

## SELECT COMMITTEE ON ESTIMATES 2010-2011

### Questions on Notice

## Minister for Territory and Municipal Services

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*Waste collection from the Folk Festival*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: waste and recycling, Budget Paper 4, p68, output 1.3

In relation to waste collection from the Folk Festival.

- Is there a measurement, or approximate measurement, of the amount of waste collected from the Folk Festival?
- Given that the Folk Festival no longer uses reusable mugs, and now uses mugs that are compostable, has there been an increase in waste from the Festival?
- What happens to the organic waste collected from the folk festival, and from other events that use the three bin system to separate organic waste?

**Minister Stanhope: The answer to the Member's question is as follows:–**

1. By agreement between Exhibition Park Corporation (EPC) and the Folk Festival Organisation, the waste collection for this event is arranged by the Folk Festival Organisation.
2. As per (1) the Folk Festival Organisation manages the waste collection for this event and EPC is unable to comment on mugs used at the Festival.
3. See (2). EPC advises that the Folk Festival is the only event at Exhibition Park in Canberra that uses a three bin system.

*Technical adjustments*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Technical Adjustments, Budget paper 4, page 85

1. Why has funding been removed for toilet refurbishment, city centre infrastructure replacement, the Lyons local shopping centre, and the suburban centre upgrades program?
2. What did these four projects involve?

Minister for Territory and Municipal Services:

The answer to the Member's question is as follows:

1. Funding has not been removed. As part of the review of the Departments' Capital Upgrades program for 2009-10, the Department has reallocated unspent funding to priority projects that can be delivered by June 30 2010. Funding has been provided for the projects below in the 2010-11 budget.
2. The projects involved:
  - Toilet Refurbishment - Toilet upgrade to the Mort Street, City Centre toilets.
  - City Centre Infrastructure Replacement – The replacement of paving, lighting and street furniture in various locations in Civic.
  - Lyons local shopping centre - Detailed Design and Construction stage for the Lyons Shops and the Detailed Design stage for Red Hill and Scullin Shops.
  - Suburban Centre Upgrades Program – Funding for the construction stage of the Lyons, Red Hill and Scullin Shops upgrades.

*City centre infrastructure upgrades*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 3, p184

Regarding city centre infrastructure upgrades and bubblers/drinking fountains

- What will the upgrades to bubblers involve?
- Will there be new drinking fountains provided, or is this money only for repairs and maintenance etc.
- Has the Government done any research about the type of drinking fountains that people like to use and are more willing to use?
- Has the Government considered providing filtered water taps, as Manly council has done successfully?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:**

1. As areas are upgraded with new paving and furniture, bubblers will be included where needed. Forward Designs underway will identify locations for bubblers in City Walk, London Circuit and West Row.
2. This capital works funding will be used for new bubblers where they have been proposed in forward design studies. In rare cases where an old concrete bubbler is still in place these will be replaced as part of the upgrade.
3. Extensive research has been done on types of drinking fountains available and their appropriateness for the situation. There are very few available models which meet low maintenance, vandal resistance, cost, ease of use and reliability requirements. TAMS use both a standard fountain and a disability compliant fountain in the city. Two of the disability compliant fountains have recently been installed and are being monitored for their suitability for future projects.  
  
PCL are currently investigating another model which may be more durable and easier to operate. PCL have monitored attitudes to the fountain on an informal basis with staff and general community and have taken these views on board when researching alternative models.
4. This has been investigated and costed however no decision has been made on whether to proceed with adopting this model.

*New lighting on paths in Ginninderra and Civic*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Path lighting, Budget paper 4, page 88

In relation to the funding for new lighting on paths in Ginninderra and Civic.

- How did you identify these as the areas most in need?
- When will the path lighting be put in place, and what type of lighting will it be? (electric, solar, above the path, on the side of the path etc)
  
- Will the Government be reviewing path lighting for other parts of Canberra, and when will this be done by?

**Minister Stanhope: The answer to the Member's question is as follows:—**

For the past 12 months Roads ACT have been conducting a review of pedestrian and cycling infrastructure requirements across Canberra. The need to improve better lighting in the City and to extend the existing lighting around Lake Ginninderra was identified as part of this process.

The path lighting will be implemented over the next two years and the scoping requirements are currently being prepared. The type and locations of the lighting will take into consideration any existing lighting requirements. The use of energy efficient lights and solar panels as an energy source form part of the scoping options currently being prepared.

The recent review of pedestrian and cycling infrastructure requirements has confirmed that lighting of the busier community paths is seen as a priority by the Canberra community. On this basis, a program covering the provision of path lighting will be progressed as part of the annual pedestrian and cycling facilities program delivered through the Capital Works Program

*Road safety*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: New road safety funding, Budget paper 3, page 74

In relation to road safety and road accidents.

- Can you provide a breakdown of the road deaths that have occurred in the ACT this year (including drivers, cyclists and pedestrians)?
- Can you provide a breakdown of the identified causes of these accidents? (eg speeding, other driver error, road quality etc)
- How will the road education campaign be targeted to the types of accidents that have been occurring in Canberra?

**Minister Stanhope: The answer to the Member's question is as follows:–**

1) To 24 May 2010, there have been 10 fatal crashes, with 13 fatalities as shown in the table below.

<b>Fatal crash</b>	<b>No of fatalities</b>	<b>Gender and age</b>
1	1 – motorcyclist	Male, 32
2	1 – cyclist	Male, 60
3	1 – driver	Male, 18
4	1 – driver	Male, 40
5	4 – driver, passenger, passenger, driver	Male, 33; Female 29; Male infant; Male 23
6	1 – motorcyclist	Male, 46
7	1 – motorcyclist	Male, 24
8	1 – driver	Female, 74
9	1 – driver	Male, 81
10	1 – cyclist	Male, 61

2) No. This question should be directed to ACT Policing, who are responsible for the investigation of fatal crashes and providing a report to the coroner.

3) Current and future road safety awareness campaigns will have a focus on the key road safety issues identified in the ACT Road Safety Strategy and Action Plan, including speeding, drink driving, driver distraction, sharing the road and regional holiday travel. To assist with this work, a media strategy report supporting the various awareness elements of the Strategy and Action Plan was completed in 2008.

*Staffing freeze*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Staffing, Budget paper 4, page 65

In relation to the staffing freeze in TAMS and the capacity of TAMS staff to manage increasing workloads.

- Does the staffing freeze also apply to contracted staff in TAMS?
- I understand the turnover rate of staff in TAMS is 8%; but what are the levels of stress and sick leave in TAMS?
- How do the levels of stress and sick leave in TAMS compare to other ACT departments, and to equivalent departments around Australia?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:**

1. The staffing freeze in TAMS applies to all staff including contracted staff.

The percentage of unscheduled absences has been fairly consistent in TAMS (excluding ACTION) with an average of 4% from September 2009 to April 2010. There has been no identifiable increase in personal leave since the recruitment freeze commenced in March 2009. Stress leave is not quantifiable as reasons for personal leave are not required to be specified.

The percentage of unscheduled absences in March 2009 was 4.5% compared to 4.7% in March 2010, April 2009 was 4% which was the same for April 2010.

Data for ACTION is only available to 28 February 2010 which does not cover the recruitment freeze period.

Data on other ACT departments is not available to TAMS therefore a comparison cannot be provided.

*New landfill cell*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: New landfill cell, Budget paper 4, page 88

In relation to the new landfill cell.

- How many landfill cells exist at Mugga Lane currently?
- What has been the life of the existing cells?
- What is the expected life of the cells not yet full?
- What is the expected life of the new cell?
- What is the future capacity of Mugga Lane landfill?
- What plans exist for extending landfill sites at Mugga Lane in the future, and to other sites beyond Mugga Lane?
- Can you provide modelling on how long the landfill sites will last, based on different levels of resource recovery in the ACT?

**Minister Stanhope: The answer to the Member's question is as follows:–**

There is only one operational landfill in the ACT. It is in the Mugga Lane Resource Management Centre. There is presently one operational cell with three sub-cells. The cell commenced operation in 2007.

At present rates, this landfill cell was expected to be filled in 2015-16. However, measures announced in the 2010-11 budget are expected to extend its life by 2.8 years by engaging the use of a larger, heavier compactor and by developing a new landfill area to infill what was intended to have been a valley between the current and former cells. This will take the expected life of the landfill to 2018-19. It is projected that over 2 million tonnes of material will be sent to this landfill cell before it is full.

Initial planning has taken place to select an area of land adjacent to the Mugga Lane Resource Management Centre that may be suitable as the new landfill. An allocation of \$1.75M was announced in the 2010-11 budget for feasibility studies to evaluate the technical, environmental and planning requirements to progress this project. Until these studies are complete, no estimate of the capacity of the new landfill can be made. No other sites are presently under consideration.

The speed at which a landfill is filled depends on the amount of material sent to that landfill, the type of material, the amounts of recovered resources, the timing and scope of any new initiatives and the size of the landfill. Given the number of variables, no modelling has been conducted about landfill capacity based on different levels of resource recovery. Modelling should not be conducted until the capacity of the new landfill has been estimated, if at all.

*New waste initiatives*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: New waste initiatives, Budget paper 4, page 73

In relation to the new waste initiatives and battery and light globe recycling points.

Noting that there was no money provided in the waste budget to provide drop off points for convenient battery and light globe recycling:

- What work has the Government done to determine how drop off locations for batteries and compact fluorescent light globes could be provided at Government shopfronts, libraries, or other convenient locations?
- Did this work specifically involve investigating both drop off points that are 'manned' by a staff member, as well as 'un-manned' drop off points?
- What is the approximate costs of providing drop off recycling points for batteries and light globes (at, say, 5 or more locations around the ACT)?
- What investigation has the Government done into other jurisdictions in Australia that provide a similar recycling service? Has it, for example, looked into the City of Whitehorse council in Victoria which provides light globe recycling at their govt shopfronts.
- What progress has been made on providing domestic battery and compact fluorescent recycling at Mugga Lane and Mitchell resource recovery centres?
- How many batteries and compact fluorescent light globes go to landfill in the ACT each year?
- What auditing and monitoring is done of batteries and compact fluorescent light globes going to landfill in the ACT?

**Minister Stanhope: The answer to the Member's question is as follows:--**

Facilities for the collection of household batteries and Compact Fluorescent Light Globes (CFLs) must be carefully designed and appropriately located to minimise risks associated with these activities. CFLs contain mercury vapour and if not carefully handled can break and release this gas into the atmosphere. Mixing types of batteries together can cause reactions to occur. The nature of these materials makes them unsuitable to encourage collection at libraries and shop fronts. For these reasons, the Department has not developed proposals to establish collection points in public places, such as libraries and shopfronts.

Before settling any new proposal, the Department would require the endorsement of the Environment Protection Authority, ACT WorkCover and ACT Health on its proposed management of risks and hazards.

The Department has investigated claims made by the ACT Greens about other jurisdictions that provide these services. Details of the most recent investigations are set out below.

As noted above, the Department has not developed proposals of the kind suggested by the ACT Greens. The Department has scoped the establishment of facilities to collect and store household batteries at six existing waste and resource recovery facilities and estimates that capital costs would be around \$10,000 with ongoing service costs at over \$100,000 per annum.

The ACT Government has been progressively implementing further services for the free drop-off of batteries and CFLs.

- Car batteries may be dropped off at the Mitchell and Mugga Lane Resource Management Centres and Parkwood Recycling Estate.
- CFL collections were set up at the Mitchell and Mugga Lane Resource Management Centres during 2008-09.
- Mobile phone and mobile phone battery collection facilities were established in 2008-09 at the Mitchell and Mugga Lane Resource Management Centres and at the Regional Recycling Centres, including Scollay Street Tuggeranong, Botany Street Phillip and Jolly Street Belconnen.
- TAMS has finished designing its new one-stop drop off facility at the Mugga Lane Resource Management Centre for the acceptance of a wide range of household hazardous wastes. Construction will commence shortly. Until that facility is operational, CFLs and household batteries can be disposed of in landfill or by others as outlined.

