

Case Review - Clinicians >

Case / Incident Detail

Title

Case / Incident Detail

Case Date

Patient Detail

Status

Complete

Review mth

Oct 25

Review Type

Internal Request

Review Level

Medium

Brief description

Patient Detail

Main Clinician



Staff Detail

Supplementary Clinician

Shield

CCO

Call Taker

Call Details for NICE

Was this case during EOC?

no

Referred By

Staff request (Management)

External Stakeholders

Internal Stakeholders

Case Type

Patient Detail

SICK PERSON selection issue?

No

Did the Clinician call share?

Yes

Was advice given via the CT and documented?

N/A

Initial hashtag applied?

no

Grade change on initial call?

no

If so, what was the rationale for the grade change?

Was the case upgraded post subsequent contact with the scene?

N/A

FAR usage

prior to form update

Was the case Clinician Tagged?

no

other Clinician notes added

Documentation Comments

ANR topic

Was STS used in the ANR?

Were the correct regrade and revised case type selected?

Did the Clinician complete the ANR form sufficiently?

Were any referrals or self management advice safe?

ANR outcome

ANR Comments

Were any required call backs completed?

N/A

Were callbacks made according to SOP timelines?

Was appropriate advice given during the callback?

Callback Comments

Triage Comments

Case / incident Detail

was the triage appropriate?

N/A

Did the Clinician adhere to the Customer Service Guidelines?

N/A

Clinician comms

Mthly report

Feedback

Feedback status

Review Determination

Meets standard

CDP/AF Category

CDP/AF description

Clinician-specific theme(s) requiring addressing or that were of concern

None Required

SAC Code

General Comments

case managed appropriately by ComCen.

Files

CDP ref number

ACTIA notification

No

Attachments

Staff Detail

Staff Detail

Staff Detail