paper No.4 it is possible to estimate the percentage increase/decrease in employee payments per full time equivalent employee in 2010-11. This information is provided for a selected range of agencies in Table 1 below.

For ACT Health and the Department of Education and Training employee payments per full time equivalent employee are increasing by 5.8 per cent and 4.7 per cent respectively in 2010-11 (ACT Government, 2010a). This suggests that the wages of people engaged in health and education service provision are being increased significantly.

Somewhat surprisingly, employee payments per full time equivalent employee for some agencies are decreasing. While it is possible that this level of wage restraint may reflect the replacement of higher paid employees with lower paid employees, **it is worth seeking clarification on the reasons for this degree of apparent wage restraint.**

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Table 1 **Annual Percentage Increase in Employee Payments per Full Time Employee in 2010-11**

Agency	Percentage Increase in Employee Payments per Full Time Employee
Chief Minister's Department	1.6%
Department of Territory and Municipal Services	-4.8%
Shared Services Centre	4.1%
Department of Treasury	-4.9%
ACT Health	5.8%
Department of Justice and Community Safety	-3.6%
Department of Education and Training	4.7%
Department of Disability, Housing and Community Services	2.0%

Data source: ACT Government (2010a)

3.6 National Health Reforms

The impact of the National Health Reforms agreed to by the Council of Australian Governments on 20 April 2010 (with the exception of Western Australia) have not yet been reflected in the ACT Budget Papers. However, the part of the agreement relating to GST funding to the states and territories is not due to take effect until 1 July 2011.

2010-11

4 Revenue Forecasts

In 2010-11 and the forward estimates there is nothing that appears unusual about the revenue forecasts. However, **one issue that may be worth further investigation relates to revenue from contributed assets (Land Release Program) in the forward estimates beyond 2013-14.** There appears to be a time lag of around a couple of years between the Indicative Land Release Program and its flow through into realised revenue. According to the Budget Papers:

The significant increases from 2012-13 onwards are mainly due to the forecast creation, and subsequent transfer, of significantly more assets as a result of the Government's Indicative Land Release Program. (ACT Government, 2010, p. 49)

The expected proceeds from Contributed Assets and the various categories of the Indicative Land Release Program are outlined in Table 2 below.

Table 2 **Gains from Contributed Assets and the Indicative Land Release Program**

	2010-11 Budget	2011-12 Estimate	2012-13 Estimate	2013-14 Estimate
Gains from Contributed Assets (\$'000)	\$78,060	\$63,071	\$106,764	\$107,815
Indicative Residential Land Release Program Sites	5,000	5,000	3,500	3,500
Indicative Commercial Land Release Program (m ²)	142,936	100,405	100,047	101,173
Indicative Industrial Land Release Program (m ²)	110,616	110,000	110,000	110,000
Indicative Community and Non-Urban Land Release Program (m ²)	48,561	41,035	13,500	38,829

Data source: ACT Government (2010)

As can be seen from Table 2, land releases peak in 2010-11 and 2011-12 but revenue doesn't peak until 2012-13 and 2013-14 suggesting that the revenue lags the land release by a couple of years. Given the amount of land release falls in 2012-13 and 2013-14 compared to 2010-11 and 2011-12, particularly in relation to residential property, this would suggest that revenue from Contributed Assets may be declining from 2014-15 onwards (although this could be partially but not fully offset by increased property prices realised). This suggests that there may be a revenue shortfall associated with the Indicative Land Release Program that could make the task of maintaining the budget in surplus more difficult in 2014-15 and 2015-16.

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5 Infrastructure

As with the 2009-10 Budget, a key observation about the proposed budget is that the primary reason for the projected deficit is the desire of the ACT Government to utilise the reasonably strong balance sheet to implement a large capital works program – much of which seems to be unrelated to providing for underlying population growth or replacement of old assets.

The need to undertake the largest capital expenditure program in the Territory's history of self government where most of the additional expenditure is largely debt funded should be thoroughly justified in light of the current economic climate.

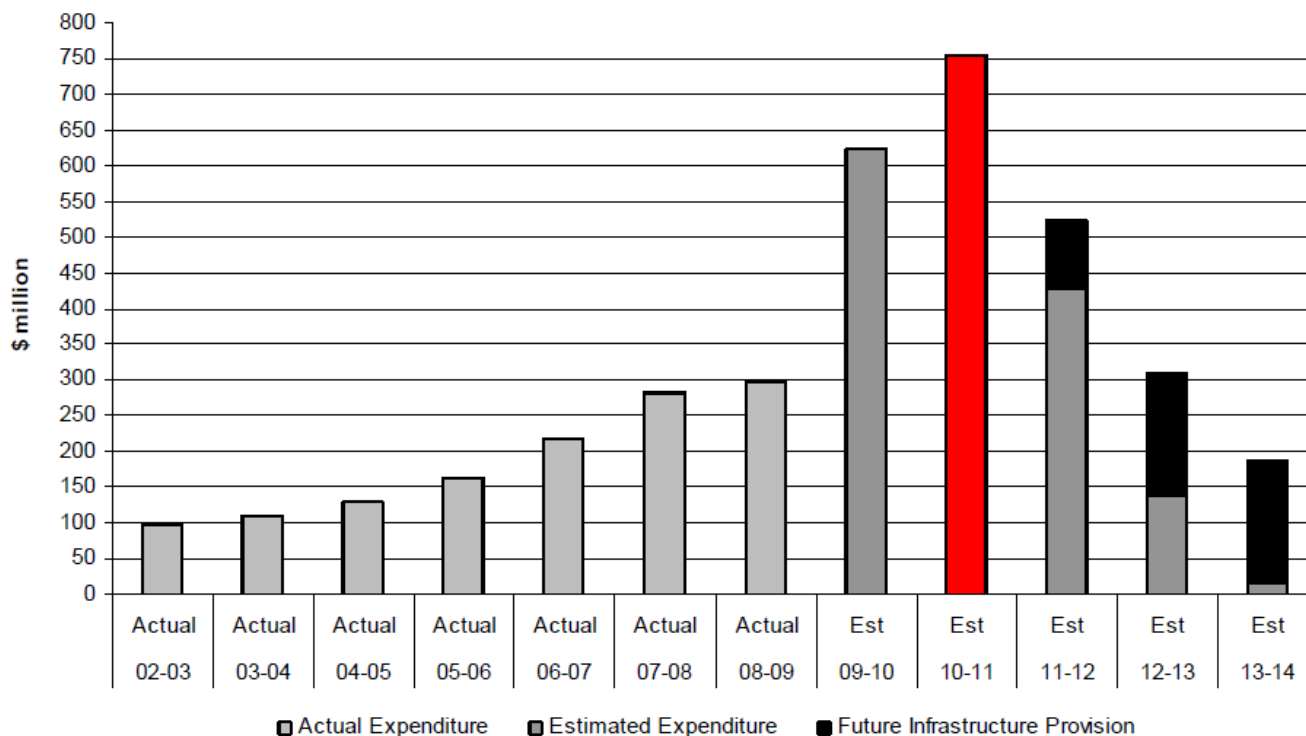
The proposed capital expenditure program for 2010-11 is 20 per cent larger than 2009-10 which itself was a massive 110 per cent increase on 2008-09. The 2009-10 expenditure program followed the lead of the Australian Government. In particular, the program was largely an attempt to stave off an expected rapid increase in unemployment as a result of the GFC by creating employment through debt. Even though the GFC has yet to fully play out, the need to continue such a large expenditure program in light of the Territory continuing to have a strong job market needs to be justified.

Structurally, almost 80 per cent of the 2010-11 infrastructure expenditure is a continuation of works begun in 2009-10 — \$666 million of work-in-progress out of a total capital expenditure program of \$849 million (ACT Government, 2010, p. 107 Table 5.5.1). Assuming it is prudent to continue works in progress, this leaves a planned expenditure of \$183 million on new commitments.

Around \$45 million is earmarked for the Capital Upgrades Program which includes works that extend the useful life or improves the service delivery of existing assets. A further \$15 million is for new Information and Communication Technology (ICT), and Plant & Equipment.

Even if the Capital Program expenditures in the preceding paragraphs proceed in 2010-11, there is still \$168 million of new capital works commitments at a time when the Capital Program is more than double the 2008-09 program. In order to achieve the near-term goal of returning the Budget to surplus the ACT Government may need to show greater restraint beyond 2010-11. The forward estimates currently do have a gradual reduction in the capital works program. Achieving this will require greater restraint on new initiatives in the out years compared to 2010-11.

Figure 4 **Capital Works Expenditure Program, 2002-03 to 2013-14**



Note: The total 'Capital Expenditure Program' involves 'Capital Works' (shown in this figure) as well as expenditure on Information and Communication Technology and Plant & Equipment (not shown).

Data source: Figure 5.4.4 from ACT Government (2010, p. 125).

Purpose

It is noted that the Budget Papers provide broad explanations for each individual expenditure item and how that item will assist in 'supporting the service delivery needs into and beyond the next decade' (ACT Government, 2010, p. 105).

A significant amount of the proposed additional capital expenditures, however, seems to be directed towards improving the *quality* of existing services rather than meeting fundamental needs of the community or generating future land sales revenues.

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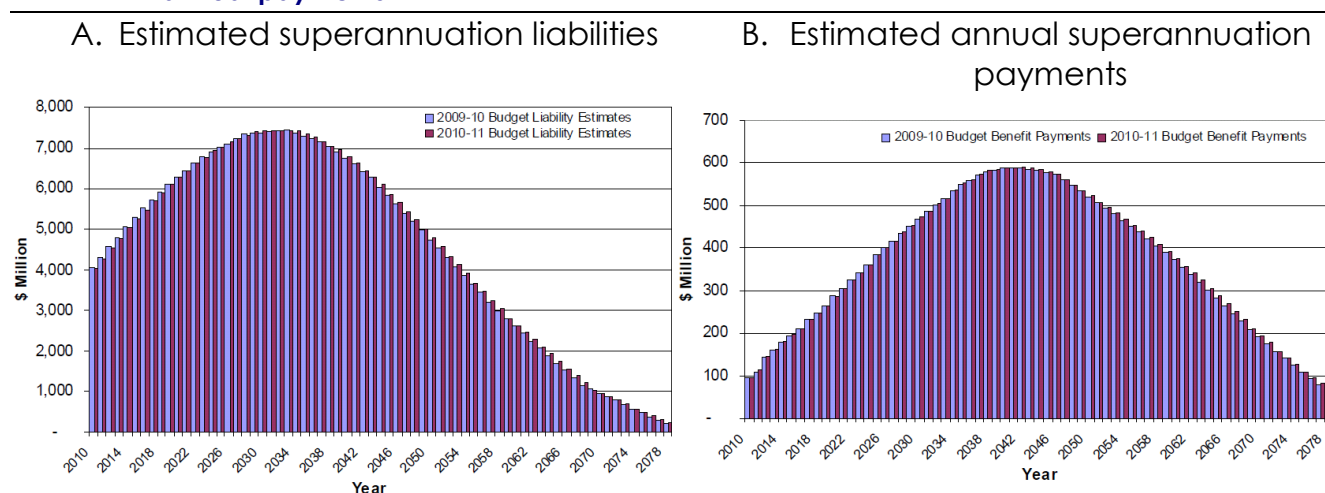
6 Superannuation

The ACT Government has a large liability with respect to funding the future superannuation payments of employees who are members of the CSS or PSS defined benefit superannuation schemes. The estimated value of accrued superannuation liabilities at 30 June 2010 is approximately \$4 billion.

The ACT Government operates a Superannuation Provision Account (SPA) to assist in meeting the Government's CSS/PSS superannuation liabilities. By law the moneys held within the SPA are to be used solely for superannuation purposes and cannot be used for general Government purposes. It is estimated that the SPA will have total assets of approximately \$2.1 billion at 30 June 2010. The unfunded superannuation liability is therefore estimated to be approximately \$1.9 billion.

The total superannuation liability is currently projected to increase to a peak of approximately \$7.4 billion (in nominal terms) by 30 June 2034 (Figure 5A). This is largely unchanged compared to the estimated liability in the 2009-10 Budget. The annual cash payments of benefits to members of the CSS/PSS are projected to be \$115.5 million in 2010-11, but are projected to increase significantly to a peak of \$590 million (in nominal terms) by 2042 (Figure 5B).

Figure 5 **2009-10 and 2010-11 Actuarial estimates of ACT Government superannuation liabilities and annual payments**



Data source: Figures 6.3.1 and 6.3.2 from ACT Government, 2010, pp. 220-221

Given the minor variations in the projected liabilities compared to the 2009-10 Budget estimates, the Government has opted to maintain the cash injections over the forward estimates at those recommended in the 2009-10 Budget. More specifically, the 2010-11 Budget is proposing to inject \$140.5 million into the SPA in 2010-11, increasing to \$151.3 million in 2013-14.

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When combined with the investment earnings of the \$2.1 billion in the SPA this is projected to comfortably cover annual cash payments plus the growth in total future liabilities. Consequently, the value of the SPA relative to the superannuation liabilities is projected to increase over the forward estimates.

Determining whether the rate of annual cash injections is enough to meet the goal of having a fully funded liability by 2030 (i.e. the SPA is large enough to cover all future superannuation payments) is extremely difficult to ascertain. This is because the calculations require many assumptions and very detailed information regarding the demographic and financial profile of the CSS/PSS members as well as making assumptions regarding the rate of return achieved by assets in the SPA. According to the Budget (ACT Government, 2010, p. 215):

Following the impacts of the global financial crisis on the SPA investment portfolio, a review was undertaken during 2009-10. The purpose of the review was to assess the magnitude and timing of capital injections required, if any, to achieve the objective of fully funding the scheme in the long term.

The review indicated that, based on current projections for both assets and liabilities, further capital injections may be required at a future time to meet the target of fully funding the liability by 2030.

The ACT Government has noted the concern but given the uncertainty surrounding the estimated unfunded liability has decided to wait until the next, more comprehensive, triennial review before reviewing the annual cash injections.

Based on our understanding of the complexity of estimating the level of the unfunded superannuation liabilities, and given that the funded portion of the liabilities are increasing, the authors do not see any noticeable problem with waiting for the next triennial review.

We would note, however, that over the next few decades more and more countries will be experiencing an aging population. With respect to asset returns, one of the key effects of an aging population is that the net inflows of funding into global assets markets (particularly from superannuation and other personal savings) will tend to reduce and may even reverse. Such a transition on a global scale has the potential to depress the future growth in asset prices. Combined with the likely reduction in global credit growth compared to the past 20 years as a result of the GFC, it would therefore be prudent to base the calculations on a future average rate of return that is less than the rate of return historically experienced by the SPA.

7 Taxation

The excess burden of taxation, also known as the distortionary cost or deadweight loss of taxation, is the economic loss that society suffers as the result of a tax, over and above the revenue it collects. In the case of a tax on a good, consumers will buy less of the good because of the higher price and producers will receive less on the sale of the good and hence supply less of the good. The excess burden of taxation represents the lost value to consumers and producers due to the reduction in the sales of the good or service, but not captured by government revenue.

7.1 Change of Use Charge

The CUC has a very strong basis in economic theory

Economic rent is defined as an excess distribution to any factor in a production process above the amount required to draw the factor into the process or to sustain the current use of the factor. True economic rent can be collected by governments for the purpose of public finance without the adverse effect caused by taxes on production or consumption.

The CUC appears to be an attempt to isolate and tax economic rents. To the extent that it is successful in isolating and then taxing those rents, it should have no impact on production and consumption decisions.

While there may be some problems in relation to the practical application of this tax as proposed by the new collection methodology put forward, for example, a sudden and dramatic slump in property prices may render the collection methodology untenable from the standpoint of trying to isolate and then subsequently trying to tax the economic rents, its rationale is on the strongest economic policy grounds. The rationale for the CUC would be in keeping with the recent Henry Tax Review discussed further below.

7.2 Henry Tax Review

The document entitled *Australia's Future Tax System: Report to the Treasurer* (Henry, Harmer, Piggott, Ridout, & Smith, Australia's Future Tax System: Report to the Treasurer, Part 1 Overview, 2010a), more commonly known as the Henry Tax Review, was released by the Australian Government on 2 May 2010. According to the Henry Tax Review, revenue-raising should be concentrated on four robust and efficient tax bases:

- Personal income, assessed on a more comprehensive basis
- Business income, with more growth-orientated rates and base

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- Private consumption, through broad, simple taxes
- Economic rents from natural resources and land. (Henry, Harmer, Piggott, Ridout, & Smith, Australia's Future Tax System: Report to the Treasurer, Part 1 Overview, 2010a, p. xvii)

In regard to other taxes, the Henry Tax Review outlined the following principles:

- Other taxes should be maintained only if they efficiently address social or economic costs – such as taxes on tobacco, alcohol, gambling and environmental costs, and efficient road user taxes or charges. (Henry, Harmer, Piggott, Ridout, & Smith, Australia's Future Tax System: Report to the Treasurer, Part 1 Overview, 2010a, p. xviii)

The Henry Tax Review made a number of recommendations in relation to taxation at the state or territory level, including the following of most relevance to the ACT:

- Stamp duty on conveyancing and motor vehicles
- Land tax
- Motor vehicle registration
- Compulsory third party insurance
- Payroll tax.

