



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

Steve Dospot MLA (Chair), Amanda Bresnan MLA (Deputy Chair), John Hargreaves MLA

Supplementary Questions
Annual and Financial Reports
2010–2011
Community Services Directorate

No	Subject	Response due	Response received
HCSS 11/1	Community housing transfer	16/12/11	15/12/11
HCSS 11/2	Staffing	16/12/11	7/12/11
HCSS 11/3	Priority Housing Register	16/12/11	14/12/11
HCSS 11/4	Total facilities management tender	16/12/11	7/12/11
HCSS 11/5	Anti social behaviour consultation	16/12/11	14/12/11
HCSS 11/6	Housing ACT Dwellings	16/12/11	14/12/11
HCSS 11/7	Social Housing Register	16/12/11	14/12/11
HCSS 11/8	Housing Assistance and Tenancy Review Panel	16/12/11	14/12/11
HCSS 11/9	Respite	16/12/11	10/01/12
HCSS 11/10	Quality framework	16/12/11	10/01/12
HCSS 11/11	Satisfaction surveys	16/12/11	10/01/12
HCSS 11/12	National Disability Agreement	16/12/11	10/01/12
HCSS 11/13	Love has its Limits Report – committee recommendations	16/12/11	10/01/12
HCSS 11/14	Housing Options facilitator	16/12/11	10/01/12
HCSS 11/15	Good Life Planning Grants introduced in April 2011	16/12/11	10/01/12
HCSS 11/16	After school care for teenagers with a disability Scoping Study	16/12/11	10/01/12
HCSS 11/17	Intentional Community housing	16/12/11	10/01/12
HCSS 11/18	Therapy Assistants in Schools Pilot program	16/12/11	19/12/11
HCSS 11/19	Expansion Refugee Transitional Housing program	27/1/12	10/01/12
HCSS 11/20	Multicultural Festival	27/1/12	14/02/12
HCSS 11/21	ACT Women's Plan 2010-2015	27/1/12	19/01/12
HCSS 11/22	Gender Analysis Tool	27/1/12	27/01/12
HCSS 11/23	Women's Safety Audits	27/1/12	19/01/12

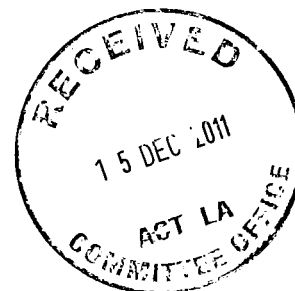
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MINISTER FOR COMMUNITY SERVICES
AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

9 NOVEMBER 2011
SUPPLEMENTARY QUESTION 1



Asked by **MR DOSZPOT**:

On 9 November 2011: Community Housing Transfer – Vol 1, p 107

On page 107 it says that 124 of the 421 dwellings constructed under the stimulus Program will be transferred to a range of community housing providers. Does Housing ACT intend to transfer any more dwellings than those mentioned above to community Housing providers? And if yes, how many dwellings, to whom will they be transferred, and when will they be transferred?

MINISTER BURCH - The answer to the Member's question is as follows:

There are currently no plans to transfer any further dwellings to the community housing sector.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services.....Date:.....

 14.12.11

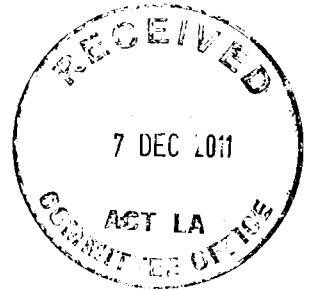
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HCSS 11/02

MINISTER FOR THE
FOR THE AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
9 NOVEMBER 2011

SUPPLEMENTARY QUESTION No 2



CHAIR : Mr Doszpot

2. Staffing - Vol 1, p 106

On page 106 it says 229.6 Full Time Equivalent staff are employed under the Output.
What is the case load for staff that manage housing tenancies? How many dwellings
would a housing case manager look after?

Minister Burch - The answer to the Member's question is as follows:

On average Housing Managers manage a portfolio of 250 dwellings.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services.....Date:.....