There are also private sector organisations that provide battery collection services. For instance, household batteries are accepted for recycling at Battery World in Phillip (fees apply for larger quantities). Some waste and recycling service companies in the ACT, such as Cleanaway and SITA, supply workplaces with receptacles for rechargeable battery recycling that are collected when full (fees apply).

The Department has not conducted comprehensive research about which jurisdictions offer facilities of the type promoted by the ACT Greens. Initial queries indicate that such services are not standard. Queries made in April 2010 about specific councils raised by the ACT Greens showed that those councils were offering similar services to those offered in the ACT, with the exception of the Council of Whitehorse for CFLs. Details below:

- **City of Whitehorse, Victoria (154,000 people)**
  - Acceptance facilities for CFLs are available at customer service centres (similar to ACT government shopfronts). Collection is arranged when boxes are full. A covered bin with a high-top lid is available at the main civic customer service centre. The waste coordinator contacted by ACT NOWaste acknowledged the risk with CFL breakages but did not report any incidents to date. CFLs are also accepted at transfer stations.
  - Domestic batteries are accepted at transfer stations only. The waste coordinator advised that the council was investigating recycling containers at shopfronts, however they are mindful of the risks involved in storing different types of batteries together.
- **Waverly Council, NSW (63,000 people)**
  - The council does not provide collection points for CFLs. Small quantities are accepted in the domestic collection service.
  - Council accepts small quantities of domestic batteries at one drop off centre and small quantities of batteries in the domestic collection service.
  - Domestic batteries and CFLs are also accepted at one drop-off point on one day each year in the 'chemical cleanouts' run by the New South Wales Department of Environment, Climate Change and Water.
- **City of Marion, South Australia (83,000 people)**
  - Domestic quantities of CFLs are accepted at a drop-off point at their transfer station. CFLs are also accepted as part of a hazardous waste collection day at one drop off point only.
  - Batteries are accepted as part of an annual hazardous waste collection day. Domestic quantities are also accepted in the domestic collection service. Household batteries are not accepted at waste facilities and no collection points are available.

Regular landfill and kerbside waste and recycling audits are conducted in the ACT.

The last landfill audit was conducted in 2009. Audits focus on streams and items of waste that comprise a large proportion of overall waste to landfill. No specific data was collected about fluorescent tubes and batteries in landfill.

The kerbside waste and domestic recycling audit was conducted in 2009. That audit showed that hazardous items, including paint, CFLs and batteries, comprised 0.2% of domestic waste and nominally 0% of domestic recycling. These figures confirm that batteries and fluorescent lights comprise a very small proportion of landfilled waste.

*Waste targets*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Waste targets, Budget paper 4, page 73

In relation to the amount of waste diverted from landfill, and the initiatives funded in last year's budget.

- What impact did the commercial waste initiative make to the amount of waste diverted from landfill; can you give a figure estimation of how much this contributed to the percentage of waste diverted from landfill?

- What impact did the Mugga Lane waste separation initiative make to the amount of waste diverted from landfill; can you give a figure estimation of how much this contributed to the percentage of waste diverted from landfill?

**Minister Stanhope: The answer to the Member's question is as follows:—**

1. This Question will be answered by the Department of Environment Climate Change Energy and Water.

2. Funding was provided in 2009-10 to retain a contractor to sort and recover additional waste from the Mugga Lane transfer station. ACT NOWaste has undertaken trials to ensure service will result in the maximum diversion of waste from landfill possible, but has not yet established a permanent service.

*Weed management*

Mr Rattenbury : To ask the Minister for Territory and Municipal Services

1. What is the projected spending on weed management and feral pest control across the whole of the ACT estate for 2010-11?
2. How much of this would be allocated to Namadgi National Park in 2010-2011? How does this compare to the last few years?
3. What progress or outcomes indicators does TAMS use to determine the success of weed and feral management programs across the ACT?
4. Can you please provide these progress or outcome indicators?
5. What is the projected spending for weed management and feral pest control over the next three years, noting that insurance money from the 2003 bushfires will be fully expended in 2011?

**The answer to the Member's question is as follows:**

1. The 2010-11 budgets for weed vertebrate pest control are still being developed but are likely to be in the same order as 2009-10.
2. See above.
3. In relation to measures of progress and outcomes for vertebrate pest control programs, spot light counts are used to assess the success of rabbit control programs. Reports on the number of dog attacks on livestock and stock loss figures provide indicators in relation to the success of dog control programs. Sand pad monitoring provides information in relation to the fox control program. Aerial surveys are used to assess the effectiveness of feral horse trapping programs. Monitoring of the Department's weed control programs uses periodic photo points and mapping of control sites to assess effectiveness.
4. Parks, Conservation and Lands will prepare a report on weed and pest control programs for the 2009/10 financial year by the end of August 2010. This information can be provided at that time.
5. There are no consolidated forward budget estimates for weed and pest control beyond 2010/11.

*Rangers - BP4 Page 69*

Mr Rattenbury : To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 4, page 69

1. What is the total number of rangers expected to be employed across the ACT's nature reserves and national parks?
2. How many rangers are employed on a part-time basis?
3. What proportion of rangers positions are on limited contacts?
4. Will these contracts be renewed in the 2010-2011 financial year?
5. Will seasonal rangers be employed by TAMS in the 2010-11 financial year?

**The answer to the Member's question is as follows:**

1. Currently there are 40 rangers employed across the ACT's nature reserves and national parks. It is expected a similar number will be employed next financial year.
2. Two
3. 18 per cent.
4. Some contract ranger positions have been established to deliver specific projects and will cease when the projects are completed. Others have been established to enable permanent ranger vacancies that exist for a variety of reasons to be filled on a temporary basis. The decision regarding renewal of any contracts will be determined by the specific circumstances relating to each vacancy.
5. TAMS will not employ seasonal conservation rangers in 2010/11.

*Threatened species - BP4 Page 73*

Mr Rattenbury : To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 4, page 73

1. Which Threatened Species Action Plans is the department expected to report on in 2010-2011?
2. What proportion of Threatened Species Action Plans will be reported on each year?

The answer to the Member's question is as follows:

1. The Department of Territory and Municipal Services (TAMS) will report on the following Action Plans in the 2010-2011 financial year:

- **Action Plan 5** *A subalpine herb (Gentiana baeuerlenii)*
- **Action Plan 27** *Woodlands for Wildlife, ACT Lowland Woodlands Conservation Strategy;*
- **Action Plan 22** *Bush-tailed Rock-Wallaby (Petrogale penicillata)*
- **Action Plan 23** *Smokey Mouse (Petrogale penicillata)*

2. TAMS reports to the Flora and Fauna Committee on each current action plan every three years. There are currently eight Action Plans. Next year TAMS will report on half of the action plans.

*QTON - Blackberries cost*

Asked on FRIDAY 28 MAY 2010:

- How much does it cost InTACT to acquire the Blackberries?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The current cost to InTACT of a Blackberry device is \$650.

*Animal welfare*

**VICKI DUNNE MLA** : To ask the Minister for Territory & Municipal Services

Ref: Department of Territory & Municipal Services, BP4, p63, Output 1.4 (Land Management) and 1.5 (Environmental Regulation)

In relation to : Animal Welfare

1. [ref BP4, p78] What role will be assigned to the animal welfare officer transferred from DECCEW?
2. What programs and associated funding is being transferred with this officer?
3. What animal welfare programs and activities will be retained in DECCEW?
4. In relation to the *Animal Welfare Act 1992*:
  - (a) What progress is being made at the national level for the development of mandatory codes of practice?
  - (b) What national codes of practice have been developed and agreed by all relevant jurisdictions?
  - (c) Are those national codes in place and operating in the ACT? If no, why?
  - (d) What progress is being made in the development of ACT mandatory codes of practice?
  - (e) What ACT mandatory codes of practice are in place and operating?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

1. Originally the position was transferred to DECCEW along with the TAMS policy unit it was attached to. Further consideration was given to the duties associated with this position resulting in the position and officer returning to TAMS.

The Animal Welfare Policy Officer's duties and responsibilities remain unchanged:

- provide advice to Government on animal welfare issues;
- administer the *Animal Welfare Act 1992(the Act)*, including issuing licences under the Act;
- licence and provide liaison to Inspectors and Authorised Officers under the Act;
- provide secretarial duties to the Animal Welfare Advisory Committee (AWAC);
- assist in the development, adoption and implementation of Codes of Practice; and
- represent the ACT Government at national animal welfare meetings.

2. The Animal Welfare Policy officer will retain all previous responsibilities including providing secretariat, payroll and administration support to AWAC. Funding for the AWAC has also returned to TAMS.
3. DECCEW policy officers will continue to liaise with the Animal Welfare Officer to provide detailed briefings in line with Primary Industry Ministerial Council's (PIMC) agenda items.
4. (a) Progress continues at the national level on the initial harmonisation project, the Land Transport Standards (LTS). A number of identified issues are near to resolution. Due to the ACT's small primary industry sector the current national issues have little or no impact on the ACT.

In tandem with the completion of the LTS, a number of writing groups, comprising Government, Industry and NGO's are continuing to develop draft Codes of Practice. It is understood that the jurisdictional implementation of the LTS is being used as a test case, allowing the adoption of future Codes in a more timely fashion.

(b) All jurisdictions and PIMC have given in-principle agreement to the Australian Animal Welfare Strategy (AAWS). The LTS is the first National Code developed for implementation, however, a number of changes have been made as a result of stakeholder input, requiring an updated national Regulatory Impact Statement to be developed and endorsed through PIMC prior to jurisdictional adoption.

(c) The ACT Government stands ready (through AWAC) to implement National Codes and has made adjustment to the *Animal Welfare Act 1992* allowing for the adoption of Codes containing mandatory components

(d) Recently, AWAC reviewed and recommended adoption of the Code of Practice for the Sale of Animals in the ACT (other than from saleyards) as a voluntary code. After legislative changes allowing for mandatory components were finalised, the ACT Government has referred the above Code back to AWAC for conversion into a mandatory Code. The Government expects the development of the ACT's first mandatory Code, including stakeholder consultation, will take some time. The draft new Code is expected in the first half of 2001.

(e) Currently there are no Codes of Practice containing mandatory components, operating under the *Animal Welfare Act 1992*.

*Kangaroo Management plan*

**VICKI DUNNE MLA** : To ask the Minister for Territory & Municipal Services

Ref: Department of Territory & Municipal Services, BP4, p63, Output 1.4 (Land Management) and 1.5 (Environmental Regulation)

In relation to : Kangaroo Management Plan

1. What strategies are in place for the kangaroo management plan to be implemented?
2. What public awareness/information programs will be adopted?
3. Since the kangaroo management plan was finalised has any further research emerged that suggests kangaroo culling is environmentally unnecessary or in any way detrimental to animal welfare?
  - (a) If yes, what response does the government have to that research?
4. Is the government aware of any maltreatment or any reports of maltreatment of joeys that are orphaned, inadvertently or otherwise, in the culling programs?
  - (a) If yes, what action has the government taken in response?
5. What plans does the government have to review the kangaroo management plan to keep it contemporary with new studies, practices or trends?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

1. The main strategies for implementation of the kangaroo management plan include monitoring of population density within nature reserves; research and monitoring of the impact of kangaroo grazing on threatened grassy ecosystems; and culling to reduce and maintain populations to a sustainable level. Research projects include urban population movement studies and support for kangaroo fertility control research.
2. The following public awareness activities have commenced:
  - The ACT Kangaroo Management Plan (KMP) has an important public information role. This is the first comprehensive KMP to be produced in Australia, covering all aspects of kangaroo policy (not only commercial harvesting, like the KMPs for NSW, Qld, SA and WA). The KMP provides a robust scientific basis for policies which are explained in an easily understood manner.
  - The content on the Territory and Municipal Services (TAMS) website has been enhanced. Many of the topical issues, such as kangaroo translocation, rearing orphaned young, culling for conservation, have been addressed in a user-friendly format.
  - Research staff provided numerous public talks during 2008 and 2009 which were an opportunity for people to find out about kangaroo research and to

- Parks, Conservation and Lands staff are participating in the production of a one hour television documentary about people and kangaroos in Canberra, with research having a prominent place in the story. It is anticipated that the documentary will address a range of community perspectives on kangaroo culling and therefore provide information that will enable the public to come to an informed view on various aspects of kangaroo management.

