



I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

Provider Name	Enjoy Services Pty Ltd
Provider Number	PR-00005829
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Possum Magic Childcare Centre
Service Approval Number	SE-00009825
Service Approval Status	Approved

Incident Details

Incident Type	Reg 12-Any incident involving serious injury or trauma to a child occurring while that child is being educated and cared for by an education and care service which a reasonable person would consider required urgent medical attention from a registered medical practitioner; or for which the child attended, or ought reasonably to have attended, a hospital
Incident Date	16/09/2020
Incident Time	11:20 AM
Location	Indoors
Sub Location	Play Space/Classroom
General Activity at the time	Meal time
Cause of Injury/Trauma	Food
Did Emergency Services attend	No
Further Details of the Incident	<p>On Wednesday 16th September 2020 at approximately 11.20am while serving meals to the children, one of the children received burns to the lips and chin. It was alleged that the food served was far too hot and was recently collected from the kitchen.</p> <p>Staff were advised that the pure vegies had just been prepared, however the vegies were fed to the child without properly checking the temperature before serving.</p> <p>When the educator realised what had occurred they applied First Aid and applied a cold pack to the area.</p>



Child's Name	P01 P01
Child's Date of Birth	P02
Child's Gender	Male
Was urgent medical attention sought by a registered practitioner and/or hospital	No
Type of Injury/Trauma	Burn
Part of the Body	Face/head
Details of Action Taken (e.g. First Aid)	Educator applied First Aid. Applied a cold compress to the injured area.
Please detail what steps were taken to ensure parents were notified as soon as practicable, including time, date and nature of notification	P01P01 was contacted by phone at approximately 15:27 Date of Contact 16 September 2020
Name of parent or guardian notified	P01P01
Email of parent or guardian notified	P03
Phone number of parent or guardian notified	P03
Name of Witness to the incident	P0P01 / P01 P01
Please detail what steps were taken or will be taken to prevent or minimise this type of incident in the future	A Infrared Thermometer was purchased. Educators were made aware of the steps required prior to serving meals to infants. A register will be introduced where educators will be required to record the temperature of the food prior to serving to infants. A register will be introduced in the main peroration area of the temperature of the food prior l of it leaving the main kitchen. Staffing arrangements have been changed in the infants room. Additional information will be gathered.
Photos and Evidentiary Documents	
P01 P01 .pdf	Incident Report

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03