7.2.1 Stamp Duty on Conveyancing and Motor Vehicles

While it recognised that stamp duty on conveyancing is a major source of revenue for states and territories, the Henry Tax Review opined that this was a highly inefficient tax as it discouraged people from changing their housing to better suit their requirements because of the high transaction costs imposed by stamp duty for doing so:

Ideally, there is no place for stamp duty in a modern Australian tax system. Stamp duty generate large efficiency costs, as they discourage turnover in property and tax improvements as well as land. The tax also imposes a higher burden on people who need to move, which is not equitable. (Henry, Harmer, Piggott, Ridout, & Smith, 2010b, p. 263)

The Henry Tax Review recommended the abolition of stamp duty on conveyancing and its replacement with other taxes:

Ideally, there would be no role for any stamp duties, including conveyancing stamp duties, in a modern Australian tax system. Recognising the revenue needs of the States, the removal of stamp duty should be achieved through a switch to more efficient taxes, such as those on broad consumption or land bases. (Henry, Harmer, Piggott, Ridout, & Smith, 2010b, p. 263)

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Similarly, the Henry Tax Review saw stamp duty on motor vehicles as an impediment to the efficient allocation of vehicles which result in people purchasing new vehicles and scrapping old cars less often, thereby reducing the overall demand for cars (Henry, Harmer, Piggott, Ridout, & Smith, 2010c, p. 399). In other words, high taxes are imposing high transaction costs on vehicle purchases, which in turn dissuades people from turning over their vehicles as often as they would like and encourages them to hang on to less suitable cars.

7.2.2 Land Tax

The Henry Tax Review recommended the introduction of broad based taxes on land. According to the Review:

Land has the potential to be an efficient tax base for the States capable of delivering significant and sustainable revenues. Land is an efficient tax base because it is immobile; unlike labour or capital, it cannot move to escape tax. This means that economic growth would be higher if governments raised more revenue from land and less revenue from other tax bases. However, this efficiency is harmed if there are significant exemptions from land tax that encourages people to change how they use land. (Henry, Harmer, Piggott, Ridout, & Smith, 2010b, p. 247)

The major drawback from the imposition of a land tax arises because it lowers the rental return from a property, this would in turn lead to a one-off fall in the value of land (Henry, Harmer, Piggott, Ridout, & Smith, 2010b, p. 249). However, users of the land (ie renters) would be unaffected.

The Henry Tax Review would most likely be more supportive of land tax arrangements in the ACT as it is more broadly based than in other Australian jurisdictions.

7.2.3 Motor Vehicle Registration

The Henry Tax Review outlined a principle for road transport taxes:

Transport-specific taxes should only be imposed where they improve the way that people, businesses and governments make decisions. In general, this means that transport taxes should be designed to correct market failures in the transport sector — specifically, to ensure that users of transport make decisions based on the full costs of their activities on the community (including unpriced costs that spill over to others and the cost of consuming infrastructure). (Henry, Harmer, Piggott, Ridout, & Smith, 2010c, p. 375)

The Henry Tax Review found that existing road transport taxes have been designed with the specific objective of raising revenue, but will be inadequate to deal with future requirements based on increasing congestion problems:

The existing structure of fuel tax, annual registration and other road-related taxes is designed primarily to raise revenue. These taxes more than cover the direct costs of providing road infrastructure, but are not capable of providing specific prices that vary

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according to location or time of use. (Henry, Harmer, Piggott, Ridout, & Smith, 2010c, p. 376)

The Henry Tax Review recognises that a number of road transport taxes have been designed to raise revenue and may have over-recovered on the cost of maintaining the road transport network:

The existing structure of fuel tax, annual registration and other road-related taxes is designed primarily to raise revenue. These taxes more than cover the direct costs of providing road infrastructure ... (Henry, Harmer, Piggott, Ridout, & Smith, 2010c, p. 376)

The Henry Tax Review proposed a road user charge made-up of a two-part tariff to pay for the upgrade and maintenance of the road network. A revamped car registration fee would serve as the fixed price component. The review suggested a variable pricing component based on the distance travelled, location and time. Such a system of road user charging would have to involve cooperation between the Australian Government and State and Territory jurisdictions.

7.2.4 Compulsory Third Party Insurance

The Henry Tax Review criticised existing arrangements for compulsory third party insurance on the basis that they provide little incentive for riskier drivers to drive less, or to drive more carefully (Henry, Harmer, Piggott, Ridout, & Smith, 2010c, p. 390). The economic implications of this are that better drivers and those who drive less are cross subsidising more accident prone drivers. This results in more accident prone drivers doing more driving than they otherwise should while less accident prone drivers do less driving.

In order to address this situation, the Henry Tax Review suggested the introduction of distance-related pricing for driver insurance:

The introduction of distance-related pricing for driver insurance would give explicit recognition to the fact that road safety diminishes, and the likelihood of road accidents increases, with distance driven. (Henry, Harmer, Piggott, Ridout, & Smith, 2010c, p. 390)

As a consequence, the Henry Tax Review recommended:

States should improve third party insurance to better reflect individual risks. (Henry, Harmer, Piggott, Ridout, & Smith, 2010c, p. 377)

7.2.5 Payroll Tax

The Henry Tax Review saw taxes on labour as relatively efficient (ie less distortionary than other alternatives) because labour is a relatively immobile factor of production. While the Henry Tax Review was supportive of payroll

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tax in principle, it was highly critical of the manner in which has been applied by states and territories:

Existing payroll taxes are more complex and less efficient than they could be because of tax-free thresholds and other exemptions. (Henry, Harmer, Piggott, Ridout, & Smith, 2010b, p. 293)

The Henry Tax Review concluded that the current system of payroll tax across Australia was less efficient than it could be because it pushes some workers into the untaxed (or exempted) sectors who would be more productive in the taxed sector (Henry, Harmer, Piggott, Ridout, & Smith, 2010b, p. 295). This has the effect of reducing average labour productivity and in turn national income (economic growth).

Within the economics literature, a payroll tax has a similar impact to a broad based consumption tax. The Henry Tax Review recommended the replacement of existing State payroll taxes with a more efficient broad-based consumption tax (Henry, Harmer, Piggott, Ridout, & Smith, 2010b, p. 301).

8 Preventative Health Care

Evidence on the cost saving potential of preventative health is mixed. Essentially, the available literature suggests that preventative measures need to be individually assessed on a case-by-case basis to determine if they are cost-effective³. According to the conclusions from a study by Professor Louise Russell from Rutgers University writing in relation to the US health system:

... it is impossible to generalize about preventive interventions as though they were all alike. In particular, the evidence does not support the commonly accepted idea that prevention always, or even usually, reduces medical costs – although it sometimes does. Most preventive interventions add more to medical costs than they save, at the same time that they improve health.

But even that statement needs to be made more specific. Preventive interventions need to be evaluated individually. Some, like smoking cessation programs, may be good investments almost regardless of how they are applied – they bring additional good health at a very reasonable cost. Other interventions are good investments when used selectively – targeted at those people who benefit most from them – but not such good investments when used for more broadly defined groups of people.

The debate over health reform inevitably involves a debate about national resources and how they should be used. The evidence from cost-effectiveness studies suggests that investing in prevention may be a good idea, but it will not remove the need to make choices about priorities. (Russell, 2007, p. 8)

³ Cost effectiveness is defined as the relationship between resources used (costs) and the health benefits achieved (effects) for a given technology. (Neumann & Johannesson, 1994, p. 207)

9 Energy Policy and Climate Change

The ACT Government is seeking to encourage more sustainable energy through its work to facilitate the establishment of a relatively large scale solar power facility in the ACT and through the introduction of a Feed-in-Tariff scheme. We note that the ACT Government will also support renewable energy through increasing its own use of renewable energy to 32.5 per cent.

Climate change has been widely cited as an example of market failure, thus justifying the need for some sort of government intervention. Externalities (also known as spillovers) occur when participants in an activity do not necessarily bear all of the costs or reap all of the benefits from the activity.

The emission of anthropogenic⁴ greenhouse gases is an example of a negative externality. The negative externality occurs because emitters of anthropogenic greenhouse gases do not bear the full cost of their greenhouse gas emissions into the atmosphere. The build-up of anthropogenic greenhouse gases into the atmosphere is arguably a market failure created through the failure to manage a commons. A commons refers to any set of resources that a community recognises as being accessible to any member of that community.

Commons are vulnerable to being over-exploited in being severely depleted, contaminated or degraded which involves a conflict over resources between individual interests and the common good. This conflict has popularly been described as the *tragedy of the commons* by Garrett Hardin:

Ruin is the destination toward which all men rush, each pursuing his own best interest in a society that believes in the freedom of the commons. (Hardin, 1968, p. 1244)

In relation to pollution, Hardin observed:

Here it is not a question of taking something out of the commons, but of putting something in--sewage, or chemical, radioactive, and heat wastes into water; noxious and dangerous fumes into the air, and distracting and unpleasant advertising signs into the line of sight. ... The rational man finds that his share of the cost of the wastes he discharges into the commons is less than the cost of purifying his wastes before releasing them. Since this is true for everyone, we are locked into a system of 'fouling our own nest', so long as we behave only as independent, rational, free-enterprisers. (Hardin, 1968, p. 1245)

It is now widely accepted that the atmosphere could be described as a global commons. Marvin Soroos (1998) defined this concept as follows:

⁴ Caused or influenced by humans.

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A global commons may be loosely defined as a domain that is beyond the exclusive jurisdiction of any one nation but one that all nations may use for their purposes (such as extracting resources or discharging pollutants). (Soroos, 1998).

The approach taken to tackling the problem of climate change is an amalgam of the work by economists Arthur Pigou and Ronald Coase.

Economist Arthur Pigou (1920) proposed what has become the standard economic response to the treatment of negative externalities. The method consists in taxing the agent which doesn't perceive the total social cost of his or her actions, in an amount equivalent to the marginal external cost or externality, that is, the difference between the marginal social cost and the marginal private cost perceived by the agent. This method has become known as Pigouvian taxation.

In the case of negative externalities, the 1991 Nobel Laureate for economics Ronald Coase suggested that the optimal economic solution is to maximise the value of production and that the problem should be addressed in the following manner:

What has to be decided is whether the gain from preventing the harm is greater than the loss which would be suffered elsewhere as a result of stopping the action which produces harm. (Coase, 1960)

In seeking the optimal outcome, Coase warned that government regulation would not necessarily deliver this result:

... there is a real danger that extensive Government intervention in the economic system may lead to the protection of those responsible for harmful effects being carried too far. (Coase, 1960)

Coase came up with the observation that when trade in an externality is possible and there are no transaction costs, bargaining will lead to an efficient outcome regardless of the initial allocation of property rights (Coase, 1960), a result that was labelled as the Coase Theorem. In the real world where transaction costs are not zero, then bargaining will only be undertaken when the increase in the value of production is greater than the costs which would be involved in bringing it about (Coase, 1960).

The work of both Pigou and Coase has inspired the introduction of emission trading schemes as a means of controlling pollution while minimising the associated economic cost. With emissions priced, through emissions permit trading, emitters would adjust their activities to reduce the costs they bear. In the process, they would "internalise" external costs of their emissions and cease contributing to the tragedy of the commons.

According to William Nordhaus who has researched the economics of climate change for more than 25 years:

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Economics contains one fundamental inconvenient truth about climate-change policy: For any policy to be effective in slowing global warming, it must raise the market price of carbon, which will raise the prices of fossil fuels and the products of fossil fuels. (Nordhaus, 2008, p. 21)

However, there are circumstances in which complete correction of one particular market failure may require that multiple market failures be corrected. It is now widely recognised in the economics literature that this applies in the case of climate change market failure. There is now strong support among interested economics specialists for a multi-instrument policy framework comprising emissions pricing plus complementary measures to correct interacting market failures impeding complete internalisation of greenhouse gas external costs through emissions pricing.

In November 2008 the Council of Australian Governments (COAG) agreed a set of principles for assessment of measures to complement the Australian Government's Carbon Pollution Reduction Scheme (complementary measures). COAG has decreed that complementary measures should comply with principles of effectiveness, economic efficiency, administrative simplicity and equity. In particular, COAG specified that any complementary measure should be tightly targeted at a market failure that is not adequately addressed by the CPRS or that impinges on its effectiveness in driving emissions reductions. Those principles for assessing complementary measures are outlined in Box 1 below.

Box 1 **COAG's Principles for Assessment of Measures to Complement CPRS**

Complementary measures should be assessed against the following principles.

1. The measures are targeted at a market failure that is not expected to be adequately addressed by the Carbon Pollution Reduction Scheme or that impinges on its effectiveness in driving emissions reductions.

- For example, research and development failures, common use infrastructure issues, information failures and excess market power.

Complementary measures should adhere to the principles of efficiency, effectiveness, equity and administrative simplicity and be kept under review. They may include:

- a) measures targeted at a market failure in a sector that is not covered by the Carbon Pollution Reduction Scheme.
- b) measures for where the price signals provided by the Carbon Pollution Reduction Scheme are insufficient to overcome other market failures that prevent the take-up of otherwise cost-effective abatement measures.
- c) measures targeted at sectors of the economy where price signals may not be as significant a driver of decision making (e.g. land use and planning).
- d) some measures in (a) or (b) may only need to be transitional depending on

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expected changes in coverage or movements in the carbon price.

2. Complementary measures should be tightly targeted to the market failure identified in the above criteria that are amenable to government intervention. Where the measures are regulatory they should meet best-practice regulatory principles, including that the benefits of any government intervention should outweigh the costs.
3. Complementary measures may also be targeted to manage the impacts of the Carbon Pollution Reduction Scheme on particular sectors of the economy (for example to address equity or regional development concerns). Where this is the case, in line with regulatory best-practice, the non-abatement objective should be clearly identified and it should be established that the measure is the best method of attaining the objective.
4. Where measures meet the above criteria, they should generally be implemented by the level of government that is best able to deliver the measure. In determining this, consideration should be given to which level of government has responsibility as defined by the Constitution or convention/practice, the regulatory and compliance costs that will be imposed on the community, and how the delivery of the measure is best coordinated or managed across jurisdictions.

Source: COAG Meeting Outcomes 29 November 2008

It may be useful to assess whether current ACT Government policies in relation to sustainable energy satisfy the COAG complementary measures.

10 Presentation of Budget Papers

10.1 Triple Bottom Line

The ACT Government has set about implementing a triple bottom line approach to sustainability, recognising the interdependence of social, economic and environmental well-being (ACT Government, 2009, p. 3). It could be argued that budget papers traditionally focus on economic considerations such as economic forecasts and fiscal policy and downplay considerations to do with social and environmental well-being. It appears that Chapter 8 of the Budget Paper No.3 entitled *A Sustainable Territory*, is the main instrument for trying to inject a triple bottom line approach into the current ACT Budget Papers. As Chapter 8 readily acknowledges, the introduction of triple bottom line is still very much a work-in-progress:

The ACT Government continues to work on improving its overarching sustainability framework. In 2010-11, the Government will finalise development on a new triple bottom line assessment tool, and implement its use across Government. (ACT Government, 2010, p. 265)

One potential deficiency in Chapter 8 is an over-emphasis on environmental matters and very little of substance in relation to social well-being. Another potential deficiency is that while Chapter 8 provides a useful recitation on ACT Government policy settings in relation to the environment, the material provided does not provide any indicators on progress towards achieving particular environmental policy goals.

While some of the strategic/accountability indicators contained in Budget Paper No.4 provide material that relates measuring to social well-being, it is very dispersed and it would be useful to have this material as it relates to social well-being summarised and consolidated in one place within the Budget Papers.

10.2 Performance Indicators

It is often difficult to measure outputs and outcomes in a public sector context because the targets or objectives often do not easily lend themselves to quantification. A range of performance indicators have been provided for agencies in Budget Paper No.4 (ACT Government, 2010a). There are several performance indicators not capable of quantification and for which very little additional information on performance has been provided in Budget Paper No.4.

On the other hand, there are a number of performance indicators presented on agency performance that lend themselves to quantification which provide very

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useful information. In particular, the performance indicators used by ACTION and ACT Health appear to fall into this category. If this information was collected into a longer time series then it would provide information on trends in service delivery which could in turn be used for accountability purposes.

