

From: Damjanovska, Meri on behalf of CECA
Sent: Wednesday, 31 January 2024 2:16 PM
To: EDU Complaints CECA
Subject: FW: Childcare Ratios not being adhered to

213A
EDU

Categories: P01

OFFICIAL: Sensitive

Hi team,

Please see email below.

thanks

From: P01 P01 <P03 >
Sent: Wednesday, January 31, 2024 2:05 PM
To: CECA <CECA@act.gov.au>
Cc: P01 P01 <P03 >
Subject: Childcare Ratios not being adhered to

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Good afternoon,

I am writing to you to raise concerns about staff to children ratios at Guardian Forrest, where in the last couple of weeks ratios of up to 12:1 children to staff have been seen.

Today there was a period of a 9:1 ratio in the toddler room, and 7.5:1 for the babies room at the same time. Both of these exceed the NQF and legislated ratios even when considering evening out of ratios across rooms.

I am very concerned for the welfare of the children at the centre including my own. With the Guardian company not providing adequate action, I am raising my concern with the you as the regulator to step in

Regards

P01 P01
P03