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6.12.11

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HCSS 11/03

MINISTER FOR COMMUNITY SERVICES
AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

9 NOVEMBER 2011
SUPPLEMENTARY QUESTION NO 3



Asked by **MR DOSZPOT**: on 9 November 2011: Priority Housing Register – Vol 1, p 108.

On page 108 there is mention of the Priority Housing Register, something which the previous Ombudsman raised concerns with. The Minister for Community Services made a commitment in the Chamber on 17 August 2011 to improving processes for the Priority Housing Waiting list so that there were clear criteria and the cap was removed. What progress has been made on that and when will the new system be implemented?

MINISTER BURCH: - The answer to the Member's question is as follows:

Housing assistance is delivered through the Public Rental Housing Assistance Program (PRHAP), a program under the Housing Assistance Act 2007. PRHAP specifies in detail the arrangements under which an applicant for public housing qualifies for assistance (the eligibility criteria). Applications assessed by Housing ACT as meeting the criteria for priority housing are referred to the Multi-Disciplinary Panel for consideration. The panel is made up of representatives from government and community organisations.

The legislative change removing the cap on the priority waiting list was implemented on 1 September 2011.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services

Date:

13.12.11

MINISTER FOR THE
FOR THE AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
9 NOVEMBER 2011
SUPPLEMENTARY QUESTION



CHAIR : Mr Doszpot

4. Total facilities management tender - Vol 1, p 113

On page 113 there is reference to the retendering of total facilities management contract, currently held by Spotless. Is there any requirement as part of the new tender that there be a social enterprise involved in delivering some of the services? And if so, can details please be provided?

Minister Burch - The answer to the Member's question is as follows:

The tender requires that the Total Facilities Manager demonstrates a commitment to engaging with the community through local employment initiatives. As part of the criteria for submitting a conforming tender, tenderers are required to demonstrate their capacity and commitment to provide for social outcomes including:

1. a commitment to implementing a social inclusion policy by direct or indirect employment of specified target groups or cohorts;
2. demonstrating socially responsible practices, such as fair pay for employees, appropriate staff training and development and equal opportunity; and
3. identifying how the tenderer requires sub contractors and suppliers to demonstrate how they adhere to ethical practices.

In addition, the draft contract includes clauses that the Total Facilities Manager must ensure specified target groups achieve employment and economic engagement through either direct employment or through its sub-contractors.

Target groups are Aboriginal and Torres Strait Islanders, people with disabilities, youth and tenants or occupants of Dwellings. Performance against each target will be endorsed at the appropriate Contract Management Group Meeting with targets applicable from 1 July 2013. The employment target/s for each group will be reviewed on an annual basis. The involvement of a social enterprise is one means of meeting this requirement.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

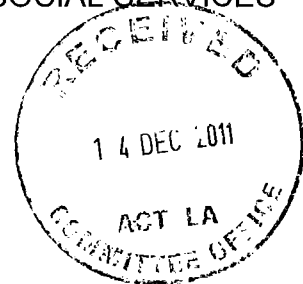
Minister for Community Services.....Date:.....

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MINISTER FOR COMMUNITY SERVICES
AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

9 NOVEMBER 2011
SUPPLEMENTARY QUESTION NO 5



Asked by **MR DOSZPOT**: on 9 November 2011: Anti social behaviour consultation – Vol 1,
p 106

The committee notes the discussion paper 'improved support stronger communities – antisocial behaviour response and support in Housing ACT' and the consultation process. What is the timeframe for this consultation? Why are there no dates included on the website?

MINISTER BURCH: - The answer to the Member's question is as follows:

The Improved Support Stronger Communities was launched as a six week consultation from 17 October 2011 to 25 November 2011. The consultation period has been extended to 16 December 2011 and this information was included on the Website.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

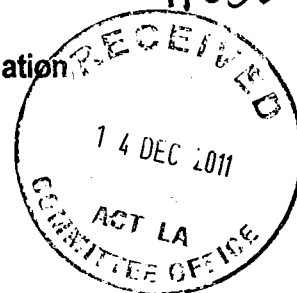
Minister for Community Services.....

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Date:.....