10.3 Readability of Budget Papers

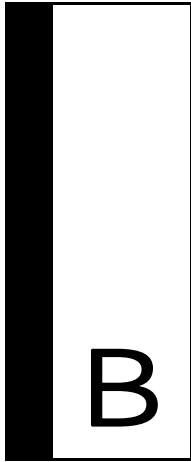
Budget Papers No.3 and No.4 are not particularly user friendly and contain the sort of standard dry information you find in budget papers across all Australian jurisdictions. The scope to make these types of documents more user friendly is arguably limited. However, the ACT Budget Papers does include a *Reader's Guide to the Budget* (ACT Government, 2010b) which provides very useful information to anyone not familiar with budget papers who wants to examine the Budget Papers in more details. This is a very worthwhile document and the ACT Government should be commended on its production.

For those only interested in selected highlights from the ACT Budget, then Budget Paper No.2 (ACT Government, 2010c) provides a useful overview.

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Appendix B

List of hearings and witnesses appearing

Thursday 13 May 2010

Community and industry representatives

- Ms Marion Le AM, Vice-President, Grandparent and Kinship Carers (ACT) Inc
- Mrs Jean Smyth, Secretary, Grandparent and Kinship Carers (ACT) Inc
- Mr Terry Williams, Chair, Aboriginal and Torres Strait Islander Elected Body
- Ms Christina Ryan, General Manager, Advocacy for Inclusion
- Mr Darryl Johnston, President, Tuggeranong Community Council
- Ms Catherine West, Executive Director, Property Council of Australia
- Mr Chris Wheeler, ACT Division Treasurer, Property Council of Australia
- Mr Michael Linke, Chief Executive Officer, ACT Division, RSPCA

- Ms Elizabeth Singer, President, ACT Council of Parents and Citizens Associations
- Ms Megan Bagworth, Policy Officer, ACT Council of Parents and Citizens Associations
- Ms Emma Robertson, Director, Youth Coalition of the ACT
- Ms Karolina Szukalska, Policy and Development Officer, Youth Coalition of the ACT
- Ms Roslyn Dundas, Director, ACTCOSS
- Mr Peter Cursley, Director, Marketing, Casino Canberra
- Mr Alan Kerlin, President, Gungahlin Community Council

Friday 14 May 2010

Community and industry representatives

- Mr Douglas Mitchell, Member, John Flynn Community Group
- Mr Roger Nicoll, Vice-President, John Flynn Community Group
- Ms Penny Gilmour, Branch Secretary, Australian Education Union
- Ms Cathy Smith, Assistant to the Secretary, Australian Education Union
- Ms Andrea Simmons, Manager, ACT Disability Aged and Carer Advocacy Services Ltd
- Mr Gavin Macdonald, Chief Executive Officer, ACT Sport

Dr Maxine Cooper, Commissioner for Sustainability and the Environment

- Ms Anita Hargreaves, Chief Finance Officer, Department of the Environment, Climate Change, Energy and Water
- Ms Julia Pitts, Senior Manager, Office of the Commissioner for Sustainability and the Environment

Ms Katy Gallagher MLA, Treasurer

Department of Treasury

- Ms Megan Smithies, Under Treasurer

- Mr Khalid Ahmed, Executive Director, Policy Coordination and Development
- Mr Roger Broughton, Executive Director, Investment and Economics Division
- Mr Patrick McAuliffe, Director, Investment Branch
- Mr Neil Bulless, Executive Director, Finance and Budget Division
- Ms Lisa Holmes, Director, Accounting

Monday 17 May 2010

Ms Katy Gallagher MLA, Treasurer

Department of Treasury

- Ms Megan Smithies, Under Treasurer
- Mr Neil Bulless, Executive Director, Finance and Budget Division
- Mr Patrick McAuliffe, Director, Investment Branch
- Mr Tom McDonald, Director, Legal and Insurance Policy
- Mr Graeme Dowell, Commissioner for Revenue

ACTTAB Limited

- Mr Ted Quinlan, Deputy Chairman
- Ms Kayelene Snowdon, Executive Manager, Finance and Business Services
- Mr David Steward, Executive Manager, Information and Communications
- Ms Louise Fitzgerald, Executive Manager, People and Business Support

ACTEW Corporation Limited

- Mr Mark Sullivan, Managing Director
- Mr Ross Knee, Executive Manager, Water
- Mr Simon Wallace, Chief Accounting Officer

- Mr Ian Carmody, Director Operations, Water Security Major Projects

ACT Insurance Authority

- Mr John Fletcher, General Manager

Rhodium Asset Solutions Limited

- Mr Ken Moore, Chief Executive

Ms Katy Gallagher MLA, Minister for Health

ACT Health

- Dr Peggy Brown, Chief Executive
- Mr Ian Thompson, Deputy Chief Executive
- Mr Grant Carey-Ide, Executive Director, Aged Care and Rehabilitation Services
- Mr Ron Foster, Chief Finance Officer
- Ms Megan Cahill, Executive Director, Government Relations
- Ms Brenda Ainsworth, Executive Director, Health Performance Improvement
- Mr Owen Smalley, Chief Information Officer

Tuesday 18 May 2010

Ms Katy Gallagher MLA, Minister for Health

Department of Treasury

- Mr Khalid Ahmed, Executive Director, Policy Coordination and Development Division

ACT Health

- Dr Peggy Brown, Chief Executive
- Mr Ian Thompson, Deputy Chief Executive
- Ms Lisa McGlynn, Executive Director, Cancer Service
- Dr Peter Norrie, A/g Director, Chief Psychiatrist

- Mr Ross O'Donoghue, Executive Director, Policy Division
- Mr Ron Foster, Chief Finance Officer
- Ms Megan Cahill, Executive Director, Government Relations
- Ms Katrina Bracher, A/g General Manager, Community Health
- Ms Judi Childs, Executive Director, Human Resource Management Branch
- Dr Charles Guest, Chief Health Officer
- Ms Therese Gehrig, Manager, Aged and Community Care Policy
- Ms Veronica Croombe, ACT Chief Nurse

Wednesday 19 May 2010

Ms Katy Gallagher MLA, Minister for Health

ACT Health

- Dr Peggy Brown, Chief Executive
- Mr Ian Thompson, Deputy Chief Executive
- Ms Lisa McGlynn, Executive Director, Cancer Services
- Dr Charles Guest, Chief Health Officer
- Mr Grant, Carey-Ide, Executive Director, Aged Care and Rehabilitation Services
- Ms Katrina Bracher, A/g General Manager, Community Health

Ms Katy Gallagher MLA, Minister for Industrial Relations

Chief Minister's Department

- Mr Andrew Cappie-Wood, Chief Executive
- Ms Catherine Hudson, Deputy Chief Executive, Governance Division
- Mr Robert Gotts, Director, Office of Industrial Relations, Governance Division

ACT Long Service Leave Authority

- Mr Phil Collins, Chief Executive Officer/Registrar

Mr Jon Stanhope MLA, Chief Minister, Minister for Business and Economic Development, Minister for Arts and Heritage

Chief Minister's Department

- Mr Andrew Cappie-Wood, Chief Executive
- Ms Pam Davoren, Deputy Chief Executive
- Ms Catherine Hudson, Deputy Chief Executive, Governance
- Mr Luke McAlary, Director, Public Sector Management
- Mr Jeremy Lasek, Executive Director, Arts, Communications, Events and Protocol
- Mr David Whitney, Director, artsACT
- Mr Ian Cox, General Manager, Business and Industry Development
- Ms Kate Naser, Chief Finance Officer

Cultural Facilities Corporation

- Ms Harriet Elvin, Chief Executive Officer

Thursday 20 May 2010

Mr Jon Stanhope MLA, Minister for Territory and Municipal Services, Minister for Transport

Department of Territory and Municipal Services

- Mr Gary Byles, Chief Executive, TAMS
- Ms Vanessa Little, Director, ACT Library and Information Services
- Mr Anthony Polinelli, Director, Canberra Connect
- Mr Nick Kalogeropoulos, Chief Finance Officer
- Mr Chris Ware, Senior Manager, NoWaste, Territory Services Division
- Mr Phillip Perram, Executive Director, Territory Services Division, Territory Services Division
- Mr Russell Watkinson, Director, Parks Conservation and Land, Land Management and Planning Division.
- Mr Gerhard Zatschler, Director, Heritage

- Mr Rod West, Director, Licensing and Compliance, Land Management and Planning Division
- Mr Tom Elliott, Executive Director, Transport and Infrastructure
- Mr Tony Gill, Director, Roads ACT, Transport and Infrastructure
- Ms Karen Greenland, Director, Transport Regulation and Planning
- Mr James Roncon, A/g General Manager, ACTION

Mr Andrew Barr MLA, Minister for Education and Training

Department of Education and Training

- Dr Jim Watterston, Chief Executive
- Ms Jayne Johnston, Executive Director, School Improvement
- Mr Phillip Tardif, Executive Director, Corporate Services
- Mr Steve Kyburz, School Network Leader, South/Weston
- Ms Joanne Garrisson, School Network Leader, North/Gungahlin
- Ms Linda Baird, School Network Leader, Belconnen
- Dr Mark Collis, Director, Aboriginal and Torres Strait Islander Education and Student Support
- Ms Trish Wilks, Director, Learning and Teaching
- Ms Carol Harris, Director, Information Services
- Ms Tracy Stewart, Director, Measurement, Monitoring and Reporting
- Mr Mark Whybrow, Director, Finance and Corporate Support
- Mr Michael Bateman, Director, Human Resources
- Mr Rodney Bray, Director, School Capital Works
- Mr Tim McNevin, Manager, Transitions, Careers and Vocational Learning

Friday 21 May 2010

Mr Simon Corbell MLA, Minister for Energy, Minister for the Environment, Climate Change and Water

Department of the Environment, Climate Change and Water

- Mr David Papps, Chief Executive
- Mr David Butt, Director, Water, Energy and Waste
- Ms Anita Haregreaves, Chief Finance Officer, Strategic Finance
- Mr Robert Neil, Director, Environment Protection and Water Regulation
- Mr Alan Traves, Senior Manager, Energy and Water Projects

Mr Andrew Barr MLA, Minister for Education and Training**Department of Education and Training**

- Ms Leanne Cover, Executive Director, Tertiary and International Education
- Ms Kaaren Blom, A/g Director, Training and Tertiary Education
- Mr Mark Whybrow, Director, Finance and Corporate Support
- Ms Tracy Stewart, Director, Measurement, Monitoring and Reporting
- Mr Tim McNevin, Manager, Transitions, Careers and Vocational Learning

Canberra Institute of Technology

- Mr Peter Kowald, Deputy Chief Executive, Operations
- Mr Shane Kay, A/g Executive Director, Corporate Governance and Organisational Capability
- Ms Kaye O'Hara, Deputy Chief Executive, Academic

ACT Building and Construction Industry Training Authority

- Mr James Service, Chairman
- Mr Gary Guy, Chief Executive Officer

Monday 24 May 2010**Mr Simon Corbell MLA, Attorney General****Department of Justice and Community Safety**

- Ms Kathy Leigh, Chief Executive, Department of Justice and Community Safety
- Mr Stephen Goggs, Deputy Chief Executive, Statutory Support, Department of Justice and Community Safety
- Ms Moira Crowhurst, Chief Finance Officer, Strategic Finance, Department of Justice and Community Safety
- Ms Julie Field, A/g Executive Director, Legislation and Policy Branch, Department of Justice and Community Safety
- Ms Lana Junakovic, A/g Executive Director, Strategic Planning and Support, Department of Justice and Community Safety
- Mr John Hinchey, Manager, Restorative Justice Unit, Department of Justice and Community Safety
- Mr Peter Garrisson, Chief Solicitor, ACT Government Solicitor
- Mr Jon White, Director, Office of the Director of Public Prosecutions
- Ms Mary Durkin, Disability & Community Services Commissioner, Health Services Commissioner, Human Rights Commission
- Mr Alasdair Roy, Children & Young People Commissioner, Human Rights Commission
- Dr Helen Watchirs, Human Rights & Discrimination Commissioner, Human Rights Commission
- Ms Sarah Byrne, A/g Public Advocate, Public Advocate of the ACT
- Mr Phillip Green, Electoral Commissioner, ACT Electoral Commission
- Mr Brett Phillips, Executive Director, Office of Regulatory Services
- Mr Mark McCabe, Workplace Safety Commissioner
- Mr Andrew Crockett, Chief Executive Officer, Legal Aid Commission
- Mr Andrew Taylor, Public Trustee, Public Trustee for the ACT
- Ms Joanne Thompson, Finance Manager, Public Trustee for the ACT

Mr Shane Rattenbury MLA, Speaker

ACT Legislative Assembly Secretariat

- Mr Shane Rattenbury MLA, Speaker, ACT Legislative Assembly
- Mr Max Kiermaier, A/g Clerk
- Mr Ian Duckworth, Manager, Corporate Services
- Ms Val Barrett, Manager, Hansard, Communications and Library
- Ms Val Szychowska, IT, Hansard and Communications
- Mr Neal Baudinette, A/g Manager, Strategy and Parliamentary Education
- Ms Sandra Lilburn, Manager, Committee Office

Ms Tu Pham, ACT Auditor-General

ACT Audit Office

- Mr Rod Nicholas, Director, Performance Audits and Corporate Services
- Mr Bernie Shevllie, Director, Financial Audits
- Mr Malcolm Prentice, Senior Audit Manager

Tuesday 25 May 2010

Ms Joy Burch MLA, Minister for Disability, Housing and Community Services

Department of Disability, Housing and Community Services

- Mr Martin Hehir, Acting Chief Executive
- Ms Bronwen Overton-Clarke, Executive Director, Policy and Organisational Services
- Mr Ian Hubbard, Chief Financial Controller
- Ms Lois Ford, Executive Director, Disability ACT
- Mr Andrew Whale, Director, Disability ACT
- Ms Leanne Power, Director, Policy Planning and Business Support
- Ms Ros Hayes, Senior Manager, Therapy ACT

Mr Simon Corbell MLA, Attorney General, Minister for Police and Emergency Services

Department of Justice and Community Safety

- Mr Paul Baxter, Senior Commissioner, Independent Competition and Regulatory Commission
- Ms Shelley Schreiner, Chief Executive Officer, Independent Competition and Regulatory Commission
- Ms Kathy Leigh, Chief Executive, Department of Justice and Community Safety
- Mr Stephen Goggs, Deputy Chief Executive, Statutory Support, Department of Justice and Community Safety
- Mr Robert Carter, Deputy Chief Executive, Operations, Department of Justice and Community Safety
- Ms Moira Crowhurst, Chief Finance Officer, Strategic Finance
- Mr Mark Crossweller, Commissioner, Emergency Services Agency
- Mr David Foot, Chief Officer, ACT Ambulance Service, Emergency Services Agency
- Assistant Commissioner Roman Quaedvlieg, Chief Police Officer, ACT Policing
- Ms Judith Kendrick, Director Corporate Services, ACT Policing
- Mr James Ryan, Executive Director, ACT Corrective Services
- Ms Alison Purvis, A/g Courts Administrator, ACT Law Courts and Tribunal

Wednesday 26 May 2010

Ms Joy Burch MLA, Minister for Disability, Housing and Community Services, Minister for Children and Young People

Department of Disability, Housing and Community Services

- Ms Sandra Lambert, Chief Executive
- Mr Martin Hehir, Acting Chief Executive
- Ms Bronwen Overton-Clarke, Executive Director, Policy and Organisational Services
- Ms Meredith Whitten, Senior Director, Governance

- Mr David Collett, Director, National Building
- Mr Ian Hubbard, Chief Financial Controller
- Ms Helen Pappas, Senior Manager, Early Intervention and Prevention
- Ms Megan Mitchell, Executive Director, Office of Children, Youth and Family Support
- Mr Ian Hubbard, Chief Financial Controller
- Mr Paul Wyles, Director, Care and Protection
- Mr Frank Duggan, Senior Director, Strategy and Purchasing
- Mr Michael Reid, Director, Youth Directorate

Mr Andrew Barr MLA, Minister for Planning

ACT Planning and Land Authority

- Mr Neil Savery, Chief Planning Executive
- Mr Ben Ponton, Director, Development Services Branch
- Mr John Meyer, Chief Operating Officer
- Mr Craig Simmond, Director, Construction Services Branch
- Mr Peter Wurfel, Chief Finance Officer
- Mr Kelvin Walsh, Director, Planning Services Branch

Mr Andrew Barr MLA, Minister for Tourism, Sport and Recreation

Exhibition Park Corporation

- Ms Liz Clarke, General Manager
- Mr Phillip Perram, Executive Director, Territory Services

Chief Minister's Department

- Mr Andrew Cappie-Wood, Chief Executive
- Ms Simonne Shepherd, General Manager, Australian Capital Tourism

Department of Territory and Municipal Services

- Mr Gary Byles, Chief Executive

- Mr Phillip Perram, Executive Director, Territory Services
- Ms Sue Marriage, Director, Sport and Recreation
- Mr Neale Guthrie, General Manager, Territory Venues and Events

