



## C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

### Notification of Complaints

#### Provider

Provider Name	Northside Community Service Limited
Provider Number	PR-00005856
Provider Approval Status	Approved

#### Service

Service Legal Entity Name	
Service Trading Name	Harrison Early Childhood Centre
Service Approval Number	SE-00009790
Service Approval Status	Approved

### Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	<b>P01</b> ( <b>P01</b> ) <b>P01</b> email: <b>P03</b> <b>P01</b>
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Date complaint received: 20/03/2023  <b>P01</b> 's mum, <b>P01</b> , sent an email regarding <b>P01</b> 's behaviour. They started noticing unusual behaviours, such as <b>P01</b> touching her sister's private parts. They suspect someone is touching <b>P01</b> while attending our centre as <b>P01</b> only goes to the Early Childhood centre and at home.  The family also requested that <b>P01</b> be assigned to female educators, especially for toileting or nappy change.  <b>P01</b> only wears a nappy during sleep times, and most of the time, she is assisted by an educator in the bathroom to put the nappy on. She takes the nappy off herself with an educator supervising her. The preschool bathroom is between two preschool classrooms with big glass windows and doors.  An internal investigation is already underway, and a meeting is set to discuss this further with <b>P01</b> ( <b>P01</b> 's mum)



Please upload any relevant documentation

Parent email.pdf

Parent's email - Behaviour of concern for **P01**

## Child Details

Child's Name **P01** **P01**

Child's Gender Female

Child's Date of Birth **P02**

## Contact Details

Name **P01** **P01**

Phone Number **P03**

Email Address **P01** **P01**