



Inquiry into Annual and Financial Reports 2023–2024

Answer to question on notice

Asked by: Ms Jo Clay

Addressed to: Yvette Berry MLA

Reference: Central Intake

Hearing: 10 February 2025

In relation to: Public housing

Question received: 13 February 2025

Answer Due: 11 April 2025

In relation to the Central Intake Service (CIS), for both the (a) current OneLink CIS model and (b) proposed next CIS, can the Minister advise:

- (i) what the process is by which applicants are connected with Community Housing Providers (CHPs) to access long term accommodation;
- (ii) does CIS function solely as a referral service, or does it play a role in determining eligibility;
- (iii) how are applicants (A) housed into CHP owned properties from the waiting list, (B) assessed for their eligibility when they approach CIS;
- (iv) how are different eligibility criteria for different providers managed;
- (v) does CIS have a role in allocating properties to applicants;
- (vi) can CHPs make additional properties available for allocation through the general housing wait list;
- (vii) what level of visibility does CIS have of property availability among the housing stock of CHPs;
- (viii) is there a common waiting list that housing providers can draw from for long term social housing; and
- (ix) can applicants complete one housing application and access all types of available social housing.

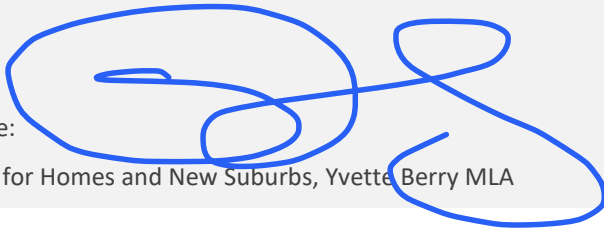
Yvette Berry MLA: The answer to the Member's question is as follows:

This Question on Notice has previously been answered in Question No. 2090 in *Questions on Notice Paper 44* from 28 June 2024 and is attached.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:

Minister for Homes and New Suburbs, Yvette Berry MLA

A handwritten signature in blue ink, consisting of a large, stylized 'Y' followed by a horizontal line and a loop.

Date:

17/04/25