

P01

P01

From: Fairburn, Janine
Sent: Thursday, 30 June 2022 10:05 AM
To: P01, P01 (ACTEDU)
Subject: FW: Afters program Hawker School
Attachments: Direct Complaint Form - Online Submission.doc

Importance: High

OFFICIAL: Sensitive - Legislative Secrecy

Dear P0P01,

Thank you for your email below, in relation to an incident occurring at YWCA Hawker School Age Care (the Service).

Please find attached a Direct Complaint Form if you wish to submit a formal complaint to CECA. If choosing to complete the form, it would be appreciated if you could include as much detail as possible in your account, inclusive of dates (or date ranges), other persons present, and any conversations you may have had with specific persons at the Service or the School regarding your concerns.

This form is for internal use and contains prompts for important information to enable an assessment to be carried out. Please also attach any emails or written correspondence that you may have had with the Service related to your concerns. Once completed, can you please return the form to complaintsCECA@act.gov.au and cc myself in as well.

By way of background, education and care services in the ACT are regulated by the *Education and Care Services National Law (ACT) (National Law)*. CECA is the ACT's Regulatory Authority for the education and care sector. CECA exercise the powers of the ACT Regulatory Authority under the *National Law*. A core function of CECA is to ensure protection of children from risk and harm when attending an education and care services in the ACT. CECA do not investigate matters on behalf of individuals, but as the regulatory body for education and care services in the ACT. Please find relevant links, for your convenience: <http://www.acecqa.gov.au/national-law>, and <http://www.legislation.nsw.gov.au/#/view/regulation/2011/653>

Please feel free to contact me if you wish to discuss further or would like any clarification on the above.

Kind Regards,

Janine Fairburn | Assistant Director
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Children's Education and Care Assurance
Education and Care Regulation and Support | Education | ACT Government
Hedley Beare Centre for Teaching and Learning | Freemantle Drive | Stirling
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From: P01, P01 <P01 P03 >
Sent: Wednesday, 29 June 2022 4:28 PM
To: CECA <CECA@act.gov.au>
Subject: Afters program Hawker School

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OFFICIAL

Hello,

I am following up an incident that occurred last week to my child while in the After School Care program at Hawker Primary School. My daughter who is a kindergarten student, was approached by two boys she described as 'teenagers', who were likely from the nearby high school. P01 was playing outside at the time and recalled that the supervising adult was nearby. The teenagers approached her and the other child she was playing with from Afters, and as she described it 'got in her bubble', she was made to feel very scared and then the boys took a photograph.

When my daughter told me about this incident, several days after it had happened, she was very teary, shaking and still seemed frightened about what had happened. Neither me nor my child's father were contacted by Afters about the incident and our child doesn't believe the supervisor was even aware it occurred.

I have made contact with the school about this incident and met with the principal about our concerns. The principal, P01P01 has informed us that she is following this up with the necessary authorities but I also wished to report this.

Regards,

P01 P01
P05
Monday-
Wednesday

Florey Primary
School
57 Ratcliffe
Crescent
Florey ACT 2615

Phone: (02) P03
Email: P01P01