



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	ACT Education Directorate
Provider Number	PR-00006465
Provider Approval Status	Approved

Service

Service Legal Entity Name	Wanniassa Hills Primary School
Service Trading Name	Wanniassa Hills Primary School - Preschool Unit
Service Approval Number	SE-00011229
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	See attached complaint. Complaint received to service on 09 April at 8pm. Complaint received by approved provider 10 April at 10:25am. Steps taken / actions planned by approved provider in response to the complaint also attached.
Please upload any relevant documentation	

WH Complaint.pdf	Parent complaint
WH response.pdf	Response summary



Child Details

Child's Name	P01 P01
Child's Gender	Female
Child's Date of Birth	P02

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03