



## View results

Respondent

87

Anonymous

10:25

Time to complete

1. Full name

2. Phone number

3. Email \*

4. What is the name of the Service you wish to complain about? \*

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? \*

6. What is your relationship to the Service? \*

Parent or Guardian

Staff Member

Other

7. How long have you had an association with the Service for? \*

3 years

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). \*

Ever since Guardian took over the centre

9. If there has been a delay in reporting, please state the reasons for the delay.

10. What are the names and date of birth of the children involved in the incident?

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

P01 P01

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

*What happened?*

*Where did it happen?*

*Has it ever happened before?*

*Who was present?*

*Who was involved?*

*Have you discussed the incident with anyone else?*

*Has any action been taken?*

She P05 but because of lack of her experience and unprofessional behavioural conducts, she's made the work culture very toxic. She's not in the office most of the time, or else always talking and gossiping about educators rather than supporting. She's very manipulative, she will very likely to convince everyone about what she has to say. She' prefers staff who bring her home cooked meals and bring gifts for her son. She hates when educator get along with parents. The staff on the floor is always limited and often children are sent to different rooms to manipulate ratios. There are staffs who always had to do OT because of complacent roster changes. It's very toxic environment to work as this out educators and both children into high risk on health and safety.

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to [complaintsCECA@act.gov.au](mailto:complaintsCECA@act.gov.au).