

From: CECA
To: EDU Complaints CECA; Colosimo, Vittorio
Subject: FW: Childcare Compliance Concern
Date: Monday, 10 February 2025 8:02:43 AM

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-----Original Message-----

From: P01 P01 <P01 >
Sent: Thursday, 6 February 2025 1:16 PM
To: CECA <CECA@act.gov.au>
Subject: Childcare Compliance Concern

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To Whom it May Concern,

I work for Cubs Corner ELC in Greenway ACT.

I have been experiencing some concerning situations at my centre since new management has taken over. I have tried to voice my concerns to my Assistant Director and she just blames the staff for the faults. My concerns include:

- multiple rooms being out of ratio throughout the day, due to; breaks not being covered, management saying you only need 1 staff member in the room with sleeping children regardless of age or number of children, programming or cleaning needing to be completed.
- centre has not been following set menu for the children, they were eating cracker every afternoon when the menu dictated otherwise, parents had to complain about this for it to change.
- our rosters are only sent 2-3 days before they start which is not the correct procedure.
- our emergency evacuation point is often blocked due to the directors cars.

I am unsure if this complaint should be sent to you or to another agency, but I felt that my concerns need to be addressed.

Many Thanks,

P01 P01