These methods of communication will continue to be utilised as needed, in addition to communicating with the community through a planned communications strategy.

3. No.
4. The Government is not aware of any breaches of the relevant codes of practice.
5. There is no set time for reviewing the ACT KMP. Such plans generally have a life of 5-10 years but can be reviewed at any time in response to changes in scientific knowledge or community views.

*Mulligans flat*

**VICKI DUNNE MLA** : To ask the Minister for Territory & Municipal Services

Ref: Department of Territory & Municipal Services, BP4, p63, Output 1.4 (Land Management) and 1.5 (Environmental Regulation)

In relation to : Mulligans Flat

- (a) Is rectification of the damage caused by the recent flood event complete?
  - (i) If yes, at what cost?
  - (ii) If no, why, and when will it be complete?
- (b) What was done to mitigate the risk of damage in future such events?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:-**

1. Yes. Immediate repairs were made to the Mulligans Flat Woodland Sanctuary fence on the day following the storm. The Sanctuary fence was down in a few small sections for less than 24 hours. Subsequent monitoring revealed that no foxes or cats entered the sanctuary during this time.
2.
  - (i) The cost of the initial repair works to the fence was approximately \$2,500 for labour.
  - (ii) Not applicable.
3. Works are being undertaken to install more floodgates within the Sanctuary fence. These floodgates are being installed at the locations where the fence was breached as a result of the flooding. The modifications will allow storm water to pass under the fence when such an event occurs in the future. These works should be completed in late June 2010 and will cost \$3,300.

*Jerrabomberra wetlands*

**VICKI DUNNE MLA** : To ask the Minister for Territory & Municipal Services

Ref: Department of Territory & Municipal Services, BP4, p63, Output 1.4 (Land Management) and 1.5 (Environmental Regulation)

In relation to : Jerrabomberra Wetlands

1. What role will the proposed interim board of management have in managing the infrastructure improvements at Jerrabomberra Wetlands?
  - (a) When will that board be formed?
  - (b) What will be the selection process?
  - (c) For how long will it remain an interim board?
  - (d) What will be its terms of reference?
2. What infrastructure improvements are proposed?
3. What work will be done to restore the natural integrity of the wetlands, particularly in relation to the eradication of weeds and exotic shrubs and trees?
  - (a) What will that work cost?
  - (b) When will it be undertaken?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

1. The Interim Board will guide preparation of the Jerrabomberra Wetlands Master Plan and approve visitor and wetland infrastructure forward design and construction proposals.
  - (a) In June 2010;
  - (b) Interim Board members will be appointed by the Minister for Territory and Municipal Services;
  - (c) Until the proposed Woodlands and Wetlands Trust is established;
  - (d) The terms of reference for the Jerrabomberra Wetland Interim Board of Management are currently being finalised.
2. Infrastructure improvements will be determined by the master planning process but are most likely to include improvements to the network of viewing hides, visitor information and education facilities and the construction and enhancement of wetland habitat, such as reed beds, shallow lagoons and islands.
3. \$200,000 has been provided in the 2010/11 Budget to deliver improved control of invasive weeds. This work will, subject to advice from the Interim Jerrabomberra Wetlands Board of Management, focus on control of blackberry and willow between

the bike/pedestrian bridge at the Jerrabomberra Wetlands and Lake Burley Griffin.  
Revegetation with native riparian trees and shrubs will be undertaken

- (a) \$200,000.
- (b) In 2010.

*Environment measures*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

In relation to : Environmental measures for the Department of Territory and Municipal Services;

1. What are the estimated greenhouse gas emissions for the Department in 2010-11, 2011-12, 2012-13 and 2013-14?
2. What initiatives or measures has the Department implemented in 2009-10 to reduce greenhouse gas emissions?
  - a. What is the cost of each initiative
  - b. how much greenhouse gas has each initiative saved?
3. What initiatives or measures will the Department implement in 2010-11 to reduce greenhouse gas emissions?
  - a. What is the budgeted cost of these initiatives
  - b. How much greenhouse gas will each initiative save?
4. How much paper recycling will be undertaken in 2010-11, 2011-12, 2012-13 and 2013-14, what percentage of total paper used is this, and what benchmark will the Department measure its success in recycling against?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:—**

1. The Department is continuing to work with the Department of Environment, Climate Change, Energy and Water, to implement the OSCAR system, for which staff training is currently underway. OSCAR will provide baseline data on which estimates for future years will be based.
2. This information will be provided in the C21 section of the Department's 2009-10 Annual Report.
3. Initiatives are currently being considered which will respond to the recent installation of Smart Meters, the introduction of the BusinessSmart program and other measures. Details and outcomes will be reported in the 2010-11 Annual Report.
4. This detailed information is not yet available. Information on paper recycling will be reported in the Department's Annual Report.

*Grants programs*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

In relation to : Grants Programs and the Department of Territory and Municipal Services;

1. What grants programs within the TAMS portfolio will commence in 2010-11, and which grants programs will cease?
2. Which grant programs ceased in 2009-10?
3. For each program above, what is the total cost of the program, including a) the cost to administer the program; b) the cost to advertise the program and c) the total amount of grants that are budgeted to be awarded in 2009-10 and 2010-11?
4. For those grants programs commencing in 2010-11, when is the program scheduled to cease?
5. What process will be used to determine the recipients of the grants?
6. Will grants under each program be contingent upon a contribution from the recipient of the grant?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The ACT Government prepares its budget on an outputs basis. Data at that level is published in the Budget Papers, along with budgeted financial statements for agencies. Similar information on actual performance is published in annual reports including audited financial statements. Certain figures you request are publicly available on the TAMS Annual report or ACT Government Budget Papers. Data is not available in the form and at the level of disaggregation requested in other questions without diversion of significant resources from TAMS ongoing business that I am not prepared to authorize.

*Overhead costs*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

BP 4

In relation to : Overhead costs for the Department of Territory and Municipal Services;

1. What are the overhead fixed costs for the Department for 2010-11 and how much is each?
2. How are these costs forecast to change between 2010-11 and 2013-14 (please provide a breakdown by output).
3. What are the variable and marginal costs for the Department for 2010-11 and how much is each.
4. How are these costs forecast to change between 2010-11 and 2013-14, and how has this changed since 2009-10 (please provide a breakdown by output).

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:—**

The ACT Government prepares its budget on an outputs basis. Data at that level is published in the Budget Papers, along with budgeted financial statements for agencies. Similar information on actual performance is published in annual reports including audited financial statements. Data is not available in the form and at the level of disaggregation requested without diversion of significant resources from TAMS ongoing business that I am not prepared to authorize.

*Output programs*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

In relation to : Output programs for the Department of Territory and Municipal Services;

1. Please provide a list of initiatives or programs that are run under each output.
  - a. What is the budgeted cost for each in 2009-10 and 2010-11?
  - b. How many staff (by ASL) work in each, and what is level of each staff member?
  - c. What capital equipment is required by each?
  - d. What specialist skills are required by staff in each, and what are the specialists levels?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The ACT Government prepares its budget on an outputs basis. Data at that level is published in the Budget Papers, along with budgeted financial statements for agencies. Similar information on actual performance is published in annual reports including audited financial statements. Data is not available in the form and at the level of disaggregation requested without diversion of significant resources from TAMS ongoing business that I am not prepared to authorize.

*Staff management*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

BP 4

In relation to : Staff Management within the Department of Territory and Municipal Services;

1. How many staff are currently employed by the Department, and what level is each (please provide a breakdown by output and work area).
2. What was the total staff turnover rate in 2008-09 and 2009-10 to date, and what is the budgeted staff turnover rate for 2010-11 (please provide a breakdown by output class and level).
3. How many positions within the Department are currently unfilled as a result of the Government's staffing freeze?
  - a. When will these positions now be filled?
  - b. How much money has the Department saved as a result of the freeze?
4. How many staff receive a total salary of
  - a. below \$70,000,
  - b. between \$70,000 and \$80,000,
  - c. between \$90,000 and \$100,000,
  - d. between \$100,000 and \$110,000,
  - e. over \$110,000; and.
  - f. For each salary range, how many staff are considered administrative or policy, and how many are considered frontline service delivery staff?
5. How many additional staff will be employed in 2010 (in FTE), and what level is each (please provide a breakdown by output and level).
  - a. How many are administrative or policy staff, and how many are considered frontline service delivery staff?
6. How much will be spent on training programs 2010-11?
  - a. What is the purpose of each training program, and
  - b. how many staff are expected to participate?
7. Will officers attend any training programs in 2010-11 interstate?
  - a. If so, what is the purpose of these training programs?
  - b. How many officers will attend?
  - c. What is the cost of each programs, including travel expenses?
8. What training programmes in 2010-11 will be held which will result in no marginal cost to the Department?
9. What in-house training programs will be held in 2010-11 which will result in a cost to the Department, and what is this cost expected to be?
10. What is the average oncost for each employee within the Department budgeted to be in 2010-11?
  - a. What is included in this oncost?
  - b. What is the marginal oncost of an additional worker at the current staffing levels in 2010-11?
11. What specialist qualifications are required by staff for the Department to undertake its roles and responsibilities?
  - a. What skills are currently lacking in the Department?
  - b. How will these gaps be filled in 2010-11?
  - c. Has the staffing freeze contributed to this shortfall?

12. What is the average salary for each employee who has a specialist skill that is required for the Department to undertake its roles and responsibilities? What will be the average salary in 2010-11 (please provide a breakdown by specialisation, output and employee level).
13. What training must employees undertake on a regular basis to maintain their specialist skills, and what is the budgeted total cost of this training in 2010-11?
  - a. What is the average cost per employee?
  - b. Who will provide the training?
14. What specialist equipment is required for employees within the Department to undertake their jobs, and how will this change in 2010-11? For each piece of equipment:
  - a. how many are required,
  - b. what is the capital cost of each,
  - c. what is the running cost of each?
  - d. Over what period is each piece of equipment depreciated?
  - e. What equipment will be purchased in 2010-11 for this purpose?
15. How many graduates will be employed in 2010-11?
  - a. What is the cost of employing each graduate, and what is the breakdown of these costs, including oncosts?
  - b. How many graduates have been employed on average each year since 2001?
16. How many staff will be recruited in 2010-11, and how much has been spent on recruitment in 2009-10 to date?
  - a. How much is budgeted to be spent on recruitment in 2010-11, and how is this broken down?
17. How much office space is currently leased by the Department, or the ACT Government on behalf of the Department?
  - a. Will this change in 2010-11, if so how will it change and what is the cost of the change?
  - b. What is the cost of the current lease, what is the make-good provision, and when will this lease be complete?
  - c. If a new lease is to be signed in 2010-11, what is the cost of the lease, what is the make-good provision, and when will this lease be complete?
18. How many staff, are budgeted to receive HDA in 2010-11? For each staff member,
  - a. why will they receive HDA?
  - b. How long will they be on HDA?
  - c. What is the budgeted expense for staff receiving HDA in 2010-11?
  - d. Please provide a breakdown by output class and level
19. How many staff are currently on any form of leave indefinitely?
  - a. What are the reasons for these staff being on indefinite leave?
  - b. Please provide a breakdown by output class and level

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The ACT Government prepares its budget on an outputs basis. Data at that level is published in the Budget Papers, along with budgeted financial statements for agencies. Similar information on actual performance is published in annual reports including audited financial statements. Certain figures you request are publicly

available on the TAMS Annual report or ACT Government Budget Papers. The information you require to other questions of detail, including for example in relation to training programs and staffing for 2010-11, rely on business decisions that have not yet been made. Data is not available in the form and at the level of disaggregation requested in other questions without diversion of significant resources from TAMS ongoing business that I am not prepared to authorize.