13.12.11

Authorised for Publication



MINISTER FOR COMMUNITY
AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

9 NOVEMBER 2011
SUPPLEMENTARY QUESTION NO 6

Asked by **MR DOSZPOT**: Housing ACT Dwellings – Vol 1, p 111

The Annual Report states there was 11,805 public housing dwellings in the ACT, as of 30 June 2011. Can you provide a breakdown of the housing stock in terms of houses, flats, units, multiunit complexes and the approximate location and age of the dwellings?

MINISTER BURCH: - The answer to the Member's question is as follows:

Age of Dwellings at 30 June 2011:

Year	Number	Percentage of Stock
Before 1930	22	0.19%
1930 - 1939	81	0.69%
1940 - 1949	125	1.06%
1950 - 1959	1509	12.78%
1960 - 1969	1594	13.50%
1970 - 1979	2376	20.13%
1980 - 1989	2938	24.89%
1990 - 1999	2045	17.32%
2000 - 2009	704	5.96%
2010 +	402	3.41%
Unknown	9	0.08%
Total	11, 805	100.00%

Property Type at 30 June 2011:

Property Type	Number	Percentage of stock
Aged Person's Flat	265	2.24%
Older Person's Unit	1463	12.39%
Dual Occupancy	239	2.02%
Flat	2592	21.96%
Townhouse	1078	9.13%
Semi-Detached House	126	1.07%
Separate House	6026	51.05%
Boarding House	8	0.07%
Community Room	8	0.07%
Total	11, 805	100.00%

Note: Of the total housing stock 64 per cent are houses and 22 per cent are flats. Of the flats 83 per cent are located in Multi Unit Properties (MUPs). The term MUPs is used to define a public housing complex that consists of more than 40 units, such as the Northbourne Flats (Braddon and Turner) and Gowrie Court (Griffith).

Property Location as at 30 June 2011:

Region	No of Properties	Percentage of Stock
Gungahlin	512	4.34%
Belconnen	2,943	24.93%
City (Inner North)	2,902	24.58%
Woden (Inner South)	2,942	24.92%
Tuggeranong	2,469	20.91%
Other/Rurals	37	0.31%
Total	11, 805	100.00%

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services.....

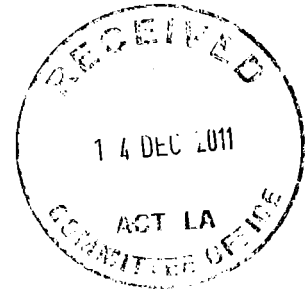


Date: 13.12.11

MINISTER FOR COMMUNITY SERVICES
AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

9 NOVEMBER 2011
SUPPLEMENTARY QUESTION NO 7



Asked by **MR DOSZPOT**: on 9 November 2011: Social Housing Register – Vol 1, p 109

Graph 2 on page 109 indicates that approximately 1000 people were removed from the Social Housing Register in 2010-11 following a review of all applicants. Can you outline the review process and in particular the applicant's involvement in the review and the main reasons for people being removed?

MINISTER BURCH - The answer to the Member's question is as follows:

Social Housing Register review process:

- A three page questionnaire is sent to applicants on the Social Housing Register with a covering letter outlining the purpose of the review.
- Applicants are advised they must complete and return the questionnaire within 28 days or their application may be removed from the Register.
- Applicants are also sent a reminder letter after 14 days if they have not returned the questionnaire.
- If an applicant has still not responded to the review at the end of the 28 day period, housing officers attempt to contact the applicant by telephone or if unsuccessful through contacting support workers, advocates or agencies listed on their application.
- When an application is cancelled as a result of a waitlist review, applicants are sent a letter outlining their right to seek a review of the decision to cancel their application and are provided with a Review of Decision Fact Sheet. The cancellation letter also contains contact details for the Welfare Rights and Legal Centre.

The main reason applicants are removed from the register following the waitlist review is that applicants are found to no longer be eligible for public housing assistance.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services

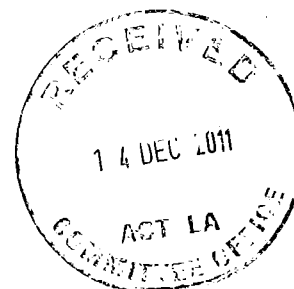
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Date:

MINISTER FOR COMMUNITY SERVICES
AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

9 NOVEMBER 2011
SUPPLEMENTARY QUESTION NO 8



Asked by **MR DOSZPOT**: on 9 November 2011: Housing Assistance and Tenancy Review
Panel – Vol, page 119

In relation to the Housing Assistance and Tenancy Review Panel (HATRP):

- a) Is it available for prospective tenants who have not been allocated a public housing property?
- b) How are Housing ACT tenants and prospective tenants advised of the Housing Assistance and Tenancy Review Panel?

