

2022

**THE LEGISLATIVE ASSEMBLY FOR
THE AUSTRALIAN CAPITAL TERRITORY**

Transport Canberra Operations Statement of Performance Half-Yearly Report to

31 December 2021

**Presented by
Chris Steel MLA
Minister for Transport and City Services
February 2022**

Transport Canberra Operations
Statement of Performance
31-December-2021

Output Class 1: Transport Canberra Operations

Output 1.1: Transport Canberra Operations

Description: Transport Canberra Operations includes the provision of an integrated public transport network and school bus services, including a range of rapid and regular route services within Canberra suburbs. Transport Canberra Operations also provides special needs transport, flexible transport, and a bus charter service.

	Target 2021-22	YTD target 2021-22	YTD Result 2021-22	Variance from Target (%)	Explanation of Material Variances (>= +/- 5%)
TOTAL COST (\$'000)	268,668	134,334	129,034	(4%)	
SERVICE PAYMENTS FROM TRANSPORT CANBERRA AND CITY SERVICES DIRECTORATE (\$'000)	192,244	96,122	114,421	19%	Higher than targeted result is mainly due to the accelerated service payments from Transport Canberra and City Services Directorate as a result of loss of fare revenue during the ongoing COVID-19 pandemic.
Accountability Indicators					
Light Rail					
a. Light rail Passenger Service Availability ¹	99.5%	99.5%	99.9%	0%	
Public Transport Passenger Boardings					
b. Public transport passenger boardings ²	19.9m	10.0m	4.8m	(52%)	Lower than targeted result is due to fewer passengers using public transport because of the ongoing COVID-19 pandemic.
Bus Operations					
c. Percentage of in service fleet Euro 5 or better emission standard compliant ³	75%	75%	73%	(3%)	
d. Service reliability – percentage of all scheduled services which operated to completion	99.5%	99.5%	98.3%	(1%)	
e. Percentage of services operating on scheduled time ⁴	75%	75%	76%	1%	

The above Accountability Indicators should be read in conjunction with the accompanying notes.

Explanation of Accountability Indicators

- 1 Availability of light rail for passenger services is measured by comparing the number of scheduled services against the number of services that were delivered.
- 2 This indicator measures the patronage number for buses and light rail.
- 3 Euro emission standards define the acceptable limits for exhaust emissions of vehicles.
- 4 Operating on scheduled time describes a bus service that departs a stop that is a designated timing point between one minute earlier and four minutes later than the scheduled time. GPS technology attached to the MyWay system is used to measure this indicator. Only scheduled services that operated successfully are measured.

The above Accountability Indicators were examined by the ACT Audit Office in accordance with the *Financial Management Act 1996*. The Total Cost and Service Payments from Transport Canberra and City Services Directorate measures were not examined by the ACT Audit Office in accordance with the *Financial Management (Statement of Performance Scrutiny) Guidelines 2019*.