

213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Affinity Education Group Pty Limited
Provider Number	PR-40001112
Provider Approval Status	Approved

Service

Service Legal Entity Name	Affinity Education Group Limited
Service Trading Name	Papilio Early Learning Turner
Service Approval Number	SE-40007193
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 P03 P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	On 16/06/2025, a parent has raised a complaint alleging the Law has been contravened regarding children's health, safety and wellbeing. Further enquiries are being made internally to gather more information regarding this notification.
Please upload any relevant documentation	

P01 File note.pdf	File note
P01 File Note.pdf	File note
P01 File Note.pdf	File note



sign in and out 11.6.25.pdf	Sign in sheet
Ratio Jnr Toddler - 11.6.25.pdf	Ratio tracker
Story Park.PNG	StoryPark
Capture.PNG	Email

Child Details

Child's Name	P01P01P01
Child's Gender	Male
Child's Date of Birth	P02

Contact Details

Name	P01P01
Phone Number	P03
Email Address	P03