



STANDING COMMITTEE ON PUBLIC ACCOUNTS]

Elizabeth Kikkert MLA (Chair), Michael Pettersson MLA (Deputy Chair),
Andrew Braddock MLA

Inquiry into Annual and Financial Reports 2020-21
ANSWER TO QUESTION TAKEN ON NOTICE
2 March 2022

Asked by Mr Michael Pettersson MLA on 2 March 2022: Ms Penny McKay took on notice the following question(s):

[Ref: Hansard Transcript 2 March 2022, pages 6 and 7]

In relation to:

If you could just take on notice for the 18-19, the 19-20 and 20-21 period, just a breakdown of [ACT Policing] complaints into their categories.

Acting ACT Ombudsman:

The answer to the Member's question is as follows:

A breakdown of ACT Policing complaints by category for the 2018-19, 2019-20 and 2020-21 financial years is provided in the table below.

ACT Policing Complaints by Financial Year, 2018-19 to 2020-21				
Categories	2018-19	2019-20	2020-21	Total
Inappropriate action	25	20	27	72
Customer service or insensitivity	13	13	18	44
Use of force	9	3	8	20
Serious misconduct	1	5	8	14
AFP policy, procedure, practice, legislation or regulations	-	8	5	13
Performance of duties – quality	4	1	4	9
Records management	2	3	4	9
Out of jurisdiction (OOJ) or other issue	3	4	7	14
Breach of AFP Code of Conduct	5	1	2	8
Inappropriate behaviour	-	1	6	7
Minor misconduct	3	2	2	7
Property and exhibits	1	3	2	6
Arrest or custody issue	-	3	3	6
Family law or domestic violence issue	-	2	2	4
Breach of law	-	1	2	3
Compensation for Detriment caused by Defective Administration (CDDA) complaints	1	2	-	3
Employment	1	1	-	2
Conflict of interest	1	-	1	2
Harassment	-	-	2	2
Other breach of Commissioner's orders, National Guidelines, AFP Regulations or Code of Conduct	-	-	2	2
Freedom of Information general access	1	1	-	2
Misconduct	-	-	2	2
Freedom of Information personal access	2	-	-	2
Tender/Contract	1	-	-	1
Discrimination	-	-	1	1
Improper use of or access to information	-	1	-	1
Bullying	-	-	1	1
Child sex offences	-	1	-	1
Total	73	76	109	258

Note: This data is dynamic and may be updated. For this reason, there may be minor differences when compared to previous published reports.

Approved for circulation to the Standing Committee on Public Accounts

Signature: 

Date: 11/3/2022

By the Acting ACT Ombudsman, Ms Penny McKay