



213A
EDU

I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

Provider Name	Tuggeranong Town Occasional Childcare Centre Incorporated and Tuggeranong Town Occasional Childcare Centre Incorporated
Provider Number	PR-00008306
Provider Approval Status	Approved

Service

Service Legal Entity Name	
Service Trading Name	Stardust Childcare Centre
Service Approval Number	SE-40002141
Service Approval Status	Approved

Incident Details

Incident Type	Reg 175-Any incident that requires the approved provider to close, or reduce the number of children attending, the education and care service for a period
Please supply the following information: - Detailed description of the incident including nature, time, cause, etc. - Detailed description of impact on operation of the service including dates and times closed and reduced numbers of children attending the service. - Involvement of emergency services or other authorities (if relevant) - Action taken by Approved Provider to manage the incident - Any other relevant information	Due to an ongoing plumbing issue (Shopping Centre management responsibility) we flooded with sewerage overnight in to our infants care room and sleep room. This caused us to close down that room for the day, cancelling the care of 2 children, one who uses occasional care for socialisation and another who is 9 months, new, and just adjusting to being in care, with new children and new educators. The 2 other children booked in to that room were able to be cared for in the room farthest from the affected area with all the other children in our centre, while we worked with centre management and a cleaning company to clean and sanitize the area. This is an ongoing issue that we are pushing hard for the Shopping Centre management to fix, there is currently nothing we can do to prevent it from happening again, but we hope that it doesnt happen.
Incident date	17/06/2022
Incident Time	AM
Did Emergency Services attend?	No
What action is required?	Number reduction



Date for reduction in numbers	17/06/2022
Date reduction no longer required (if known)	18/06/2022
Number reduction due to	Localised Issue
Please upload any relevant documentation	No documents supplied

Incident Management

Steps that were taken or will be taken to prevent or minimise this type of incident in the future
Detailed description of the incident including nature of risk, time, cause, etc.

Child Details

Child's Name
Child's Gender
Child's Date of Birth
Parent(s)/Guardians(s) Name
Parent's Email
Parent(s)/Guardians(s) Phone

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03