



View results

Respondent

60 Anonymous

47:39

Time to complete

1. Full name

P01P01

2. Phone number

P03

3. Email *

P03

4. What is the name of the Service you wish to complain about? *

Brindabella Christian College Early Learning Centre Charnwood ACT

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? *

No I did not raise my complaint directly with the service due to fear of reprimand as I am a pre service teacher and my complaint is related to what I witnessed whilst on placement there.

6. What is your relationship to the Service? *

Parent or Guardian

Staff Member

Other

7. How long have you had an association with the Service for? *

5 days

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). *

First incident occurred on Tuesday 14th January around 12:15pm during rest time.
Second incident Wednesday 15th January around 11:30am during lunch time.
Third incident occurred on Thursday 16th January after lunch time approx 11:45am.

9. If there has been a delay in reporting, please state the reasons for the delay.

Unsure of what to do at the time due to being a pre-service teacher on placement.

10. What are the names and date of birth of the children involved in the incident?

Names of children: P01 P01 and P01
Date of birth of children is unknown.

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

P01 room leader

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

What happened?

Where did it happen?

Has it ever happened before?

Who was present?

Who was involved?

Have you discussed the incident with anyone else?

Has any action been taken?

First incident 14/01 during rest time = The children were being settled for rest time, and one of the boys named P01 was not settling for rest and kept getting up and walking away from their mat, which is when I observed the room leader Mrs P01 multiple times go and grab P01 roughly and then either drag him back to the mat or pick him up and then slightly drop him on the mat and then start to quite roughly/violently pat their back with force to keep the child lying down.

Second incident 15/01 during lunch time = The children were seated at the table eating their lunch meal which was rice noodles with vegetables. I was seated on one side of the table near a boy named P01 and the room leader was sat on the opposite side of him. He started to say he did not like the food and didn't want to eat it. I had said to him that was okay, he did not have to eat it if he did not like it, which is when the room leader Mrs P01 then said "no you must try some" and proceeded to fill the spoon with some food, put her hand on the child's forehead pushing it backwards and then pushed the spoon full of food in his mouth. The child then put their head back straight up and looked in the direction of the room leader which is when I noticed a red mark at the base of their hairline/neck. When I pointed it out to the room leader she said "Oh that's just sunburn".

Third incident 16/01 approx, after lunch = This incident occurred shortly after lunch had ended and one of the boys named P01 was walking around the room and started to head in the direction of the sleep mats set up, but did not see one of the adjoining doors for another room was slightly open and walked with his forehead into the door at full force. I immediately attended to the child and comforted them while checking their head. I noticed a small red mark so explained to the room leader I needed an ice pack. After getting an ice pack and applying it to the child's head for 5 minutes, I then asked the room leader if she needed me to fill out an incident report form, in which she responded with "no there is no visible mark so it should be fine". I then spoke to another room leader a few minutes later who had come into the room and she said "yes definitely fill out an incident report form, so I did".

After my observations, I spoke to one of the other pre service students who was also doing placement at the centre, (Mrs P01) she shared some of her concerns that she had observed with me, and then on Thursday afternoon she emailed our university lecturers for advice on these situations. On Friday she was contacted by our unit convenor P01 P01, who also reached out to me, and we were told to not return to this centre for our placement on Monday 20/01, and we were emailed this form link after P01 had contacted Acecqa.

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes, please email a copy of these documents to complaintsCECA@act.gov.au.**

No