



Inquiry into annual and financial reports 2024–2025

Answer to question taken on notice

Asked by: Miss Laura Nuttall MLA

Addressed to: Minister for Seniors and Veterans

Redirected to: Minister for Health

In relation to: Aged care and Support from Home Programme

Hearing: 17 November 2025

Uncorrected Proof Transcript p 36

Transcript provided: 21 November 2025

Answer Due: 28 November 2025

MISS NUTTALL: All right. I am interested in asking a bit about aged care, mindful that there is overlap with both health and the commonwealth. But I am hoping you might be able to answer in your capacity here today. The commonwealth government's new Support at Home Program will cover clinical supports for eligible patients, like nursing and physiotherapy. However, assistance to shower or use the bathroom or take medication will incur co-payments. These will mean that those with limited funds will essentially have to ration the services they request for help, for whether they get help with showering or eating that day. And so we are worried this might have a number of flow-on effects, such as making it less feasible for seniors to remain in their homes for longer. It might put more pressure on carers and residential care and make it more likely that there will be an increase in preventable hospitalisations. With all of that in mind, how does the ACT government plan to work with the commonwealth government to prevent this fallout from occurring?

Ms Orr: I think Ms Arthy is going to jump in to say that this is probably sits with health.

Ms Arthy: Yes. Karina Arthy, Acting Director-General of Health Community Services Directorate. The detail of your question does sit with the health areas of the department. So we will take it on notice and come back to you with more detailed answers.

MISS NUTTALL: That is very kind. Thank you. I think perhaps also if you have been made aware of any providers who will be providing services under the Support at Home Package. We would be grateful for that detail.

RACHEL STEPHEN-SMITH MLA: The answer to the Member's question is as follows:

The Commonwealth Government's new *Support at Home* program, which commenced on 1 November 2025, fully funds clinical care such as nursing and physiotherapy, but has introduced co-payments for personal care and everyday living supports. The ACT Government is actively engaging with the Australian Government to understand any impacts of these changes.

There are many providers in the ACT that offer Support at Home funded supports. The MyAgedCare website offers a search function to assist people locate a provider who can meet their needs ([Find a Provider | My Aged Care](#)). ACT Disability, Aged and Carer Advocacy Service (ADACAS) also offers advocacy and support for people to locate an appropriate provider to meet their needs.

Approved for circulation to the Standing Committee on Social Policy

Signature:



By the Minister for Health, Rachel Stephen-Smith MLA

Date:

30/11/25