



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question taken on notice

Asked by: Ms Leanne Castley MLA

Addressed to: Minister for Police, Fire and Emergency Services

In relation to: ACT Fire and Rescue and data on EAP access for psychosocial or traumatic event

Hearing: 28 July 2026

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Transcript provided: 30 July 2026

Answer Due: 6 August 2026

Mr Ray Johnson took on notice the following question(s):

MS CASTLEY: Is there a check—is there data on whether someone has sought EAP because of a psychosocial, like workplace concern, or traumatic events? Do they categorize those?

Mr Cleary: No. Working through—once they contact that, that is obviously confidential.

MS CASTLEY: Sure, okay.

Mr Cleary: And health information I would say but—

MRS MORRIS: There is no feedback loop on the health of your workforce, effectively?

Mr Cleary: No.

Mr Johnson: There would—there is some feedback they can provide, but of course it has to be very granular. It is simply because we do not want to identify individuals, but we can challenge with places like Fire and Rescue because is a small number, relatively small numbers potentially identify individuals, but we can take on notice any broader reporting that Converge provides as part of their contract, but I just make the point around the size of the sample will dictate how much they could provide us back in that sort of granular sense.

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DR MARISA PATERSON MLA: The answer to the Member's questions are as follows:

Due to the confidential nature of EAP usage, data is not provided on the specific reasons employees access the service.

The EAP does not provide 'feedback on the health of the workforce' but rather supports individual employees and families in accessing counselling and other services. They do not provide medical or health reports or feedback outside of the overarching service offering types that are accessed.

Approved for circulation to the Select Committee on Estimates 2026-2027

Signature: 

Date: 6/8/26

By the Minister for Police, Fire and Emergency Services, Dr Marisa Paterson MLA