



STANDING COMMITTEE ON PUBLIC ACCOUNTS

Elizabeth Kikkert MLA (Chair), Michael Pettersson MLA (Deputy Chair),
Andrew Braddock MLA

Inquiry into ACT Budget 2021–22
ANSWER TO QUESTION TAKEN ON NOTICE
26 October 2021

Asked by Mrs Elizabeth KIKKERT MLA on 26 October 2021: Ms Penny McKAY took on notice the following question(s):

[Ref: Hansard Transcript 26 October 2021, page 37]

In relation to:

Complaints received in 2020-21 by the ACT Ombudsman about ACT Corrective Services

How many complaints did you receive about the segregation issues, and also food quality, access to visitors and parole processes?


ACT Ombudsman:

The answer to the Member's question is as follows: –

In 2020-21 the ACT Ombudsman received the following number of complaints about ACT Corrective Services broadly relating to:

- Segregation and management – 7 complaints
- Quality of food – 5 complaints
- Access to visitors – 11 complaints
- Parole processes – 8 complaints
- Eight further complaints raised at least one of the above matters, in addition to other issues.

Approved for circulation to the Standing Committee on Public Accounts.

Signature: 

Date: 04/11/2021

By the Acting ACT Ombudsman, Ms Penny McKAY