MINISTER BURCH - The answer to the Member's question is as follows:

- a) The Housing Assistance and Tenancy Review Panel (HATRP) is available to tenants and prospective tenants (applicants for housing assistance);
- b) When a decision is made by Housing ACT about a housing assistance matter, the client is advised in writing and is provided with information about the appeal process. This includes information about HATRP. A Fact Sheet about the appeal process (including HATRP) is also provided to prospective tenants (applicants) when they apply for public housing.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services

Date:

13.12.11



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HCSS 11/18

MINISTER FOR COMMUNITY SERVICES
AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

SUPPLEMENTARY QUESTION NO 18
THERAPY ACT

MR DOSZPOT: asked: on 9 November 2011: Therapy Assistants in Schools Pilot Program
– Vol 1, p 46.

In relation to the pilot program how many students have been assisted by therapy assistants and what is the target number of students to be assisted?

MINISTER BURCH: - The answer to the Member's question is as follows:
The Therapy Assistants in Schools Pilot Program has assisted 150 students. The target number of students to be assisted in the pilot program was 80.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services.....

Date:.....

15.12.11

MINISTER FOR COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

ANNUAL REPORT HEARING
9 NOVEMBER 2011

SUPPLEMENTARY QUESTION NO 9



Asked by **MR DOSZPOT**: On 9 November 2011: Respite – Vol 1, p 14

On page 14 it says the Government would have finished its respite feasibility study by August 2011. Did that study finish in time and what were its main findings? When will a copy of that study be made available to MLAs and the public?

MINISTER BURCH: The answer to the Member's question is as follows:

1. The draft respite feasibility study was provided to Disability ACT on 15 August 2011.
2. The main findings of the study included:
 - i, Demand for respite care services currently exceeds demand. Demand is likely to increase as the ACT's population grows.
 - ii, Existing respite infrastructure will require significant investment over the next 10-15 years if National Standards for Disability Services are to be maintained.
 - iii, Greater provision for short-notice, flexible respite needs to be made.

The report identifies four options for Government consideration:

- i, Doing nothing by keeping the existing facilities in their current condition.
 - ii, Reconfigure and modernise the existing properties to enhance accessibility.
 - iii, Knock down and completely rebuild on existing sites.
 - iv, Develop new facilities on new sites.
3. An accessible copy of the respite feasibility study is expected to be placed on the Disability ACT web site early in 2012.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services.....Date: 9.1.12

HCSS 11/10

MINISTER FOR COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

ANNUAL REPORT HEARING
9 NOVEMBER 2011
SUPPLEMENTARY QUESTION NO 10



Asked by **MR DOSZPOT**: on 9 November 2011: Quality Framework – Vol 1, p 39
On page 39 there is reference to the quality framework, including audits of services. Noting the answer to question on notice 1299 via the Chamber, can you please provide an update on those audits and what you have found from the audits? Which Government services got audited. Who audited them and what were the findings?

MINISTER BURCH: The answer to the Member's question is as follows:

1. Fourteen agencies delivering disability services were audited against compliance with their service funding agreement and the National Disability Service Standards.
2. The audits referenced on page 39 of the Annual Report 2010-11 were of community agencies in receipt of ACT Government funding.
3. The audits did not provide significant findings of concern in relation to the contractual compliance or capacity of thirteen of the agencies audited. One agency did not comply with the terms and conditions of its Service Funding Agreement and subsequently no longer receives ACT Government funding. These audits were completed by Oakton Consultancy Ltd.

Three additional community agencies providing disability services were subject to an in depth audit. The audits were tailored to the circumstances of the particular agency with a focus on the agencies service model and quality of outcomes for people using their services. Draft reports have been provided to the three agencies. No concerns were identified relating to the safety or wellbeing of clients. One audit has been finalised with no recommendations related to service enhancements. Disability ACT will consider the responses provided by the remaining two agencies and work with their Executive Staff and Boards of Management to address any issues of concern. These audits were completed by Liz Dimitriadis Consultancy Group.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services..... Date.....

