



# LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

QToN No. 20

## COMMITTEE SUPPORT

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### Standing Committee on Education and Community Inclusion

#### **Inquiry into Annual and Financial Reports 2020-2021 ANSWER TO QUESTION TAKEN ON NOTICE 28 February 2022**

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**Asked by NICOLE LAWDER MLA on 28 FEBRUARY 2022: MR GRAHAM TANTON took on notice the following question(s):**

[Ref: Hansard Proof Transcript 28 FEBRUARY 2022, PAGE 93]

In relation to:

MS LAWDER: Gungahlin pool has been closed for quite some time—since, I think, March 2020. Civic pool is in some, I guess you might call it, state of disrepair. How does that lead to only a one per cent fall in satisfaction with the management of aquatic centres which we see in the annual report, given the state of our pools?

Mr Tanton: Obviously I was not part of the survey. It is done independently through an external provider, so I could not actually give you a scale of it. I think there is a fair level of amenity within the ACT that is very good. Whilst there are some facilities that we know are starting to age—and we do know that the Gungahlin Leisure Centre has been off—there is a level of access to pools, including the new ANU pool that came on-line, Stromlo, which is obviously a very good facility, and the Tuggeranong Lakes pool as well. There is quite a large amount of amenity. Further work is being done also to assist with the splash pool at Dickson pool and at Manuka as well; over the past year and during the closure, there has been ongoing investment into those pools, which we will continue to do as part of the repairs and maintenance program.

Ms Berry: With the work that occurred at Dickson pool, some of the upgrades that were delivered there were delivered under the Local Roads and Community Infrastructure Program. That delivered upgrades to the splash park, which includes the toddlers pool, improved accessibility to the front foyer, cafe and reception areas, as well as some rectification of some leaks that had occurred doing the splash park. There have also been some capital works delivered at Manuka pool, one of Canberra's oldest pools, which included an upgrade of the soft floor under the playground, upgrades to the emergency lighting, as well as putting a fence in there, although that did require some heritage approval at Manuka.

MS LAWDER: How is the survey distributed? How do people know about it? Is it a random selection? Is it sent out to anyone who is a registered user of the pool, if you have a membership, and how many responses were there to the survey?

Mr Tanton: I will need to take that on notice regarding how it is actually implemented by the providers, or the people that actually do the survey. I am happy to come back to you with that

**YVETTE BERRY MLA: The answer to the Member's question is as follows:–**

The pool operators distribute the pool satisfaction survey to their members by email and social media. They also approach patrons onsite with a hard copy form. The number of responses received for the 2021 Pool Satisfaction Survey was 1,230.

Approved for circulation to the ~~Standing~~ Committee on Education and Community Inclusion

Signature:

Date:

16/03/22

By the Minister for Sport and Recreation, Yvette Berry MLA