Mr Andrew Barr MLA, Minister for Gaming and Racing

Department of Treasury

- Ms Megan Smithies, Under Treasurer

ACT Gambling and Racing Commission

- Mr Greg Jones, Chief Executive

Thursday 27 May 2010

Mr Jon Stanhope MLA, Minister for Land and Property Services

Department of Land and Property Services

- Mr David Dawes, A/g Chief Executive
- Mr Ian Thompson, A/g Chief Finance Officer
- Mr George Tomlins, A/g Deputy Chief Executive
- Mr Stephen Ryan, Director, ACT Property Group
- Mr Alan Franklin, Senior Management, Strategy and Facilitation, LAPS

Land Development Agency

- Mr John Robertson, Chief Executive Officer, LDA

Mr Jon Stanhope MLA, Minister for Aboriginal and Torres Strait Islander Affairs

Department of Disability, Housing and Community Services

- Ms Sandra Lambert, Chief Executive
- Mr Martin Hehir, Deputy Chief Executive
- Mr Nic Manikis, Director, Office of Multicultural Affairs

Ms Joy Burch MLA, Minister for Disability, Housing and Community Services, Minister for Ageing, Minister for Multicultural Affairs, Minister for Women

Department of Disability, Housing and Community Services

- Ms Megan Mitchell, Executive Director, Office of Children, Youth and Family Support
- Mr Frank Duggan, Senior Director, Strategy and Purchasing
- Mr David Collett, Director, National Building
- Mr David Matthews, Housing ACT
- Ms Meredith Whitten, Senior Director, Governance
- Ms Bronwen Overton-Clarke, Executive Director, Policy and Organisational Services
- Mr Ian Hubbard, Chief Financial Controller
- Ms Leanne Power, Director, Policy Planning and Business Support
- Mr Bob Hyland, Director, Asset Management
- Mr Sam Kwan, Financial Controller

Friday 28 May 2010

Mr Jon Stanhope MLA, Minister for Territory and Municipal Services

- Mr Gary Byles, Chief Executive
- Mr Ross Burton, Chief Financial Officer, Shared Services
- Mr Nick Kalogeropoulous, Chief Finance Officer
- Mr Michael Kidd, Manager, Yarralumla Nursery
- Mr Michael Trushell, A/g Manager, Capital Linen Service
- Ms Jill Divorty, Executive Director, Shared Services
- Mr Mick Kegel, InTACT, Shared Services
- Mr Roberto Gaspari, a/g Director, Finance Services, Shared Services
- Ms Carol Logan, Human Resource Services, Shared Services
- Ms Robyn Hardy, Procurement Solutions, Shared Services
- Mr Hamish Horne, Manager, Cemeteries

Mr Andrew Barr MLA, Minister for Education and Training

Department of Education and Training

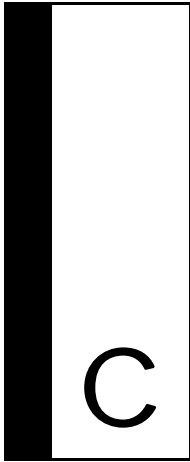
- Dr Mark Collis, Director, Aboriginal and Torres Strait Islander Education and Student Support
- Ms Trish Wilks, Director, Learning and Teaching
- Dr Jim Watterston, Chief Executive
- Mr Mark Whybrow, Director, Finance and Corporate Support
- Ms Tracy Stewart, Director, Measurement, Monitoring and Reporting
- Ms Linda Baird, School Network Leader, Belconnen
- Mr Ian Copland, Manager, Student Wellbeing and Behaviour Support
- Dr Bruce Carroll, Director, Governance

Monday 31 May 2010

Mr Jon Stanhope MLA, Acting Treasurer

Department of Treasury

- Ms Megan Smithies, Under Treasurer
- Mr Khalid Ahmed, Executive Director, Policy Coordination and Development
- Mr Roger Broughton, Executive Director, Investment and Economics Division
- Ms Kim Salisbury, Director, Economics Division
- Mr Tom McDonald, Director, Legal and Insurance Policy
- Mr Patrick McAuliffe, Director, Investment Branch