*Working groups*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

In relation to : Working Groups involving the Department of Territory and Municipal Services;

1. How many working groups, consultation groups, inter-departmental committees, roundtables or other intra-Government committees have been created (or will be created) by the Department in 2009-10?
2. Will any working groups, consultation groups, inter-departmental committees, roundtables or other intra-Government committees be created by the Department in 2010-11?
3. For each group, committee or roundtable in questions 1 and 2:
  - a. What is the cost of creating and maintaining each?
  - b. For how long will each run?
  - c. How many staff will regularly be involved?
  - d. How often will each meet?
  - e. Where will each meet?
  - f. Which departments, agencies or non-government organisations will be represented, and what is the role of each?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:—**

This question was previously asked by Mr Alistair Coe (QON 956) and placed on the Notice Paper. A detailed response to this question is currently being finalised and will be provided shortly.

*IT and advertising*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

In relation to : IT and Advertising for the Department of Territory and Municipal Services;

1. What is the budgeted cost of the provision of IT services for the Department for 2010-11?
2. What is the budgeted or forecast increase in costs for the provision of IT services in 2011-12, 2012-13 and 2013-14?
3. What will be the marginal cost and the average cost of the provision of IT services at the forecast staffing levels in 2010-11?
4. How much will be spent on advertising in 2010-11, and what is forecast to be spent in 2011-12, 2012-13 and 2013-14, and how is this spending broken down between i) outputs and ii) design, printing, distribution etc.
5. What form of advertising will be undertaken in 2010-11?
6. What is the purpose of each form of advertising to be undertaken in 2010-11?
7. How much has been spent on graphic design purposes in 2009-10, and how much will be spent on graphic design in 2010-11, 2011-12, 2012-13 and 2013-14?
8. How much has been spent on advertising in 2009-10 to date, and what forms of advertising does this include?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The ACT Government prepares its budget on an outputs basis. Data at that level is published in the Budget Papers, along with budgeted financial statements for agencies. Similar information on actual performance is published in annual reports including audited financial statements. Certain figures you request are publicly available on the TAMS Annual report or ACT Government Budget Papers. Data is not available in the form in other questions and at the level of disaggregation requested in other questions without diversion of significant resources from TAMS ongoing business that I am not prepared to authorize.

*Budget initiatives*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

BP 3

In relation to : Budget initiatives involving the Department of Territory and Municipal Services;

1. For each expense, revenue or capital measure reported in Budget Paper No. 3 which applies to the Department:
  - a. what is the staffing increase required
  - b. what are the IT requirements, including those which are to be purchased “off the shelf” and those which are to be custom built
  - c. what is the average on cost per additional staff member
  - d. what consultancies are required, including the purpose of the consultancy and budgeted cost, and whether the contract for the consultancy will be single select or open tender.
  - e. What are the capital requirements, including any equipment that will be purchased
  - f. Has the Department offset any funding to accommodate any part of the initiative, and what was the offset?
  - g. Will the initiative require any form of regulatory change and if so, what change is required, and will a regulatory impact statement be published prior to it being considered by the Assembly?

**Minister for Territory and Municipal Services: The answer to the Member’s question is as follows:–**

The ACT Government prepares its budget on an outputs basis. Data at that level is published in the Budget Papers, along with budgeted financial statements for agencies. Similar information on actual performance is published in annual reports including audited financial statements. The information you require to other questions of detail, including for example in relation to training programs and staffing for 2010-11, rely on business decisions that have not yet been made. Data is not available in the form and at the level of disaggregation requested in other questions without diversion of significant resources from TAMS ongoing business that I am not prepared to authorize.

*Budgeted costs*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

BP 4

In relation to : Budgeted Costs for the Department of Territory and Municipal Services;

1. What is the budgeted cost for the Department in 2009-10, 2010-11, 2011-12, 2012-13 and 2013-14 of
  - a. Electricity
  - b. Internet communications
  - c. Telecommunications
  - d. Travel for senior executive staff
  - e. Travel for non-executive staff
  - f. Local travel, including taxis, bus fares, and vehicles
  - g. Printing
  - h. Paper
  - i. Official entertainment
  - j. Consultant's fees
  - k. Office supplies

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:—**

The ACT Government prepares its budget on an outputs basis. Data at that level is published in the Budget Papers, along with budgeted financial statements for agencies. Similar information on actual performance is published in annual reports including audited financial statements. Certain figures you request are publicly available on the TAMS Annual report or ACT Government Budget Papers. The information you require to other questions of detail, including for example in relation to consultant fees and travel for 2010-11 and onwards, rely on business decisions that have not yet been made. Data is not available in the form and at the level of disaggregation requested in other questions without diversion of significant resources from TAMS ongoing business that I am not prepared to authorize.

*Budget costs*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

BP 4

In relation to : Budgeted Costs and the Department of Territory and Municipal Services

1. What are the annual depreciation costs for the Department?
  - a. How much depreciation is allocated to small capital items which are used in the day-to-day activities of the Department, and how much is related to major capital works or items?
  - b. What are those major capital works or items specifically and how much is the depreciation for each annually?
2. What capital initiatives will be completed by the Department in 2010-11, 2011-12, 2012-13 and 2013-14?
  - a. What was the original cost of those initiatives when they were first considered by Government?
  - b. What is the current budgeted cost of each initiative?
  - c. What are the ongoing costs to the Budget of the initiative, including running costs and depreciation costs?
3. What capital initiatives (or expenditure on capital equipment) were completed/will be completed by the Department in 2009-10?
  - a. What was the original cost of those initiatives when they were first considered by Government?
  - b. What is the current budgeted cost of the initiative?
  - c. What are the ongoing costs to the Budget of the initiative, including running costs and depreciation costs?
  - d. What was the estimated completion date when the initiative was first considered by Government?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:—**

The ACT Government prepares its budget on an outputs basis. Data at that level is published in the Budget Papers, along with budgeted financial statements for agencies. Similar information on actual performance is published in annual reports including audited financial statements. Certain figures you request are publicly available on the TAMS Annual report or ACT Government Budget Papers. Data is not available in the form and at the level of disaggregation requested in other questions without diversion of significant resources from TAMS ongoing business that I am not prepared to authorize.

*Rangers*

Mr Coe : To ask the Minister for Territory and Municipal Services

**Rangers**

- 1) How many vehicles are available for rangers and vets who are on call for 24 hour periods?
- 2) At what depots are these vehicles located?
- 3) Are rangers/vets expected to leave their ACT Government vehicles at depots? If yes, what is the rationale for this and what inefficiencies have been caused by this measure?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:**

1. Every ranger and the ACT Government veterinarian, when on a 24 hour callout roster, has access to a vehicle whilst rostered on duty.
2. Vehicles available to rangers and the ACT Government veterinarian on call for 24 hour periods are located at Athllon Depot, Mitchell Depot, Cotter Depot, Elimatta Street Reid, Mugga Lane Symonston and Riverview Depot during working hours, and at the rangers and vet residences after working hours.
3. Rangers and vet vehicles are secured overnight at operational depots except when home garaged by rangers and the vet on call for 24 hour call-out roster. Vehicles are secured in a fenced works depot and running costs are minimised. No inefficiencies have been caused by this arrangement.

*Sutton road facility*

Mr Coe : To ask the Minister for Territory and Municipal Services

**Sutton Road facility**

- 1) How many staff work out of the Sutton Road facility?
- 2) What are the tasks undertaken by the staff at the facility?
- 3) How is the facility funded?
- 4) What contracts are in place for the operation of the facility and what is the value of those contracts?

**Minister for Transport: The answer to the Member's question is as follows:–**

The ACT Government does not own, fund or manage the Sutton Road Facility. It is “owned”, run, and operated by Transport Industry Skills Centre.

*Equestrian industry*

Brendan Smyth: To ask the Minister for Planning: [Ref: ACT Planning and Land Authority (ACTPLA), Budget Paper 4, Page number 345 – 366]

This question has been referred to TAMS. Answers have been provided by TAMS and LAPS.

In relation to the equestrian industry in the ACT:

1. What planning is undertaken to enable the equestrian industry to undertake activities both in the urban area and in rural and other areas outside the urban area?
2. (a) What planning is undertaken to ensure the continuing availability of sufficient horse paddocks to permit the secure holding of horses by residents. (b) Where will these horse paddocks be located? (c) What will be the management arrangements for these horse paddocks?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

1. The ACT Government is retaining and strengthening existing equestrian linkages which are integral to the recreational network throughout the ACT. While equestrian trails have been developed through Stromlo Forest Park, additional trails are planned for the Park as well as an equestrian camp facility. Trails are also being incorporated into the Arboretum including strengthening of the Bicentennial Trail. Equestrian links between Stromlo Forest Park and the Arboretum, through the Molonglo Valley have been incorporated into the urban design of Coombs and Wright.

2 (a-c). New urban development in Molonglo and Gungahlin is not occurring on existing horse paddocks. Where future Greenfield development is being considered in areas that already incorporate horse paddocks an assessment will be made of the continued need for paddocks in that area. Where a need for the retention of paddocks is identified existing sites will be considered for retention or alternate sites will be identified.

*QTON - Offset by new initiatives*

Asked by Mr COE on WEDNESDAY 20 MAY 2010. GARY BYLES took on notice the following question:

In relation to QTON No. 14:

- a) How many sections of TAMS have moved out of TAMS?
- b) How many staff does this represent?

Minister for Territory and Municipal Services: The answer to the Member's question is as follows:—

- a) Four functions moved out of the Department of Territory and Municipal Services in the 2009-10 financial year:
  - Tourism as part of the Administrative Arrangements 2009 (No 2) (NI2009-561),
  - ACT Property Group as part of the Administrative Arrangements 2009 (No 3) (NI2009-593),
  - Government and Assembly Library functions transferred to the Legislative Assembly Secretariat; and
  - funding for the Exhibition Park Corporation.
- b) 161

*QTON - New waste cells and Total number of cells at the Mugga Lane facility*

In relation to : QTON No. 4 Waste Cells and their capacity.

Can the committee please get a breakdown of :

- the history of the cells
- the total number of cells and their capacity
- when they will be filled?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

There is only one operational landfill in the ACT. It is in the Mugga Lane Resource Management Centre. At present rates, this landfill was expected to be filled in 2015-16. However, measures announced in the 2010-11 Budget are expected to extend its life by 2.8 years by engaging the use of a larger heavier compactor and by developing a new landfill area. This will take the expected life of the landfill to 2018-19. It is projected that over 2 million tonnes of material will be sent to this landfill before it is full.

The former landfill cell in the Mugga Lane Resource Management Centre operated between 1985 and 2007. The landfill cell prior to that operated between 1975 and 1985.

The speed at which a landfill is filled depends on the amount of material sent to that landfill, the type of material, whether it breaks down in landfill, the compaction rate for each type of material, the compaction technologies used and the size of the landfill. Each landfill cell is constructed to the best-practice standards of the day and to suit a specific site and specific waste needs. Each cell is a different size and shape. Amounts and types of materials sent to landfill change over time, as do compaction technologies. It is therefore very difficult to compare one landfill cell to another.

