



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM
Mr Jeremy Hanson MLA (Chair), Ms Suzanne Orr MLA (Deputy Chair),
Mr Michael Petterson MLA

Submission Cover Sheet

Inquiry into drone delivery systems in the ACT

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From: [Aanika Shah](#)
To: [LA Committee - EDT](#)
Subject: Inquiry into Drones
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To whom it may concern,

My name is Aanika Shah, I am writing to to you today to share some positive feedback in regards to the 2018 - early 2019 drone trials in the Bonython region.

But first some background information about myself; [REDACTED]

[REDACTED] have been residing at my parents house in Bonython with my younger brother (the address where many drone deliveries took place). So a house literally full of people and different lifestyles.

To say that the drones were a game changer for our household would not even begin to give enough credit to how helpful they had become as an integral part of our day. As a stay at home mum to 2 young children, trying to finish her uni education as well as start up a business - it was one less thing I had to worry about if I was running behind on something.

A couple of examples -

We were about to head out for a birthday party in one of those 39 degree days we just had - I was already running minutes late when I noticed I didn't have any sunscreen for the kids. I quickly hopped on the Wing app and ordered some sunscreen (and while I was at it a coffee for myself) and by the time I had loaded the kids in the car - there it was my drone delivery waiting for my on my drive way arriving within 4mins.

Many more examples of this - forgot to buy bread last night for breakfast, the drone had it to me within a few minutes

Im sick at home alone with the kids and can't get out, I need cough lollies and sudafed, I didnt even have to stress about it, the drone had it covered.

I know the coffee and lunch is their biggest selling point, (and it was definitely where I used it most - for unexpected guests aswell) but just having a plan B for emergency situations was the absolute best.

I know there has been a lot complaints about the noise, but honestly I don't even see why, the only time I can hear them is when a delivery is at my doorstep or the next doors and I can tell you we have much more of an issue with the dogs barking through odd hours of the night and day especially with the children napping.

Just to summarise the Wing X drone delivery has been nothing more than helpful, it is such a positive advancement for Australia into it's step into the technology era. There is so much negative stigma attached to anything that is different or new that sometimes due to that we overlook something that could be so useful if everyone was just willing to give it a go. I would very much love for the drones to come back to Bonython, honestly the customer service was impeccable, quality was of the highest standards and caffeine to your door, now who doesn't love that.

Aanika