Appendix C

Status of questions on notice and questions taken on notice

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	2	17/05/10	Dunne	Treasurer	ACTEW - Major water security projects - enlarged Cotter Dam	1/06/10
QON	3	17/05/10	Dunne	Treasurer	ACTEW - Office re-location	1/06/10
QON	4	18/05/10	Dunne	Treasurer	ACTEW - Stromlo water treatment plant	1/06/10
QON	5	18/05/10	Dunne	Treasurer	ACTEW - Major water security projects	1/06/10
QON	7	18/05/10	Smyth	Treasurer	ACTEW - Use of motor vehicles	1/06/10
QON	8	18/05/10	Hunter	Treasurer	The Commonwealth stimulus taskforce	26/05/10
QON	9	18/05/10	Hunter	Treasurer	Infrastructure investment program	1/06/10
QON	10	19/05/10	Smyth	Treasurer	Budget concepts (BP 3)	1/06/10
QON	11	19/05/10	Smyth	Treasurer	GST revenue (BP3, Page 49)	1/06/10
QON	13	19/05/10	Smyth	Treasurer	Revenue estimates (BP, Page 38-55)	2/06/10
QON	14	19/05/10	Smyth	Treasurer	Revenue estimates (BP3, Page 40-55)	1/06/10
QON	15	19/05/10	Smyth	Treasurer	Revenue relativities (BP3, Page 49)	1/06/10
QON	16	19/05/10	Seselja	Treasurer	Change of use charge	2/06/10
QON	17	19/05/10	Seselja	Treasurer	Revenue - BP 3 Chapter 3	2/06/10
QON	18	19/05/10	Seselja	Treasurer	Budget initiatives	4/06/10
QON	19	19/05/10	Seselja	Treasurer	GST - BP3 Page 249	2/06/10
QON	20	19/05/10	Seselja	Treasurer	Savings - BP3 Chapter 4	1/06/10
QON	21	19/05/10	Seselja	Treasurer	Stimulus package - BP3 Chapter 3	4/06/10
QON	22	19/05/10	Seselja	Treasurer	Conveyances revenue - BP3 page 40	4/06/10
QON	23	19/05/10	Seselja	Treasurer	Global financial crisis - BP3 Chapter 3	1/06/10
QON	24	19/05/10	Seselja	Treasurer	ACT employment - BP3 Page 228	4/06/10
QON	25	19/05/10	Seselja	Treasurer	Economic forecasts - BP3 Page 228	4/06/10
QON	26	19/05/10	Seselja	Treasurer	Staff Management	2/06/10
QON	27	19/05/10	Seselja	Treasurer	Overhead costs	8/06/10
QON	28	19/05/10	Seselja	Treasurer	Budget costs (BP4)	4/06/10
QON	29	19/05/10	Seselja	Treasurer	Budget costs (BP4)	1/06/10
QON	30	19/05/10	Seselja	Treasurer	Grants programs	27/05/10
QON	31	19/05/10	Seselja	Treasurer	Output programs	2/06/10
QON	32	19/05/10	Seselja	Treasurer	Housing	2/06/10
QON	33	19/05/10	Seselja	Treasurer	Environment measures	1/06/10
QON	34	19/05/10	Seselja	Treasurer	Working groups	1/06/10
QON	35	19/05/10	Seselja	Treasurer	IT and Advertising	1/06/10
QON	36	19/05/10	Seselja	Treasurer	Program funding - BP3 Chapter 4	1/06/10
QON	37	19/05/10	Seselja	Commissioner for Sustainability and the Environment	Budgeted costs	17/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	38	19/05/10	Seselja	Commissioner for Sustainability and the Environment	Budgeted costs	17/06/10
QON	40	19/05/10	Seselja	Commissioner for Sustainability and the Environment	Overhead costs	17/06/10
QON	41	19/05/10	Seselja	Commissioner for Sustainability and the Environment	Output programs	17/06/10
QON	42	19/05/10	Seselja	Commissioner for Sustainability and the Environment	Staff management	17/06/10
QON	44	19/05/10	Seselja	Commissioner for Sustainability and the Environment	IT and Advertising	17/06/10
QON	45	20/05/10	Seselja	Treasurer	ACTEW - Electricity Connections	4/06/10
QON	46	20/05/10	Seselja	Treasurer	ACTEW - Staff management	9/06/10
QON	47	20/05/10	Seselja	Treasurer	ACTEW - Budgeted costs	4/06/10
QON	48	20/05/10	Seselja	Treasurer	ACTEW - IT cost	4/06/10
QON	49	20/05/10	Seselja	Treasurer	ACTEW - Overhead costs	4/06/10
QON	50	20/05/10	Seselja	Treasurer	ACTEW - Grants programs	4/06/10
QON	51	20/05/10	Seselja	Treasurer	ACTEW - Environment	4/06/10
QON	52	20/05/10	Seselja	Treasurer	ACTEW - Budgeted costs	4/06/10
QON	53	20/05/10	Seselja	Treasurer	ACTEW - Working groups	4/06/10
QON	54	20/05/10	Seselja	Treasurer	ACTEW - Water restrictions	8/06/10
QON	55	20/05/10	Dunne	Treasurer	ACTEW - Water consumption	8/06/10
QON	56	20/05/10	Dunne	Treasurer	ACTEW - Major water security projects	9/06/10
QON	57	20/05/10	Hunter	Treasurer	ACTEW - Carbon abatements strategies	8/06/10
QON	58	20/05/10	Hunter	Treasurer	ACTIA - BP4 Page 431	27/05/10
QON	61	21/05/10	Bresnan	Health	Total government payment for Mental health service	10/06/10
QON	62	21/05/10	Bresnan	Health	Budget submissions from non-govt organisations with relation to mental health	10/06/10
QON	63	21/05/10	Bresnan	Health	Corrections health	10/06/10
QON	64	21/05/10	Bresnan	Health	Men's health	10/06/10
QON	65	21/05/10	Bresnan	Health	HACC triennial plan	27/05/10
QON	66	21/05/10	Bresnan	Health	Epidemiology branch	10/06/10
QON	67	21/05/10	Bresnan	Health	Palliative care	10/06/10
QON	68	21/05/10	Le Couteur	TAMs	Waste collection from the Folk Festival	31/05/10
QON	69	21/05/10	Le Couteur	TAMs	Technical adjustments	15/06/10
QON	71	21/05/10	Le Couteur	DHCS	Fringe festival	8/06/10
QON	74	21/05/10	Le Couteur	TAMs	City centre infrastructure upgrades	31/05/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	75	21/05/10	Le Couteur	TAMs	New lighting on paths in Ginninderra and Civic	2/06/10
QON	76	21/05/10	Le Couteur	TAMs	Road safety	31/05/10
QON	77	21/05/10	Le Couteur	TAMs	Staffing freeze	31/05/10
QON	78	21/05/10	Le Couteur	TAMs	New landfill cell	28/05/10
QON	80	21/05/10	Le Couteur	TAMs	Waste targets	2/06/10
QON	81	21/05/10	Hanson	Health	Health records legislation	7/06/10
QON	82	21/05/10	Hanson	Health	Nurse Ned walk-in-centre TCH	18/06/10
QON	84	21/05/10	Hanson	Health	Young person's acute mental health	10/06/10
QON	85	21/05/10	Hanson	Health	Australian General practice Training program	18/06/10
QON	86	21/05/10	Hanson	Health	Government media releases	10/06/10
QON	88	21/05/10	Hanson	Health	ANU School of Medicine	7/06/10
QON	89	21/05/10	Hanson	Health	Graduates employed by ACT Health	10/06/10
QON	90	21/05/10	Hanson	Health	GST revenue	10/06/10
QON	91	21/05/10	Hanson	Health	Transfer of funds between various outputs	10/06/10
QON	92	21/05/10	Seselja	Health	Advertisements and promotional activities	10/06/10
QON	93	21/05/10	Seselja	Health	Funding rollovers	10/06/10
QON	94	21/05/10	Seselja	Health	Higher duties allowance	10/06/10
QON	96	21/05/10	Seselja	Health	Grants programs	10/06/10
QON	97	21/05/10	Seselja	Health	Overhead costs	10/06/10
QON	98	21/05/10	Seselja	Health	Output programs	10/06/10
QON	99	21/05/10	Seselja	Health	Staff management	10/06/10
QON	100	21/05/10	Seselja	Health	Working groups	10/06/10
QON	101	21/05/10	Seselja	Health	IT and advertising	18/06/10
QON	102	21/05/10	Seselja	Health	Budget initiatives	10/06/10
QON	103	21/05/10	Seselja	Health	Budgeted costs	10/06/10
QON	105	21/05/10	Rattenbury	TAMs	Weed management	4/06/10
QON	106	21/05/10	Rattenbury	TAMs	Rangers - BP4 Pag3 69	2/06/10
QTON	108	17/05/10	Bresnan	Health	E Health 50 Project update	21/05/10
QTON	109	17/05/10	Hunter	Health	Cost per day for subacute care (bed day costs)	27/05/10
QTON	110	18/05/10	Smyth	Health	Reconciliation of funding for the NHHN between 2019-2020	18/06/10
QTON	111	18/05/10	Seselja	Health	Unplanned return to theatre raw numbers	27/05/10
QTON	112	18/05/10	Smyth	Health	Breakdown of \$71.5m for Mental Health Budget	7/06/10
QTON	113	18/05/10	Smyth	Health	No of staff complaints over the last 2 - 3 years	27/05/10
QTON	114	18/05/10	Bresnan	Health	Funding from other government agencies for Mental Health	1/06/10
QTON	115	18/05/10	Smyth	Health	Number of staff on stress related leave M/H and ACT Health	27/05/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	116	18/05/10	Smyth	Health	components of the suicide prevention strategy and what funding has been allocated.	1/06/10
QTON	117	18/05/10	Bresnan	Health	NGO involvement in Drug & Alcohol in corrections	1/06/10
QTON	118	18/05/10	Smyth	Health	How often has lock downs affected the delivery of health service at AMC	1/06/10
QTON	119	18/05/10	Seselja	Health	Bush Healing Farm- What has been the total cost of managing that property to date since purchase with a break down	1/06/10
QTON	120	18/05/10	Smyth	Health	Calculation of depreciation for CSD/M	1/06/10
QTON	121	18/05/10	Seselja	Health	Breakdown by Clinical/Admin for new FTE	27/05/10
QTON	122	18/05/10	Seselja	Health	Exact breakdown of FTE for ACT Health - current	27/05/10
QTON	123	18/05/10	Seselja	Health	93 additional FTE for 2008/09	18/06/10
QTON	124	18/05/10	Hanson	Health	Specific areas of recruitment problems / areas of shortage	27/05/10
QTON	125	18/05/10	Seselja	Health	Resignations in Paeds and Obstetrics	27/05/10
QTON	126	18/05/10	Seselja	Health	Spikes in staff turnover/resignations (relates to question above?)	16/06/10
QTON	127	18/05/10	Smyth	Health	So what percentage of the increase is related to commonwealth projects	27/05/10
QTON	128	18/05/10	Smyth	Health	Reason for increase in admin positions from 6.7% to 11.3%	1/06/10
QTON	129	18/05/10	Dunne	Health	Breakdown of HACC 65plus and 65 under	1/06/10
QTON	130	18/05/10	Seselja	Health	Justification for adjustments to Preventative Health & Indigenous early childhood development	1/06/10
QTON	131	18/05/10	Smyth	Health	Numbers of SEA's	27/05/10
QTON	132	18/05/10	Smyth	Health	Breakdown on legal costs paid - medical versus staff/industrial	27/05/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	133	19/05/10	Hargreaves	Health	No. of compliments/complaints/ comments / across service by division and web address	1/06/10
QTON	134	19/05/10	Smyth	Health	Percentage of patients seeking transfer interstate across all health services (including CRCS)	1/06/10
QTON	135	19/05/10	Smyth	Health	How long has the recruitment position for cervical cancer screening been vacant	1/06/10
QTON	136	19/05/10	Smyth	Health	BP4 p229 ACRS how do outcomes relate to old targets	7/06/10
QTON	137	19/05/10	Hargreaves	Health	What is the staffing Women's Health Service - FTE - N'sing and Medical component	1/06/10
QTON	138	19/05/10	Bresnan	Health	Women's health service - what are the specific groups targeted	1/06/10
QTON	139	19/05/10	Smyth	Health	How many Women's Health Checks conducted this year	1/06/10
QTON	140	28/05/10	Seselja	TAMs	Blackberries cost	7/06/10
QTON	141	19/05/10	Smyth	Health	Total relocation costs of the RILC	27/05/10
QTON	142	19/05/10	Smyth	Health	In relation to breast screening the growth of women reaching the screening age bracket (50 - 69) over the last years??	7/06/10
QTON	143	19/05/10	Dunne	Health	How is the 80 per cent target set for child at risk assessments	7/06/10
QON	144	24/05/10	Hunter	Education and Training	Building the Education Revolution	17/06/10
QON	145	24/05/10	Hanson	Health	Reactive attachment disorder	18/06/10
QON	153	24/05/10	Bresnan	Industrial Relations	ACT Govt contractors and sub-contractors	2/06/10
QON	154	24/05/10	Hunter	Education and Training	2010-11 Priorities	2/06/10
QON	155	24/05/10	Hunter	Education and Training	Employment and skills development in the building and construction industry	7/06/10
QON	161	24/05/10	Hunter	Education and Training	NAPLAN	2/06/10
QON	177	24/05/10	Seselja	Education and Training	CIT - IT and advertising	2/06/10
QON	178	24/05/10	Seselja	Education and Training	CIT - Budget initiatives	17/06/10
QON	179	24/05/10	Seselja	Education and Training	CIT- Budgets costs	2/06/10
QON	180	24/05/10	Seselja	Education and Training	CIT - Budgets costs	2/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	181	24/05/10	Seselja	Education and Training	CIT - Environmental measures	2/06/10
QON	182	24/05/10	Seselja	Education and Training	CIT - Overheads costs	2/06/10
QON	183	24/05/10	Seselja	Education and Training	CIT - Output programs	2/06/10
QON	184	24/05/10	Seselja	Education and Training	CIT - Staff Management	2/06/10
QON	185	24/05/10	Seselja	Education and Training	CIT - Working groups	2/06/10
QON	186	24/05/10	Seselja	Education and Training	Budgeted costs	7/06/10
QON	187	24/05/10	Seselja	Education and Training	Environment measures	2/06/10
QON	188	24/05/10	Seselja	Education and Training	Grants programs	8/06/10
QON	189	24/05/10	Seselja	Education and Training	Overhead costs	7/06/10
QON	190	24/05/10	Seselja	Education and Training	Output programs	15/06/10
QON	192	24/05/10	Seselja	Education and Training	IT and advertising	2/06/10
QON	193	24/05/10	Seselja	Education and Training	Budget initiatives	8/06/10
QON	194	24/05/10	Seselja	Education and Training	Budget costs	2/06/10
QON	195	24/05/10	Seselja	Education and Training	Working groups	2/06/10
QTON	196	14/05/10	Seselja	Treasurer	Impact of C'wealth stimulus package -Treasury - Output class 1.1	25/05/10
QTON	197	14/05/10	Smyth	Treasurer	Private sector employment	1/06/10
QTON	198	14/05/10	Hunter	Treasurer	GGs Expenses by function – difference between 09/10 and 10/11 Budget papers	1/06/10
QTON	199	14/05/10	Seselja	Treasurer	Measuring employment - employment figures	25/05/10
QTON	200	14/05/10	Smyth	Treasurer	Employment expenses	1/06/10
QTON	201	14/05/10	Seselja	Treasurer	General Government Sector Expenses by Function	1/06/10
QTON	202	14/05/10	Hargreaves	Treasurer	MLA Superannuation	1/06/10
QTON	203	14/05/10	Smyth	Treasurer	MLA Superannuation	1/06/10
QTON	204	14/05/10	Seselja	Treasurer	Revenue Mgt Change of use charge	27/05/10
QTON	205	14/05/10	Seselja	Treasurer	Revenue Mgt (answer in hearings)	17/05/10
QTON	206	17/05/10	Dunne/Hunter	Treasurer	Water security licences—recurrent and upfront costs	4/06/10
QTON	214	17/05/10	Dunne	Treasurer	Project cost of the expanded Cotter Dam - in the context of documents tabled by Mrs Dunne (Exhibit No. 7 ACTEW Board decision paper 1 July 2009, PAC transcript 2 Dec 09):	4/06/10
QTON	215	17/05/10	Bresnan	Treasurer	Ecological monitoring and protection programs	4/06/10
QTON	216	17/05/10	Bresnan	Treasurer	Ecological monitoring and protection programs	4/06/10
QTON	217	17/05/10	Hunter	Treasurer	ACTEW Advertising budget	1/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	218	17/05/10	Seselja/Smy	Treasurer	ACTEW Advertising budget	1/06/10
QTON	219	17/05/10	Hargreaves	Treasurer	Community contributions in terms of sponsorships	1/06/10
QTON	220	17/05/10	Hargreaves	Treasurer	Community contributions in terms of sponsorships	1/06/10
QTON	221	17/05/10	Dunne	Treasurer	Murrumbidgee to Googong transfer	4/06/10
QTON	222	17/05/10	Seselja	Treasurer	Rhodium—estimated total losses	1/06/10
QTON	223	17/05/10	Seselja	Treasurer	ACTIA—Bushfire claim	26/05/10
QTON	224	17/05/10	Seselja	Treasurer	ACTIA—Bushfire claim	26/05/10
QTON	225	17/05/10	Hunter	Treasurer	Home Loan Portfolio	27/05/10
QTON	226	17/05/10	Seselja	Treasurer	Home Loan Portfolio	27/05/10
QTON	227	17/05/10	Seselja	Treasurer	ACTTAB—sponsorships and promotions	1/06/10
QTON	228	17/05/10	Seselja	Treasurer	ACTTAB—sponsorships and promotions	1/06/10
QTON	229	17/05/10	Seselja	Treasurer	ACTTAB— sponsorships and promotions	1/06/10
QTON	230	17/05/10	Seselja/Smy	Treasurer	Change of use charge	27/05/10
QTON	231	17/05/10	Smyth	Treasurer	ACTTAB Licensing fee	1/06/10
QTON	232	19/05/10	Seselja	Chief Minister	Advertising and marketing	27/05/10
QTON	233	19/05/10	Coe	Chief Minister	Community Noticeboard	27/05/10
QTON	234	19/05/10	Smyth	Chief Minister	Output Class 1.4 - increased funding	4/06/10
QTON	235	19/05/10	Smyth	Chief Minister	CMD staffing changes	27/05/10
QTON	236	19/05/10	Seselja	Chief Minister	Staffing freeze	4/06/10
QTON	237	19/05/10	Smyth	Chief Minister	Centenary of Canberra	27/05/10
QTON	238	19/05/10	Smyth	Chief Minister	Centenary of Canberra	27/05/10
QTON	240	19/05/10	Smyth	Chief Minister	Staffing expenses	27/05/10
QTON	243	19/05/10	Smyth	Business and Economic Development	Government funding for business	4/06/10
QTON	246	19/05/10	Dunne	Arts and Heritage	Nolan works	27/05/10
QTON	247	19/05/10	Smyth	Industrial Relations	Community sector funding	27/05/10
QTON	248	19/05/10	Bresnan	Industrial Relations	Work Safety Legislation	27/05/10
QTON	249	21/05/10	Seselja	DECCEW	Training programs	4/06/10
QTON	250	21/05/10	Seselja	DECCEW	Bicycle fleet	4/06/10
QTON	251	21/05/10	Seselja	DECCEW	Staffing	4/06/10
QTON	252	21/05/10	Bresnan	DECCEW	Solar hot water rebates	4/06/10
QTON	253	21/05/10	Dunne	DECCEW	Suburban pond projects	4/06/10
QTON	254	21/05/10	Dunne	DECCEW	Suburban pond projects	4/06/10
QTON	255	21/05/10	Seselja	DECCEW	Resource management plans	4/06/10
QTON	256	21/05/10	Dunne	DECCEW	Review of Think Water, Act Water	4/06/10
QTON	257	21/05/10	Smyth	DECCEW	Detailed breakdown of initiatives- reconciliation	4/06/10
QTON	258	21/05/10	Hunter	DECCEW	Non-potable water projects	4/06/10
QTON	259	21/05/10	Dunne	DECCEW	Piped water projects	4/06/10
QTON	260	21/05/10	Smyth	DECCEW	Savings	4/06/10
QTON	261	21/05/10	Smyth	DECCEW	Savings	4/06/10
QTON	262	21/05/10	Smyth	DECCEW	Sponsorships	4/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	263	21/05/10	Smyth	DECCEW	Resource use	4/06/10
QTON	264	21/05/10	Dunne	DECCEW	Community organisations	4/06/10
QTON	265	21/05/10	Seselja	DECCEW	Solar panels at Canberra stadium	4/06/10
QTON	266	21/05/10	Seselja	DECCEW	Solar panels at Canberra stadium	4/06/10
QTON	267	21/05/10	Seselja	DECCEW	Solar panels at Canberra stadium	4/06/10
QTON	268	21/05/10	Seselja	DECCEW	Solar panels at Canberra stadium	4/06/10
QTON	269	21/05/10	Seselja	DECCEW	Solar panels	4/06/10
QTON	270	21/05/10	Dunne	DECCEW	Nature Conservation Act	4/06/10
QTON	271	21/05/10	Dunne	DECCEW	Nature Conservation Act	4/06/10
QTON	272	21/05/10	Dunne	DECCEW	Nature Conservation Act	4/06/10
QTON	273	21/05/10	Dunne	DECCEW	Nature Conservation Act	4/06/10
QTON	274	21/05/10	Dunne	DECCEW	Nature Conservation Act	4/06/10
QTON	275	21/05/10	Hunter	DECCEW	OfficeSmart and BusinessSmart programs	4/06/10
QTON	276	21/05/10	Hunter	DECCEW	OfficeSmart and BusinessSmart programs	4/06/10
QTON	277	21/05/10	Hunter	DECCEW	Budget initiative-climate change	4/06/10
QTON	278	21/05/10	Seselja	DECCEW	Monergy	4/06/10
QTON	279	21/05/10	Seselja	DECCEW	Toilet smart program	4/06/10
QTON	280	21/05/10	Seselja	DECCEW	ACTSmart	4/06/10
QTON	281	21/05/10	Seselja	DECCEW	Advertising and marketing	4/06/10
QTON	282	14/05/10	a)Hunter b)Rattenbury c)Rattenbury	Commissioner for Sustainability and the Environment	Energy efficiency working group	21/05/10
QON	285	25/05/10	Seselja	Transport	Bikes on buses	4/06/10
QON	286	25/05/10	Bresnan	Transport	Redex extension	2/06/10
QON	287	25/05/10	Bresnan	Transport	Complaints about overcrowding	4/06/10
QON	288	25/05/10	Bresnan	Transport	Route Development	2/06/10
QON	289	25/05/10	Bresnan	Transport	ACTION - Timeliness of ACTION services	7/06/10
QON	290	25/05/10	Dunne	TAMs	Animal welfare	2/06/10
QON	291	25/05/10	Dunne	TAMs	Kangaroo Management plan	2/06/10
QON	292	25/05/10	Doszpót	TAMs	Mulligans flat	2/06/10
QON	293	25/05/10	Doszpót	TAMs	Jerrabomberra wetlands	2/06/10
QON	294	25/05/10	Doszpót	Education and Training	BER funding	17/06/10
QON	295	25/05/10	Doszpót	Education and Training	CIT's HAD expenditure	2/06/10
QON	296	25/05/10	Doszpót	Education and Training	Discontinuation of technology upgrade program	15/06/10
QON	297	25/05/10	Doszpót	Education and Training	DER funding	18/06/10
QON	299	25/05/10	Doszpót	Education and Training	Hiring and retaining of staff	7/06/10
QON	300	25/05/10	Doszpót	DHCS	Flynn school	8/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	301	25/05/10	Doszpot	Education and Training	School security	7/06/10
QON	302	25/05/10	Doszpot	Education and Training	CIT Gungahlin campus	2/06/10
QON	303	25/05/10	Seselja	TAMs	Environment measures	4/06/10
QON	304	25/05/10	Seselja	TAMs	Grants programs	3/06/10
QON	305	25/05/10	Seselja	TAMs	Overhead costs	3/06/10
QON	306	25/05/10	Seselja	TAMs	Output programs	3/06/10
QON	307	25/05/10	Seselja	TAMs	Staff management	3/06/10
QON	308	25/05/10	Seselja	TAMs	Working groups	3/06/10
QON	309	25/05/10	Seselja	TAMs	IT and advertising	3/06/10
QON	310	25/05/10	Seselja	TAMs	Budget initiatives	3/06/10
QON	311	25/05/10	Seselja	TAMs	Budgeted costs	3/06/10
QON	312	25/05/10	Seselja	TAMs	Budget costs	3/06/10
QON	313	25/05/10	Seselja	Transport	ACTION - Budget costs	31/05/10
QON	314	25/05/10	Seselja	Transport	ACTION - Budget costs	31/05/10
QON	315	25/05/10	Seselja	Transport	ACTION - Environment measures	31/05/10
QON	316	25/05/10	Seselja	Transport	ACTION - Overhead costs	31/05/10
QON	317	25/05/10	Seselja	Transport	ACTION - Staff management	31/05/10
QON	318	25/05/10	Seselja	Transport	ACTION - Working groups	31/05/10
QON	319	25/05/10	Seselja	Transport	ACTION - IT and advertising	31/05/10
QON	320	25/05/10	Seselja	Transport	ACTION - Budget initiatives	31/05/10
QON	321	25/05/10	Coe	Transport	Roads ACT - warrant system	2/06/10
QON	322	25/05/10	Coe	Transport	Vehicle registration	4/06/10
QON	323	25/05/10	Coe	Transport	ACTION - windscreens spending	4/06/10
QON	324	25/05/10	Coe	Transport	Traffic regulation - 3rd party insurance	31/05/10
QON	325	25/05/10	Coe	Transport	Tharwa bridge	3/06/10
QON	326	25/05/10	Coe	Transport	ACTION - benchmarking	2/06/10
QON	327	25/05/10	Coe	Transport	ACTION - Gungahlin buses	4/06/10
QON	328	25/05/10	Coe	Transport	ACTION - staffing	9/06/10
QON	330	25/05/10	Coe	Transport	ACTION - passengers boarded	7/06/10
QON	331	25/05/10	Coe	Transport	ACTION - CNG cost	4/06/10
QON	332	25/05/10	Coe	Transport	ACTION - additional full time staff	4/06/10
QON	333	25/05/10	Coe	Transport	Roads ACT - Roads and roundabouts	31/05/10
QON	334	25/05/10	Coe	Transport	Traffic regulation - Point-to-Point speed cameras	2/06/10
QON	335	25/05/10	Coe	TAMs	Rangers	2/06/10
QTON	337	24/05/10	Seselja	ACTLA	ACTLA security upgrade	28/05/10
QTON	338	24/05/10	Smyth	ACTLA	Resources received free of charge	28/05/10
QTON	339	24/05/10	Smyth	ACTLA	Appropriation breakdown	28/05/10
QTON	340	24/05/10	Rattenbury	ACTLA	Committee Office	28/05/10
QTON	341	24/05/10	Hargreaves	ACTLA	Education Office	28/05/10
QON	342	26/05/10	Hargreaves	Attorney-General	Comparative prison information	4/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	343	24/05/10	Seselja & Hunter	Attorney-General	Funding for community legal centres (partly answered)	24/05/10
QTON	344	24/05/10	Bresnan	Attorney-General	How/when Women's Legal Centre informed funding to be provided for Indigenous women's project (answer in hearings)	24/05/10
QTON	345	24/05/10	Smyth	Attorney-General	Staff movements explanation: BP4 p248	4/06/10
QTON	346	24/05/10	Dunne	Attorney-General	reduced expenditure for supplies - elaboration BP4 p248	4/06/10
QTON	347	24/05/10	Seselja	Attorney-General	Clth funding for Aboriginal Justice Centre (answer in hearings)	24/05/10
QTON	348	24/05/10	Dunne	Attorney-General	breakdown of ORS staff and locations	4/06/10
QTON	349	24/05/10	Smyth	Attorney-General	explanation of \$4M difference cash/cash assets & property plant & equipment	4/06/10
QTON	351	24/05/10	Smyth	Attorney-General	BP4 271 clarification employee benefits	24/05/10
QTON	352	24/05/10	Rattenbury	Attorney-General	budget bid costings for adult offender restorative justice program	4/06/10
QTON	353	24/05/10	Seselja	Attorney-General	itemised expenditure in restorative justice program	24/05/10
QTON	354	24/05/10	Dunne	Attorney-General	conferences with multiple victims	24/05/10
QTON	355	24/05/10	Rattenbury	Attorney-General	BP4 225: breakdown of funding for rights organisations BP4 254	4/06/10
QTON	356	24/05/10	Rattenbury	Attorney-General	cost of mail out for unit titles consultation	4/06/10
QTON	357	24/05/10	Smyth	Attorney-General	JACS Strategic indicators: data for trends over time (2 yrs) for all strategic indicators	18/06/10
QTON	358	24/05/10	Seselja	Attorney-General	1% efficiency savings on Shared Services - how much/ where /how	4/06/10
QTON	359	24/05/10	Smyth	Attorney-General	breakdown of savings Shared Services 1% admin efficiencies 2010-2011	4/06/10
QTON	360	24/05/10	Seselja	Attorney-General	Breakdown \$320mil public order and safety budget	4/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	361	24/05/10	Dunne	Attorney-General	costs of administering current liquor licensing scheme; expected increase in revenue; allocation of new revenue (answer in hearings)	24/05/10
QTON	362	24/05/10	Hunter	Attorney-General	projected revenue from new liquor licensing regime	18/06/10
QTON	363	24/05/10	Dunne	Attorney-General	when was Gov't Solicitor's advice given to Treasury re change of use charge implementation	4/06/10
QTON	364	24/05/10	Smyth	Attorney-General	% of Work Safety Budget spent on Education (answer in hearings)	24/05/10
QTON	365	24/05/10	Rattenbury	Attorney-General	explanation for indicator for DPP re case management (answer in hearings)	24/05/10
QTON	366	24/05/10	Seselja	Attorney-General	no. of lockdowns @ AMC	18/06/10
QTON	367	24/05/10	Seselja	Attorney-General	nature of complaints AMC	4/06/10
QTON	368	24/05/10	Dunne	Attorney-General	no & timeliness of reports made under new protection legislation for children and young people (no & timeliness)	4/06/10
QTON	369	24/05/10	Dunne	Attorney-General	whether there is a policy on housing children at risk in unsupervised public housing	4/06/10
QTON	370	24/05/10	Bresnan	Attorney-General	trends in disability complaints commissioner	4/06/10
QTON	371	24/05/10	Dunne	Attorney-General	quantification of amount of funding needed to meet unmet demand for legal services	4/06/10
QTON	372	24/05/10	Hunter	Attorney-General	assets confiscated by Public Trustee	4/06/10
QTON	373	24/05/10	Dunne	Attorney-General	spike in profitability indicator	4/06/10
QON	374	26/05/10	Seselja	DECCEW	General questions relating to environment issues and DECCEW	16/06/10
QON	375	26/05/10	Seselja	DECCEW	Higher duties allowance	16/06/10
QON	376	26/05/10	Seselja	DECCEW	No waste	16/06/10
QON	377	26/05/10	Seselja	DECCEW	IT and advertising	16/06/10
QON	378	26/05/10	Seselja	DECCEW	Budget initiatives	16/06/10
QON	379	26/05/10	Seselja	DECCEW	Budget costs	16/06/10
QON	380	26/05/10	Seselja	DECCEW	Budget costs	16/06/10
QON	381	26/05/10	Seselja	DECCEW	Environment measures	16/06/10
QON	382	26/05/10	Seselja	DECCEW	Grants programs	16/06/10
QON	383	26/05/10	Seselja	DECCEW	Overhead costs	16/06/10
QON	384	26/05/10	Seselja	DECCEW	Output programs	16/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	385	26/05/10	Seselja	DECCEW	Staff management	16/06/10
QON	386	26/05/10	Seselja	DECCEW	Working groups	16/06/10
QON	387	26/05/10	Rattenbury	DECCEW	Environment grants	16/06/10
QON	388	26/05/10	Rattenbury	DECCEW	Territory (WEST) program	16/06/10
QON	389	28/05/10	Rattenbury	DHCS	Territory (WEST) program	8/06/10
QON	390	26/05/10	Seselja	DECCEW	Carbon costs	16/06/10