J. Burch 9.1.12

HCSS 11/11

MINISTER FOR COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

ANNUAL REPORT HEARING
9 NOVEMBER 2011

SUPPLEMENTARY QUESTION NO 11



Asked by **MR DOSZPOT**: on 9 November 2011: Satisfaction surveys – Vol 1, pp 158-159

In response to a question on notice (QON HCSS 10/21) from the committee at last year's annual reports inquiry regarding the reasons the government does not seek client feedback from government funded services, the committee was advised that a broader client satisfaction survey was being developed for 2011. There does not appear to be any mention of such a survey in the annual report.

Can you please provide the committee with an update of the development of a satisfaction survey that will target clients of government funded services and advise when the first round of results could be expected to be reported?

MINISTER BURCH: The answer to the Member's question is as follows:

A number of methods have been developed to measure client satisfaction in government funded services. These include:

1. Disability ACT funded agencies are required to incorporate a client feedback mechanism as a condition of their funding agreement.
2. As a part of the annual audit programme of government funded agencies, a random sample of feedback from stakeholders, including guardians and people who use the service are incorporated.
3. In addition to the methods detailed above, Disability ACT will be conducting customer satisfaction surveys across government funded agencies during 2012.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services.....Date:.....

J. Burch 9.1.12.

HCSS 11/12

MINISTER FOR THE COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

ANNUAL REPORT HEARING
9 NOVEMBER 2011
SUPPLEMENTARY QUESTION NO 12



Asked by **MR DOSZPOT**: on 9 November 2011: National Disability Agreement –
Vol 1, p 33

Why does the link to the National Disability Agreement on the Disability ACT homepage
still read Commonwealth State/Territory Disability Agreement?

MINISTER BURCH: The answer to the Member's question is as follows:

The Disability ACT homepage link to the National Disability Agreement was amended on
29 November 2011 to reflect the current agreement.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services.....

Date:.....

9.1.12.

HCSS 11/13

MINISTER FOR COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

ANNUAL REPORT HEARING
9 NOVEMBER 2011

SUPPLEMENTARY QUESTION NO 13



Asked by **MR DOSZPOT**: on 9 November 2011: Love has its Limits Report –
Vol 1, pp 222-250

In relation to the Committee's report *Love has its Limits* what is the timeframe for the implementation of the Government agreed recommendations not yet finalised?

MINISTER BURCH: The answer to the Member's question is as follows:

Please refer to attached implementation plan.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services

Date: 9.1.12

Love has its Limits: Table Of Agreed Recommendations Not Yet Finalised

Recommendation	Government Response	Progress to Date
1. The Committee recommends that the Department of Disability, Housing and Community Services (DHCS) and ACT Health develop a common definition of respite that includes the role, purpose and benefits of respite care for the carer and care recipient and promote the information on their websites and in relevant policy documents.	Agreed	A definition has been agreed by Disability ACT and ACT Health which is now used in appropriate publications. The new definition will also be included on a relaunched Disability ACT website in early 2012.
6. The Committee recommends that the ACT Government determine the number of older carers, over the age of 60, providing primary care for an adult child with a disability and/or a mental illness in the ACT, and based on the findings increase the capacity of the Stepping Stones for Life Program or establish a similar service.	Agreed in part	Older carers have been defined as a priority under the National Disability Agreement and Disability ACT continue to collect data around the needs and number of older carers in the ACT. This work is ongoing.
8. The Committee recommends that the ACT Government develop bilingual programs for new and emerging communities in the ACT aimed at de-stigmatising disability and mental illness and raising awareness about respite care services and other support services, with a particular emphasis on the benefits for both carer and care recipient.	Agreed in Principle	Disability ACT will continue to build relationships with services that support culturally and linguistically diverse communities. <i>The Future Directions</i> Implementation Plan details work to be completed by Mid 2012 regarding the development of appropriate communications materials including a respite handbook.
11. The Committee recommends that the ACT Government identify the number of people that require supported accommodation and take appropriate action to meet the current and future housing needs for people with a disability and/or mental illness including the identification of alternative housing models.	Agreed	A Housing Options Worker has been recruited to assist families to establish housing and support options and formalise gateway processes to social and community housing. Work will commence on the construction of an Intentional Community in early 2012 to provide accommodation support for up to four young people with disability.
23. The Committee recommends that DHCS work with ACT Health to extend its disability marketing and communication plan to promote information access points in the community sector, to people with a mental illness and the frail aged and their carers.	Agreed	A restructure of the Disability ACT website is currently in the final phase of completion. The new website will include relevant information for adults and older people.