*QTON - Efficiency dividend table, breakdown of savings*

Asked by Mr Smyth on WEDNESDAY 20 MAY 2010. GARY BYLES took on notice the following question:

In relation to QTON No. 14:

Can the committee please be provided with a breakdown of savings the Department will make as part of the efficiency dividend.

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The savings measures to be adopted by the Department of Territory and Municipal Services to achieve the efficiency dividend include:

Savings through reduced consultancies, IT costs, and reductions in corporate programs such as human resources and communications. Savings are also anticipated to flow from a reduction in contract labour staff and further consolidation of payroll services.

*QTON – Accountability Indicators*

Asked by MR SMYTH AND MR COE on 20 MAY 2010 : RUSSELL WATKINSON took on notice the following question(s):

In relation to: QTON No. 11 PCL Survey

1. Can the committee please be provided with copies of the surveys?
2. What is the sample size?
3. Are the surveys published on the website?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

1. Yes. Surveys are attached as provided on the TAMS website.
2. The survey sampling consists of the following: -
  - 1200 randomly selected telephone surveys;
  - 500 face to face interviews in 29 Town and District Parks;
  - 100 face to face interviews in Tidbinbilla and Namadgi; and
  - 100 face to face interviews in Canberra Nature Park
3. Survey results are published on the website.

*QTON – Piallago Leases*

Asked by MR SMYTH on 20 MAY 2010: RUSSELL WATKINSON took on notice the following question(s):

In relation to: QTON 12 The Pialligo Quarry

4. How have we contacted the business involved?
5. When was the last time we contacted them?
6. When was the last time the Department was involved?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

1. The two businesses have been contacted by letter, e-mail, telephone and through meetings.
2. TAMS had contact with Mr Mark Radulovich via email on 17 May 2010 and TAMS has contact with Mr Simon Barac via telephone on 19 May 2010.
3. See answer to question 2.

QTON – Urban and non urban parks

Asked by MR RATTENBURY AND MS DUNNE on 20 MAY 2010: RUSSELL WATKINSON took on notice the following question(s):

In relation to: QTON 9 Urban and Non Urban Parks

1. Can we please have a detailed breakdown of funding provided for urban and non urban parks?
2. Can we please have a breakdown of what activities are undertaken in urban and non urban parks and the funding associated with this?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Budgets are not specifically allocated to Urban and Non Urban Parks. Budgets are allocated to functional areas which have responsibility for geographic regions and/or specific activities, which may include Urban and Non Urban Parks.

The original 2009-10 budget allocation for Parks, Conservation and Lands (Output 1.4 Land Management) was broken down as follows:

PCL Section/Cost Centre	\$	Notes
Program Coordination	5,323,486	1
Parks & Reserves	12,134,696	2
Bushfire & Forestry Estate	8,725,993	3
Design & Development	1,932,925	4
Research & Planning	1,915,463	5
Tidbinbilla Nature Reserve	2,740,709	6
Organisational Support	9,078,703	7
City Places Open Spaces	28,658,105	8
<b>Parks, Conservation and Land Management</b>	<b>70,510,079</b>	

The key activities delivered under Output 1.4 Land Management are:

- 1) Program Co-ordination incorporates: Coordination of Pest Control; Environmental Weed Management; Landcare/Parkcare; Lake Maintenance; Agistment; and Visitor Management responsibilities across urban and non urban areas. Additional activities include veterinary services and ALPS co-ordination.
- 2) Parks and Reserves includes functional areas responsible for delivery of pest and weed control programs, visitor management, fire management and maintenance of playgrounds, barbeques, toilets, irrigation and associated park and reserve infrastructure.

- 3) Bushfire and Forestry provides services that develop and implement the Bushfire operations plan including management of fuel loads, maintaining access trails, and co-ordination and provision of fire response capability in urban and non urban areas.
- 4) Design and Development implements specific capital works projects in urban and non-urban areas including playground upgrades, installation of drinking fountains, tree planting, toilet facilities, and the upgrade of city signage, paving and associated infrastructure and preparation of master plans for urban parks.
- 5) Research and Planning includes: wildlife research; ecological surveying; biodiversity monitoring; and threatened species conservation. This forms part of a wider responsibility for conservation and land planning, including the preparation of plans of management.
- 6) Tidbinbilla Nature Reserve provides a nature based tourism experience including wetlands, animal enclosures, walking trails, picnic areas, and lookouts.
- 7) Organisational Support incorporates budgets for cross business expenses including electricity, water and legal costs. In addition the budget provides for depreciation expenses for both urban and non urban assets.
- 8) City Places and Open Spaces provides urban horticultural and cleaning services including: mowing of sportsgrounds, parks, and irrigated and dryland urban open space; litter picking and rubbish collection from public places; cleaning of public toilets, bus shelters and interchanges, fountains and memorials; graffiti removal from public assets; urban weed control; and tree maintenance.

*QTON – Rangers*

Asked by MR RATTENBURY on 20 MAY 2010: RUSSELL WATKINSON took on notice the following question(s):

In relation to: QTON No. 6 Rural rangers

1. How many rural rangers are employed by the Department?
2. How many of these are full time and how many part-time?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

1. There are 40 rural rangers employed by the Department
2. All positions are full time although there are 2 female rangers on temporary part time work arrangements following their return to work from maternity leave.

QTON – Activity cost centres

Asked by MS DUNNE on 20 MAY 2010 : RUSSELL WATKINSON took on notice the following question(s):

In relation to: QTON 8 Land Management cost centres and budget

1. Can we please get a breakdown of cost centres and budget under Land Management?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The original 2009-10 budget allocation for Parks, Conservation and Lands (Output 1.4 Land Management) was broken down as follows:

<b>PCL Section/Cost Centre</b>	<b>\$</b>
Program Coordination	5,323,486
Parks & Reserves	12,134,696
Bushfire & Forestry Estate	8,725,993
Design & Development	1,932,925
Research & Planning	1,915,463
Tidbinbilla Nature Reserve	2,740,709
Organisational Support	9,078,703
City Places Open Spaces	28,658,105
<b>Parks, Conservation and Lands</b>	<b><u>70,510,079</u></b>

The budget breakdown is revised within the financial year to reflect service delivery priorities.

*QTON – Rabbit eradication*

Asked by MS DUNNE on 20 MAY 2010: RUSSELL WATKINSON took on notice the following question(s):

In relation to: QTON 13 Rabbit Control

3. Can we please get a breakdown/reconciliation of the past rabbit control programs and how successful the programs have been (Pinnacle and Mt Majura)?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

An integrated control approach was implemented using a combination of poisoning, fumigation and warren destruction. The success of the programs were determined using spotlight counts of rabbit numbers before and after the control programs. The figures below do not take into account contract supervision time which was undertaken by Parks, Conservation and Lands Rangers.

The breakdown follows: -

**Mt Majura/ Mt Ainslie Nature Reserve**

2008/09 - \$79,320

The program resulted in approximately an 85% decline in rabbit population.

2009/10 - \$56,632

While the final spotlight counts have not been completed, it is anticipated that the program will result in a decline of approximately 50% in rabbit population.

The total control program over the two year period achieved a decline of approximately 94% in the rabbit population in the Mt Majura/Ainslie reserves.

**Pinnacle/ Kama Nature Reserve**

2007/08 - \$54,000

The program resulted in a decline of approximately 85% in rabbit population.

2008/09 - \$6,152

The program resulted in a decline of approximately 80% in rabbit population.

2009/10

Total program is expected to cost \$30,000. Some additional expenditure may be required for follow-up depending on post treatment monitoring.

The success of the 2009/10 program will be determined when final spotlight counts are undertaken in mid-June 2010.

*QTON – Heritage asset inspection*

Asked by MR HARGRAVES on 20 MAY 2010 : GERHARD ZATCHLER took on notice the following question(s):

In relation to: A drystone wall.

1. There is a drystone wall on the corner on Athlon Drive. Is this wall being considered for heritage listing?

**Minister for Arts and Heritage: The answer to the Member's question is as follows:–**

The Tuggeranong Boundary Marker Complex is registered on the ACT Heritage Register.

The Tuggeranong Boundary Marker remains as a symbol of the district's rural past. It has associations with both the Cunningham and Campbell families; well known landholders in the area for almost a century. It was the major northern boundary of the Tuggeranong property, later incorporated into the vast Cunningham family holdings. The property gave its name to the new urban area of Tuggeranong.

The former function of the Tuggeranong Boundary Marker was as a fence, and it retains historic importance as an example of fencing systems in 19th Century Australia, culminating in rabbit proof fencing (a peculiarly Australian feature).

The marker is the only known drystone wall extant in the ACT remaining in its original rural setting. It provides a reminder of the early agricultural origins of the area. The imposing solid line of the wall provides a strong visual, symbolic and aesthetic element within the landscape.

The place comprises:

- The dry stone wall;
- The timber posts, straining wires and wire netting at various points along the wall, comprising the rabbit proof fence;
- The alignment through the car park of the Tuggeranong Swimming Centre and Town Park;
- the ditch and bank section adjacent to Drakeford Drive, Greenway;
- a 50 metre curtilage on either side of the wall; and
- a 25 metre curtilage on either side of the historic alignment.

The wall is managed by TAMS.

*QTON – GDE contracts*

Asked by MR SESELIJA on 20 MAY 2010: TONY GILL took on notice the following question(s):

In relation to: The Gungahlin Drive Extension

1. Can we please get a reconciliation of each of the contract undertaken on the GDE – Stage 2:

**Minister for Transport: The answer to the Member’s question is as follows:–**

There are currently six contracts that have been let for Gungahlin Drive Extension Stage 2 including:

- Design Contract:	Valued at \$2.3 million
- Superintendence Contract:	Valued at \$3.2 million
- Glenloch Interchange Construction Works:	Valued at \$18.1 million
- Barton Highway Bridge Construction Works:	Valued at \$3.2 million
- Belconnen Way Bridge Construction Works:	Valued at \$7.0 million
- 3 Bridge Construction Contract (Ginninderra Drive, Ellenborough Street, North Lyneham)	Valued at \$4.1 million

Sub Total: \$37.9 million

There are two contracts still to be tendered, these include:

- Northern Roads Construction Contract:	Estimated Value: \$30.0 million
- Landscape and maintenance consideration over two years	Estimated Value: \$3.1 million

Sub Total: \$33.1 million

There is also a contingency to cover variations and other requirements that are identified as necessary during the project, including during the defects liability period of 12 months. At the end of April 2010 this contingency amounted to \$14.5 million.

Sub Total: \$14.5 million

The total of 1) – 3) above is \$85.5 million which is consistent with the project authorisation of \$85.5 million.

*QTON – Passenger numbers*

Asked by MR SESELIJA on 20 MAY 2010: TOM ELLIOTT took on notice the following question(s):

In relation to: QTON No.3 ACTION Patronage

1. How many passengers currently use ACTION buses?
2. Can you please provide us with a projection of how many people aren't currently being recorded on ACTION buses because of the ticketing system?

**Minister for Transport: The answer to the Member's question is as follows:–**

1. For the 12 months from May 2009 to April 2010, 17,109,205 passengers have been recorded as boarding ACTION buses.
2. It is estimated that approximately 581,560 validation records have been lost in that time as a result of failure of the ticketing system.

*QTON – Ticketing System*

Asked by MR COE on 20 MAY 2010: TOM ELLIOTT took on notice the following question(s):

In relation to: QTON No. 1 ACTION ticketing providers in Belconnen

1. How many ticketing providers will there be in Belconnen (following the introduction of the new ticketing system)?

**Minister for Transport: The answer to the Member's question is as follows:–**

1. Five Agents have been contracted to provide smartcard reload services in Belconnen. In addition, 11 existing ticket agents will be invited to sell preloaded smartcards.

