



Standing Committee on Planning, Transport and City Services

Inquiry into Annual and Financial Reports 2022-2023 **ANSWER TO QUESTION TAKEN ON NOTICE**

Asked by Mr Peter Cain MLA on 20 November 2023: Mr Rampton took on notice the following question(s):

Reference: Hansard proof transcript 20 November 2023, page 66

In relation to: Pothole insurance claims

MR CAIN: And what is the average length of time to resolve one and the average dollar figure that has been paid out?

Mr Rampton: It has been—we had a published rate of 60 days and that was a 60 day working period; however, that has taken longer than that. I do not actually have the average time and the average dollars on hand, so I will need to take that on notice.

Mr Chris Steel MLA: The answer to the Member's question is as follows: –

The average length of time to settle a pothole claim in the 2022 calendar year was 58 days and the average length of time to settle a pothole claim YTD in the 2023 calendar year has been 164 days.

In the 2022 calendar year the average dollar figure that has been paid on pothole claims was \$623.30. In the 2023 calendar year (YTD) the average dollar figure that has been paid on pothole claims is \$542.00.

Approved for circulation to the Standing Committee on Planning, Transport and City Services

Signature:

Date: 28/11/23

By the Minister for Transport and City Services, Mr Chris Steel MLA

