

From: P01 P01
To: EDU Complaints CECA
Subject: Snow gum Kambah
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Good Afternoon,

I am writing to you as P05. I have many concerns about this centre.

For starters there has been many complaints from parents to you and no one goes in to follow up on these complaints.

There are staff there that are physical with the children and also sexually touching children. The staff past and present have reported this to the director and the owner and nothing got done about this employee. There is a

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The director of this service takes recreational drugs and has been known to carry these in her hand bag at this service.

The owner has been known to rough handle children and the educators within the service with plenty of witnesses.

Also the food that is supplied to the children has been out of date, not cooked properly and the person who cooks the meals which is the director does not have a food handling licence. There is never enough food for all of the children which I can supply photos as evidence.

They are always out of ratio, treating staff absolutely atrociously and the centres director and owner are hardly ever present in the centre. There are very limited qualified diploma trained staff. Some rooms are run by people who have not even completed the certificate 3.

There is a significant amount of discrimination and bullying from educators towards children, other educators and parents.

There is never enough resources for the children, no support from staff or director or the owner. Forcing staff to have mental break downs.

The centre always has sickness from not being cleaned properly they refuse to pay professional cleaners. Including mice and spiders within the centre. The animals there have died except the duck that constantly gets hurt by children and not cared for properly by the owners and the animals such as the rabbit died from neglect.

I am actually concerned for the children's welfare within this centre. P05 centre and struggles everyday with no support, constant bullying and high and unfair expectations and she was physically assaulted by the owner.

If you have any further questions please do not hesitate to contact me.

Kind Regards

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Sent from my iPhone