



## Standing Committee on Economy and Gender and Economic Equality

### **Inquiry into Annual and Financial Reports 2022-2023** **ANSWER TO QUESTION TAKEN ON NOTICE**

Asked by Peter Cain MLA on 22 November 2023: Lisa Holmes took on notice the following question(s):

Reference: Hansard uncorrected proof transcript 22 November 2023 pp 13-14

In relation to:

**MR CAIN:** How many of the 1,350 lodgements—of those, how many people raised a treatment or care claim?

**MS ORR:** Hang on, I think we needed to repeat the first question. Yes.

**Ms Holmes:** That was the first question on that one.

**MR CAIN:** You understand the question?

**Ms Holmes:** Yes, I do.

**MR CAIN:** Thank you.

**Ms Holmes:** I am going to have to take that one on notice, Mr Cain.

[...]

**MR CAIN:** And just a couple of other supps. How many of the 1,350 claimants sought a treatment or care plan but did not receive one?

**Ms Holmes:** I will have to take that on notice, but I repeat, not having a treatment and care plan does not necessarily mean to say—or a recovery plan is the terminology under the legislation—does not mean to say they have not received treatment and care.

Chris Steel MLA: The answer to the Member's question is as follows:–

1. How many Treatment and Care Applications  
Most complete personal injuries applications to the Motor Accident Injuries (MAI) Scheme include a request for treatment and care benefits.

As of 30 September 2023, of the 1350 complete ACT applications received to date, from the data reported by insurers to the MAI Commission's Motor Accident Injuries Register, fewer than 120 injured people have not received a payment related to treatment and care benefits. There may be relevant reasons for this and the MAI Commission is following up with insurers to establish if there is an issue with the data being reported.

2. Recovery plans and how many applications without one

A recovery plan provides for the planned management and co-ordination of an injured person's future treatment and care for a specified time period under the MAI Scheme. Recovery plans are not the only mechanism for an insurer to approve treatment and care. According to data to 30 June 2023, 1,146 complete applications had been received by licensed MAI insurers for accidents in the ACT with a recovery plan entry to the Motor Accident Injuries Register made for 1,116 of these applications. 15 of the applications are for persons who had died, leaving 15 with no data entry recorded and could be as result of an error in the data provided to the Commission.

Approved for circulation to the Standing Committee on Economy and Gender and Economic Equality

Signature:



Date:

6/12/23

By the Special Minister of State, Chris Steel MLA