QON	391	26/05/10	Dunne	DECCEW	Stormwater systems	16/06/10
QON	392	26/05/10	Dunne	DECCEW	Reducing demand for water	16/06/10
QON	393	26/05/10	Dunne	DECCEW	Water resources regulatory officer	16/06/10
QON	394	26/05/10	Dunne	DECCEW	Sustainable water resources	16/06/10
QON	395	26/05/10	Dunne	DECCEW	Community partners	16/06/10
QON	396	26/05/10	Dunne	DECCEW	Major water security projects	16/06/10
QON	397	26/05/10	Seselja	Education and Training	Tradespeople and BER waiver	7/06/10
QTON	398	25/05/10	Hargreaves	Attorney-General	FTE table	25/05/10
QTON	399	25/05/10	Hargreaves	Attorney-General	payments related to supply of the services BP4 500	4/06/10
QTON	400	27/05/10	Smyth	Land and Property Services	Co-location of government staff	11/06/10
QTON	401	25/05/10	Smyth	Attorney-General	breakdown of expenditure on sheds	4/06/10
QTON	402	25/05/10	Rattenbury	Attorney-General	funds for arson and wildfire investigation	4/06/10
QTON	403	25/05/10	Smyth	Attorney-General	background MDT project; rollout of communications into SES, RFS vehicles	4/06/10
QTON	404	25/05/10	Smyth	Attorney-General	tender specifications for comms upgrade contract	4/06/10
QTON	405	25/05/10	Smyth	Attorney-General	projects completed on time and within budget while Minister Corbell Min for ESA	18/06/10
QTON	408	25/05/10	Seselja/Smyth	Attorney-General	check whether incorrect addresses provided to ambulances leading to delays	4/06/10
QTON	413	25/05/10	Smyth	Attorney-General	Corrections FTE (answered in hearings)	25/05/10
QTON	414	25/05/10	Smyth	Attorney-General	staff resignations @ AMC	4/06/10
QTON	415	24/05/10	Bresnan	Attorney-General	Breakdown of workplace inspection	4/06/10
QTON	416	25/05/10	Smyth	Attorney-General	additional revenue to AMC	4/06/10
QTON	417	25/05/10	Hanson	Attorney-General	full cost of prisoners including health care etc	4/06/10
QTON	418	25/05/10	Seselja	Attorney-General	figures re weapons authorisation	4/06/10
QTON	419	25/05/10	Smyth	Attorney-General	list of incidents investigated	4/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	420	25/05/10	Smyth	Attorney-General	costs of appointing new district court	18/06/10
QTON	421	25/05/10	Rattenbury	Attorney-General	no. of cases backlog civil and criminal in courts	4/06/10
QTON	422	25/05/10	Dunne	Attorney-General	backlog in ACAT	4/06/10
QON	424	27/05/10	Dunne	Children and Young People	Bimberi youth justice centre	7/06/10
QON	425	27/05/10	Dunne	Planning	Construction standards for apartment buildings - complaints	15/06/10
QON	426	27/05/10	Dunne	Planning	Construction standards for apartment buildings - judicial inquiry	15/06/10
QON	427	27/05/10	Dunne	Attorney-General	Construction standards for apartment buildings - complaints	18/06/10
QON	428	27/05/10	Dunne	Planning	Construction standards for apartment buildings - Minister's letter to OCN	15/06/10
QON	429	27/05/10	Bresnan	DHCS	Disability ACT funding model	8/06/10
QON	430	27/05/10	Bresnan	DHCS	People with disability who are ageing	8/06/10
QON	431	27/05/10	Bresnan	DHCS	Common personal info collection tool	8/06/10
QON	432	27/05/10	Hunter	DHCS - ATSI	A Natural resource management program for ACT schools	17/06/10
QON	433	27/05/10	Smyth	Police and Emergency Services	Financial statements	4/06/10
QON	435	27/05/10	Smyth	Police and Emergency Services	Communications in the ESA	18/06/10
QON	437	27/05/10	Smyth	Tourism, Sport and Recreation	Tourism industry	11/06/10
QON	438	27/05/10	Smyth	Tourism, Sport and Recreation	Tourism industry	15/06/10
QON	439	27/05/10	Smyth	Tourism, Sport and Recreation	Tourism industry	11/06/10
QON	440	27/05/10	Smyth	Tourism, Sport and Recreation	Tourism industry	11/06/10
QON	441	27/05/10	Smyth	Tourism, Sport and Recreation	Tourism industry	11/06/10
QON	442	27/05/10	Smyth	Tourism, Sport and Recreation	EPIC - Accountability indicators	7/06/10
QON	443	27/05/10	Smyth	Tourism, Sport and Recreation	EPIC - Financial report	8/06/10
QON	444	27/05/10	Smyth	TAMs	Equestrian industry	21/06/10
QTON	445	26/05/10	Smyth	Planning	Change of use charge	10/06/10
QTON	446	26/05/10	Seselja	Planning	Legal costs	10/06/10
QTON	447	26/05/10	Seselja	Planning	Legal costs	10/06/10
QTON	448	26/05/10	Dunne	Planning	Building quality and unit plans	10/06/10
QTON	449	20/05/10	Coe	Land and Property Services	Consolidation of shopfronts	8/06/10
QTON	451	20/05/10	Coe	TAMs	Minister for LAPS, (note for next week) fire risk of resource recovery facility timber piles	1/06/10
QTON	452	20/05/10	Le Couteur	TAMs	New waste cells	28/05/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	453	20/05/10	Le Couteur	TAMs	Total number of cells at the Mugga Lane facility	28/05/10
Record r	454	Record re	Record rem	TAMs (Record removed)	Record removed	
QTON	455	20/05/10	Smyth	TAMs	Efficiency dividend table, breakdown of savings	28/05/10
QTON	456	20/05/10	Coe	TAMs	Accountability indicators	28/05/10
QTON	457	20/05/10	Coe	TAMs	Piallago Leases	2/06/10
QTON	458	20/05/10	Rattenbury	TAMs	Urban and non urban parks	28/05/10
QTON	459	20/05/10	Rattenbury	TAMs	Rangers	28/05/10
QTON	460	20/05/10	Dunne	TAMs	Activity cost centres	28/05/10
QTON	461	20/05/10	Dunne	TAMs	Rabbit eradication	4/06/10
QTON	462	20/05/10	Hargreaves	TAMs	Heritage asset inspection	28/05/10
QTON	463	20/05/10	Seselja	TAMs	GDE contracts	28/05/10
QTON	464	20/05/10	Seselja	TAMs	Passenger numbers	28/05/10
QTON	465	20/05/10	Coe	TAMs	Passenger trips p/a	28/05/10
QTON	466	21/05/10	Coe	TAMs	Ticketing System	28/05/10
QON	467	27/05/10	Dunne	Attorney-General	Public Trustee	4/06/10
QON	468	27/05/10	Dunne	Attorney-General	Legal Aid Commission	4/06/10
QON	469	27/05/10	Dunne	Attorney-General	Public Advocate	18/06/10
QON	470	27/05/10	Dunne	Attorney-General	Estimates employment level	18/06/10
QON	471	27/05/10	Dunne	Attorney-General	Policy advice and justice programs	4/06/10
QON	472	27/05/10	Dunne	Attorney-General	Legal services to Government	4/06/10
QON	473	27/05/10	Dunne	Attorney-General	Legislative drafting and publishing services	4/06/10
QON	474	27/05/10	Dunne	Attorney-General	Public prosecutions	4/06/10
QON	475	27/05/10	Dunne	Attorney-General	Protection of rights	4/06/10
QON	476	27/05/10	Dunne	Attorney-General	Electoral services	4/06/10
QON	478	27/05/10	Rattenbury	Attorney-General	Legal Aid Commission	4/06/10
QON	479	27/05/10	Rattenbury	Attorney-General	Review of the Unit titles Act	4/06/10
QON	480	27/05/10	Seselja	Attorney-General	Grants programs	4/06/10
QON	481	27/05/10	Seselja	Attorney-General	Overhead costs	18/06/10
QON	482	27/05/10	Seselja	Attorney-General	Output programs	4/06/10
QON	484	27/05/10	Seselja	Attorney-General	Working groups	18/06/10
QON	489	27/05/10	Seselja	Attorney-General	Environment measures	18/06/10
QON	490	27/05/10	Seselja	Auditor-General	Staff management	7/06/10
QON	491	27/05/10	Seselja	Auditor-General	IT and advertising	7/06/10
QON	492	27/05/10	Seselja	Auditor-General	Budgeted costs	7/06/10
QON	493	27/05/10	Seselja	Auditor-General	Budgeted costs	7/06/10
QON	494	27/05/10	Seselja	Auditor-General	Environment measures	7/06/10
QON	495	27/05/10	Seselja	Auditor-General	Overhead costs	7/06/10
QTON	502	20/05/10	Bresnan	Education and Training	Parent survey completion rate	27/05/10
QTON	503	20/05/10	Bresnan	Education and Training	parent access to survey results	27/05/10
QTON	504	20/05/10	Doszpot	Education and Training	teachers employed out of school environment	27/05/10
QTON	505	20/05/10	Doszpot	Education and Training	charges following critical incidents	27/05/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	506	20/05/10	Doszpot	Education and Training	DEAC and school leaving age review	27/05/10
QTON	507	20/05/10	Doszpot	Education and Training	BER hall construction	27/05/10
QTON	508	20/05/10	Doszpot	Education and Training	Commonwealth/ACT contribution	27/05/10
QTON	509	20/05/10	Hunter	Education and Training	teachers on short term contracts	27/05/10
QTON	510	20/05/10	Hunter	Education and Training	Results of school safety survey	27/05/10
QTON	511	20/05/10	Hunter	Education and Training	enrolments early childhood schools	1/06/10
QTON	512	20/05/10	Seselja	Education and Training	HR and ICT expenditure	27/05/10
QTON	513	20/05/10	Seselja	Education and Training	Harrison demountables	27/05/10
QTON	514	20/05/10	Seselja	Education and Training	security fences	27/05/10
QTON	516	20/05/10	Seselja	Education and Training	Vandalism costs at Melba Copeland	27/05/10
QTON	517	20/05/10	Seselja	Education and Training	vandalism incidents	27/05/10
QTON	518	20/05/10	Smyth	Education and Training	casual teaching staff	27/05/10
QTON	519	20/05/10	Smyth	Education and Training	Gungahlin College enrolment	27/05/10
QTON	520	20/05/10	Smyth	Education and Training	All College enrolment	27/05/10
QTON	521	21/05/10	Hunter	Education and Training	VET Priority Report	27/05/10
QTON	522	21/05/10	Hunter	Education and Training	RTO allocation of PPP funds	27/05/10
QTON	523	21/05/10	Smyth	Education and Training	Adult and Community Ed Programs	27/05/10
QTON	524	21/05/10	Hunter/Smyth	Education and Training	reconciliation of PPP funding	7/06/10
QTON	525	21/05/10	Hunter	Education and Training	Indigenous students	1/06/10
QTON	526	21/05/10	Hunter	Education and Training	Y12 Destination Survey	27/05/10
QTON	527	21/05/10	Doszpot	Education and Training	Priority Support Program	27/05/10
QTON	528	21/05/10	Doszpot	Education and Training	Special Education Review consultation	27/05/10
QTON	529	21/05/10	Smyth	Education and Training	Responsible Service of Alcohol certificates	27/05/10
QTON	530	21/05/10	Smyth	Education and Training	Reconciliation of salary estimates	1/06/10
QTON	532	21/05/10	Hunter	Education and Training	Staff Turnover	1/06/10
QTON	533	21/05/10	Seselja	Education and Training	CIT -CEO	1/06/10
QTON	534	21/05/10	Doszpot	Education and Training	Higher duties comparison	1/06/10
QTON	535	21/05/10	Bresnan	Education and Training	CIT Solutions	1/06/10
QON	536	28/05/10	Dunne	Attorney-General	ICRC	4/06/10
QON	538	28/05/10	Rattenbury	Attorney-General	Process for appointing Supreme Court judge	18/06/10
QON	539	28/05/10	Rattenbury	Police and Emergency Services	National Emergency Warning system	4/06/10
QON	540	28/05/10	Rattenbury	Police and Emergency Services	Australasian Fire and Emergency Service Authorities Council	4/06/10
QON	541	28/05/10	Hanson	Attorney-General	AMC - Incidents and breaches of policies	4/06/10
QON	542	28/05/10	Hanson	Attorney-General	AMC - Prisoner internet	4/06/10
QON	543	28/05/10	Hanson	Attorney-General	AMC - Hepatitis C transmissions	4/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	544	28/05/10	Hanson	Attorney-General	AMC - Prisoner complaints	18/06/10
QON	545	28/05/10	Hanson	Attorney-General	AMC - Human Rights status	18/06/10
QON	546	28/05/10	Hanson	Police and Emergency Services	On-the-spot fines	18/06/10
QON	547	28/05/10	Seselja	Planning	Programs rolled over	17/06/10
QON	548	28/05/10	Seselja	Planning	Grants programs	17/06/10
QON	549	28/05/10	Seselja	Planning	Overhead costs	17/06/10
QON	550	28/05/10	Seselja	Planning	Output programs	17/06/10
QON	552	28/05/10	Seselja	Planning	Working groups	17/06/10
QON	553	28/05/10	Seselja	Planning	Budget initiatives	21/06/10
QON	554	28/05/10	Seselja	Planning	Budget costs	17/06/10
QON	555	28/05/10	Seselja	Planning	Budget costs	17/06/10
QON	556	28/05/10	Seselja	Planning	Environment measures	21/06/10
QON	561	28/05/10	Seselja	Land and Property Services	LDA - Overhead costs	15/06/10
QON	562	28/05/10	Seselja	Land and Property Services	LDA - Output programs	15/06/10
QON	563	28/05/10	Seselja	Land and Property Services	LDA - Staff Management	15/06/10
QON	564	28/05/10	Seselja	Land and Property Services	LDA - Working groups	15/06/10
QON	565	28/05/10	Seselja	Land and Property Services	LDA - IT and advertising	15/06/10
QON	566	28/05/10	Seselja	Land and Property Services	LAPS - Budgeted costs	15/06/10
QON	567	28/05/10	Seselja	Land and Property Services	LAPS - Budget initiatives	15/06/10
QON	568	28/05/10	Seselja	Land and Property Services	LAPS - Environment measures	15/06/10
QON	569	28/05/10	Seselja	Land and Property Services	LAPS - Programs rolled over	15/06/10
QON	570	28/05/10	Seselja	Land and Property Services	LAPS - Grants programs	15/06/10
QON	571	28/05/10	Seselja	Land and Property Services	LAPS - Overhead costs	15/06/10
QON	572	28/05/10	Seselja	Land and Property Services	LAPS - Output programs	15/06/10
QON	573	28/05/10	Seselja	Land and Property Services	LAPS - Staff management	15/06/10
QON	574	28/05/10	Seselja	Land and Property Services	LAPS - Working groups	15/06/10
QON	575	28/05/10	Seselja	Land and Property Services	LAPS - IT and advertising	15/06/10
QON	576	28/05/10	Doszpot	DHCS	Carers Advocacy Service	8/06/10
QON	577	28/05/10	Doszpot	DHCS	Commonwealth funding	8/06/10
QON	578	28/05/10	Doszpot	DHCS	School leaving age of students with disabilities	15/06/10
QON	579	28/05/10	Doszpot	DHCS	Global Games 2011	8/06/10
QON	580	28/05/10	Doszpot	DHCS	Housing	15/06/10
QON	581	28/05/10	Doszpot	DHCS	Disability policy	8/06/10
QON	582	28/05/10	Doszpot	DHCS	Independent Services Support Program	8/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	583	28/05/10	Doszpót	DHCS	Positive ageing	8/06/10
QON	584	28/05/10	Doszpót	DHCS	Therapy services	8/06/10
QON	585	28/05/10	Doszpót	DHCS	Wheelchair Accessible taxi	15/06/10
QON	586	28/05/10	Seselja	Attorney-General	ICRC Overhead costs	4/06/10
QON	587	28/05/10	Seselja	Attorney-General	ICRC Staff Management	4/06/10
QON	588	28/05/10	Seselja	Attorney-General	ICRC IT and advertising	4/06/10
QON	589	28/05/10	Seselja	Attorney-General	ICRC Budgeted costs	4/06/10
QON	590	28/05/10	Seselja	Planning	IT and advertising	17/06/10
QON	591	28/05/10	Seselja	Attorney-General	ICRC Environment measure	18/06/10
QTON	592	19/05/10	Dunne	Chief Minister	Centenary of Canberra	27/05/10
QTON	593	19/05/10	Coe	Chief Minister	Community newsletters	27/05/10
QTON	594	19/05/10	Smyth	Business and Economic Development	Business & Industry Dvp employee expenses	27/05/10
QTON	595	20/05/10	Rattenbury	TAMs	595a - Biodiversity	28/05/10
QTON	595	20/05/10	Hargreaves	TAMs	595b - Landfill	28/05/10
QTON	596	20/05/10	Coe	TAMs	Threatened species action plans	28/05/10
QTON	597	20/05/10	Rattenbury	TAMs	Movement of staff	28/05/10
QTON	598	28/05/10	Smyth	TAMs	Enterprise services staff	4/06/10
QTON	599	28/05/10	Smyth	TAMs	Performance and accountability	7/06/10
QTON	600	28/05/10	Smyth	TAMs	Terms of reference of external and internal	9/06/10
QTON	601	28/05/10	Coe	TAMs	Internet usage	7/06/10
QTON	602	28/05/10	Hunter	TAMs	Efficiencies in Shared Services	4/06/10
QTON	603	28/05/10	Seselja	TAMs	Agency spend with InTACT	7/06/10
QTON	604	28/05/10	Smyth	TAMs	Open source software	7/06/10
QTON	606	28/05/10	Seselja	TAMs	Firelink	7/06/10
QTON	607	28/05/10	Seselja	TAMs	Number of mobiles	7/06/10
QTON	609	28/05/10	Seselja	TAMs	Cost of a desk top phone	7/06/10
QTON	610	28/05/10	Coe	TAMs	W drive	8/06/10
QTON	611	28/05/10	Smyth	TAMs	IDMS Review	9/06/10
QTON	612	28/05/10	Seselja	TAMs	ACRON	7/06/10
QTON	613	28/05/10	Seselja	TAMs	Canberra Stadium	16/06/10
QTON	615	28/05/10	Seselja	TAMs	Spotless	7/06/10
QTON	616	28/05/10	Seselja	TAMs	HR Module	7/06/10
QTON	617	28/05/10	Hunter	TAMs	Recruitment freeze	4/06/10
QTON	618	28/05/10	Smyth	TAMs	Cost of recruitment	7/06/10
QTON	619	28/05/10	Hunter	TAMs	Proposed cemetery	4/06/10
QTON	620	28/05/10	Seselja	TAMs	Timeframe for Government	7/06/10
Record removed	621	Record removed	Record removed	TAMs (Record removed)	Record removed	
QTON	622	28/05/10	Smyth	TAMs	zDocument review 2001	7/06/10
QTON	623	28/05/10	Le Couteur	TAMs	Number of servers	15/06/10
QTON	624	28/05/10	Smyth	TAMs	Costing model for storage	7/06/10
QTON	625	27/05/10	Hunter	Land and Property Services	Whole of Government Office Building	15/06/10
QTON	626	27/05/10	Seselja	Land and Property Services	Whole of Government Office Building	11/06/10
QTON	627	27/05/10	Seselja	Land and Property Services	Office rent savings	11/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	628	27/05/10	Hunter	Land and Property Services	Decentralisation of workforce	11/06/10
QTON	629	27/05/10	Smyth	Land and Property Services	Staff movement	15/06/10
QTON	630	27/05/10	Le Couteur	Land and Property Services	Energy Efficient hot water take up rate	15/06/10
QTON	631	27/05/10	Seselja	Land and Property Services	use of Joint Ventures and LDA capacity	11/06/10
QTON	632	27/05/10	Smyth	Land and Property Services	Build ready land	15/06/10
QTON	633	27/05/10	Dunne	Land and Property Services	Community Consultation	15/06/10
QTON	634	27/05/10	Seselja	Land and Property Services	Bonner landscaping	15/06/10
QTON	635	27/05/10	Seselja	Land and Property Services	Bonner and Harrison land sales offices	15/06/10
QTON	636	25/05/10	Smyth	DHCS	Indexation	4/06/10
QTON	637	25/05/10	Smyth	DHCS	Staffing	4/06/10
QTON	638	25/05/10	Smyth	DHCS	Cash managed funds	4/06/10
QTON	639	25/05/10	Doszpót	DHCS	Wheelchair accessible taxis	4/06/10
QTON	640	25/05/10	Doszpót	DHCS	Autism therapy hours	4/06/10
QTON	641	26/05/10	Smyth	DHCS	Community Capacity Building Projects supported	7/06/10
QTON	642	26/05/10	Smyth	DHCS	Care and Protection system	7/06/10
QTON	643	26/05/10	Hunter	DHCS	Care and Protection system	7/06/10
QTON	644	26/05/10	Dunne	DHCS	Children Services	7/06/10
QTON	645	26/05/10	Coe	DHCS	Youth Services	7/06/10
QTON	646	26/05/10	Coe	DHCS	Youth Services	7/06/10
QTON	647	26/05/10	Smyth	DHCS	Bimberi Youth Justice Centre	7/06/10
QTON	648	26/05/10	Dunne	DHCS	Bimberi Youth Justice Centre	7/06/10
QTON	649	26/05/10	Dunne	DHCS	Bimberi Youth Justice Centre	7/06/10
QTON	650	26/05/10	Hargreaves	DHCS	Official Visitor	7/06/10
QTON	651	26/05/10	Hunter	DHCS	Youth Services	7/06/10
QTON	652	26/05/10	Smyth	DHCS	Youth Services	7/06/10
QTON	655	27/05/10	Smyth	DHCS - ATSI	Breakdown of administration funds	17/06/10
QTON	657	27/05/10	Hunter	DHCS	Detail of care and protection funding	7/06/10
QTON	658	27/05/10	Smyth	DHCS	Young people before the courts	7/06/10
QTON	659	27/05/10	Bresnan	DHCS	No of housing stock	8/06/10
QTON	660	27/05/10	Coe	DHCS	Housing tenants earning more than \$80,000	8/06/10
QTON	661	27/05/10	Coe	DHCS	Time to respond to complaints	15/06/10
QTON	662	27/05/10	Hunter	DHCS	Breakdown of community affairs funding	21/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	663	27/05/10	Seselja	DHCS	Secretariat support to MACCA	7/06/10
QTON	664	27/05/10	Dunne	DHCS	Gov contribution to IWD events	8/06/10
QON	665	28/05/10	Seselja	Land and Property Services	LAPS - Budgeted costs	15/06/10
QTON	666	25/05/10	Doszpot	DHCS	Funding disability agreement	4/06/10
QTON	667	27/05/10	Smyth	DHCS - ATSI	Proportion of salaries of CE and DCE as per ATSI work	17/06/10
QTON	668	27/05/10	Dunne	DHCS	Return to work grants	8/06/10
QON	669	31/05/10	Le Couteur	Planning	Public information	21/06/10
QON	670	31/05/10	Le Couteur	Planning	Public information	17/06/10
QON	671	31/05/10	Le Couteur	Planning	ACT Architects Board	21/06/10
QON	672	31/05/10	Le Couteur	Planning	Adelaide Avenue setbacks	21/06/10
QON	673	31/05/10	Le Couteur	Planning	Urban Infill	17/06/10
QON	674	31/05/10	Le Couteur	Planning	Canberra Spatial plan	17/06/10
QON	676	31/05/10	Le Couteur	Planning	Development applications	17/06/10
QON	677	31/05/10	Le Couteur	Planning	Community gardens	17/06/10
QON	678	31/05/10	Le Couteur	Planning	Woden valley stormwater retardation basins	21/06/10
QON	679	31/05/10	Le Couteur	Planning	Gungahlin Town centre roads	17/06/10
QON	680	31/05/10	Le Couteur	Planning	ICT case management	21/06/10
QON	681	31/05/10	Le Couteur	Planning	Commercial land release	17/06/10
QON	682	31/05/10	Le Couteur	Planning	Eastlake	17/06/10
QON	683	31/05/10	Le Couteur	Planning	NCA review / national Capital Plan	17/06/10
QON	684	31/05/10	Le Couteur	Planning	Planning and Development Forum	17/06/10
QON	685	31/05/10	Le Couteur	Planning	Symonston Arterial Road	17/06/10
QON	686	31/05/10	Le Couteur	Planning	Molonglo-Future Stormwater Feasibility study	17/06/10
QON	687	31/05/10	Le Couteur	Planning	Molonglo road and Group centre	17/06/10
QON	688	31/05/10	Le Couteur	Planning	Molonglo Arterial Road	17/06/10
QON	689	31/05/10	Le Couteur	Planning	Molonglo	17/06/10
QON	690	31/05/10	Le Couteur	Planning	Building certification	21/06/10
QON	691	31/05/10	Le Couteur	Planning	Canberra Spatial plan - risk assessment/human settlement vulnerability	17/06/10
QON	692	31/05/10	Le Couteur	Planning	Review of Habitable suites	17/06/10
QON	693	31/05/10	Le Couteur	Planning	Master Planning	17/06/10
QON	694	31/05/10	Le Couteur	Planning	Commercial land supply / Live events	17/06/10
QON	695	31/05/10	Seselja	Planning	Building complaints	21/06/10
QON	696	31/05/10	Seselja	Planning	Building regulations	21/06/10
QON	698	31/05/10	Seselja	Planning	Crown lease extensions	21/06/10
QON	700	31/05/10	Seselja	Planning	Land release	17/06/10
QON	701	31/05/10	Seselja	Planning	Molonglo	17/06/10
QON	702	31/05/10	Seselja	Planning	Weston Creek Masterplan	17/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	709	31/05/10	Seselja	Tourism, Sport and Recreations	EPIC - Budget costs	11/06/10
QON	711	31/05/10	Seselja	Tourism, Sport and Recreations	EPIC - environment measures	11/06/10
QON	712	31/05/10	Seselja	Tourism, Sport and Recreations	EPIC - overhead costs	11/06/10
QON	713	31/05/10	Seselja	Tourism, Sport and Recreations	EPIC - IT and advertising	11/06/10
QON	714	31/05/10	Seselja	Tourism, Sport and Recreations	EPIC - staff management	11/06/10
QON	715	31/05/10	Doszpot	Tourism, Sport and Recreations	Program funding	8/06/10
QON	716	31/05/10	Doszpot	Tourism, Sport and Recreations	Accountability indicators	8/06/10
QON	717	31/05/10	Doszpot	Tourism, Sport and Recreations	Employee expenses	15/06/10
QON	718	31/05/10	Doszpot	Tourism, Sport and Recreations	Majura dragway	11/06/10
QON	719	31/05/10	Doszpot	Tourism, Sport and Recreations	Proposed World cup stadium	11/06/10
QON	720	31/05/10	Doszpot	Tourism, Sport and Recreations	Events infrastructure costs	11/06/10
QON	721	31/05/10	Doszpot	Tourism, Sport and Recreations	Sports House and ACT AS	8/06/10
QON	722	31/05/10	Doszpot	Tourism, Sport and Recreations	Stage 2 & Stage 1	8/06/10
QON	723	31/05/10	Doszpot	Tourism, Sport and Recreations	Commonwealth Government funding	8/06/10
QON	724	31/05/10	Seselja	TAMs	Shopping Centre	18/06/10
QON	725	31/05/10	Smyth	TAMs	Hazard reduction activities	8/06/10
QON	726	31/05/10	Coe	TAMs	Bill posting silos	8/06/10
QON	727	31/05/10	Coe	TAMs	Enterprise services	8/06/10
QON	729	31/05/10	Hanson	DHCS - ATSI	Close the gap	17/06/10
QON	730	31/05/10	Hanson	DHCS - ATSI	Welcome to country ceremonies	17/06/10
QON	731	31/05/10	Hanson	DHCS - ATSI	Independent facilitator to assist the IEB	15/06/10
QON	732	31/05/10	Dunne	DHCS	Early intervention	15/06/10
QON	733	31/05/10	Dunne	DHCS	Flynn primary school	15/06/10
QON	734	31/05/10	Dunne	Children and Young People	Community Services	15/06/10
QON	735	31/05/10	Dunne	Children and Young People	Bimberi Youth Justice centre	9/06/10
QON	736	31/05/10	Dunne	Education and Training	Child and Family Centre Program	15/06/10
QTON	737	20/05/10	Smyth	Education and Training	2008-2009 student satisfaction survey	27/05/10
QTON	738	21/05/10	Hunter	Education and Training	Tertiary discussion paper	27/05/10
QTON	739	21/05/10	Hunter	DHCS	ASBA commencements	27/05/10
QON	740	1/06/10	Bresnan	DHCS	Housing-Public housing in new suburbs	17/06/10
QON	741	1/06/10	Bresnan	DHCS	Housing first	15/06/10
QON	742	1/06/10	Bresnan	DHCS	Housing-Homelessness services and indexation	15/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	743	1/06/10	Bresnan	DHCS	Housing-Revised Commonwealth grants - social housing	15/06/10
QON	744	1/06/10	Bresnan	DHCS	Housing-A place to call home	17/06/10
QON	745	1/06/10	Bresnan	DHCS	Housing-Narrabundah long stay caravan park	15/06/10
QON	746	1/06/10	Bresnan	DHCS	Housing-Public housing stock & total housing stock	15/06/10
QON	747	1/06/10	Seselja	DHCS	Staff management	15/06/10
QON	748	1/06/10	Seselja	DHCS	IT 7 Advertising	15/06/10
QON	749	1/06/10	Seselja	DHCS	Budgeted costs	21/06/10
QON	750	1/06/10	Seselja	DHCS	Output programs	15/06/10
QON	751	1/06/10	Seselja	DHCS	Overhead costs	18/06/10
QON	752	1/06/10	Seselja	DHCS	Grants programs	15/06/10
QON	753	1/06/10	Seselja	DHCS	Programs rolled over	15/06/10
QON	754	1/06/10	Seselja	DHCS	Environment measures	11/06/10
QON	755	1/06/10	Seselja	DHCS	Budgeted costs	11/06/10
QON	756	1/06/10	Seselja	DHCS	Budget initiatives	15/06/10
QON	757	1/06/10	Seselja	DHCS	Working groups	11/06/10
QON	758	1/06/10	Bresnan	Tourism, Sport and Recreation	Improving the outcomes for people in the community	18/06/10
QON	760	1/06/10	Bresnan	Multicultural Affairs	No of ministerial councils	15/06/10
QON	761	1/06/10	Bresnan	Multicultural Affairs	Strategic indicator 6	15/06/10
QON	762	1/06/10	Bresnan	Multicultural Affairs	Multicultural festival	18/06/10
QON	763	1/06/10	Bresnan	Ageing	Multicultural Affairs	15/06/10
QON	764	1/06/10	Bresnan	DHCS	Variety of community support and development activities	8/06/10
QON	765	1/06/10	Doszpot	Education and Training	Shepherd centre	17/06/10
QON	766	1/06/10	Bresnan	DHCS	Housing-Public housing stock	15/06/10
QON	768	1/06/10	Seselja	Land and Property Services	Kingston foreshore	17/06/10
QON	770	1/06/10	Seselja	Land and Property Services	Additional land release	17/06/10
QON	772	1/06/10	Seselja	Land and Property Services	LDA contracts	17/06/10
QON	773	1/06/10	Seselja	Land and Property Services	Joint ventures	17/06/10
QON	774	1/06/10	Le Couteur	Land and Property Services	Budget line query	17/06/10
QON	775	1/06/10	Le Couteur	Land and Property Services	Private sector developments	17/06/10
QON	776	1/06/10	Le Couteur	Land and Property Services	Conservation management plans for heritage buildings	17/06/10
QON	777	1/06/10	Le Couteur	Land and Property Services	Community facility land - Molonglo	17/06/10
QON	780	1/06/10	Le Couteur	Land and Property Services	Land release - Kenny and Molonglo Valley	17/06/10
QON	781	1/06/10	Dunne	Land and Property Services	Hawker	17/06/10
QON	782	1/06/10	Dunne	Children and Young People	Care and Protection Services	18/06/10
QON	783	1/06/10	Dunne	DHCS	Community development and policy	15/06/10
QON	784	1/06/10	Le Couteur	TAMs	ICT - sustainability	16/06/10

