



Legislative Assembly for the
Australian Capital Territory

Standing Committee on Transport
and City Services

Submission Cover Sheet

Inquiry into the effectiveness of Fix My Street

Submission number: 049

Submitter: Anne Ross

Date authorised for publication: 28 August 2025

From: [Anne Ross](#)
To: [LA Committee - Transport](#)
Subject: Inquiry into the effectiveness of Fix My Street
Date: Thursday, 21 August 2025 11:38:08 PM

You don't often get email from [REDACTED] [Learn why this is important](#)

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

My experience with Fix My Street has NOT been positive.

I complained on or about 10 June 2024 that the Pick-up / Set down area in Robson St.Garran is a SAFETY hazard for those using walkers etc. From the kerb one must cross a large area of rough grass which hides obstructions, which can and have in the past caused me to fall.

I included photographs showing the signs and the rough grassed area along the Robson Street side of 2 Garran Place.

I received a case number: [REDACTED], and shortly afterwards was rung by someone asking where the area was.

This is the only designated Pick-up / Set down area in the vicinity of Garran Place & Robson St!

Much later, having heard no more, I rang Access Canberra to enquire what was happening, & I believe I was told I would be contacted. That did not happen.

Recently I was able to log in to the site, & found that this case was marked: Closed.

I do not feel that I could add more to this submission by attending in person. The photographs I attached are visible on the case no.
Annemarie Ross

[REDACTED]