HCSS 11/13

HCSS 11/14

MINISTER FOR COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

ANNUAL REPORT HEARING
9 NOVEMBER 2011

SUPPLEMENTARY QUESTION NO 14



Asked by **MR DOSZPOT**: on 9 November 2011: Housing Options facilitator –
Vol 1, p 36 and p 232

In relation to the housing options facilitator and the response to recommendation 11
of the *Love Has its Limits* report:

- c) When was this position filled?
- d) What are the terms of employment for this position?
- e) How many families have been assisted through this facilitator service?

MINISTER BURCH: - The answer to the Member's question is as follows:

- c) The Housing Options Facilitator commenced employment on 27 June 2011.
- d) The Housing Options Facilitator has been appointed as a full time AS06 officer on standard ACTPS terms and conditions.
- e) Since June 2011, 52 families and individuals have been assisted directly by the Housing Options Facilitator. An additional 125 people have participated in community education sessions held by the Housing Options Facilitator.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services.....

Date: 9.1.12.

HCSS 11/15

MINISTER FOR COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

ANNUAL REPORT HEARING
9 NOVEMBER 2011

SUPPLEMENTARY QUESTION NO15



Asked by **MR DOSZPOT**: on 9 November 2011: Good Life Grants introduced in April 2011 – Vol 1, p 5, p 35 and p 254

In relation to the Good Life Planning Grants introduced in April 2011:

- a) What is the eligibility criteria?
- b) What are the success indicators for this programme?
- c) How many applications were received? Why were (only) 13 funded?
- d) What is the cost to date of this program?
- e) What is the budgeted annual cost?

MINISTER BURCH: The answer to the Member's question is as follows:

- a) People seeking funds under the Good Life Planning Grants Program must be current ACT residents and have a disability as defined under the *Disability Services Act 1991*.

Applicants are able to seek a grant of up to \$5000 to employ the services of a coordinator to create and implement a futures plan. Applicants will be considered against the following criterion:

- i. The applicant must not be assisted by an agency which is funded for and able to provide support with developing and implementing a personal life plan.
- ii. The submission must outline how the whole of life and transitional needs of the person with a disability will be addressed.
- iii. The submission must include the preferred arrangements to employ or fund a coordinator, the expectation of the coordinator and the supports and networks available to the applicant.
- iv. The submission includes either the plan to be implemented or the features of the plan to be developed.

- b) Successful applicants will be required to confirm that the funds have been acquitted for their intended purpose. The reporting demands depend on the level of funding. A typical acquittal will provide evidence that a life plan exists and that it is being actively implemented.
- (c) At the time the 2010-11 Annual Report was compiled there were 13 applications received for the Good Life Planning Grant, as noted on page 35 of Vol 1.

To date, 17 Good Life Grant applications have been received. Those which were not approved for funding were declined for different reasons including:

- i. The applicant already being assisted by an ACT Government funded agency able to assist in implementing life plans.
- ii. The applicant was seeking formal support services or vocational skills development rather than planning services. In each of these instances the applicant was referred to an appropriate agency.

