



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2014-2015

Brendan Smyth MLA (Chair), Mary Porter MLA (Deputy-Chair),
Giulia Jones MLA, Yvette Berry MLA



ANSWER TO QUESTION ON NOTICE

MR STEVE DOSZPOT, MLA : To ask the Treasurer

Ref: Commerce and Works, ICT, Budget paper 3, page number #126, output class: 2

In relation to: Employee Self-service and Automated Help Desk Tools

1. What constitutes a "less complex issue"?
2. Will these tools be available for use in all Directorates?
3. When will these tools be implemented?
4. What are the predicted annual savings from the implementation of these tools?
5. What are the details of the associated expenses for the forward years?

TREASURER : The answer to the Member's question is as follows:--

1. A less complex issue is for example:
 - how do I get access to a business system?
 - how do I print a particular type of letter format?
 - how to set up default printer?
2. Yes.
3. By June 2015.
4. The predicted annual savings from the implementation of these tools is:

	2014-15	2015-16	2016-17	2017-18	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Associated Expenses	0	90	90	90	270
Associated Expenses – Savings	0	-90	-225	-315	-630
Total	0	0	-135	-225	-360

5. The associated expenses for this initiative as reported on p126 of Budget Paper 3 is net of savings as per the table provided in answer 4.

The associated expenses relate to staffing costs and there is expected to be a net reduction of FTE of 3.2 by 2017-18. It is expected these resources will be re-deployed in other areas of Shared Services ICT.

Approved for circulation to the Select Committee on Estimates 2014-2015

Signature: 

Date: 30.6.2014

By the Treasurer, Andrew Barr MLA