



213A
EDU

C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	Northside Community Service Limited
Provider Number	PR-00005856
Provider Approval Status	Approved

Service

Service Legal Entity Name	Northside Community Services Limited
Service Trading Name	Civic Early Childhood Centre
Service Approval Number	SE-00009766
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01 P01 P01 P01 P01
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Complaint received via email on Sunday 11 August 2024 from P01 P01 (also known as P01 P01). P01 is a former employee of Northside Community Services. Email included another statement from an email dated 20 October 2023. The email refers to an P05 touching children inappropriately". Northside can confirm that there are no males working currently or having worked (besides P01) at the service in the past 12 months. P01 worked at Civic ECC from 16 August 2023 to 20 October 2023, when his employment was terminated. P01 was involved in multiple allegations (both as the reporter and alleged) while working at Northside. Matters were reported to CECA at the time, which included a related Section 215 which was requested on 27 October 2023. Northside will not be responding the complainant at this time. Northside are able to provide documentation as required which address the matters at Civic ECC during August to October 2023. Phone call made to CECA on Monday 12 August to discuss the matter. Awaiting call back.



Please upload any relevant
documentation

P01 **P01**
2024.pdf

- Email Sunday 11 August

Email - 11 August 2024

Contact Details

Name

P01 **P01**

Phone Number

P03

Email Address

P01 **P01**