



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ENVIRONMENT AND TRANSPORT AND CITY SERVICES
SUZANNE ORR MLA (CHAIR), CANDICE BURCH MLA (DEPUTY CHAIR), JAMES MILLIGAN MLA

Inquiry into referred 2017–18 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
15 November 2018

Asked by Ms Lawder:

In relation to:

MS LAWDER: A very quick follow up on Fix My Street. You were saying it is in beta testing. Do you have an estimated—to get a feedback close back to the person who has submitted a complaint? Do you have a timeframe of when you think that may—

Ms Thomas: I will have to take that on notice. I do not have the exact timeframes.

Mr Chris Steel MLA: The answer to the Member's question is as follows:—

To improve the communication to the community on the progress of their requests, TCCS are working on a service by service model. Each service delivered has its own complexities and the solutions deployed are tailored accordingly. TCCS are currently working on the streetlights customer feedback loop in line with the new contract arrangements.

Approved for circulation to the Standing Committee on Environment and Transport and City Services

Signature:

Date:

26/11/18

By the Minister for City Services, Mr Chris Steel MLA