



Standing Committee on Education and Community Inclusion

Inquiry into Annual and Financial Reports 2022-2023

ANSWER TO QUESTION TAKEN ON NOTICE

Asked by Ms Nicole Lawder MLA on 21 November 2023: Minister Davidson took on notice the following question(s):

Reference: Hansard proof transcript 21 November 2023 [PAGE 127]

In relation to: Seniors Cards

MS LAWDER: Lovely. I wanted to ask a bit about Seniors Cards. There is an annual report on page 41 that there were 12,088 issued in 2022-23. My understanding is that usually it has got a My Way card with it as well. Because it has a My Way card, they expire within two years. Is that correct?

Ms Davidson: Yes, there is a combination of the Seniors Card with the My Way card for Transport Canberra to reduce the number of cards people have to carry. I would have to take on notice—I suspect—the expiry, certainly for the My Way part of the card. But as you would know, we are looking at a new transport card system anyway, so there will be changes in future at some point. Is there anything else in particular that you were looking for about the Seniors Card?

Ms Emma Davidson MLA: The answer to the Member's question is as follows:—

ACT Seniors Cards are combined with Transport Canberra MyWay cards – the one card allowing for public transport access as well as Seniors Card discounts and services.

MyWay cards remain valid for two years from the date of the last transaction at a MyWay console or validator. Once a card has expired, it cannot be reactivated and a new card will need to be issued. Any available travel balance on the expired card can be transferred to the new MyWay card.

The Seniors Card itself does not expire, with individuals able to use it as a 'flash card' with program business partners.

Approved for circulation to the Standing Committee on Education and Community Inclusion

Signature: *Emma Davidson*

Date: 28 November 2023

By the Minister for Veterans and Seniors, Ms Emma Davidson MLA