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	785	1/06/10	Le Couteur	TAMs	Internet speed of the Assembly	18/06/10
QON	786	1/06/10	Le Couteur	TAMs	ICT - sustainability	16/06/10
QON	787	1/06/10	Le Couteur	TAMs	Human resources services	8/06/10
QON	788	1/06/10	Le Couteur	TAMs	Southern Cemetery consultation	9/06/10
QON	789	1/06/10	Le Couteur	DHCS - ATSI	Budget works funding	15/06/10
QON	791	1/06/10	Rattenbury	Tourism, Sport and Recre	Upgrade of energy concessions	16/06/10
QTON	792	26/05/10	Smyth	Tourism, Sport and Recre	Former Shell Site	7/06/10
QTON	793	26/05/10	Seselja	Tourism, Sport and Recre	Block 751	11/06/10
QTON	794	26/05/10	Smyth	Tourism, Sport and Recre	Accommodation strategy	17/06/10
QTON	795	26/05/10	Smyth	Tourism, Sport and Recre	National Tourism Strategy	7/06/10
QTON	796	26/05/10	Bresnan	Tourism, Sport and Recre	Floriade visitor survey	7/06/10
QTON	797	26/05/10	Rattenbury	Tourism, Sport and Recre	Breakdown of Tourism budget	7/06/10
QTON	798	26/05/10	Doszpot	Tourism, Sport and Recre	Maintenance of sporting fields	7/06/10
QTON	799	26/05/10	Doszpot	Tourism, Sport and Recre	Sport Advisory Council	7/06/10
QTON	800	26/05/10	Doszpot	Tourism, Sport and Recre	Sport Advisory Council	7/06/10
QTON	801	26/05/10	Rattenbury	Tourism, Sport and Recre	Output Class 1.6	7/06/10
QTON	803	2/06/10	Hunter	Education and Training	Special education in the ACT	17/06/10
QTON	804	28/05/10	Doszpot	Education and Training	Board Certified Behavioural Analysts	7/06/10
QTON	805	28/05/10	Smyth	Education and Training	Library skills for students (answer at hearings)	28/05/10
QTON	806	28/05/10	Smyth	Education and Training	data on alternative pathways post-Y10	7/06/10
QTON	807	28/05/10	Seselja	Education and Training	average class sizes	7/06/10
QTON	808	28/05/10	Hunter	Education and Training	parental feedback on ILP	7/06/10
QTON	809	28/05/10	Seselja	Education and Training	funding for students with a d	7/06/10
QTON	810	28/05/10	Doszpot	Education and Training	GSEC & NSGEC meeting fre	7/06/10
QTON	811	28/05/10	Seselja	Education and Training	class sizes in primary school	7/06/10
QTON	812	28/05/10	Smyth	Education and Training	details of proposal to broad	7/06/10
QON	1	17/05/10	Dunne	Treasurer	ACTEW Corp Board "Decision Paper" dated 6 May 2009	
QON	6	18/05/10	Smyth	Treasurer	ACTEW - BP 4, Page 442, BP 4 Page 445-448	
QON	12	19/05/10	Smyth	Health	Health budget - 2010 budget speech	
QON	39	19/05/10	Seselja	Commissioner for Sustainability and the Environment	Environment measures	
QON	43	19/05/10	Seselja	Commissioner for Sustainability and the Environment	Working groups	
QON	59	20/05/10	Hanson	Health	Sobering-up Shelter	
QON	60	21/05/10	Bresnan	Health	Mental health growth funds	
QON	70	21/05/10	Le Couteur	Arts and Heritage	Arts precincts	
QON	72	21/05/10	Le Couteur	Arts and Heritage	Orchestra venues	

