



I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

| | |
|--------------------------|-------------------------------|
| Provider Name | World of Learning Pty Limited |
| Provider Number | PR-00000937 |
| Provider Approval Status | Approved |

Service

| | |
|---------------------------|------------------------------|
| Service Legal Entity Name | |
| Service Trading Name | Gold Creek World of Learning |
| Service Approval Number | SE-00009779 |
| Service Approval Status | Approved |

Incident Details

| | |
|--|---|
| Incident Type | Reg 175-Any circumstance arising at the service that poses a risk to the health, safety or wellbeing of a child or children attending the service |
| Incident date | 11/02/2022 |
| Incident Time | AM |
| Did Emergency Services attend? | No |
| Risk due to | Localised Issue |
| Please upload any relevant documentation | |
| Incident Report 11th Feb 2022.pdf | incident report |
| WDWC 11th Feb 2022.jpg | WDWC |



Incident Management

Steps that were taken or will be taken to prevent or minimise this type of incident in the future

Detailed description of the incident including nature of risk, time, cause, etc.

Child's Name - P01 P01
P02

Gender - Male

Parent Name - P01 P01
Contact - P03

Details -

On Friday 11th Feb 2022, between 4:45pm and 5:00pm, an educator was observed in the bottom yard outdoor area use her hand to move P01 away from the top of his head with a push. This resulted in him falling backwards and what appears to be the back of his head and lower back making contact with a tree trunk.

Actions:

- 1) NS contacted the family and advised them of the incident
- 2) Area Manager contacted Expect a Star (Agency where educator was hired from)
- 3) Educator will not be working at any G8 services during the investigations
- 4) Ensure permanent team members provide clear expectations to agency team members regarding the safety and care of all children in the service.

Additional Information:

- 1) In review of the CCTV, it appears there was no first aid response from the educator involved or any other educator. Child was not attended to after the fall. This is currently being investigated to gather further information.
- 2) P01 P01 (area manager) notified Expect a Star (recruitment agency where educator involved in the incident was hired from) at 4:30pm on 18/2/2022. Expect a star will be conducting a full investigation into the incident.
- 3) Expect a star has also paused the educator's movement pending the outcome of the investigation.

Child Details

Child's Name

Child's Gender

Child's Date of Birth

Parent(s)/Guardians(s) Name

Parent's Email

Parent(s)/Guardians(s) Phone

Contact Details

Name P01 P01 - Centre Manager

Phone Number P03

Email Address P03

Submitted By: P01 P01