<u>Pol</u>linate



City Renewal Authority

Project Capital

CCMIL payers' feedback

Contact

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City area appearance

- There are a number of factors contributing the 'tired' look and feel of the city area, these include bad graffiti, broken pavers, and inadequate cleaning
- While CCMIL payers know the levy is used for cleaning the city, they see a need for more cleaning to make the city look more attractive
- Some of the more artistic graffiti was seen to contribute to the area's uniqueness and should be retained

Creating atmosphere

- CCMIL payers were keen to embrace and highlight the specific characteristics of different areas with the city to create a unique atmosphere within each of these pockets
- Different areas can deliver to different occasions and contribute to a dynamic city experience

Safety issues

- Safety is a broad issue and the overall feeling of safety in the city is the sum of many different parts. However, two key areas of focus were identified by CCMIL payers are:
 - More police or night crew at night in the city, particularly around problematic safety areas e.g., the bus interchange
 - Lack of lighting is associated with an area feeling unsafe. To balance safety and elevate the look of the landscape at night some suggested LED/strip lighting on buildings

Activations and events

- Events are seen as essential for driving visitation to the city area
- Experiences that combine music and lighting bring life to the area

Masterplan for city improvement

- The city feels separated and segregated, it doesn't feel like there is a holistic approach to the city
- Examples of poor planning included the Mcdonald's drive through blocking traffic
- Renovating Civic requires a masterplan with a bold vision and CCMIL payers acknowledge this will take time
- Potential to align this with the Canberra 2030 plan

Other feedback

- CCMIL are aware that City Renewal Authority is not in charge of parking, public transport, or street accessibility
- However, they are wanting to see connectedness and joined up thinking across different departments to contribute to the greatest outcomes across the city