

Family Group Conferencing (FGC) Strategic Plan 2021

All Aboriginal and Torres Strait Islander families involved with CYPS will be offered FGC to enable them to participate in family-led decision making



People



Process



Technology

Current Challenge

- Attendance and participation at training is low
- Low FGC referral rate
- Developing understanding of culturally responsive practice and family-led decision making
- Sharing risk with families and unable to identify strengths
- Early intervention opportunities are not available at the point of Intake in the area of FGC
- Families not consenting to participate in FGC process
- Significant effort by operational staff and FGC team to engage families with complex needs and dynamics and gain consent

- Referrals process is overly complicated
- Rigidity of the model and staffs understanding
- Operational staff offering an FGC to families
- Length of the FGC program model
- Balancing timing and eligibility
- Staff find it a challenge to the complete referral form

- Ongoing gaps CYRIS does not capture the required data needed (ongoing capability being determined)
- CYRIS does not identify that an FGC consultation is required when staff complete a CCR (trigger points needed in CCR for FGC referrals and consultations)

New Opportunity

- **Review** the FGC model and complete further work in the area of youth justice and prenatal support to strengthen referral pathways with staff
- FGC team to work in **collaboration** with case managers to offer families an FGC
- **Provide** FGC training to staff employed by ACT together
- FGC team continue to build internal and external **partnerships** with staff and key stakeholders
- **Promote** a positive image through the intranet, posters and articles on Messenger and during key weeks
- CYPS staff to undertake **training** regarding FGC and culturally responsive practice (CDP)
- EGM Deputy to attend introduction training sessions to emphasise the importance of the FGC program
- A 2 hour **training** session will be developed to assist CYPS leadership staff with increasing their understanding of the FGC model, benefits, and why the model is successful. This will support referral pathways and implementation of the FGC model

- **Review** the FGC model, referral form and policy then amend as required
- **Simplify** the FGC referral form and complete it with case managers at a consultation
- Complete a **joint consultation** with the CST and FGC team.
- Role of **supervision** in ensuring adherence to the FGC policy and model
- Targeted **cohort approach** to offer FGC across the continuum to support young people who have self restored, expectant mothers (prenatal) and when EA has occurred
- Update the FGC evaluation framework to ensure alignment with new processes, data and to confirm outcomes.

- **Automated** weekly reporting of Aboriginal and Torres Strait Islander children known to CYPS
- **Dashboard** to be established linked to key data indicators formed by Our Booris Our Way
- CYRIS will flag that an FGC consultation is required when staff complete a CCR for proactive engagement
- Weekly reporting to Senior Executive

How will we know its working?



- Operational staff CYPS attend the FGC training by December 2021
- All Aboriginal and Torres Strait Islander families will be offered an FGC

- FGC model and referral form updated
- Referrals received for all Aboriginal and Torres Strait Islander families across the spectrum of need
- Consultations taking place with CM and CST embedded in practice

- Accurate and contemporary data available on CYRIS at any time
- CYRIS functions consistent with FGC model