*QTON – Biodiversity*

Asked by MR RATTENBURY on 20 MAY 2010: RUSSELL WATKINSON took on notice the following question(s):

In relation to: QTON 7 Biodiversity

4. Can we please have a breakdown of how much funding is provided on biodiversity?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Both the Department of Territory and Municipal Services (TAMS) and the Department of Environment, Climate Change, Energy and Water (DECCEW) have a role in biodiversity conservation. DECCEW is primarily focussed on strategic policy, including participation in national programs (eg, Natural Resource Management (NRM) Ministerial Council), the review of the Nature Conservation Act, Nature Conservation Strategy, Vertebrate Pest Strategy and biodiversity offset policy.

TAMS is largely focussed on the operational aspects of biodiversity conservation (eg, pest control, reserve management, research and monitoring, fire management, weed control) and also has responsibility for statutory plans of management for public land, as well as provision of advice to planning agencies and the Government on biodiversity conservation.

As a guide, in 2009/10 TAMS invested in the following programs:

Pest Plants	\$2.35 m
Pest Animals	\$0.50 m
Land Management Agreements	\$0.15 m
Management of protected areas	\$9.09 m
Research and Planning	\$1.85 m
Total:	\$13.94 m

Note: The above figures include salary costs.

*QTON –Landfill*

Asked by Mr Hargreaves on WEDNESDAY 20 MAY 2010. CHRIS WARE took on notice the following question:

In relation to: QTON No. 5 Type of waste diverted from landfill.

- Can we please be provided with a breakdown of the types of waste diverted from landfill?
- Where this waste comes from?
- What percentage of waste this represents?

**Minister for Territory and Municipal Services:** The answer to the Member's question is as follows:–

In 2008-09, around 855,000 tonnes of waste were generated. Of this, around 25%, or 214,000 tonnes, were sent to landfill.

The below chart shows a breakdown of the types of waste diverted from landfill.

<b>Tonnes of recycling / resource recovery</b>	
<b>Total</b>	<b>640,642</b>
Construction & Demolition waste	280,356
Garden waste (total accepted)	197,008
Paper	56,946
Metals ferrous	34,836
Timber	31,389
Glass	15,996
Clothing	6,656
Tyres	4,000
Other	2,602
Motor oil	2,296
Aluminium	1,897
Cooking oil and fat	1,447
Salvage & Reuse	1,320
Batteries	1,183
Steel cans	888
Mixed plastic	715
HDPE	567
PET	540

Note that these are indicative figures.

*QTON –Threatened species action plans*

Mr Rattenbury: To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 4, page 73

1. Which threatened Species Action Plans is the department expected to report on in 2010-2011?
2. What proportion of Threatened Species Actions Plans will be reported on each year?

**The answer to the Member’s question is as follows:**

1. The Department of Territory and Municipal Services (TAMS) will report on the following Action Plans in the 2010-2011 financial year:

- **Action Plan 5** *A subalpine herb (Gentiana baeuerlenii)*
- **Action Plan 27** *Woodlands for Wildlife, ACT Lowland Woodlands Conservation Strategy;*
- **Action Plan 22** *Bush-tailed Rock-Wallaby (Petrogale penicillata)*
- **Action Plan 23** *Smokey Mouse (Petrogale penicillata)*

2. TAMS reports to the Flora and Fauna Committee on each current action plan every three years. There are currently eight Action Plans. Next year TAMS will report on half of the action plans.

*QTON –Movement of staff*

Asked by Mr COE on WEDNESDAY 20 MAY 2010. GARY BYLES took on notice the following question:

In relation to QTON No. 14:

- a) How many sections of TAMS have moved out of TAMS?
- b) How many staff does this represent?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

- a) Four functions moved out of the Department of Territory and Municipal Services in the 2009-10 financial year:
  - Tourism as part of the Administrative Arrangements 2009 (No 2) (NI2009-561),
  - ACT Property Group as part of the Administrative Arrangements 2009 (No 3) (NI2009-593),
  - Government and Assembly Library functions transferred to the Legislative Assembly Secretariat; and
  - funding for the Exhibition Park Corporation.
- b) 161

*QTON –Enterprise services staff*

Asked on FRIDAY 28 MAY 2010. GARY BYLES took on notice the following question:

In relation to: Output Class 2: Enterprise Services: How many administrative staff are employed in enterprise services.

**Minister for Territory and Municipal Services : The answer to the Member's question is as follows:–**

The Yarralumla Nursery and Capital Linen Service have no dedicated administrative staff. At the Yarralumla Nursery, it is estimated that 0.3 FTE of an Administrative Service Officer Class 6 and 0.6 FTE of an Administrative Service Officer Class 4 have an office support function. At Capital Linen Service office support functions are shared by 3 customer support officers, this is estimated to be the equivalent of 1 FTE at the CLS 4 level.

*QTON –Performance and accountability*

Asked on FRIDAY 28 MAY 2010.

- In relation to: Capital Linen’s Performance. Can we please be provided with evidence of Capital Linen’s performance/accountability over the last 5 years?

**Financial Performance**

- The business made a loss in every year from 2001-02 to 2005-06. Total accumulated losses in this period were \$6.3m. Capital Linen Service has made a profit in every year since, except 2008-09.
- The loss in 2008-09 was due to a whole-of-Government accounting policy change which resulted in an increased valuation of leave liabilities.

	2005-06	2006-07	2007-08	2008-09	2009-10
	Actual \$	Actual \$	Actual \$	Actual \$	Estimated Outcome \$
<b>PROFIT &amp; LOSS</b>					
Revenue	9,609,767	10,938,458	11,253,163	11,695,271	11,631,973
Expenses	11,644,823	10,460,887	11,038,606	11,756,651	11,138,615
<b>Net Operating Result</b>	<b>-2,035,056</b>	<b>477,571</b>	<b>214,557</b>	<b>-61,380</b>	<b>493,358</b>

*QTON –Terms of reference of external and internal*

Asked on FRIDAY 28 MAY 2010. Chief Minister, Jon Stanhope took on notice the following question:

- In relation to: The external and internal reviews currently being undertaken on the security of the “W” drive. Can the committee be provided with the terms of reference for both the external and internal review.

**Minister for Territory and Municipal Services: The answer to the Member’s question is as follows:–**

An immediate internal audit process commenced and the following activities were undertaken:

- Permission structures across all directories were reviewed and relevant agencies were notified of any potential risks. A subsequent review was undertaken to assess improvements in access control as a result of the initial review
- Access to the W\_drive was restricted as appropriate
- Auditing on the W\_Drive was activated to enable audit trails of when changes to permissions were made and by whom
- A process to understand the cause of the initial problem was also implemented using back-up restore data
- Quarterly review of W\_Drive requesting active feedback from Agency contacts
- Continue to offer Security Education and Awareness Training to staff on how to classify information and appropriate storage practices
- Work with the InTACT Service Desk and Agencies to improve the quality assurance around Access Control

TAMS Internal Audit has also engaged an external party to review the security of the “W” drive. The scope for the review is as follows:

The external review is focused upon the policies and processes used by InTACT for the control of end-user access to the data that resides on the shared network storage area known as the W: drive. Specific focus is to be given to deliberate attacks and access privilege controls for information on shared and group drives.

The external review will address:

- security governance;
- security planning;
- identity management;

- user access controls;
- security Testing, Surveillance and Monitoring;
- network Security; and
- exchange of Sensitive Data.

Access control for sensitive information depends on factors beyond IT service management, such as electronic records management policies and practices. The following elements of electronic records management will be addressed by the external review:

- classification;
- sentencing (retention periods);
- labelling (marking, tagging);
- destruction (deletion);
- storage (backup and restoration); and
- electronic document management systems.

*QTON –Internet usage*

Asked on 28 May 2010:

- In relation to: Internet usage data. How long is the data for internet usage held for?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

InTACT maintains audit logs for internet usage for a period of seven years.

*QTON –Efficiencies in Shared Services*

Asked on Friday 28 May 2010. GARY BYLES took on notice the following question:

In relation to: Efficiencies in Shared Services and the current review

**Minister for Territory and Municipal Services : The answer to the Member's question is as follows:–**

This information will be provided when the review is completed.

*QTON –Agency spend with InTACT*

Asked on FRIDAY 28 MAY 2010:

- How much does each agency spend with InTACT?

**Minister for Territory and Municipal Services: The answer to the Member’s question is as follows:–**

The table below shows InTACT’s revenue by Agency for the financial year 2008-09, the period from 1 July 2009 to 30 April 2010, and the annualised estimate of the financial year 2009-10. All figures are accrual and GST exclusive whole dollars.

AGENCY SPEND with InTACT	08-09 1/7/08 to 30/06/09	01/07/09 to 30/04/10	annualised estimate 09-10 year
ACT Auditor-General's Office	221,426	173,626	208,351
ACT Executive	293,366	256,532	307,838
ACT Gambling and Racing Commission	95,862	228,399	274,079
ACT HEALTH	27,893,054	25,244,316	30,293,179
ACT Insurance Authority	48,538	136,211	163,453
ACT Legislative Assembly	893,186	784,697	941,636
ACT Planning and Land Authority	4,879,625	3,567,559	4,281,071
ACTTAB	12,512	2,042	2,450
Canberra Institute of Technology	6,738,939	5,935,519	7,122,623
Chief Minister's Department	1,761,302	1,526,646	1,831,975
Cultural Facilities Corporation	414,805	323,454	388,145
Department of Disability, Housing & Community Services	6,722,660	4,753,799	5,704,559
Department of Education	19,240,538	17,778,222	21,333,866
Department of Land and Property Services		245,034	294,041
Department of the Environment, Climate Change Energy and Water	300,790	567,026	680,431
Department of Treasury	4,383,250	3,024,885	3,629,862
HOUSING ACT	2,854,806	2,285,073	2,742,088
Independent Competition and Regulatory Commission	40,939	36,682	44,018
Justice and Community Safety	16,484,955	11,955,914	14,347,097
Land Development Agency	873,798	562,807	675,368
Public Trustee	47,430	9,628	11,554
Territory and Municipal Services	16,485,064	13,528,623	16,234,348
	110,686,845	92,926,694	111,512,033

*QTON –Open source software*

Asked on FRIDAY 28 MAY 2010:

- In relation to: How many types of open source software are available across ACT Government?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The ACT Government utilises Open Source products across the entire desktop standard operating environment deployed across the ACT Government network and further extensive utilisation is made in the Education network environment. There are over 9000 desktops utilised in the ACT Government network all of which have at least one Open Source product installed on them (Java). Additionally, Mozilla Firefox is available to all staff if requested. There are also a number of other centralised business systems utilising open source software such as My Source Matrix and a large number of ACT Government websites are developed utilising this software.

A number of Open Source products are embedded within a range of business applications used across Government. For example, the whole of Government Financial and Human Resource Management systems, and the Department of Housing and Community Services HomeNet system are all supported by an open source based operating system.

In addition, CIT has considered Open Source solutions to meet CIT business needs and where appropriate have implemented these solutions. For example, all software used to serve CIT's Intranet and Internet web sites are open source. This includes the operating system (GNU/Linux), the web server (Apache), the database (PostgreSQL) and the Content Management System (MySource Matrix).

Other examples of Open Source products utilised are listed below. A number of these form part of the current standard operating system for desktop computers deployed across the ACT:

- Open Office 2
- GIMP
- SCCM Client Centre
- Putty
- JZip
- Infra Recorder
- PDF Creator
- Notepad++

*QTON –Power savings*

Asked on FRIDAY 28 MAY 2010:

- Has any work been undertaken to calculate power savings in relation to PC's/ICT?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

No specific work has been undertaken by InTACT to calculate power savings in relation to PC's / ICT.

