



## C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

### Notification of Complaints

#### Provider

Provider Name	Camp Australia Pty Limited
Provider Number	PR-00002539
Provider Approval Status	Approved

#### Service

Service Legal Entity Name	
Service Trading Name	Camp Australia - St Joseph's P-6 School OSHC
Service Approval Number	SE-40020204
Service Approval Status	Approved

### Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01P01 P03 P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	7.07.2023 Camp Australia received a call from P01P01 - Deputy Principal of St Joseph's Catholic Primary School O'Connor, advising of concerns raised by a parent during the Vacation Care program on the 6.07.2023. 7.07.23 the nominated supervisor spoke with P01 who advised that a parent contacted her concerned about supervision of children in the program. <b>Follow up:</b> Nominated Supervisor to investigate at the service and support any further development or training required.
Please upload any relevant documentation	

20230713 - Notification of Complaint - St Joseph's O'Connor (002).pdf

Form



## Child Details

Child's Name

Child's Gender

Child's Date of Birth

## Contact Details

Name

P01 P01

Phone Number

P03

Email Address

P03