



**LEGISLATIVE ASSEMBLY**  
**FOR THE AUSTRALIAN CAPITAL TERRITORY**

**QON No. 22**

**STANDING COMMITTEE ON ENVIRONMENT AND TRANSPORT AND CITY SERVICES**  
**MS TARA CHEYNE MLA (CHAIR), CANDICE BURCH MLA (DEPUTY CHAIR), JAMES MILLIGAN MLA**

**Inquiry into referred 2018–19 Annual and Financial Reports**  
**ANSWER TO QUESTION ON NOTICE**

Miss C Burch MLA: To ask the Minister for City Services

Transport Canberra and City Services Directorate, 2018–19 Annual Report, output class 2.1 Roads and Infrastructure.

In relation to Streetlights

- (1) How many complaints has Access Canberra and Roads ACT received regarding a lack of adequate street lighting in the suburbs along the Light Rail corridor?
- (2) How often have streetlights switched off or otherwise malfunctioned over the 2018-19 reporting year and the current year to date?
  - a. Which sections of Canberra are most adversely affected?
- (3) What information have you received concerning the malfunctioning of streetlights within the abovementioned reporting period?

**Mr Chris Steel MLA: The answer to the Member's question is as follows:—**

- (1) There were four customer complaints regarding lack of lighting within the Light Rail Corridor.
- (2) For the year of 2018-19, there were 6,938 customer requests for service for streetlights.
  - a. These requests are broken up by electorate in the table below:

| District     | Defects |
|--------------|---------|
| BRINDABELLA  | 18.8%   |
| GINNINDERRA  | 20.6%   |
| KURRAJONG    | 24.5%   |
| MURRUMBIDGEE | 16.0%   |
| YERRABI      | 20%     |

- (3) Streetlight information typically received concerning the malfunctioning of streetlight includes the following:

| Customer requests                                                                                                                                                                                                                                                                                 | Inspections                                                                                                                            | Contractor                                                                                                                                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"><li>- Damaged poles</li><li>- Flickering lights</li><li>- Light is dim</li><li>- Light is on during the day</li><li>- Light not working after repair</li><li>- Multiple bulbs out</li><li>- Request additional streetlights</li><li>- Single bulb out</li></ul> | <ul style="list-style-type: none"><li>- Single streetlight fault</li><li>- Multiple streetlight fault</li><li>- GPS location</li></ul> | <ul style="list-style-type: none"><li>- Asset information</li><li>- GPS location</li><li>- Type of fault</li><li>- Response times</li></ul> |

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature:



Date:

3/12/19

By the Minister for City Services, Mr Chris Steel MLA