Energy consumption of ICT equipment is an important consideration for InTACT and formed part of the evaluation process to select the current provider of desktops and monitors to the ACT Government. The current standard desktop and monitor being deployed have lower energy consumption ratings than previous models. In general operation the current package uses some 30% less energy than the previous package provided.

InTACT has also implemented aggressive power management strategies for desktop computers across the ACT Government. Savings from these strategies cannot currently be accurately measured as actual consumption levels are dependent upon usage of each individual machine.

*QTON –Firelink*

Asked on FRIDAY 28 MAY 2010:

- In relation to: Firelink. What was InTACT's involvement in firelink and what was its advice?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

This project commenced at an agency level. As a result of an Administrative Arrangements Order, in August 2005 the project manager who was previously employed directly by the Emergency Services Agency (ESA) was transitioned to InTACT. This transitioning occurred near the end of the implementation of the project. At this time the project manager became an InTACT employee

In addition to the inherited project manager, InTACT provided an embedded ICT team for ESA who provided ongoing support for this and other ESA ICT services.

*QTON –Number of mobiles*

Asked on FRIDAY 28 MAY 2010:

- How many mobile phones are there across the ACT Government?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

As at 31st May 2010, InTACT provided support services to 3,520 mobile phone handsets across the ACT Government.

608 Territory and Municipal Services

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*QTON –Phones*

*QTON –Cost of a desk top phone*

Asked on FRIDAY 28 MAY 2010:

- How much does a desktop phone cost an agency?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Standard Handsets	Rental & Managed Service Fee (ex GST)	
	\$ Per month	\$ Per annum
Type		
Cisco 7912 (Basic)	18.00	216.00
Cisco 7912 with Voicemail	23.75	285.00
Cisco 7940 (Exec)	22.33	267.96
Cisco 7940 with Voicemail	28.08	336.96

Call costs are additional.

This information is published in the InTACT Service Catalogue on the Shared Services Customer Portal

*QTON –W drive*

Asked on FRIDAY 28 MAY 2010:

- How many agencies were involved with files on the W Drive which were sensitive?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Of the agencies that held folders on W-Drive only two have been identified as holding sensitive material:

- ACT Health; and
- Department of Territory and Municipal Services.

*QTON –IDMS Review*

Asked on FRIDAY 28 MAY 2010. Chief Minister, Jon Stanhope took on notice the following question:

- In relation to: Document management systems. What were the outcomes of the 2001 document management review? Can we be provided with a copy of the report?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Following the Functional Review conducted in 2005, Cabinet determined that further deployment of IDMS beyond existing user agencies should be deferred to some future time.

Recommendations and deliberations leading up to this decision are Cabinet-in-Confidence.

QTON –AKRON

Asked on FRIDAY 28 MAY 2010.

- When was the last time Procurement prequalification was given to AKRON?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

AKRON was granted prequalification for Contractor – Civil & Landscape and Contractor Single Trade to the ACT Government Supplier Codes CC 3.0+, CL 3.0+ and CST 3.0+ on 9 January 2009. Due to changed prequalification thresholds, all contractors were reclassified and AKRON was granted prequalification for Contractor – Civil and Contractor – Landscaping to the ACT Government Supplier Codes CC 50+ and CL 50+ on 13 May 2009. This prequalification expired on 31 January 2010.

*QTON –Canberra Stadium and Procurement staff availability*

Asked on FRIDAY 28 MAY 2010. Chief Minister, Jon Stanhope took on notice the following question:

- In relation to: Canberra Stadium Solar Panels, did Procurement Solutions receive any complaint from the agency involved in relation to their service?

**Minister for Territory and Municipal Services:** The answer to the Member's question is as follows:–

The agency's project officer informed Procurement Solutions that they were not satisfied with the level of support provided. Procurement Solutions made changes to the management of the project and no further issues were raised in regards to Procurement Solutions' service.

*QTON –Spotless*

Asked on FRIDAY 28 MAY 2010.

- In relation to: Housing ACT and their contract with Spotless. Has Procurement Solutions given any advice about market conditions in regards to the Spotless contract? And what was that advice?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Procurement Solutions has not provided Housing ACT with advice on market conditions in regards to the current Spotless contract.

*QTON –HR Module*

Asked on FRIDAY 28 MAY 2010:

- In relation to: Chris 21/HR 21: How much is the module upgrade in July costing?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The project to implement the HR21 module upgrade to version 3 is expected to cost  
\$92,000.

*QTON –Recruitment freeze*

Asked by Ms Hunter on 28 May 2010: Mr Stanhope took on notice the following question:

[Ref: Hansard Transcript 28 May 2010, page 55]

In relation to :

**Ms Hunter:** I just wanted to go back to the staff freeze that is in place in this current financial year. Chief Minister, what will be happening from 1 July?

**Mr Stanhope:** The answer to the Member's question is as follows:–

The current staff freeze will end on 30 June 2010. For 2010-2011, new budget parameters have been put in place and Chief Executives have to operate within those new parameters.

*QTON –Cost of recruitment*

Asked on FRIDAY 28 MAY 2010:

In relation to recruitment. What are the average costs of recruitment for:

- Executives
- SES
- ASO positions?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Shared Services is unable to provide a complete response to this question. Not all costs of recruitment are incurred by Shared Services. Shared Services only incurs cost associated with processing recruitment activities but other costs such as advertising are incurred by agencies directly.

*QTON –Proposed cemetery*

Asked on 28 MAY 2010 :

In relation to: The proposed Southern Cemetery. Please provide a copy of the business model for the proposed Crematorium.

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The business model is being developed to aid Cabinet in making a decision on whether to proceed to develop a Southern Cemetery. It is currently being assessed and will be reviewed based on submissions received from the public in response to the Community Discussion Paper. Cabinet will then consider the Cemetery proposal in its entirety. In this context the business model is cabinet in confidence.

*QTON –Timeframe for Government*

Asked on 28 MAY 2010 :

In relation to: The proposed Southern Cemetery. What is the timing in relation to this being considered by Government?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

It is anticipated that Government will review recommendations by the Cemeteries Authority with a view to making a decision on the future of the proposed southern cemetery later in 2010.

*QTON –Document review 2001*

Asked on FRIDAY 28 MAY 2010:

- In relation to: Document management systems. If there had been an Intergovernmental Document Management system across the ACT Government would the breach of the W drive have occurred?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The Government is not prepared to speculate.

*QTON –Number of servers*

Asked on FRIDAY 28 MAY 2010:

- How many servers have been reduced?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

For the past 12 months, InTACT has been conducting a Server Refresh Project with the principal aim of replacing or decommissioning those servers which have reached or passed their end of life date.

For the period 24 Jun 09 to 31 May 10:

- 70 physical servers have been decommissioned.

*QTON – Costing model for storage*

Asked on FRIDAY 28 MAY 2010:

- Please provide the model costing for data storage.

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Managed storage is a service offered by InTACT to ACT Government agencies for the secure storage of ICT data. The data is stored across a number of InTACT's data centres.

The managed storage service offers a range of options designed to meet agency business needs at the lowest reasonable costs consistent with the ACT Government's objective of centralising, simplifying and consolidating ICT services and facilities.

The managed storage service operates under a tiered storage system. Tiered storage is a way of reorganising corporate data onto a variety of storage media. The purpose of implementing a tiered storage model is to better align data on storage devices with its value or importance to the agency. This is based on accessibility needs, that is, data that is accessed frequently and needed in a timely manner would be stored at a higher tier than data that was used infrequently.

The following table provides a brief description of the different tiered storage options offered by InTACT :

<b>Tier</b>	<b>Description</b>
1	High performance storage with (optional) synchronous replication to other data centres for high availability and rapid disaster recovery.
2	Medium performance storage for data that does not require synchronous replication.
3	Low performance storage for infrequently accessed data and write-once files.

The cost model for each tiered storage option is presented in the following table:

<b>Cost Component</b>	<b>Tier 1</b>	<b>Tier 2</b>	<b>Tier 3</b>
Hardware	\$436,973	\$183,033	\$9,633
Hardware (equity funded)	\$460,000	\$0	\$0
Capital Charge*	\$815,100	\$378,985	\$6,436
Maintenance	\$379,784	\$0	\$0
Software	\$620,158	\$0	\$0
Personnel	\$745,177	\$154,989	\$8,157
Hosting	\$33,760	\$22,066	\$1,161

<b>Total Cost</b>	<b>\$3,490,952</b>	<b>\$739,073</b>	<b>\$25,388</b>
<i>less Hardware( equity funded)**</i>	\$460,000	\$0	\$0
<b>Recoverable cost</b>	<b>\$3,030,952</b>	<b>\$739,073</b>	<b>\$25,388</b>
<b>Estimated Megabytes billable</b>	27,170,000	14,780,000	845,000
<b>Charge (\$/MB)</b>	\$0.11	\$0.05	\$0.03

**Notes**

\*The Capital Charge is to build reserves to purchase replacement storage.

\*\*Hardware (equity funded) is not recovered within the cost model as the funding for this Hardware was provided directly by the ACT Government through Capital Injections.

Further details regarding InTACT's managed storage offerings can be located on Shared Services Customer Portal.

*Shopping Centre*

ZED SESELJA : To ask the Minister for Territory and Municipal Services

In relation to : Shopping Centre Maintenance

For each Group Centre and Local Shopping Centre:

1. How much has been spent on maintenance at each Centre in 2009-10 to date, and in each of the last four financial years?
2. How much is budgeted to be spent on maintenance at each in 2010-11 and each of the next four financial years?
3. What maintenance issues are outstanding for each Centre?
  - a. When did TAMS become aware of each maintenance issue?
  - b. When will each maintenance issue be resolved?
  - c. What is the estimated cost of resolving each maintenance issue?
  - d. Do any of these issues pose a danger to members of the public?
  - e. How was TAMS made aware of each issue (for example, correspondence from members of the public, MLAs or regular inspections)?
  - f. Do owners of building at Centres, or business owners, contribute any funding to maintenance issues? If so, how much, and at which Centres does this occur?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:**

1. Information on the expenditure on maintenance of group and local shopping centres is not available at this level of detail. The cost of cleaning shopping centres is not costed separately to maintenance activities undertaken across a broad range of assets, such as bus stops, underpasses and town and district parks.
2. Budgets are allocated to regional teams that deliver a broad range of maintenance activities. Budgets are not broken down to individual shopping centres for cleaning and maintenance.
- 3 (a-c). There are no identified outstanding maintenance issues for public areas for which repairs and/or maintenance has not been arranged. The Department of Territory and Municipal Services (TAMS) undertakes daily maintenance and cleaning of public areas in shopping centres. Where possible, any maintenance issues are addressed at the time of inspection, for example removing broken glass. Where works cannot be completed immediately, for example, repairs to a broken drinking fountain, work is arranged to be undertaken as soon as possible.
  - (d) Any maintenance issues that pose a risk to members of the public are attended to as soon as possible with safety management plans implemented immediately.

- (e) Maintenance issues are identified through Departmental inspections, reports from members of the public or members of the Legislative Assembly.
- (f) TAMS is responsible for maintenance of the public areas in public shopping centres. In the City, Canberra CBD Limited funds projects which enhance the general appearance and functionality of the city centre and encourage property owners to maintain a consistent look and feel of those parts of the public realm that are in private ownership. Funding is provided through the City Centre Marketing Levy for the Canberra Central Business District (CCBD). The CCBD has contributed funding of \$920,000 in 2009/10 for the beautification and improvement of public areas in the City; including the upgrade of West Row Park, installation of fairy lights and displays of potted annuals. No other private sector funding is provided for shopping centre maintenance of public areas.