(d) Good Life Planning Grants Update as of 24 October 2011

Total number of applications received -	17	
Categories:		
- engaged planning facilitator	1	
- attend planning workshops and/or training	4	
- employ planning coordinator	9	
- declined	3	
Applications processed:		
Approved in FY 2010-11	3	-\$10,500.00
Approved in FY 2011-12	9	-\$35,200.00
Applications so far declined	3	
Number of applications currently being considered	2	-\$5,100.00

- (e) Disability ACT set aside a notional budget of \$50,000 per annum for these grants.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services.....Date: 9.1.12

HCSS 11/16

MINISTER FOR COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

ANNUAL REPORT HEARING
9 NOVEMBER 2011

SUPPLEMENTARY QUESTION NO 16



Asked by **MR DOSZPOT**: on 9 November 2011: After school care for teenagers with a disability Scoping Study – Vol 1, p 41

The Committee notes the government's commitment to establishing after school care places at Cranleigh, Black Mountain and Malkara schools in 2012. The scoping study into after school care needs for teenagers with a disability found there to be a lack of demand for such services at the Woden School (Scoping Study p 4) despite no consultation with parents/carers, as indicated by the list of stakeholders consulted (Scoping Study p 74). The report also notes that parents from Cranleigh, Malkara and Black Mountain schools, in common with parents of mainstream students 'prefer to have after school care services located at their child's school' (Scoping Study p 4).

In relation to the scoping study:

- a) Why weren't the parents/carers of students at the Woden School consulted?
- b) Why would the after school care needs/preference for parents/carers from the Woden School be any different to other parent/carers, particularly given that transport between schools and after school places has been highlighted as a concern?
- c) How can the needs of the students from the Woden School be determined without asking their parents/carers?

MINISTER BURCH: - The answer to the Member's question is as follows:

- a) In undertaking the Scoping Study Courage Partners consulted with a wide range of stakeholders and drew upon feedback provided by parents and carers of children and young people into the Standing Committee on Health, Community and Social Services *Love has its Limits Report (December 2010)*.

The Scoping Study was also informed by the Disability Respite Services Stakeholder Group. The Group hosted a workshop about demand for after school and vacation care which was promoted to approximately two hundred people including the ACT Parents and Citizens Association.

The Scoping Study also held a number of individual and group meetings and interviewed the Principals of each of the specialist schools, including Woden School.

HCSS 11/16

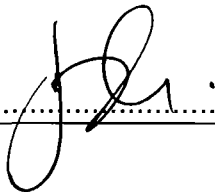
- b) The Scoping Study identified that there are currently 46 places available in after school and vacation care services for teenagers with a disability in the Inner South, Woden and Tuggeranong area. This compares to 17 places currently available in the Inner North, Belconnen and Gungahlin.

In relation to the specific needs of Woden school students and families the Scoping Study noted (page 17) *that students from this school appear to be successfully accessing the existing services located throughout Canberra.*

- c) The purpose of the Scoping Study was to determine the most appropriate service delivery model for after school and holiday care across the whole of the ACT.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services..........Date: 9.1.12.

HCSS 11/17

MINISTER FOR COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

9 NOVEMBER 2011
SUPPLEMENTARY QUESTION NO 17



MR DOSZPOT: asked on 9 November 2011: Intentional Community Housing – Vol 1,
Pages 35-36

In relation to the Intentional community;

- a) What is the progress with development of the 25 units?
- b) When will they be completed?
- c) What is the demand for this housing?
- d) What plans are there for additional housing?

MINISTER BURCH - The answer to the Member's question is as follows:

- a) The Development Application for the units has been approved. Tenders for the construction of the units have been issued to builders. The contract is expected to be let by the end of January 2011.
- b) The units are expected to be completed in late 2012.
- c) The development in Phillip responds to a proposal by Getting A Life and will provide accommodation for up to 5 young people with disabilities that is integrated with the surrounding dwellings.
- d) There are no specific plans at this time for additional housing for further intentional communities.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services

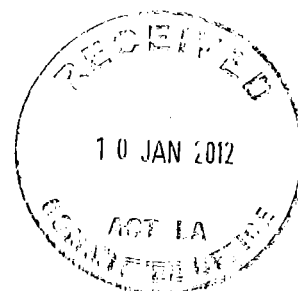
Date: 9.1.12

HCSS 11/19

MINISTER FOR COMMUNITY SERVICES
FOR THE AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
30 NOVEMBER 2011
SUPPLEMENTARY QUESTION Number 1

11/19



CHAIR: Expansion Refugee Transitional Housing program – Vol 1, p12

In relation to the reference in the report Refugee Transitional Housing program is expanding from eight properties to sixteen, is 16 the current number or have there been further expansions since the report was published?

