



**LEGISLATIVE ASSEMBLY**  
FOR THE AUSTRALIAN CAPITAL TERRITORY

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STANDING COMMITTEE ON HEALTH, AGEING AND COMMUNITY SERVICES  
Ms Bec Cody MLA (Chair), Mrs Vicki Dunne MLA (Deputy Chair)  
Ms Caroline Le Couteur MLA

## Submission Cover Sheet

Inquiry into Maternity Services in the ACT

**Submission Number: 11**

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**From:** [REDACTED]  
**To:** [LA Committee - HACs](#)  
**Subject:** Submissions to the inquiry - Canberra Hospital  
**Date:** Monday, 7 January 2019 4:00:14 PM

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Dear Sir/Madam,

I am submitting my experience with Canberra hospital for your consideration.

My 1<sup>st</sup> son is born in [REDACTED] in Canberra Hospital but we suffered a lot in maternity unit. Due to her medical complications, her dr has asked to get admitted around 37 weeks and with manual induction process. We found lack of diligence and due care as soon as we were in maternity unit. Having lots of empty beds, we were in the waiting room couple of hours. Once she got admitted, they started induction process with very careless approach. They 1<sup>st</sup> put some kind of get in birth canal which later on found to be reacting with her hormones. We called nurses number of times but we did not get any positive response. At the end, she was about to pass out due to pain then luckily we got a dr who confirmed that get was reacting. But all midwives has neglected the issue. While the took off that get the left out some plastic in her birth canal which was later identified by dr during child coming out. I was surprised to see no one really care about this big mistakes. My wife was in terrible pain for 19-20 hours. I approached hospital staff a number of times but I got no or little response from them.

Once my son born, they forced us to go home next day even though we had major feeding issues. We kept telling hospital staff about his feeding but one word they were saying "it's normal". Despite our concern, they realised us to go home. We were home for 3 days but he hardly had any lactations. I rang couple of times to Neonatal clinic and kept mentioning about is dehydration and not having enough food. They still kept saying "it's normal" but I suspected he had jaundice. Then on 3<sup>rd</sup> days, one nurse visited to our house and I resisted not to touch my baby if they can't solve his feeding issue. I explained everything to her again and requested for blood test if he had jaundice. Then she took the blood and sent to hospital. After 2 hours we were asked to take him to Neonatal ICU as his Jaundice level was so high and he was close to blood transfusion level. Even he suffered a lot when he was in neonatal ICU due to negligence of nurses there. After having all these, my wife is literally traumatised and still suffering from those bad experience. She end up getting very traumatised experience in giving birth, and no longer interested to have any baby. This is a shocking experience for our family and I was lucky enough to have my baby alive. Had they given him proper care, he would have been much better.

Later on I found in my child's blue book, hospital staff has circled the question "has parents have any issues/concerns?" as yes even though I had major concern on his feeding issues from the beginning. I wish this inquiry will save lots of lives in future. I am happy to be contacted if required. So many other issues I went through with hospital that I am tired of writing.

Regards,  
Kazi Uddin

[REDACTED]

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