



## I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

### Notification of Incident

#### Provider

Provider Name	Guardian Corporate Early Learning Centres Pty Ltd
Provider Number	PR-00004736
Provider Approval Status	Approved

#### Service

Service Legal Entity Name	
Service Trading Name	Guardian Childcare & Education Forrest
Service Approval Number	SE-40005756
Service Approval Status	Approved

#### Incident Details

Incident Type	Reg 175-Any circumstance arising at the service that poses a risk to the health, safety or wellbeing of a child or children attending the service
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Please supply the following information:

- Detailed description of the incident including nature of risk, cause etc
- Detailed description of impact on the operation of the service
- Involvement of emergency services or other authorities (if relevant)
- Action taken by Approved Provider to manage the risk
- Any other relevant information

A child (P01 P01 P02) approached his educator (P01 P01) crying and upset. The child's educator asked, "What happened P01". The child replied, "P01 hurt my arm" (P01 is an educator at the service) while he pointed to his right arm. The educator comforted the child and asked if he was ok, "Yeah P01 bring me inside and hurt my arm".

The educator examined the child's arm for any visible signs of injury or marks, but none were visible on the child's arm. The child does suffer from a pre-existing medical condition, P05.

The child's educator approached a nursery educator (P01 P01) who the child has a previous relationship with. The educator asked the child the same questions as his educator (P01). The child responded P01. The educator asked, "What about P01?". The child confirmed P01 hurt my arm here" and pointed to his arm and right elbow.

The service immediately commenced a formal investigation into this incident. The educator (P01 P01) has been stood down as of Tuesday 17 November 2020 pending the outcome of the formal investigation.

The nominated supervisor (P01 P01) contacted the child's parent (P01 P01) at 4:13pm on Tuesday 17 November and advised of the incident. The nominated supervisor confirmed the service is undertaking an internal investigation into this incident. The parent queried about continuity of care for her child, how long it might take to investigate, if his arm appeared injured and then mentioned that sometimes the child will say you are hurting him if you try to control his movements. The nominated supervisor advised the parent would be updated throughout the investigation process.

The nominated supervisor communicated with educators in supporting children under the arms when lifting or supporting them. Informal discussions and a review of the services processes and practices to commence. The Portfolio Manager will oversee this investigation and the family will be informed of the progress and the outcome will be communicated to the Regulatory Authority.

Incident date	17/11/2020
Risk due to	Localised Issue
Please upload any relevant documentation	No documents supplied

## Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03