



**LEGISLATIVE ASSEMBLY**  
FOR THE AUSTRALIAN CAPITAL TERRITORY

**SELECT COMMITTEE ON ESTIMATES 2024-2025**

Ms Nicole Lawder MLA (Chair), Ms Suzanne Orr MLA (Deputy Chair),  
Miss Laura Nuttall MLA

**ANSWER TO QUESTION TAKEN ON NOTICE  
DURING PUBLIC HEARINGS**

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Police and Emergency Services

Redirected to:

Reference: Uncorrected Hansard Transcript [Page 7]

In relation to: Communication procedure following complaint to police

Hearing Date: 2 August 2024

QTON lodgement date: 5 August 2024

Answer Due Date: 8 August 2024

**MR BRADDOCK:** Thank you. Just a few short follow-ups. Firstly, the latest media report indicated that Tuck had not received any acknowledgement or communications since submitting his complaint. Is that the normal procedure or should the AFP at least be providing some sort of acknowledgement and explanation of the complaints process to someone who does make a complaint?

**Mr Lee:** Yes, Mr Braddock. Thank you. Certainly I would have expected that with the lodging of the complaint there would have been some communication with him from our professional standard command. So I am happy to take that on notice to obtain further details as to whether that has occurred or to what extent that may have occurred, and to provide a response to you on that issue.

Mr Mick Gentleman MLA: The answer to the Member's question is as follows:

Once a complaint is received, the AFP Workplace Issues and Complaints Resolution (WICR) team will assess the complaint. The WICR Team will contact the complainant if either more information or clarification is required or if the complaint has been accepted.

For further information regarding the process for submitting complaints can be viewed via the ACT Policing website [www.afp.gov.au/about-us/contact-us/complaints-and-feedback/complaints](http://www.afp.gov.au/about-us/contact-us/complaints-and-feedback/complaints).

In the specific reference to the Tuck incident, on 3 July 2024, AFP Professional Standards (PRS) accepted this complaint for investigation. On 2 August 2024, PRS contacted the complainant. As the matter is currently under investigation, it is not appropriate to comment further.

Approved for circulation to the Select Committee on Estimates 2024-2025

Signature: 

Date: 

By the Minister for Police and Emergency Services, Mr Mick Gentleman MLA