



View results

Respondent

42 Anonymous

05:38
Time to complete

1. Full name

P01 P01

2. Phone number

P03

3. Email *

P03

4. What is the name of the Service you wish to complain about? *

Gungahlin Montisorry

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? *

Yes multiple times

6. What is your relationship to the Service? *

- Parent or Guardian
- Staff Member
- Other

7. How long have you had an association with the Service for? *

12 months plus

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). *

There are multiple head injuries without incident reports - neglect - diagnosing my child for illnesses she doesn't have and proven via doctors certs - false CPS report - Abuse towards parents

9. If there has been a delay in reporting, please state the reasons for the delay.

No delay

10. What are the names and date of birth of the children involved in the incident?

P01|P01|P02

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

Infant room 2 staff - general manager of gungahlin centre

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

What happened?

Where did it happen?

Has it ever happened before?

Who was present?

Who was involved?

Have you discussed the incident with anyone else?

Has any action been taken?

My daughter has been sent home with multiple bruises all over her face / arms / scapes on her that were bleeding - no incident reports were made - i have only received 3 in the whole year and never sign one of them

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to complaintsCECA@act.gov.au.

I have another family that has experienced the same neglect from the same room staff - we have now pulled our daughter from the service