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	73	21/05/10	Le Couteur	Arts and Heritage	Travel to and from arts events	
QON	79	21/05/10	Le Couteur	TAMs	New waste initiatives	
QON	83	21/05/10	Hanson	Health	Elective surgery waiting lists	
QON	87	21/05/10	Hanson	Health	Specialist locum services	
QON	95	21/05/10	Seselja	Health	Environment and ACT Health	
QON	104	21/05/10	Seselja	Health	Capital costs	
QON	107	21/05/10	Rattenbury	TAMs	Threatened species - BP4 Page 73	
QON	146	24/05/10	Dunne	Arts and Heritage	artsACT Capital upgrade	
QON	147	24/05/10	Dunne	Arts and Heritage	Belconnen Arts Centre	
QON	148	24/05/10	Dunne	Arts and Heritage	Capital works program	
QON	149	24/05/10	Dunne	Arts and Heritage	Cultural Facilities Corp	
QON	150	24/05/10	Dunne	Arts and Heritage	Key Arts Organisations	
QON	151	24/05/10	Dunne	Arts and Heritage	Priorities	
QON	152	24/05/10	Dunne	Arts and Heritage	Public Art Funding Rollovers	
QON	156	24/05/10	Hunter	Chief Minister	Community consultation	
QON	157	24/05/10	Hunter	Chief Minister	Payroll tax waivers	
QON	158	24/05/10	Hunter	Chief Minister	Changes in equity	
QON	159	24/05/10	Hunter	Chief Minister	Statement of assets and liabilities on behalf of the Territory	
QON	160	24/05/10	Hunter	Chief Minister	Accountability indicators	
QON	162	24/05/10	Seselja	Chief Minister	Working groups	
QON	163	24/05/10	Seselja	Chief Minister	IT and advertising	
QON	164	24/05/10	Seselja	Chief Minister	Budget initiatives	
QON	165	24/05/10	Seselja	Chief Minister	Budget measures	
QON	166	24/05/10	Seselja	Chief Minister	Grants programs	
QON	167	24/05/10	Seselja	Chief Minister	Public sector management	
QON	168	24/05/10	Seselja	Chief Minister	Staff management	
QON	169	24/05/10	Seselja	Chief Minister	Budgets cost	
QON	170	24/05/10	Seselja	Chief Minister	Budget costs	
QON	171	24/05/10	Seselja	Chief Minister	Environment measures	
QON	172	24/05/10	Seselja	Chief Minister	Financial statements	
QON	173	24/05/10	Seselja	Chief Minister	Funding rollovers	
QON	174	24/05/10	Seselja	Chief Minister	Overhead costs	
QON	175	24/05/10	Seselja	Chief Minister	Output programs	
QON	176	24/05/10	Hunter	Business and Economic Development	Strategic economic planning	
QON	191	24/05/10	Seselja	Education and Training	Staff management	
QTON	207	17/05/10	Dunne	Treasurer	Briefings on progress of water security projects and nature of briefings - in the context of documents tabled by Mrs Dunne (Exhibit No. 6):	

Status of questions on notice and questions taken on notice

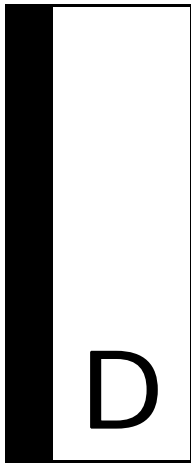
Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	208	17/05/10	Dunne	Treasurer	Briefings on progress of water security projects and nature of briefings - in the context of documents tabled by Mrs Dunne (Exhibit No. 6):	
QTON	209	17/05/10	Dunne	Treasurer	Project cost of the expanded Cotter Dam - in the context of documents tabled by Mrs Dunne (Exhibit No. 7 ACTEW Board decision paper 1 July 2009, PAC transcript 2 Dec 09):	
QTON	210	17/05/10	Dunne	Treasurer	Project cost of the expanded Cotter Dam - in the context of documents tabled by Mrs Dunne (Exhibit No. 7 ACTEW Board decision paper 1 July 2009, PAC transcript 2 Dec 09):	
QTON	211	17/05/10	Dunne	Treasurer	Project cost of the expanded Cotter Dam - in the context of documents tabled by Mrs Dunne (Exhibit No. 7 ACTEW Board decision paper 1 July 2009, PAC transcript 2 Dec 09):	
QTON	212	17/05/10	Dunne	Treasurer	Project cost of the expanded Cotter Dam - in the context of documents tabled by Mrs Dunne (Exhibit No. 7 ACTEW Board decision paper 1 July 2009, PAC transcript 2 Dec 09):	
QTON	213	17/05/10	Dunne	Treasurer	Project cost of the expanded Cotter Dam - in the context of documents tabled by Mrs Dunne (Exhibit No. 7 ACTEW Board decision paper 1 July 2009, PAC transcript 2 Dec 09):	
QTON	239	19/05/10	Seselja	Chief Minister	Workforce profile	
QTON	241	19/05/10	Smyth	Chief Minister	Executive expenses	
QTON	242	19/05/10	Seselja	Business and Economic Development	Investment facilitation program	
QTON	244	19/05/10	Dunne	Arts and Heritage	Public art funding rollovers	
QTON	245	19/05/10	Bresnan	Arts and Heritage	Output Class 1.5	

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QTON	283	14/05/10	Dunne	Commissioner for Sustainability and the Environment	Statement in Income	
QTON	284	14/05/10	Rattenbury	Commissioner for Sustainability and the Environment	Audit of departmental reporting	
QON	298	25/05/10	Doszpot	Education and Training	Class sizes in ACT public schools	
QON	329	25/05/10	Coe	Transport	ACTION - bus break-downs	
QON	336	25/05/10	Coe	TAMs	Sutton road facility	
QTON	350	24/05/10	Dunne	Attorney-General	breakdown of delayed works BP4 271	
QTON	406	25/05/10	Smyth	Attorney-General	para 5.48 Auditor-General report - adjustment of total project cost to take a/c transfer to Hume & Fyshwick	
QTON	407	25/05/10	Seselja	Attorney-General	ambulance station closures - update of info previously provided	
QTON	409	25/05/10	Hunter	Attorney-General	analysis of data re no of accidents and unlicensed and unregistered drivers and causes of accidents	
QTON	410	25/05/10	Porter	Attorney-General	screening of volunteers for police	
QTON	411	25/05/10	Smyth	Attorney-General	cost to ACT of US Presidential visit	
QTON	412	25/05/10	Hunter	Attorney-General	number of meetings with service providers at AMC	
QTON	423	24/05/10	Bresnan	Attorney-General	ORS workplace visits	
QON	434	27/05/10	Smyth	Police and Emergency Services	Use of motor vehicles by the ESA	
QON	436	27/05/10	Smyth	Police and Emergency Services	Report on Govt Services 2010	
QTON	450	20/05/10	Smyth	TAMs	Offset by new initiatives	
QON	477	27/05/10	Dunne	Attorney-General	Regulatory services	
QON	483	27/05/10	Seselja	Attorney-General	Staff management	
QON	485	27/05/10	Seselja	Attorney-General	IT and advertising	
QON	486	27/05/10	Seselja	Attorney-General	Budget initiatives	
QON	487	27/05/10	Seselja	Attorney-General	Budgeted costs	
QON	488	27/05/10	Seselja	Attorney-General	Budgeted costs	
QON	496	27/05/10	Seselja	ACTLA	Budgeted costs	
QON	497	27/05/10	Seselja	ACTLA	Budgeted costs	
QON	498	27/05/10	Seselja	ACTLA	Environment measures	
QON	499	27/05/10	Seselja	ACTLA	Overhead costs	
QON	500	27/05/10	Seselja	ACTLA	Staff management	
QON	501	27/05/10	Seselja	ACTLA	IT and advertising	
QTON	515	20/05/10	Seselja	Education and Training	installation of security fences	
QTON	531	21/05/10	Hunter	Education and Training	Staff Satisfaction Survey	
QON	537	28/05/10	Dunne	Attorney-General	Courts and Tribunals	
QON	551	28/05/10	Seselja	Planning	Staff management	

Status of questions on notice and questions taken on notice

Question type	Question No	Received Date	Asked By	Portfolio	Subject	Answered
QON	557	28/05/10	Seselja	Land and Property Services	LDA - Budget initiatives	
QON	558	28/05/10	Seselja	Land and Property Services	LDA - Budgeted costs	
QON	559	28/05/10	Seselja	Land and Property Services	LDA - Budgeted costs	
QON	560	28/05/10	Seselja	Land and Property Services	LDA - Environment measures	
QTON	605	28/05/10	Le Couteur	TAMs	Power savings	
QTON	608	28/05/10	Coe	TAMs	Phones?	
QTON	614	28/05/10	Seselja	TAMs	Procurement staff availability	
QTON	653	27/05/10	Hanson	DHCS - ATSI	Total funding across agencies for ATSI programs	
QTON	654	27/05/10	Smyth	DHCS - ATSI	Portion of staff funds to the Office of ATSI Affairs	
QTON	656	27/05/10	Smyth	DHCS - ATSI	Billabong Lease	
QON	675	31/05/10	Le Couteur	Planning	Adelaide Avenue	
QON	697	31/05/10	Seselja	Planning	Change of use charge	
QON	699	31/05/10	Seselja	Land and Property Services	Kingston foreshore	
QON	703	31/05/10	Seselja	Gaming and Racing	Budget costs	
QON	704	31/05/10	Seselja	Gaming and Racing	IT and advertising	
QON	705	31/05/10	Seselja	Gaming and Racing	Budget costs	
QON	706	31/05/10	Seselja	Gaming and Racing	Staff management	
QON	707	31/05/10	Seselja	Gaming and Racing	Overhead costs	
QON	708	31/05/10	Seselja	Gaming and Racing	Environment measures	
QON	710	31/05/10	Seselja	Tourism, Sport and Recreation	EPIC - Budget costs	
QON	728	31/05/10	Hanson	Education and Training	Gugan Gulwan Aboriginal Corp	
QON	759	1/06/10	Bresnan	Health	Meeting the demand for aged care	
QON	767	1/06/10	Seselja	Land and Property Services	Operating statement	
QON	769	1/06/10	Seselja	Land and Property Services	Land rent	
QON	771	1/06/10	Seselja	Land and Property Services	Affordable housing	
QON	778	1/06/10	Le Couteur	Land and Property Services	Land supply strategy	
QON	779	1/06/10	Le Couteur	Land and Property Services	Bonner - ongoing community engagement	
QON	790	1/06/10	Hanson	DHCS - ATSI	Statement	
QTON	802	2/06/10	Hunter	Education and Training	The MOU with Non-Government schools	



Appendix D

Copy of the Community and Representative Group Survey

1. Name of organisation

2. Name of contact person & telephone and email contact details

3. Please list, in order of priority, your three main areas of concern regarding the ACT 2010-2011 Budget?
 - 1.
 - 2.
 - 3.

Comment

4. Did you provide a budget submission to the Government?

Yes (go to question five) No (go to question six)

5. Do you think that the Budget has addressed the issues raised in your submission?

Yes No Comment

6. What are your views on the Budget in relation to your priority areas listed in question three?

Comment

7. Are there any particular issues you would like to bring to the Committee's attention?

Yes No

8. Please provide a brief outline of the issue/s, in order of priority.

[Please append your organisation's budget analysis if available]

9. Does your organisation want to attend a hearing on either 13 or 14 May?

Yes

No

If you have indicated yes, the Committee Office will contact you by COB Tuesday 11 May to confirm details. (Please note however, that the Committee may not be able to hear from all groups).

Please return by 12.00 noon, Monday 10 May 2010

Thank you