Minister Burch - The answer to the Member's question is as follows:
There have been no further expansions since the Annual Report was published.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Community Services

Date:

9.1.12

HCSS 11/20

MINISTER FOR MULTICULTURAL AFFAIRS
FOR THE AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
30 NOVEMBER 2011
SUPPLEMENTARY QUESTION Number 1



CHAIR: Multicultural Festival – Vol 1, p18

What is the amount of funding the government is giving to the festival and how much of an increase/decrease is this on previous years? Will the next festival have additional bus services provided to ensure people can easily travel to and from it by public transport? What additional bus services will be provided?

Minister Burch - The answer to the Member's question is as follows: The ACT Government has provided a total budget of \$526,694.00 for the 2012 National Multicultural Festival. This is a \$100,000 increase from last year's budget.

ACTION is providing adequate bus routes during the festival. The Multicultural Festival is located in the middle of Civic to ensure it is easily accessible by public transport.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA

Minister for Multicultural Affairs


13.2.2012

Date:

HCSS 11/21



MINISTER FOR WOMEN
FOR THE AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

30 NOVEMBER 2011
SUPPLEMENTARY QUESTION Number 3

CHAIR: ACT Women's Plan 2010-2015 – Vol 1, p64

What has been the response & uptake by ACT Government Departments of the Benchmarks for measuring the progress of women and girls (developed as part of the ACT Women's Plan 2010-2015)?

Minister Burch - The answer to the Member's question is as follows:

The Office for Women liaised with ACT Directorates to develop appropriate benchmarks against which progress can be measured.

In July 2011, each ACT Directorate was advised of the agreed benchmarks to measure progress against the *ACT Women's Plan 2010-2015*.

ACT Directorates will report against the benchmarks in September 2012 and again in September 2014.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA
Minister for Women

.....Date:.....

17.1.12

HCSS 11/22

MINISTER FOR WOMEN
FOR THE AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
30 NOVEMBER 2011
SUPPLEMENTARY QUESTION Number 4



CHAIR: Gender Analysis Tool – Vol 1, p64

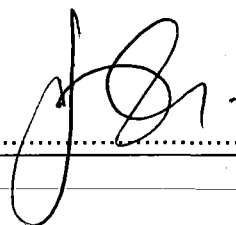
1. Has the Office for Women reviewed feedback on the Triple Bottom Line Assessment Framework for the ACT Government discussion paper, particularly in regard to the Gender Analysis tool?
2. Is the tool expected to be rolled out across government and so, when?

Minister Burch - The answer to the Member's question is as follows:

1. Not at this stage.
2. A decision on roll out of the Gender Analysis tool will be made once evaluation of the Triple Bottom Line Assessment Framework pilot has been considered by government.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA
Minister for Women

 23.1.12

.....Date:.....

HCSS 11/23



MINISTER FOR WOMEN
FOR THE AUSTRALIAN CAPITAL TERRITORY

ANNUAL REPORT HEARING
STANDING COMMITTEE ON HEALTH, COMMUNITY AND SOCIAL SERVICES

30 NOVEMBER 2011
SUPPLEMENTARY QUESTION Number 5

CHAIR: Women's Safety Audits – Vol 1, p64 and p 303

Have safety audits been implemented as a "standard practice tool" for major events in the ACT (since the trial at the Multicultural Festival and Australia Day concert)?

Minister Burch - The answer to the Member's question is as follows:

Women's safety audits were undertaken as part of the 2011 National Multicultural Festival and the 2011 Australia Day Live Concert. The pilots identified the benefits for a standardised tool to consider personal safety in planning major events.

The Office for Women is working with the event organisers of the 2012 National Multicultural Festival and the 2012 Australia Day Live Concert to undertake women's safety audits.

Integration of the use of a women's safety audit for major events is a commitment of the ACT Prevention of Violence against Women and Children Strategy.

A toolkit is available on the Women ACT website at <http://www.dhcs.act.gov.au/women>. All Directorates are encouraged to use the toolkit when planning events.

Approved for circulation to the Member and incorporation into Hansard.

Joy Burch MLA
Minister for Women

18.1.12

Date:.....