Preschool Incident - Parent Complaint - Ngunnawal Primary School

Friday, 8 November 2024 3:53 PM

213A EDU

Subject	**Preschool Incident - Parent Complaint - Ngunnawal Primary School**
From	[redacted]
To	School Operations
Cc	EDU ELSO Office; P01 , P01
Sent	Friday, 8 November 2024 7:48 AM

OFFICIAL

Hi School Ops

Please see notes taken from a phone call with a parent from Ngunnawal Primary School, regarding an incident at Ngunnawal Preschool. P0 P01 has indicated he will also be submitting this complaint in writing via the online portal.

Friday 8 Nov 2024, 07:44 am
Title: courtesy call back P01 P01 to P01 P01

Content:
Discussion:
P01 's daughter attends preschool at Ngunnawal Primary School and witnessed a severe injury to another student's finger on the play equipment.
P01 went to the school with his concerns but was not happy with the school response so would like to raise concerns with the Directorate.
P01 indicated he will be writing in with his concerns but provided the following concerns during the phone conversation and was happy for P01 to pass these on to the appropriate area of the Directorate.
P01 s concerns include:
not being informed of the accident when it first happened so he would be prepared for the questions his daughter is asking about the accident (asking about blood and bones and losing fingers).
P01 said the school informed him that they only let the family know but P01 said he should have been told because of the impact to his daughter.
P01 said his daughter is very impacted by this accident and keeps referring to the finger in a plastic bag.
P01 had several questions about the suitability of the playground equipment (what checks are done on it was it suitable as it is relatively new equipment.
P01 advised he wants to put his complaint formally in writing.
P01 advised the notes from this conversation will be sent to the appropriate area of the Directorate.

P0 P01 P01
Mobile: P03

Kind regards

[redacted]

[redacted]

[redacted]
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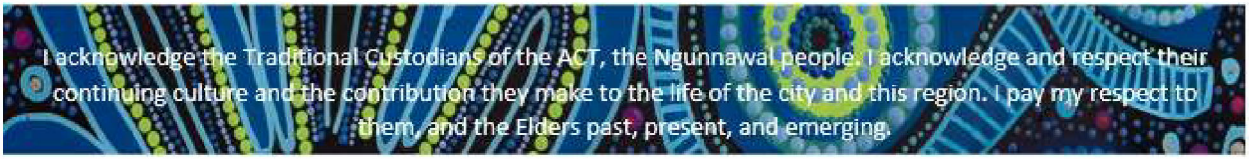

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