



Inquiry into annual and financial reports 2024–2025

Answer to question on notice

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: MyWay+

Hearing: 19 November 2025

In relation to: MyWay+ Group Account Functionality

Question received: 27 November 2025

Answer Due: 04 December 2025

Group Account functionality, including to support parents managing child card balances, was slated for implementation in 2025 but remains unavailable.

- (1) Why has this functionality been delayed as long as it has?
- (2) What is the Government's best estimate for when this functionality will become available?

Mr Chris Steel: The answer to the Member's question is as follows:

- (1) The Group Account functionality has been delayed due to defects identified through acceptance testing process undertaken by Transport Canberra. NEC has worked to resolve these defects which is being evaluated by Transport Canberra for possible further refinement.
- (2) Current estimates for releasing this functionality will be within the first half of 2026.

Approved for circulation to the Standing Committee on Transport and City Services

Signature:

Date:

3 / 12 / 25

By the Minister for Transport, Mr Chris Steel MLA