*Hazard reduction activities*

Brendan Smyth: To ask the Minister for Territory and Municipal Services:

[Ref: TAMS, Budget Paper 4, page number 69, Output 1.4: Land Management]

In relation to hazard reduction activities during the 2009-10 bushfire season:

1. (a) What area was planned for hazard reduction burning; (b) What area was actually subject to hazard reduction burning.
2. (a) What area was planned for chemical hazard reduction; (b) What area was actually subject to chemical hazard reduction.
3. (a) What area was planned for hazard reduction grazing; (b) What area was actually subject to hazard reduction grazing.
4. (a) What area was planned for hazard reduction by physical removal of material; (b) What area was actually subject to hazard reduction by physical removal of material.
5. (a) What area was planned for hazard reduction by slashing; (b) What area was actually subject to hazard reduction by slashing.

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

All fire management activities undertaken by Territory and Municipal Services (TAMS) are detailed in the annual Bush Fire Operational Plan (BOP).

1. (a) During 2009/10, 24 hazard reduction burns were identified covering 3,433 hectares.  
(b) 21 of the identified 24 hazard reduction burns were undertaken covering 3,423 hectares. An additional seven hazard reduction burns were undertaken covering a further 123 hectares.
2. (a) Chemical herbicide is primarily used to treat re-growth in areas that have had previous works undertaken. 213 kilometres of fire trails were identified for flail mowing and associated herbicide treatment.  
(b) The 213 kilometres of fire trails were slashed with a flail mower and received associated herbicide treatment. In addition, herbicide treatment was undertaken to stumps and saplings (known as cut and dab) that were removed as part of the physical removal program in the BOP. , These “cut and dab” areas are not specifically identified in the BOP as chemical hazard reduction.
3. (a) During 2009/10, 4,532 hectares were identified for grazing.

- (b) All areas identified for grazing were grazed. An audit was undertaken during December 2009/January 2010 to ensure that the grazing was meeting the Strategic Bushfire Management Plan (SBMP) specifications. Some adjustments to stocking levels were made as a result of this audit.
4. (a) During 2009/10, 456 hectares were identified for physical removal;
- (b) 443 hectares of the identified physical removal works were completed. The 12 hectares not undertaken was in Kowen Forest and is subject to commercial harvesting.
5. (a) During 2009/10, 6,506 hectares were identified for slashing.
- (b) All areas identified for slashing were completed.

*Bill posting silos*

Mr Coe : To ask the Minister for Territory and Municipal Services

**Bill posting silos**

- 1) Regarding the number of concrete bill posting silos:
  - a) How many have been erected in this financial year to-date and where are they located
  - b) How many are planned for the remainder of the year and where will they be located
  - c) How many will be erected in 2010-2011 and 2011-2012 and where will they be located
  - d) What is the total cost of per silo broken down by production/procurement, transportation and installation
  - e) What budget line-item does the program fall under
  - f) What is the total cost of the program

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

- 1 a) As at 2 June 2010, four silos have been installed at Yerrabi Pond skate park (Gungahlin), Charnwood shopping centre, Hawker local shops and Jamison Centre. Artwork panels are programmed to be added to the silos (in situ) in June 2010.
- b) Another fifteen silos are programmed for installation during June 2010. These silos will be located at the Canberra City Centre, Emu Bank Foreshore (Belconnen), Dickson shopping centre (two silos), Gungahlin Town Centre, Lyneham and Florey local shops, Kippax, Kingston, Coleman Court (Weston), Mawson, Kambah and Manuka shopping centres, Tuggeranong and Woden Town Centres.
- c) There is no specific funding for additional silos in 2010-2011 and 2011-2012.
- d) Total production costs (including moulds and artwork) for 18 concrete silos is \$132,480 excluding GST. The production cost per silo is \$7,360 (excluding GST). The production cost for the one higher quality, stainless steel silo for the City Centre is \$25,300 excluding GST.  
  
Procurement, design and project management costs for the 19 silos is a total of \$84,131 excluding GST or \$4,328 per silo excluding GST. Costs for transportation and installation (including construction of silo footings) of 19 silos is \$123,190 excluding GST or \$6,483 per silo.
- e) Third Appropriation 2009-10 Budget (2009-10 Budget Paper No. 4, p74).
- e) Total budget allocated for all procurement, project management, design, construction and installation of the 19 silos is \$400,000. The final cost will be known on completion of the project.

*Enterprise services*

Mr Coe : To ask the Minister for Territory and Municipal Services

**Enterprise Services**

- 1) Would you provide a separate Operating Statement and a Balance Sheet for each of the following:
  - a) Capital Linen Services
  - b) ACT Property Group
  - c) Yarralumla Nursery
- 2) Which ACT Government agencies have contracts with Capital Linen Services and for each contract, what is the value and length of the contract, and when was the contract signed, when did it come into effect and when do they conclude?
- 3) Please provide the total revenue for each of the following:
  - a) Capital Linen Services
  - b) ACT Property Group
  - c) Yarralumla Nursery
 broken down into the following sources:
  - i) ACT Government Agencies
  - ii) Territory Owned Corporations
  - iii) NSW Government Agencies
  - iv) NSW Local Government Agencies
  - v) Federal Government Agencies
  - vi) Other Government Agencies
  - vii) Private sector
- 4) Please provide a staff profile for:
  - a) Capital Linen Services
  - b) ACT Property Group
  - c) Yarralumla Nursery
 including:
  - i) Paid headcount:
    - (1) Female (number and percent)
    - (2) Male (number and percent)
  - ii) Paid FTE
    - (1) Female (number and percent)
    - (2) Male (number and percent)
  - iii) Headcount by classification
    - (1) Female
    - (2) Male
  - iv) Headcount by employment
    - (1) Female
    - (2) Male
  - v) Headcount by average length of service
    - (1) Male
    - (2) Female
  - vi) Headcount by age profile
    - (1) Male
    - (2) Female
  - vii) Headcount by salary grading
  - viii) Headcount by salary

- (1) Male
- (2)  $\$0 \leq x \leq \$50,000$
- (3)  $\$50,000 \leq x \leq \$75,000$
- (4)  $\$75,000 \leq x \leq \$100,000$
- (5)  $\$100,000 \leq x \leq \$125,000$
- (6)  $\$125,000 \leq x \leq \$150,000$
- (7)  $\$150,000 \leq x \leq \$175,000$
- (8)  $\$175,000 \leq x \leq \$200,000$
- (9)  $\$200,000 \leq x$

ix) Female

- (1)  $\$0 \leq x \leq \$50,000$
- (2)  $\$50,000 \leq x \leq \$75,000$
- (3)  $\$75,000 \leq x \leq \$100,000$
- (4)  $\$100,000 \leq x \leq \$125,000$
- (5)  $\$125,000 \leq x \leq \$150,000$
- (6)  $\$150,000 \leq x \leq \$175,000$
- (7)  $\$175,000 \leq x \leq \$200,000$
- (8)  $\$200,000 \leq x$

5) For each of the following areas:

- a) Capital Linen Services
- b) ACT Property Group
- c) Yarralumla Nursery

what loans are outstanding and for each loan:

- d) what is the rate
- e) the terms of the loan
- f) purpose of the loan

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The ACT Government prepares its budget on an outputs basis. Data at that level is published in the Budget Papers, along with budgeted financial statements for agencies. Similar information on actual performance is published in annual reports including audited financial statements. Certain figures you request are publicly available in the TAMS Annual report or ACT Government Budget Papers. Data is not available in the form and at the level of disaggregation requested in other questions without diversion of significant resources from TAMS ongoing business that I am not prepared to authorize.

*ICT – sustainability*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 3, p270-271

In relation to sustainability in ICT

- What has the ACT Govt / InTACT done to audit paper usage and office printer machine management?
- Are there plans to introduce a comprehensive printer management technology?
- Could the printers in ACT Government be largely set to print double-sided as the default standard?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Currently paper consumption is monitored at an individual agency level and is linked to billing. In TACT is in the process of working with Ricoh, the ACT Government's supplier of printers and multi function devices (MFDs), to centralise consumption information across government utilising appropriate technologies. This will provide an opportunity to better track and manage printer consumption holistically across Government. InTACT will be able to provide detailed consumption reports to each agency and will also have greater visibility of usage of individual devices with a view to consolidating equipment where possible. This is one initiative currently being implemented as part of a broader printer management strategy for Government. InTACT is also exploring other opportunities with Ricoh to reduce printer consumption.

It is possible for printers and MFDs to be set to default to double-sided printing which InTACT does at the request of individual agencies. Some agencies across Government have already opted for this to be the default setting.

InTACT can work with agencies to change the default printer settings to double-sided where this is appropriate for business usage.

InTACT has implemented an ICT asset disposal process which meets ISO 14000/1 standard for environment management systems and is linked to the Government's procurement standards and processes

*Internet speed of the Assembly*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 4, p123

In relation to internet speed of the Assembly.

- Why is web access in the Legislative Assembly so slow? Is it the same across other ACT Government departments and agencies?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

Whilst the specific cause of the internet issues have not been identified a number of actions have been undertaken which have resulted in major improvements to internet performance across government. These actions include the upgrading of software on the internet firewalls and upgrading spam (email) and web filtering servers. It is difficult to actually give a quantitative assessment of the performance gain from the action undertaken to date due to the high number of variables involved and each users expectations being different. However feedback across government has been positive. InTACT is still investigating the cause of these issues and to that end Cisco have been requested to conduct a network 'health check' to determine if other performance limiting issues exist.

*ICT – sustainability*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 3, p270-271

In relation to sustainability in ICT

- What has the ACT Govt / InTACT done to audit paper usage and office printer machine management?
- Are there plans to introduce a comprehensive printer management technology?
- Could the printers in ACT Government be largely set to print double-sided as the default standard?
- In terms of “implementing an ICT asset disposal process which meets Australian Standard ISO 14000/1”, will this be linked to the Government’s procurement standards and process?

**Minister for Territory and Municipal Services: The answer to the Member’s question is as follows:–**

Currently paper consumption is monitored at an individual agency level and is linked to billing. In TACT is in the process of working with Ricoh, the ACT Government’s supplier of printers and multi function devices (MFDs), to centralise consumption information across government utilising appropriate technologies. This will provide an opportunity to better track and manage printer consumption holistically across Government. InTACT will be able to provide detailed consumption reports to each agency and will also have greater visibility of usage of individual devices with a view to consolidating equipment where possible. This is one initiative currently being implemented as part of a broader printer management strategy for Government. InTACT is also exploring other opportunities with Ricoh to reduce printer consumption.

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InTACT can work with agencies to change the default printer settings to double-sided where this is appropriate for business usage.

InTACT has implemented an ICT asset disposal process which meets ISO 14000/1 standard for environment management systems and is linked to the Government’s procurement standards and processes

*Human resources services*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 4, p140 – human resources services

In relation to “other revenue”

- What key items make up “other revenue”?

**Minister for Territory and Municipal Services: The answer to the Member’s question is as follows:–**

Other revenue represents the funds received for the reimbursement of Salary packaging expenditure associated with the provision of Salary Packaging Services to the ACT Government and its employees.

*Southern Cemetery consultation*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 4, p338

In relation to Southern Cemetery Consultation.

- Has the Government done any analysis yet about the different 'environmental footprints' of different types of cemeteries/crematoria (including a 'natural burial' cemetery).

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

No.

*Budget works funding*

Ms Le Couteur : To ask the Minister for Territory and Municipal Services

Ref: Budget Paper 3, p108

In relation to budget works funding.

- What is the \$0.5m allocated to 'budget works' to be used for?

**Minister for Territory and Municipal Services: The answer to the Member's question is as follows:–**

The question is understood to relate to 'off budget' works identified at BP3, page 108. Here reference is made to \$0.5 million in 'off budget' works to be undertaken by the ACT Public Cemeteries Authority, detail of which is provided at BP3, page 191.