



STANDING COMMITTEE ON PUBLIC ACCOUNTS]

Elizabeth Kikkert MLA (Chair), Michael Pettersson MLA (Deputy Chair),  
Andrew Braddock MLA

**Inquiry into Annual and Financial Reports 2020-21**  
**ANSWER TO QUESTION TAKEN ON NOTICE**  
**22 February 2022**

Asked by ELIZABETH KIKKERT MLA on 22 February 2022: RAY HEZKIAL took on notice the following question(s):

[Ref: Hansard Transcript 22 FEBRUARY 2022, Page 18]

In relation to:

THE CHAIR: I received a letter from the chief minister saying that Icon Water will discuss odour concerns directly with constituents at the end of October 2020. So I am just wondering if you are aware that investigation happened in the past, and if so, could you please table for the committee to read the report?

Mr Hezkial: I do not have the details of the actual investigations, but typically as they arise, they are investigated and we communicate with our customers. I can certainly make that information available following this, but I do not have those specific details right here.

THE CHAIR: That would be great, if you can take it on notice for the committee to receive that report, if it was conducted back in 2020, and the outcome of it and whether Icon Water actually contacted constituents in West MacGregor about this issue.

Mr Hezkial: I am confident we have, but certainly we will provide that information to you.

ANDREW BARR MLA: I have sought advice from Icon Water and their answer to the Member's question is as follows:—

Upon receipt of Ms Kikkert's correspondence in June 2020, the following investigation actions were undertaken by Icon Water:

- Emissions data was monitored to identify if there were any trends occurring at the West Macgregor site.
- To enhance this monitoring, loggers were installed at the facility.
- It was determined that the *media* required renewal and was replaced in November 2020 (*media* refers to the carbon filter which removes odour).
- Further monitoring following the replacement of the media showed that this issue had been resolved and we have not received any odour complaints concerning the facility post these works and Ms Kikkert's original correspondence.
- The media was renewed again in November 2021 in accordance with Icon Water's monitoring process and manufacturer's recommendations for end life of media.

Whilst a formal investigation report was not prepared, the investigation identified the cause of the odour and the issue was resolved.

Regarding Icon Water's contact with West Macgregor residents, the Treasurer's response to Ms Kikkert in October 2020, suggested that the constituents make direct contact with Icon Water, to support identification and assessment of the issue, including other contributing factors such as time of day the odour was noticed, regularity, wind direction and location.

No direct contact was made to Icon Water nor had Icon Water received any other complaints from West Macgregor residents. However, Icon Water's understanding is that the issue was resolved through the actions undertaken above.

Approved for circulation to the Standing Committee on Public Accounts

Signature: 

Date: 3.3.22

By the Treasurer, Andrew Barr MLA.