



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Goodstart Early Learning Ltd
Provider Number	PR-00001129
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Goodstart Early Learning Kingston
Service Approval Number	SE-00009785
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P: P01 P01 P03
Please supply the following information: - Name of child/children, gender and date of birth to whom complaint relates (if relevant)	Child: P01 P01 Gender: Female P02



Please supply the following information:

- Date complaint received
- Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc)
- Steps taken/actions planned by approved provider in response to the complaint

On 30 November 2020, Goodstart Centre Support received a complaint (see attached). The Area Manger (**P01** **P01** E: **P03**) is aware of the complaint.

Centre: Goodstart Kingston

Date of Query: 30/11/2020

Query Received: At Centre

Query Reference Nr: 69848

Customer's Name: **P01** **P01**

Child's Name:

Customer Contact Details:

Query Details: Have logged on behalf of **P01** CD - Please see attached documents.

Assigned To: Centre Director

Please upload any relevant documentation

Job1286862_ P01 Witness Statement 27 11 2020 - Kingston.pdf	Complaint
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Contact Details

Name **P01** **P01**

Phone Number **P03**

Email Address **P03**