



Inquiry into annual and financial reports 2024–25

Answer to question on notice

Asked by: Mr Thomas Emerson MLA

Addressed to: Craig Gillman, Chief Executive Officer, City Renewal Authority

Reference: City Renewal Authority Annual Report 2024-25

Hearing: 10 November 2025

In relation to: Dickson Upgrades

Question received: 14 November 2025

Answer Due: 25 November 2025

(1) Has the CRA taken any baseline data other than footfall trends to inform evaluation of the Dickson Working Group, including economic data (ie. business turnover, sales, vacancy rates).

(2) What broader plans are in place to evaluate the effectiveness of Dickson Shops Working group, given that there is a second report back on the impact of the working group due by the first sitting week of 2026.

The answer to the Member's question is as follows:

(1) Dickson Working Group (DWG) is chaired by the Deputy Director General, Policy Cabinet Division, Chief Minister, Treasury and Economic Development Directorate (CMTEDD) and brings together representatives from across ACTPS directorates and agencies.

The City Renewal Authority is working to establish a baseline against which it will analyse trends in footfall before and after the Dickson Shops upgrades at a more granular level than current data provides.

(2) Dickson Working Group (DWG) was established in March 2025 to lead the government response to the Legislative Assembly of the ACT (the Assembly) resolution regarding concerns about a number of issues occurring at the Dickson Shops. The DWG is chaired by the Deputy Director General, Policy Cabinet Division, Chief Minister, Treasury and Economic Development Directorate (CMTEDD) and brings together representatives from across ACTPS directorates and agencies.

As part of this work, data, where it is available, has been compiled through the DWG and included in the *Report on progress and improvements at the Dickson Shops*.

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Data provided to date has focused on:

- Incidents relevant to the Dickson retail precinct reported to ACT Policing
- Visits and engagements by the Street to Home (STH) program, delivered by St Vincent de Paul, and
- City Renewal Authority engagement with local businesses, property owners, residents, community members, and key stakeholders.

The report back to the Assembly in the first sitting week of 2026 will, where feasible, provide available trend data on:

- Visits and engagements by local service providers supporting vulnerable individuals
- Incidents reported to ACT Policing, and
- Footfall and consumer spending patterns.

The DWG will continue to explore sustainable opportunities to build out a dataset that is useful for monitoring progress at the Dickson Shops.

Approved for circulation to the Standing Committee on Environment and Planning

Signature:



Date:

By the Chief Executive Officer, City Renewal Authority